Frequently Asked Questions

1. **Will I have to pay for this?**
    a. The homeowner is not responsible for sewer connection fees if connection occurs during the project construction period (i.e., sewer connection will be free to homeowners). Upon project completion, any homeowner that chose not to connect during project construction has 365 days to connect to the sewer system and will be responsible for connection fees, which are an estimated $10,000.
    b. Please note that this is a one-time offer and must be accepted **before** construction begins (anticipated in Spring of 2025). Florida Statutes section 381.00655 (1)(a) requires that homes connect to the county sewer system within one year from the date sewer is available to connect. All associated costs at that time would be the homeowner's responsibility.
2. **What will happen to the existing septic tank?**
    a. The project contractor will safely abandon it.
3. **Who can notarize the Access Agreement for me?**
    a. We have staff at Public Works that can notarize and witness the document for you at no charge. Just bring your Driver's License with you.
    b. Or you can ask a notary that you know.
4. **Do I HAVE to connect to the sewer?**
    a. YES, Florida Statutes Section 381.00655(1)(a) requires that homes connect to county sewer within one year from the date sewer is available to connect. All associated costs at that time would be the homeowner's responsibility.
5. **I have a fence in the way; what will they do?**
    a. The contractor will contact the homeowner about anything that may have to be moved or taken down to access the septic tank and make connection.
6. **What are the rates for sewer system usage?**
    a. As of April 1st, 2024, sewer rates are:
        i. $40.02 for the first 2,000 gallons (minimum); and
        ii. $6.01 for each additional 1,000 gallons.
    b. Your sewer bill will be based on your actual water usage (so you might want to conserve water the first year until you get a Winter Month's Average).
    c. The first year of usage without a Winter Months Average has a **CAP** adjustment; high usage estimates are $90+.
    d. Winter Month's Average for each user is determined annually. It is the average water usage for the months of December, January, and February. This average amount will appear on your April invoice and will remain the same amount until next year's average is calculated, regardless of water usage.
7. **When and how do I set up my new sewer account?**
   Once your home is connected to the sewer system, you will need to fill out an application for a new sewer account. Please call/visit the office or go to www.mywakulla.com. A standard utility deposit of $110 per account is required. Our staff will be happy to help.
8. **FREE notary service will be available at the informational public meeting on November 12, 2024, at 6:00 p.m. at the Wakulla County Community Center, Crawfordville Room, 318 Shadeville Road, Crawfordville, FL 32327. Please bring proper identification (driver's license).**