

# New London Police Department 2020-2021 Report



"It is the mission of the New London Police Department to deliver the highest quality of law enforcement services to the people it serves, in the most efficient manner possible, to provide protection of life and property, and to give our community the quality of life it deserves to be and feel safe."

I am very excited to have the opportunity to serve the citizens of New London for the past 26+ years and as the Chief of Police for the past 13 years.

2020 and 2021 were challenging years as we ventured through the challenge of a nationwide pandemic. The New London Police Department made necessary changes and purchases to navigate through this challenge by changing staffing schedules and purchasing/wearing protective gear when necessary. I would like to thank the New London PD staff for doing a great job to get through the challenges of the pandemic.

The New London Police Department is a progressive agency committed to serving the citizens of New London. The officers of the New London Police Department work hard for the citizens and have a very high clearance rate on major crimes. The New London Police Department has 19 sworn officers. The officers fill positions that include Supervisory Staff, Detective, SWAT, School Resource Officer, Drug Unit Investigator, Field Training Officers, Firearms Instructor, DAAT Instructor, EVOIC Instructor and ICAC Investigator. The New London Police Department conducts an extensive background check on all new hires. Once a new officer starts at the department they complete a 3 month Field Training Program before they are allowed to patrol on their own. All our officers are required to pass the state course for firearms and complete 24 hours of training each year along with other required courses.

I hope this report is able to answer questions and provides a positive insight to the New London Police Department. If you have any suggestions as to how we can improve, or how we can better serve the community of New London, please let us know.

Thanks, Chief Jeffrey A. Schlueter

## **New London Police Structure/Police and Fire Commission**

The New London Police and Fire Commission operate under Optional Powers which are established by Wisconsin State Statute 62.13(6).

2022 Police and Fire Commissioners:

President Travis Kloehn, Secretary Tom Schmude, April Kopitzke, Doug Noel, Corey Knepfel

The City of New London has a Police and Fire Commission that exercises optional powers:

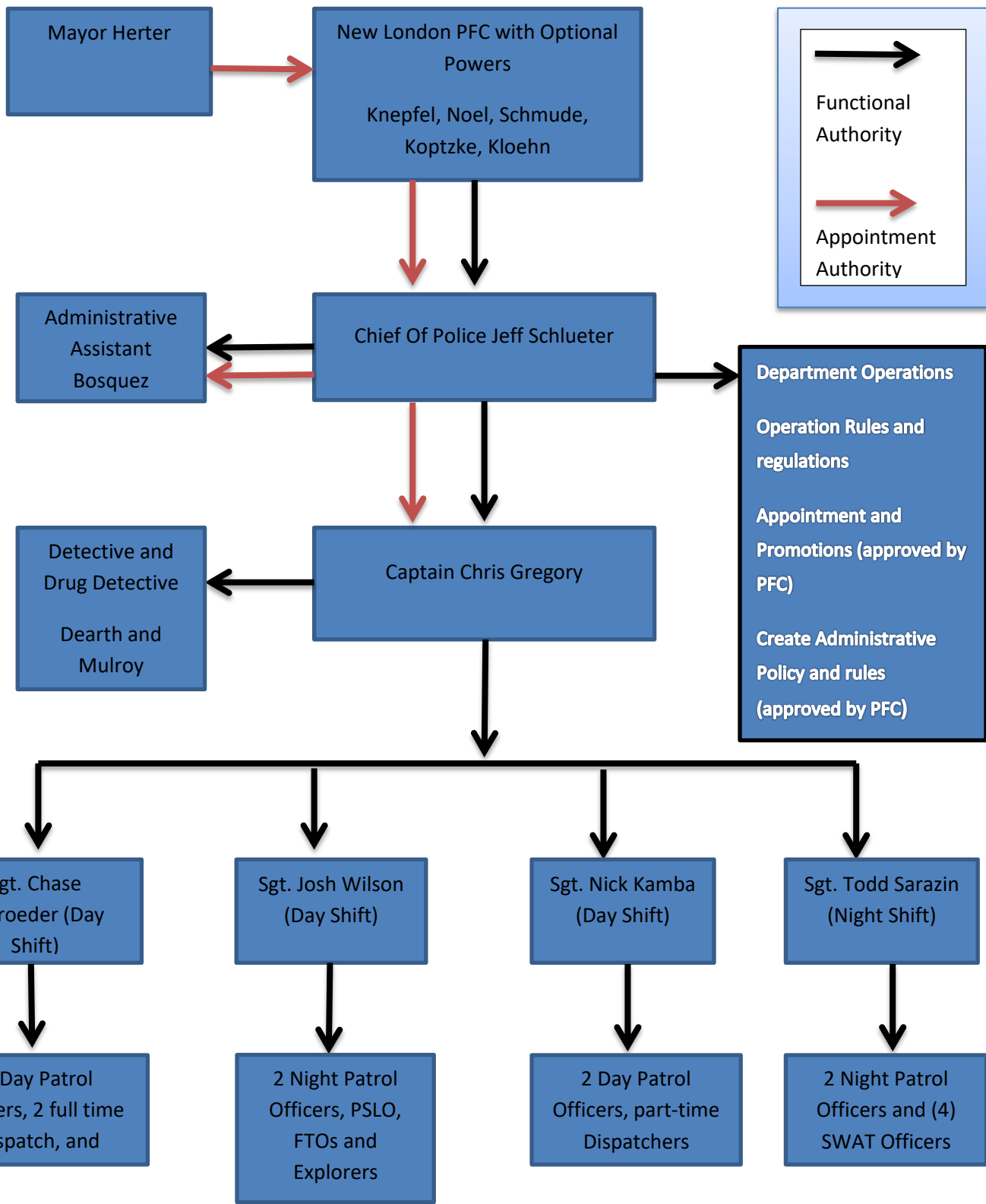
Granting optional powers to a police and fire commission changes the customary flow of authority and exercise of responsibilities in managing the police department. An optional powers commission takes on the executive responsibilities normally exercised by a Mayor or City Manager as chief executive officer and statutory head of the police department. The



