

**Representative Policy Board
Consumer Affairs Committee
South Central Connecticut Regional Water District
Via Remote Access****

AGENDA

Regular Meeting of Monday, May 17, 2021 at 5:30 pm

1. Safety Moment
2. Approval of Minutes – April 19, 2021 meeting
3. Customer Care Realignment: P. Singh, D. Bochan and L. Gonzalez
4. Consumer Affairs Committee report of OCA – J. Donofrio
5. Approval of OCA invoice for April 2021 for \$3,305.00
6. Volunteers to attend Authority meetings on June 17, July 15, August 19 and September 16
7. Next meeting of Consumer Affairs Committee – June 21, 2021 at 5:30 p.m.
8. Adjourn

****In accordance with the Governor Lamont’s, Executive Order No. 7B for the Protection of Public Health and Safety during COVID-19 Pandemic and Response, the public meeting will be held remotely. Members of the public may attend the meeting via conference call, videoconference or other technology. For information on attending the meeting via remote access, and to view meeting documents, please visit <https://www.rwater.com/about-us/our-boards/board-meetings-minutes?year=2021&category=1435&meetype=&page=>. For questions, contact the board office at 203-401-2515.**