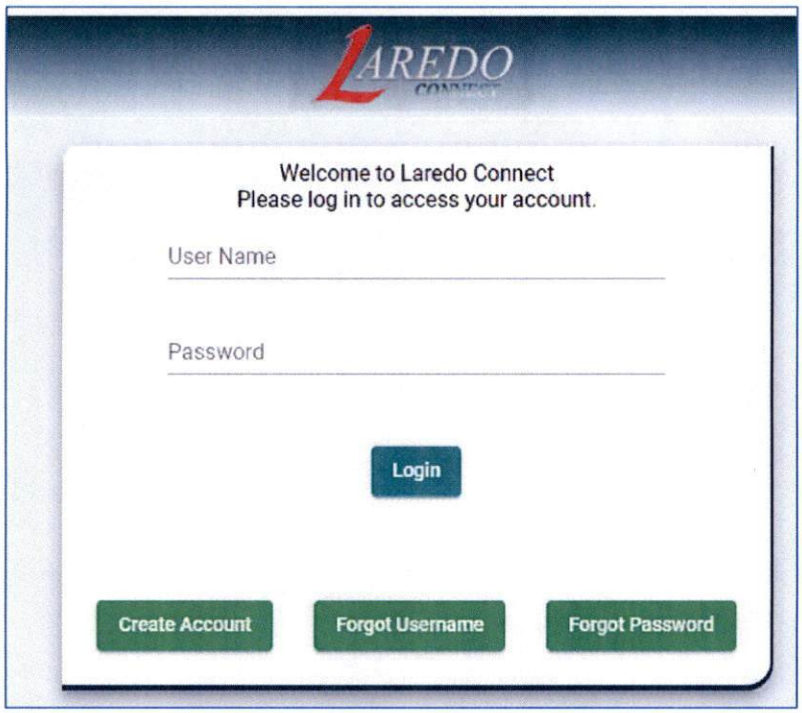
Laredo Connect Customer Portal

To log in, please visit https://connect.laredoanywhere.com

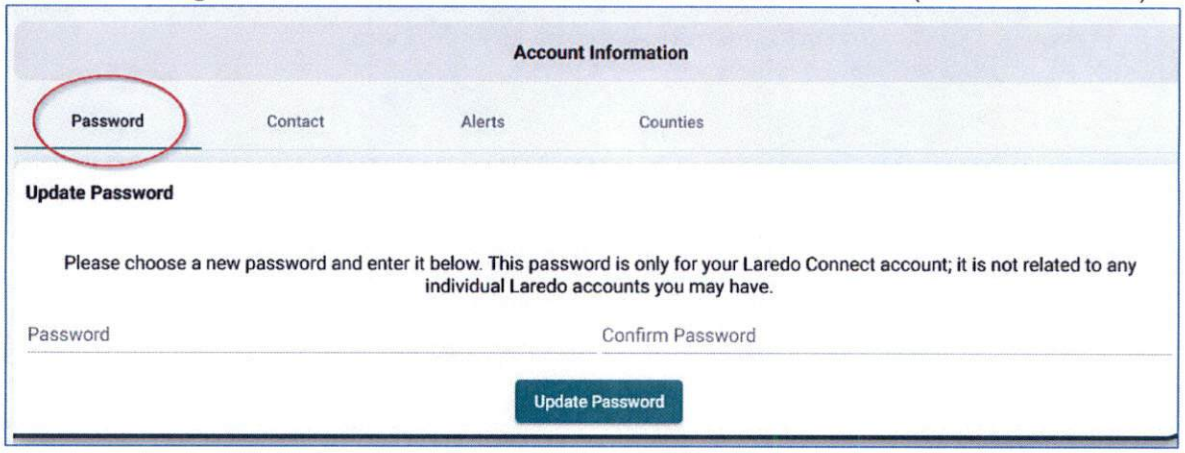


Laredo Connect – Customer Home Screen:

Shows Active Alerts the Customer set up.

