

**EMERGENCY TELEPHONE SYSTEM BOARD  
MADISON COUNTY, IL**

**Minutes of E.T.S.B. Subcommittee Meeting  
May 2, 2017**

**SUBCOMMITTEE MEMBERS IN ATTENDANCE**

|                 |  |
|-----------------|--|
| Rich Schardan   | Retired Chief, Maryville Police Department |
| Rick Militello  | Wood River Police Department               |
| Donald Moore    | County Board Member                        |
| Todd Link       | Chief, Glen Carbon Police Department       |
| Dwight Smith    | Granite City Police Department             |
| Coleen Schaller | Glen Carbon Police Department              |
| Steve Evans     | Chief, Collinsville Police Department      |

**SUBCOMMITTEE MEMBERS ABSENT**

**9-1-1 COORDINATOR'S OFFICE STAFF PRESENT**

|                 |                        |
|-----------------|------------------------|
| Terry McFarland | 9-1-1 Coordinator      |
| Dana Burris     | Training Administrator |
| Rob Hursey      | GIS Specialist         |
| Ellen Rogers    | Administrative Aide    |
| Clint Soldan    | Data Base Manager      |
| George Perica   | Addressing Specialist  |

**OTHERS**

Please see Sign-in sheet.

Mr. Schardan opened the Subcommittee meeting of the Emergency Telephone System Board at 11:00 a.m. on May 2, 2017.

### MINUTES

Mr. Schardan asked for action on the April 18, 2017 Minutes.

**A motion was made by Mr. Link and seconded by Mr. Militello to accept the Minutes. All voted aye.**

### PUBLIC COMMENT

None.

### CONSOLIDATION OPTIONS

Mr. Militello provided the subcommittee an outlined report showing the PSAPs' specific needs in order to make the proposed eight agencies consolidation option (known as option #2) possible. (Consolidation option #2 proposes the eight remaining PSAPs to be Alton, Collinsville, Edwardsville, Glen Carbon, Granite City, Madison County Sheriff's Office, Troy, and Wood River. With this option, Granite City would take on the Pontoon Beach, City of Madison and Venice PSAPs; Wood River would take on the East Alton and Bethalto PSAPs; Troy would take on the Highland PSAP and Edwardsville would take on the SIUE PSAP.) All departments will need interagency/consolidation agreements signed. Most remaining PSAPs will need to update their CAD system and/or radios. The Wood River, Granite City and Edwardsville PSAPs predict they may each need 2-4 additional telecommunicators. Wood River and Granite City would be effected the most with predicted increases in personnel costs. The Granite City PSAP would also need extensive renovation to their communications center.

There was discussion on the issue of out-of-network transfers. Coordinator McFarland reported that AT&T has informed us that the process would work and was part of our testing.

Ms. Schaller reported on the issue of dispatcher personnel and the threshold for call volumes. There was discussion on the 9-1-1 statistical report for call volumes and what the column for "Other" and "None" include. Clint Soldan explained these call numbers should not be considered in the total calls per PSAP because they are not true 9-1-1 calls to Madison County. Ms. Schaller discussed the need for additional

personnel PSAPs would require to take on other PSAPs 9-1-1 calls. There was discussion on the requested number of additional employees needed for some proposed PSAPs vs. the number of additional calls they are expected to receive.

The question was asked of whether the ETSB could even come close to covering the increased personnel costs to implement consolidation option #2. Coordinator McFarland stated that covering of all costs probably would not be possible; however, sharing of costs may be possible.

Mr. Schardan stated it appears consolidation option #2 would overload the Granite City and Wood River consolidation groups, which would result in a significant increase in recurring personnel costs. There is also a concern with redundancy for the proposed Wood River consolidation group.

Mr. Schardan stated he reviewed the consolidation options to try to better balance the increase in calls for the consolidated PSAPs. He displayed via overhead the current proposed consolidation option #2, and a new option he created referred to as option "D". Option D proposes the eight remaining PSAPS to be:

1. Alton - would remain as is;
2. Collinsville - would take on Highland;
3. East Alton - would take on Bethalto or vice versa;
4. Glen Carbon - would take on Troy, Edwardsville and SIUE;
5. Granite City - would remain as a stand-alone PSAP (so there would be no implementation and increased personnel costs for them);
6. Madison County Sheriff's Office - would remain as is;
7. Pontoon Beach - would take on Madison and Venice; and
8. Wood River - would remain as a stand-alone PSAP (so there would be no increased personnel costs for them).

Mr. Schardan also stated he made up four other consolidation options for review that would take the burden off option #2's Granite City and Wood River consolidation groups.

Mr. Schardan requested Coordinator McFarland ask the police departments that may be PSAP's to provide by May 13<sup>th</sup> a ball park figure of what their implementation and recurring costs would be. Mr. Schardan also asked Coordinator McFarland to check with AT&T to get a rough idea of what they expect our costs to be when we go to eight PSAPs and to also get what costs we now pay for the Sheriff's office, and IT personnel.

There was discussion on the ETSB paying for some dispatchers for Madison County Sheriff's Office and the possibility that the ETSB will not continue this.

There was discussion on the need for radio and radio upgrades for Fire and EMS. The costs for dispatching for Fire Districts and if all Fire Districts share in costs, or should share in costs for dispatching, was also discussed.

The subcommittee members will look at the new consolidation options presented by Mr. Schardan for discussion at the next subcommittee meeting.

The next subcommittee meeting will be Tuesday, May 16<sup>th</sup> at 11:00 a.m.

### **ADJOURNMENT**

**Mr. Smith moved that the meeting be adjourned. Ms. Schaller seconded said motion. The motion passed by unanimous voice vote, with the meeting adjourning at 12:05 p.m.**