Mayor or City Manager no longer plays a direct role in managing the police department.

The Police Chief reports to the commission on matters related to the department. The Mayor only has "Appointment Authority" over the Police and Fire Commission. The Police and Fire Commission have "Functional Authority" over the Chief of Police. Only the Police and Fire Commission and the Chief of Police have "Functional Authority" over the police department, personnel, operation rules and regulations, and department operations.

### 2021 NLPD Staff

Name	Rank/Badge Number	Year Hired
Stephen Elliott	SRO #15	2018
Jeremy Mulroy	Detective #16	2014
Ryan Gloe	Officer #17	2015
Josh Wilson	Staff Sergeant #18	2001
Brant Gosh	Officer #19	2021
Trent Martin	Officer #20	2021
Ben Schmidt	SRO #21	2006
Luke Curtis	Officer #22	2018
Todd Sarazin	Staff Sergeant #23	2001
Brent Seavecki	Officer #24	2015
Chris Gregory	Assistant Chief #25	1994
Earl Ruckdashel	SRO #26	1990
Jenna Kriewaldt	Officer #27	2020
Mike Harlow	Officer #28	2006
Chase Schroeder	Staff Sgt. #29	2011
Chris Dearth	Detective Sgt. #30	2012
Chad Ewing	Officer #31	2020
Nick Kamba	Staff Sergeant #32	2010
Jeff Schlueter	Chief #34	1996
Lisa Fenske	Dispatcher	2010
Cathy Martins	Dispatcher	2007
Kirk Merrill	Dispatcher	2014
Ashley Bosquez	Administrative Assistant/Dispatcher	2007



 Functional Authority  
 Appointment Authority

Mayor Herter

New London PFC with Optional Powers  
Kneffel, Noel, Schmude,  
Koptzke, Kloehn

Administrative Assistant  
Bosquez

Chief Of Police Jeff Schlueter

Department Operations  
Operation Rules and regulations  
Appointment and Promotions (approved by PFC)  
Create Administrative Policy and rules (approved by PFC)

Detective and Drug Detective  
Dearth and Mulroy

Captain Chris Gregory

Sgt. Chase Schroeder (Day Shift)

Sgt. Josh Wilson (Day Shift)

Sgt. Nick Kamba (Day Shift)

Sgt. Todd Sarazin (Night Shift)

2 Day Patrol Officers, 2 full time Dispatch, and

2 Night Patrol Officers, PSLO, FTOs and Explorers

2 Day Patrol Officers, part-time Dispatchers

2 Night Patrol Officers and (4) SWAT Officers

## **New Hires/Promotions in 2020 and 2021**

In 2020 the New London Police Department hired Jenna Kriewaldt and Chad Ewing as patrol officers.