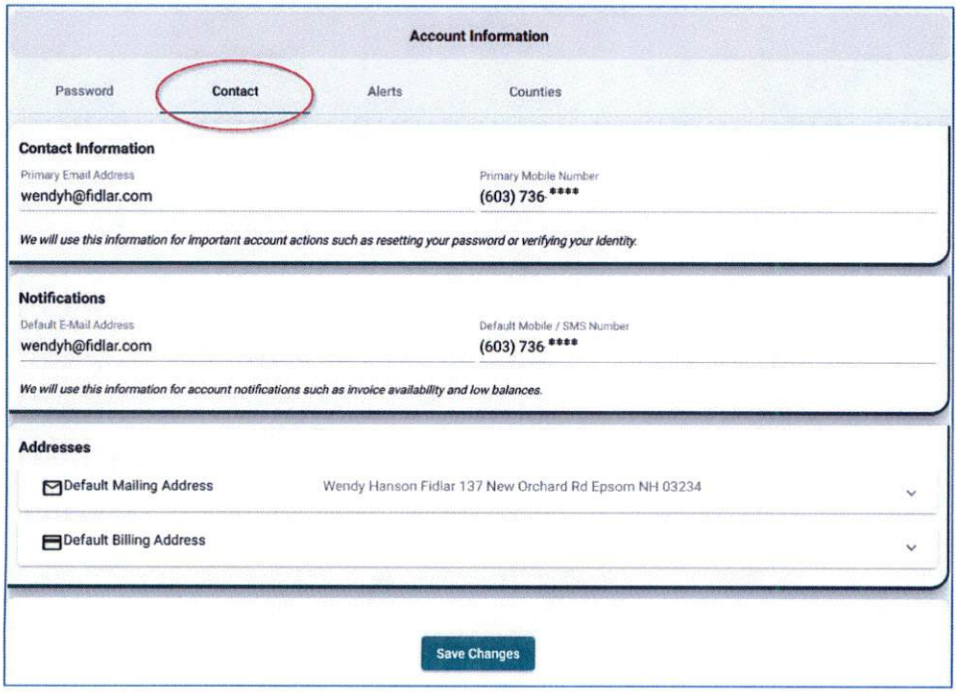
Account Tab – Laredo Connect User Information

Password Page: - This is for the Laredo Connect Password ONLY. (Customer Portal)

