

## The annual IHCD Newsletter

The purpose of this letter is to keep our freeholders informed of the programs that we are currently offering.

You can conveniently pay your sewer bill online at

[www.ihcd-in.com](http://www.ihcd-in.com)

or by phone 1-855-295-9638

**The IHCD office location:  
8015 Cleveland Pl, Merrillville IN**

### Sewer lateral replacement

This program is designed to reduce the infiltration of ground water into the sanitary sewer system by way of sub-standard home laterals.

#### *The program includes :*

- A **FREE** televised inspection of your sewer lateral to determine its condition and if it qualifies for the program.

**The IHCD Board understands the homeowners cost associated with replacing a lateral and wants to help.**

### HERE'S HOW

IHCD will pay for 100% of the cost for the installation of the new house sewer. The homeowner then reimburses 25% with a low \$10 monthly installment.

As you are aware, *Infiltration* has been a problem for IHCD as well as for many other sewer districts. The flow studies we have performed showed us that a good percentage of the infiltration is coming from substandard home connections. Replacing a home lateral that is in poor condition benefits both YOU and IHCD.

## Simple clear water disconnect

This program is designed to reduce unnecessary inflow to our sewers and assist the homeowners to become compliant with state and local ordinances regarding sump pumps that are illegally connected to the sanitary sewer.

#### *The program includes :*

- A **FREE** televised inspection of your sewer lateral.
- IHCD pays up to \$500.00 for the disconnection of your sump pump from the sanitary sewer performed by our licensed contractor .
- A quick inspection of the sump pump to determine if it is in compliance.

### **Q: Is it illegal to have your sump pump hooked to the sanitary sewer?**

A: Federal, State, and Local ordinances prohibit the discharge of sump pumps into the sanitary sewer.

### **Q: What are the homeowners cost associated with this program?**

A: The IHCD board of directors has set up this program to eliminate most or all of the cost to the homeowner.

### **Q: How does the program work?**

A: Within 30 days of receiving the notice the homeowner will schedule an inspection with IHCD to determine if there is an illegal sump pump connection. For full details of the program, please call our office at 219-769-3996.

### **Q: Why is it important to disconnect sump pumps from the sanitary sewer?**

- Even during a moderate rain fall, sump pumps can overload a sewer system causing basements to flood, manholes to surcharge, etc.
- It's very costly to unnecessarily treat ground water. IHCD wants to continue to keep our sewer

To see all of the benefits associated with our programs, please visit our website: [www.ihcd-in.com](http://www.ihcd-in.com) We encourage you to take advantage of these programs before they are no longer offered.



### ***"When in doubt call us out"***

If you are experiencing problems with your sewer or have any questions please do not hesitate to call us. One of our trained staff will be happy to assist you. 24/7 emergency number.

**Please call 219-769-3996**

The IHCD feels these steps are necessary to reduce infiltration which in turn helps keep our sewer rates among the lowest in the country. The **IHCD Board of Directors** appreciates you taking the time to read this letter. Have a wonderful and safe year.

Board meetings are now the 1st and 3rd Monday of every month at 6:00 p.m.

### **Avoid drain pain - please *don't flush* these items**

#### **We need everyone's help...**

The following items should never be flushed into the sewer system:

- Disinfecting wipes, Baby wipes.
- Toilet cleaning pads.
- Mop or "Swiffer" type refills.
- Paper towels.
- Any consumer item that is not toilet paper.
- Grease , oil or fat