In 2021 the New London Police Department hired Trent Martin and Brant Gosh a patrol officers.

We also saw the retirement of Earl Ruckdashel and Cheri Johnson and the resignation of Brody Erickson and Ryan Denu.

Chase Schroeder was promoted to Staff Sergeant. Chris Dearth and Jeremy Mulroy were promoted to Detective. Ben Schmidt was promoted to School Resource Officer.

### **Police Administration**

The Administration Division consists of the Chief of Police, Assistant Chief, 4 Staff Sergeants. This division is responsible for the coordination and direction of the department. A large task of this division is budgeting, fiscal management, developing and managing department policy, and creating and maintaining city ordinances involving public safety. The Administrative Division also coordinates the management of personnel from recruitment to promotions and internal investigations. Training, scheduling, and purchasing is also a function of this division. The 4 Staff Sergeants work a patrol shift and are typically on duty between 6am-5pm, 5pm-4am, or 7pm-6am: 7 days a week. The Chief of Police and Assistant Chief typically work Monday-Friday.

### **Patrol Division**

The patrol division is the heart of the New London Police Department. The patrol division is responsible for handling the majority of emergency and non-emergency calls, along with enforcing traffic laws throughout the City of New London. Our patrol division is also responsible for investigating and following up on complaints assigned to them.

The New London Police Department currently has 8 officers and 4 Staff Sergeants assigned to this division. This division works 11 hour shifts, on a 5 day on-5 day off schedule, and provides 24 hour coverage. At any given time there are between 2 and 4 officers patrolling the City of New London.

The New London Police Department Patrol Fleet is comprised of 4 marked SUV squads, 3 un-marked vehicles, 2 SRO marked vehicles, 1 clean top marked vehicle, 1 command center vehicle, and a drone.

## **Criminal Investigations**

Criminal investigations are an important aspect of the New London Police Department. Each New London Police Officer is trained to conduct thorough and complete investigations. Officers in the patrol division routinely conduct investigations and frequently resolve issues without assistance from an investigator. Those investigations that require additional assistance are forwarded to an investigator. The investigators report directly to the Assistant Chief.

The New London Police Department Investigative Division consists of 1 detective assigned to major crimes and 1 detective assigned to the Lake Winnebago Drug Unit.

## **School Resource Officers**

The New London Police Department has 3 School Resource Officers that serve the 9 schools in the New London School District. 1 officer is assigned to the New London High School and the other two SROs float between the other schools. During 2021-2022 school year the SROs responded to 963 calls of service in the 9 schools which includes everything from talking in classes, medical calls, truancy, minor violations of the law, K9 searches, attending meetings and many other things.

The duty of the SRO is to provide police services within the schools. Promote education, safety, communication and understanding among school officials, police, students and families. The SROs act as a liaison between the schools and the police department.

## **SWAT**

The New London Police Department is part of the Waupaca County Emergency Response Unit. The New London Police Department has 4 members on the Waupaca County SWAT Team.

In 1985 the Waupaca County Sheriff's Department, in cooperation with all Law Enforcement agencies within the County, formed the first Tactical Team in Waupaca County history. The team was named: the Waupaca County Emergency Response Unit (ERU).

The team is multi-jurisdictional and comprised of members from the Sheriff's Department and officers from various agencies within Waupaca County .

All members are FBI trained and are members of the Wisconsin Association of SWAT personnel.

The SWAT Team possesses state of the art equipment including a Command Post, Armored Vehicle, Equipment Vehicle, various entry tools and weapon delivery systems. The primary goal of this team is to contain, control and resolve situations as effectively and efficiently as possible while protecting life and minimizing the risk of injuries to all persons involved.

### **Lake Winnebago MEG Unit (Drug Unit)**

The New London Police Department has 1 officer assigned to working drugs. The officer is assigned to the Lake Winnebago Area Metropolitan Enforcement Group which is a collection of investigators from local law enforcement agencies within Outagamie, Winnebago, Fond du Lac, and Calumet Counties, dedicated to helping maintain a drug free environment in which our citizens can thrive.