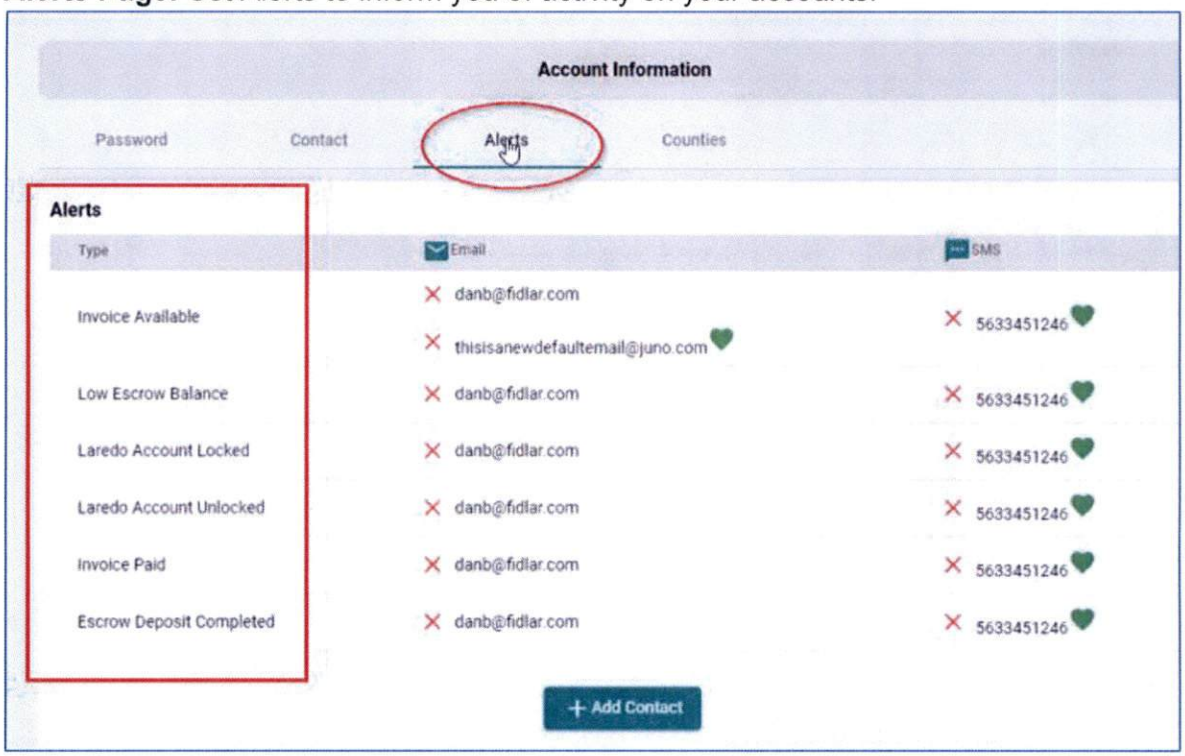


*NOT the password for Laredo Desktop or other Laredo products.

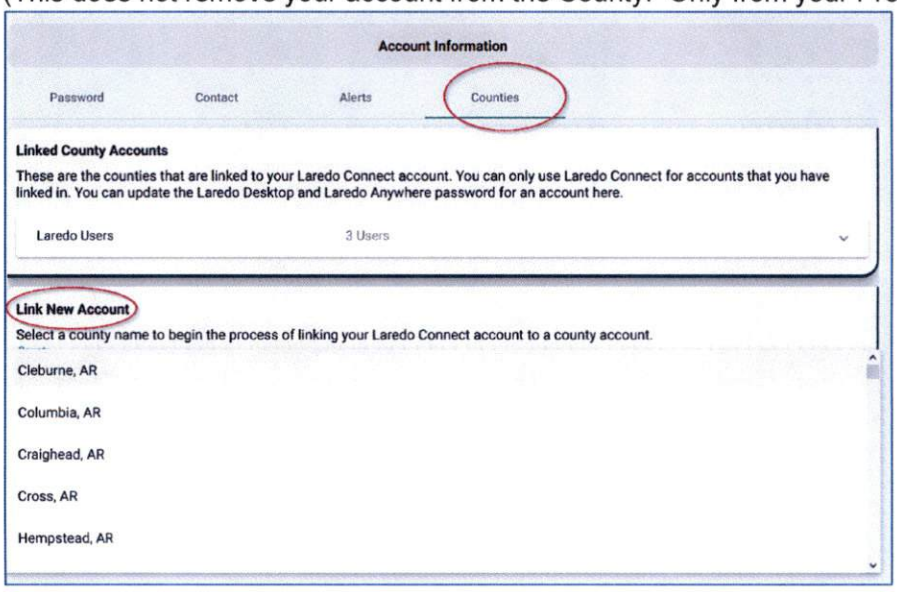
Contact Page: Notification email will be the address where the alerts will be sent to.



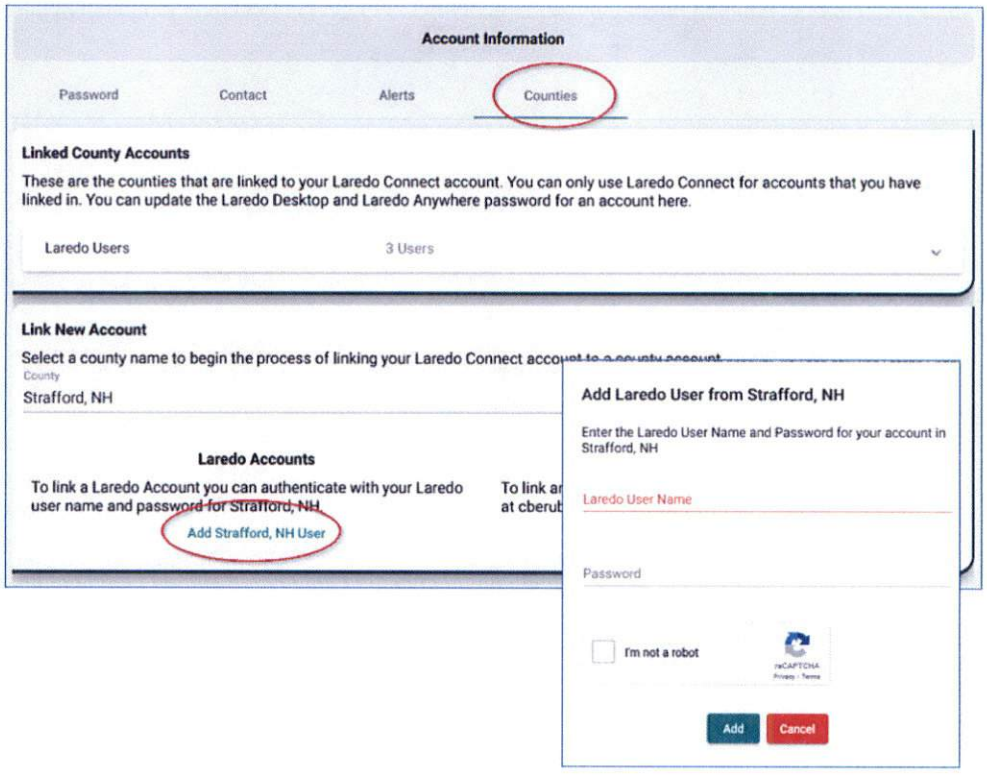
Alerts Page: Set Alerts to inform you of activity on your accounts.



