

**Representative Policy Board
Consumer Affairs Committee
South Central Connecticut Regional Water District
Via Remote Access****

AGENDA

Regular Meeting of Monday, September 19, 2022 at 5:30 pm

1. Safety Moment
2. Approval of Minutes – August 15, 2022 meeting
3. Special Topic: Customer Care Business Update – P. Singh and Dana Bochan
4. Report of OCA – J. Donofrio
5. Approval of OCA invoice for August 2022 for \$15,682.50 (includes consultant fee - CIS Application)
6. Volunteer to attend upcoming Authority meeting:
 - a. September 22, 2022 – A. Rescigno
7. Next meeting of Consumer Affairs Committee – October 17, 2022 at 5:30 p.m.
8. New Business
9. Adjourn

****Members of the public may attend the meeting via remote access. For information on attending the meeting and to view meeting documents, please visit <https://tinyurl.com/43bzj4dk>. For questions, contact the board office at 203-401-2515 or email jslubowski@rwater.com.**