### **Dispatch**

The New London Police Department Dispatch Center is open from 8am to 6pm Monday–Friday. All other times of the day the Waupaca County Sheriff's Department dispatches for the New London Police Department.

Dispatchers are generally the first point of contact for the public when they come in to our lobby or phone into the New London Police Department. Dispatchers dispatch officers to calls of service and provide support for the patrol officers by searching data bases and providing the information to the officers out on the road. Dispatchers also maintain report and citation records by adding the information into our computer system and by archiving old reports into Laserfiche.

The New London Police Department Dispatch Center also acts as the backup facility for Waupaca County in the event that the Waupaca County Communications Center has to close down.

The New London Police Department Dispatch Center can also issue license plates.

In the summer of 2018 New London PD and all Outagamie County Agencies switched to a new CAD/RMS dispatch called Spillman.

## 2021 NEW LONDON POLICE DEPARTMENT EXPENDITURE BUDGET

AS OF: DECEMBER  
31ST, 2021

101-GENERAL FUND

POLICE	CURRENT BUDGET	CURRENT PERIOD	YEAR TO DATE ACTUAL	% OF BUDGET	BUDGET BALANCE
<b>DEPARTMENTAL EXPENDITURES</b>					
101-52101-119 SALARIES	1,322,965.00	144,571.12	1,281,909.03	96.90	41,055.97
101-52101-129 PART TIME DISPATCH/OFFICE	51,000.00	7,278.57	54,418.88	106.70	3,418.88)
101-52101-139 OVERTIME	86,000.00	12,008.77	71,945.34	83.66	14,054.66
101-52101-149 DIFFERENTIAL	11,000.00	1,359.20	11,918.75	108.35	918.75)
101-52101-151 LONGEVITY	19,800.00	0.00	19,300.00	97.47	500.00
101-52101-169 HOLIDAY	43,000.00	18,588.88	54,491.82	126.73	11,491.82)
101-52101-181 OCCASIONAL LABOR	7,000.00	169.26	5,392.17	77.03	1,607.83
101-52101-195 FRINGE BENEFITS	650,550.00	15,534.86	574,147.93	88.26	76,402.07
101-52101-196 RETIREMENT	25,000.00	1,156.07	49,872.82	199.49	24,872.82)
101-52101-201 OFFICE SUPPLIES	3,000.00	1,178.57	2,649.30	88.31	350.70
101-52101-202 POSTAGE	1,500.00	65.25	905.19	60.35	594.81
101-52101-203 DUES AND SUBSCRIPTIONS	900.00	190.00	960.46	106.72	60.46)
101-52101-205 OFFICE EQUIPMENT & MAINTEN	4,000.00	2,383.02	14,242.21	356.06	10,242.21)
101-52101-206 PRINTING AND FORMS	1,000.00	0.00	274.84	27.48	725.16
101-52101-207 SOFTWARE	17,500.00	8,974.14	21,306.82	121.75	3,806.82)
101-52101-212 TRAINING	15,000.00	2,234.49	9,799.14	65.33	5,200.86
101-52101-221 HEATING	7,000.00	1,530.30	9,028.60	128.98	2,028.60)
101-52101-222 TELEPHONE	11,000.00	2,164.14	12,805.98	116.42	1,805.98)
101-52101-227 ELECTRIC, WATER, & SEWER	18,000.00	1,226.73	17,036.06	94.64	963.94
101-52101-232 INSURANCE	923.00	0.00	923.00	100.00	0.00
101-52101-241 AMMO AND RANGE	4,500.00	0.00	980.91	21.80	3,519.09
101-52101-243 CAMERA SUPPLIES	700.00	105.92	313.49	44.78	386.51
101-52101-250 CONSULTANT	1,500.00	0.00	2,964.00	197.60	1,464.00)
101-52101-271 GASOLINE	33,000.00	4,674.97	26,676.19	80.84	6,323.81
101-52101-275 TELETYPE LEASE	3,000.00	6.12	1,811.44	60.38	1,188.56
101-52101-280 PATROL EQUIPMENT	6,000.00	5,218.44	10,612.92	176.88	4,612.92)
101-52101-281 INVESTIGATIVE EQUIP/SUPPLY	3,000.00	747.77	757.77	25.26	2,242.23
101-52101-282 ERU FEES/EQUIPMENT/MEG	5,000.00	0.00	3,015.71	60.31	1,984.29
101-52101-283 BUILDING MAINTENANCE	5,500.00	4,034.00	5,106.11	92.84	393.89
101-52101-309 SUNDRY	3,500.00	2,001.08	4,800.56	137.16	1,300.56)
101-52101-310 POLICE AND FIRE COMM SUNDR	100.00	0.00	0.00	0.00	100.00
<b>TOTAL POLICE</b>	<b>2,361,938.00</b>	<b>237,401.67</b>	<b>2,270,367.44</b>	<b>96.12</b>	<b>91,570.56</b>