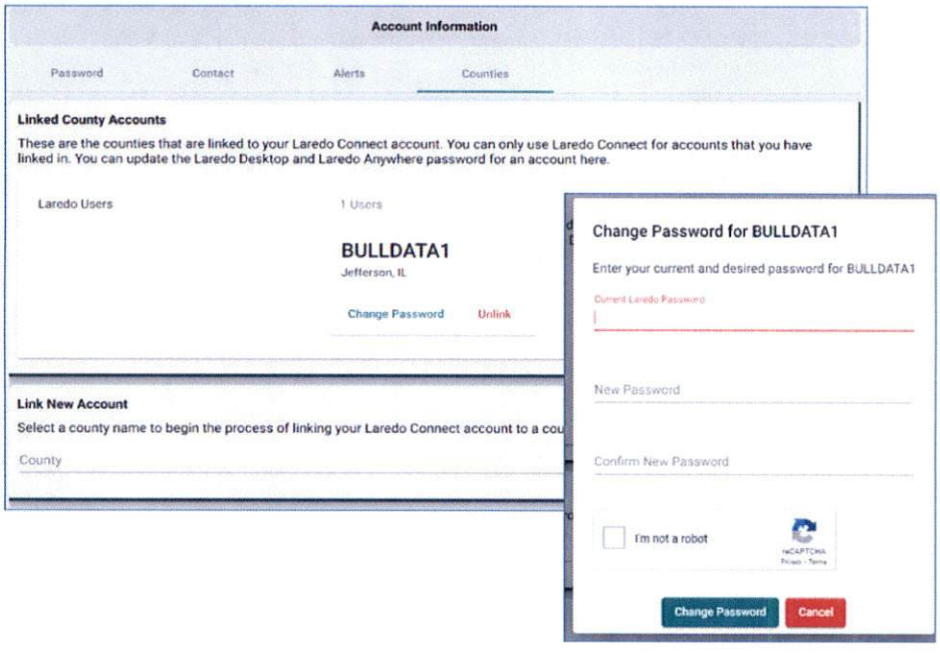
Counties Page – Linking Accounts, Add/Remove Counties and users from your Profile. (This does not remove your account from the County. Only from your Profile)



