

**Representative Policy Board
Consumer Affairs Committee
South Central Connecticut Regional Water District
Via Remote Access****

AGENDA

Regular Meeting of Monday, December 20, 2021 at 5:30 pm

1. Safety Moment
2. Approval of Minutes – November 15, 2021 meeting
3. Customer Care Improvements and CIS Timeline: Dana Bochan and Laura Gonzalez
4. Confirm date for joint committee meeting to review the proposed FY 2023 budget – Monday, April 18, 2022 at 5:30 p.m. (Regular meeting for CAC/Special meeting for LUC)
5. Report of OCA – J. Donofrio
6. Approval of OCA Invoice for November 2021 for \$850.00
7. Next regular meeting – Monday, January 24, 2022 at 5:30 p.m.
8. New Business
9. Adjourn

****Members of the public may attend the meeting via remote access. For information on attending the meeting and to view meeting documents, please visit <https://www.rwater.com/about-us/our-boards/board-meetings-minutes?year=2021&category=1435&meettype=&page=>. For questions, contact the board office at 203-401-2515.**