

WHAT YOU NEED TO KNOW ABOUT P-EBT

WHO WILL RECEIVE P-EBT BENEFITS?

All students regardless of age who are enrolled in either the Sampson County or Clinton City School System.

HOW WILL ELIGIBLE HOUSEHOLDS RECEIVE AN EBT CARD?

Qualified households with an active FNS case will have these benefits uploaded to their existing card for each eligible school-aged child. If data can't be matched with the active FNS case for any eligible child, a separate card may be mailed.

Non-FNS households with one or more eligible school-aged child will receive a P-EBT card in the mail. This card will look different from the EBT card used for regular FNS benefits. It will be black and white with an apple on the front of the card.

WILL ALL BENEFITS BE UPLOADED ON THE CARD AT THE SAME TIME?

No. Benefits will be released for March and April beginning May 12, 2020 for eligible, ongoing FNS recipients. Cards will be mailed from May 14 through May 28 for eligible Non-FNS recipients. A second allotment for May and June will be issued between June 10 and June 29, 2020 for eligible households.

WHERE CAN INDIVIDUALS GET HELP WITH ACTIVATING AN EBT CARD?

Call 1-888-622-7328 or visit www.ebtedge.com

WHERE CAN P-EBT BENEFITS BE USED?

Anywhere EBT benefits are accepted.

WHERE CAN INDIVIDUALS GET HELP WITH QUESTIONS ABOUT P-EBT?

Staff at the Sampson County Department of Social Services can assist with questions such as:

- **“Why didn't I receive benefits for all eligible children in my home?”**
- **“My neighbor received a card yesterday. Why don't I have my card yet?”**
- **“What should I do if I receive a card for a child that is not living with me?”**

Call 910-592-7131 for answers to these questions as well as other similar P-EBT related questions.

WHAT IF HOUSEHOLDS DON'T WANT TO PARTICIPATE IN P-EBT?

Households should destroy the P-EBT card; however, benefits will remain available for 365 days. If you they change their mind, they may call the Call Center to request a replacement card.