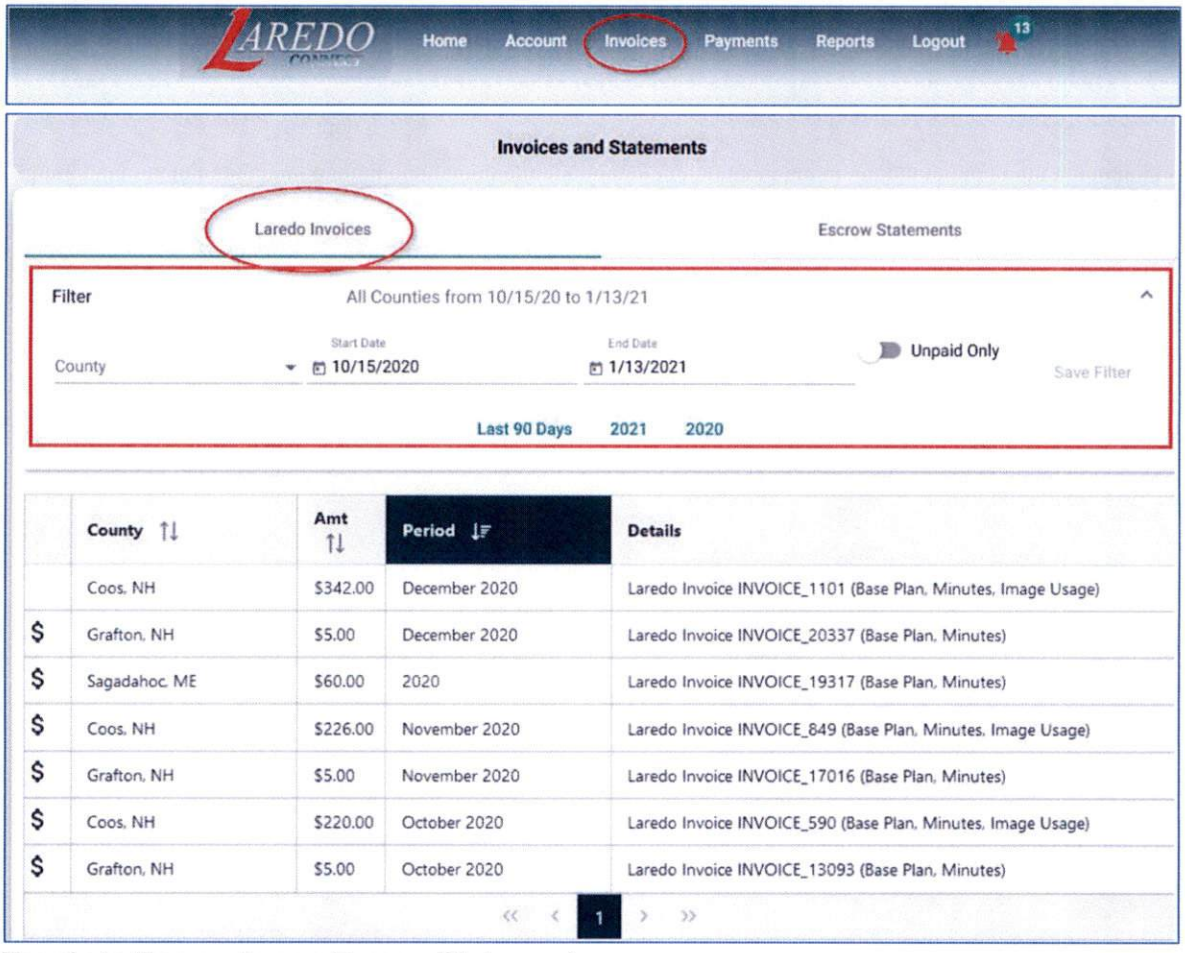
Adding Laredo User to the County.



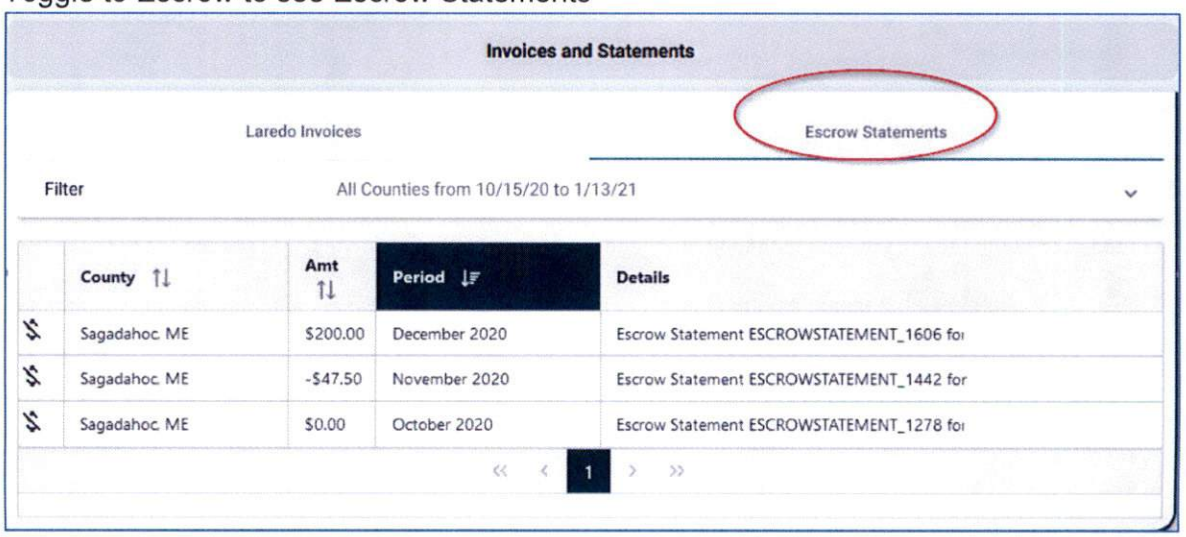
Linked Laredo Users: Display all Laredo Users linked to the Portal Profile. The Portal User is able to change the Laredo ***Desktop*** Password from this screen.