When the New London Police Department generates revenue it typically goes into the general budget and does not go back into the Police Department line expenditures that it came out of.

Police Department Revenue for the School Resource Officer; \$75,000

The New London Police Department invoices the New London School District every year for the services of the School resource Officer.

Citations and Court Fees: \$ 62,164

License Plate Sales: \$8125

Parking Tickets: \$4155

Weyauwega Citations: \$3786

In 2012 the New London Police Department spoke to the City of Weyauwega about joining the New London Municipal Court which brings in extra revenue to the City of New London.

In 2020 and 2021 there were very few grants given due to Covid-19.

### **Police Department working hour totals:**

38,994 hours worked

1142 hours of comp-time taken

197 hours of sick time taken

693 hours of FMLA used

1226 hours of overtime

### **Prescription Drop Box**

Prescription Drug Drop Box: The New London Police Department has a permanent drop box located in the lobby. People can drop off old prescription drugs from 8am-6pm Monday-Friday. In 2021 we collected about 300 pounds of prescription drugs.

## **Cadet Program**

The New London Police Department Cadet Program is for young adults who want to learn more about law enforcement careers by visiting work settings, talking with professionals, and training certain law enforcement activities. In 2020-2021 the Cadets provided hours of community service assisting with local events including the Christmas Parade, Irish Fest, Sturgeon Shuffle, and the Iola Car Show.

## **Social Media:**

The New London Police Department maintains a website and Facebook page to keep the public informed and to provide information of services that the police department provides. The police department has used Facebook postings to help solve crimes.

Website: [http://www.newlondonwi.org/departments/police\\_department.php](http://www.newlondonwi.org/departments/police_department.php)

Facebook: <https://www.facebook.com/pages/New-London-Police-Department/140266156076390>

The New London Police Department puts on seminars for the banks in New London on counterfeit money and robberies.

The New London Police Department has put on numerous programs around the area on internet safety for children and parents.

Every year officers give presentations on drug use and abuse in the New London area to students of the New London School District.

In 2020-21 the New London Police Department continued installing traffic cameras to help clear ongoing investigations. The cameras have proven to be helpful in a number of cases.

In 2021 the New London Police Department was involved with National Night Out. It was an evening full of fun for families to play games and meet the officers and firefighters. In 2020 the event was cancelled due to Covid.

All officers are assigned to do random walk through of the schools in the New London School District while on patrol. This assignment has allowed the children to become more acquainted with the officers and has made them, the staff, and families feel safer sending their children to school.

Each year the New London Police Department checks on about 75 residences for people who are on vacation. Officers drive past and check the house to ensure there are no issues while people are on vacation.

New London officers respond to all ambulance calls in the City of New London . Our officers are trained in CPR and we carry defibrillators in all of our marked squads. It is estimated that 75% of our officers have administered CPR or used the defibrillator at least 1 time in their career.

The New London Police Department assist with about 50 funeral escorts a year. This allows for a safe escort from the funeral to the place of rest.

The New London Police Department is also responsible for coordinating parades, car show traffic, and charity runs. On average the New London Police Department shuts down local roads and provides traffic control for about 8-10 events a year. Some of the events include the St. Patrick's Day Parade, Homecoming Parade, Christmas Parade, Memorial Day Parade, 2 car shows, a couple of charity runs, and 3 motorcycle rides that come through New London each year.

The New London Police Department provides a free bike license for anyone who wishes to register their bike. Numerous bikes have been returned to their owners because they were registered and licensed through the police department.

In 2021 the New London Officers continued to be very involved in the community. The officers continued to participate in events and organizations such as: Shop with a Cop, The Torch Run, Run with a Cop, coached local athletic teams, participated in local athletic groups, and community organizations.

