

## Frequently asked questions regarding inmates

### Adding funds to an inmate's account:

Kiosk located in the Sheriff's office lobby (112 Fontana St. Clinton NC 28328)

- Monday-Friday 8:00am-5:00pm (excluding holidays)

Online: [www.jailpackstore.com](http://www.jailpackstore.com)

- You must create an account then find your inmate by first and last name (you do not need to have the inmate ID number)

### Inmate Visitation:

Online: [www.homewav.com](http://www.homewav.com)

- You must create an account, which must then be approved by the jail administrator (approval can take up to 7 days).
- Rule violation will result in your account being suspended.
- In-person visitation is NOT allowed (unless for legal purposes, by an attorney)

### Court and Release information:

Sampson County Detention Center CAN NOT give release dates over the phone, the inmate receives their release date at booking. For information about a court case, including dates, contact the Sampson County Clerk of the Courts office at [\(910\)596-6600](tel:9105966600).

### Bond Information:


Bond and charge information is available online for all currently confined inmates.

- Visit [Citizen Connect](#)
- Search by last name

### Mail:

## INMATE MAIL INSTRUCTIONS

**EXAMPLE**

Sender Name	
Sender Street Address	
Sender City, ST 00000	
Sampson County Detention Center	
Inmate Name, Inmate ID Number	
Facility ID Number: 5176	
PO Box 18247	
Greensboro, NC 27419	

Effective February 1st, all non-legal inmate mail must be sent to the following address:

The envelope must include the Facility Name, Inmate Name, Inmate ID number, and the Facility ID or the mail will NOT be scanned. **The Facility ID for the Sampson County Detention Center is 5176.**

**MAIL REQUIREMENTS AND RESTRICTIONS:**

- NO cash, personal checks, or money orders mailed to the mail processing center.
- Mail must be 10 pages or less per envelope.
- Page size must be no larger than 8.5" x 11"
- Mail can include written or typed pages, photos, drawings or greeting cards (NO Polaroid photos)
- NO glitter, glue, tape, 3D elements, or electronic components (lights, music, animation)
- NO items containing, depicting, or relating to sexually explicit activity, gang activity, illegal activity, violence, drug or alcohol use, etc.
- NO photos of nude or partially clothed persons
- NO illegal substances or any other items considered to be contraband.
- NO magazines, books or packages mailed to mail processing center, NO publications of any kind.
- NO originals of important documents or photos such as Birth Certificates, Driver's Licenses, Social Security Cards, Green Cards, etc., as they will not be returned.

Mail meeting these requirements will be scanned and can be accessed by the inmate via the inmate tablet. Physical mail **WILL BE DESTROYED.**

All scanned mail containing materials considered illegal or breaches of security will be turned over to the proper authorities for investigation. Any threats of criminal activity will not be permitted in any correspondence and may result in criminal charges.

**LEGAL MAIL/PRIVILEGED MAIL/MONEY ORDERS:**

**Do not mail legal/privileged mail or money orders to the mail processing center.**

Legal mail **must be mailed directly to the facility.** Legal mail must be marked on the envelope as "**Legal Mail**" and will be opened by the inmate in the presence of facility staff.

Address legal mail as follows:

**Sampson County Detention Center  
Inmate Name, Inmate ID Number  
112 Fontana Street  
Clinton, NC 28328**