Invoices & Escrow Statements – Use your filters to alter your view. Click on the item to view.

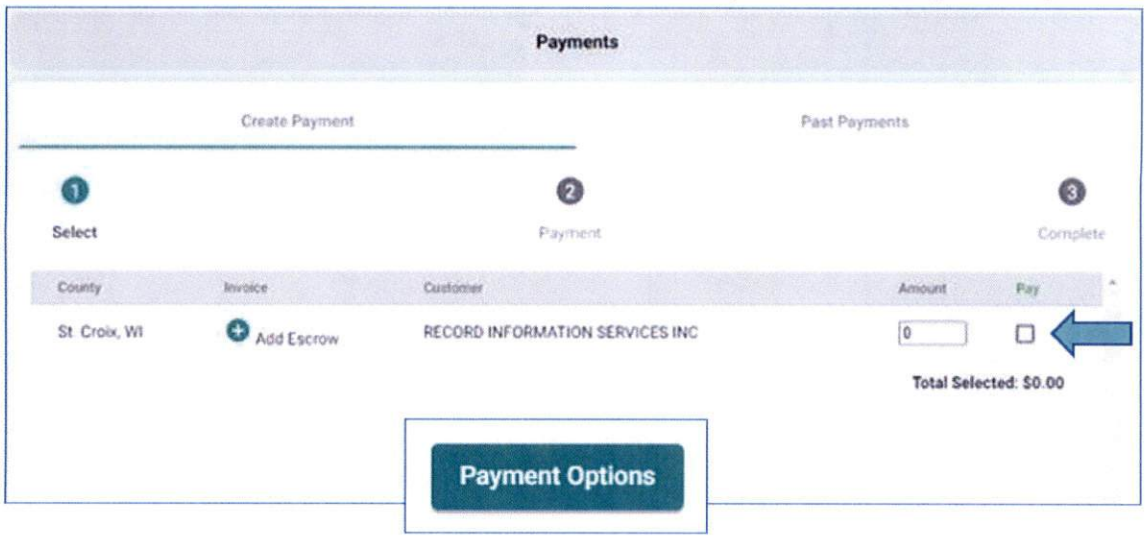


Toggle to Escrow to see Escrow Statements

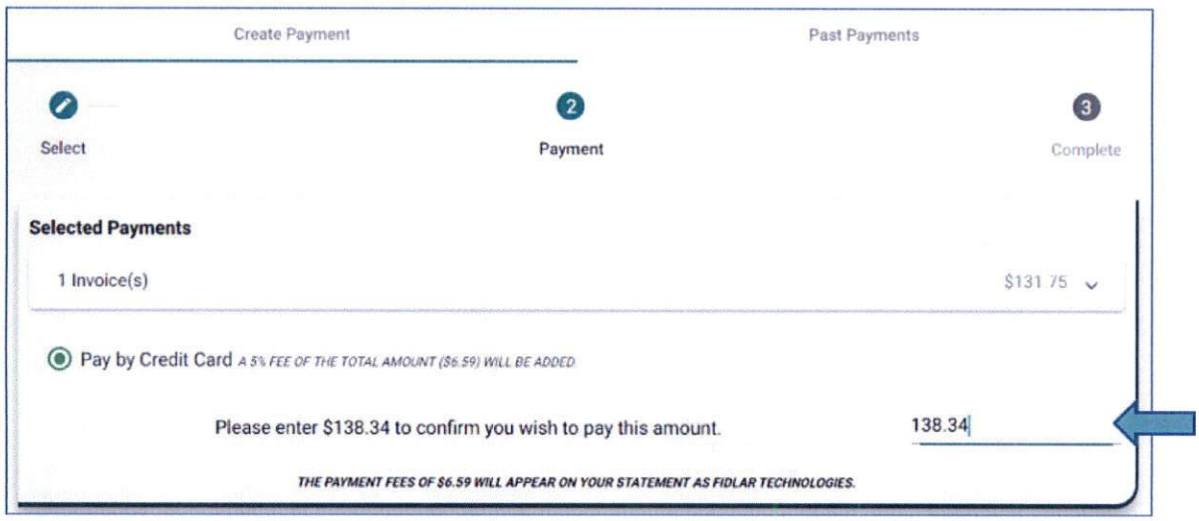