## **Call for Service**

In 2020 and 2021 the New London Police Department responded to 6,249 and 6,214 calls for service.

## **Use of Force**

In 2021 the New London Police Department had 22 incidents which involved a Use of Force. After each Use of Force incident the officers are required to fill out a report and it is reviewed by the supervisors. A Use of Force Incident would include: Empty Hand Control, OC, Baton, Pointed ECD (Taser), Deployed ECD, Pointed Firearm, or Discharged Firearm.

Below is the UCR information collected by the FBI. The UCR Program collects statistics on violent crime (murder and non-negligent manslaughter, rape, robbery, and aggravated assault) and property crime (burglary, larceny-theft, and motor vehicle theft). By congressional mandate, arson was added as the eighth Part I offense in 1979. Arson statistics are not available for access on this site. By using the table-building tool, users can specify offenses, locality (city, county, state), and year(s).

For more information on Statistic in New London or across the US you can look at the following sites:

[https://public.tableau.com/shared/M349CGQN9?:display\\_count=yes](https://public.tableau.com/shared/M349CGQN9?:display_count=yes)

<https://www.ucrdatatool.gov/>

## **Radio Project:**

In 2021 the Police Department upgraded the radios and the radio communication center at New London PD. This project cost about \$200,000 and replaced portable radios, squad radios, repeaters, antennas, and the dispatch console.

## **Drone:**

In 2020 the police department raised money to purchase a Matrice 210 drone with a infrared camera and a zoom camera to assist with searching. All pilots for the drone have received their FAA part 107 license. This drone is also used to assist other area agencies

# NEW LONDON POLICE DEPARTMENT

## Law Total Incident Report, by Nature of Incident

<u>Nature of Incident</u>	<u>Total Incidents</u>
911 Assist	1
911 Hangup	10
911 Misdialed	486
Abandoned Vehicle	12
Vehicle Accident	164
Accident with Extrication	1
Accident with Injury	1
Accident in a Parking Lot	11
Accident with Scene Safety	2
Administrative Duties	1
Law Alarms - Burglary Panic	93
Alcohol Violations	6
Animal Bite	20
Animal Call	142
Assist Citizen or Agency	466
Battery	5
Bicycle Stop	7
Burglary	2
Business Check	29
Civil Matter Assist	30
Crime Prevention	357
Damage to Property	54
Death	9
Disorderly Conduct	108
Disturbance	119
Disturbance with a Weapon	7
Domestic Disturbance	42
Domestic Disturbance w/Weapon	1
Drug Complaint	39
Emergency Committal	25
Escort Funeral - Citizen	2
Fingerprinting	24
Fire Alarm Commercial	2
Fire Alarm Residential	2
Fire Unauthorized Burning	2
Law Enforcement Fire Assist	42
Fireworks Complaint	10
Follow Up	2
Fraud Complaint	30
Graffiti Complaint	1
Harassment	64
Hazard in Roadway	70
Juvenile Complaint	93
K9 Assist	1
LZ Security for NLPD	1
Vehicle Lockout	194

Lost or Found Valuables	67
Law Enforcement Medical	271
Medical Assistance No Injury	1
Miscellaneous Incident	155
Missing Person	7
Motorist Assist	86
Noise Complaint	46
Nuisance Complaint	1
NWPD Incident After Hours	3
Operating Motor Veh Intox	18
Unlocked or Standing Open Door	15
Ordinance Violation	125
Parking Enforcement	152
Parking Request	3
Probation Violation	3
Reckless Driving Complaint	151
Repossession	12
Medical Pre-Alert	1
Restraining Order Tracking	1
Retail Theft	13
Robbery	2
Runaway Juvenile	17
Scam	6
School Threats	6
Sex Offense	40
Sex Offend Registration	4
Storm Damage	1
Suspicious Incident	173
Suspicious Person	54
Suspicious Vehicle	141
Theft Complaint	74
Theft of Automobile Complaint	4
Traffic Enforcement	44
Traffic Stop	1020
Transport	83
Trespassing	39
Truancy	14
NWPD UTV/ATV INCIDENTS	6
Vacant House Check	78
Vandalism	11
Violation of Court Order	3
Wanted Person or Apprehension	60
Water Problem	1
Weapon Violation	8
Welfare Check	404
Total reported: 6214	