Customer Payments Tab – Online Payments & Past Payments

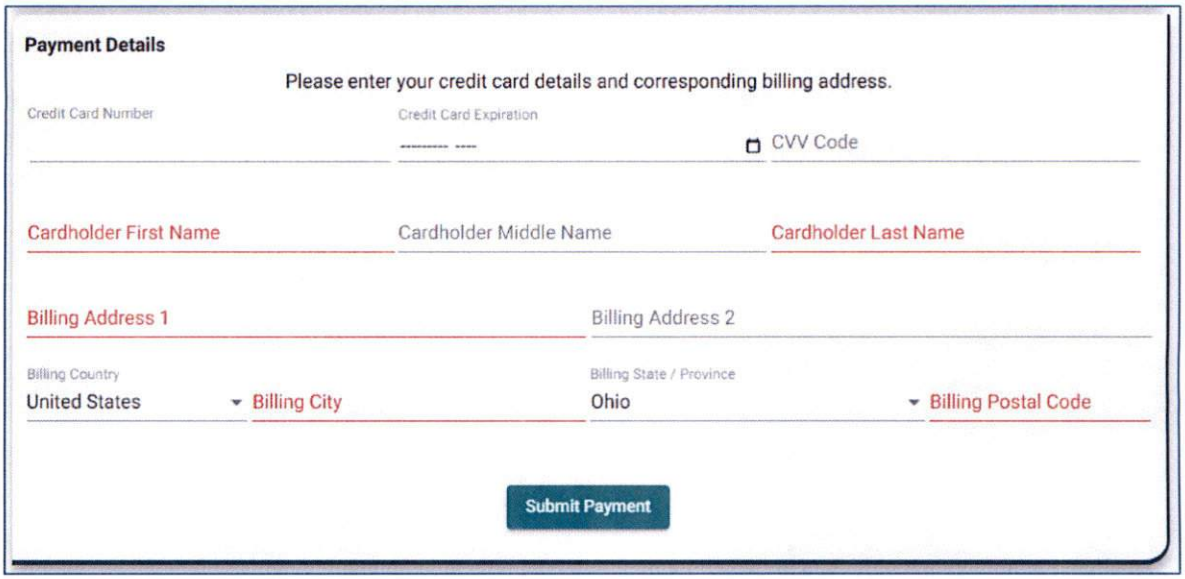
Create a Payment: Select Add Amount, Check Mark Pay Box, Click Payment Options



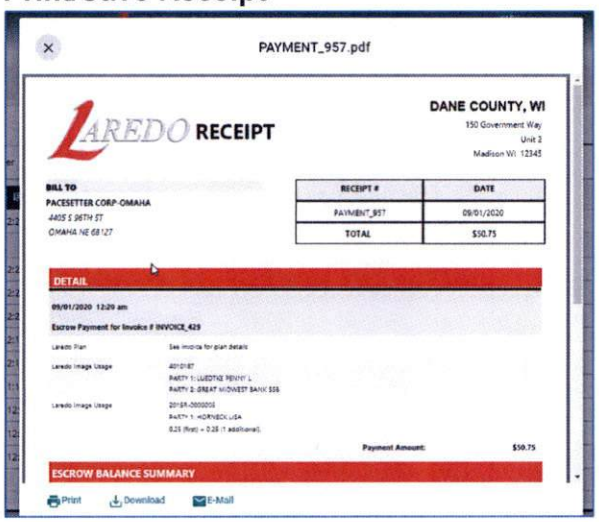
Select Credit Card Enter the total amount to pay



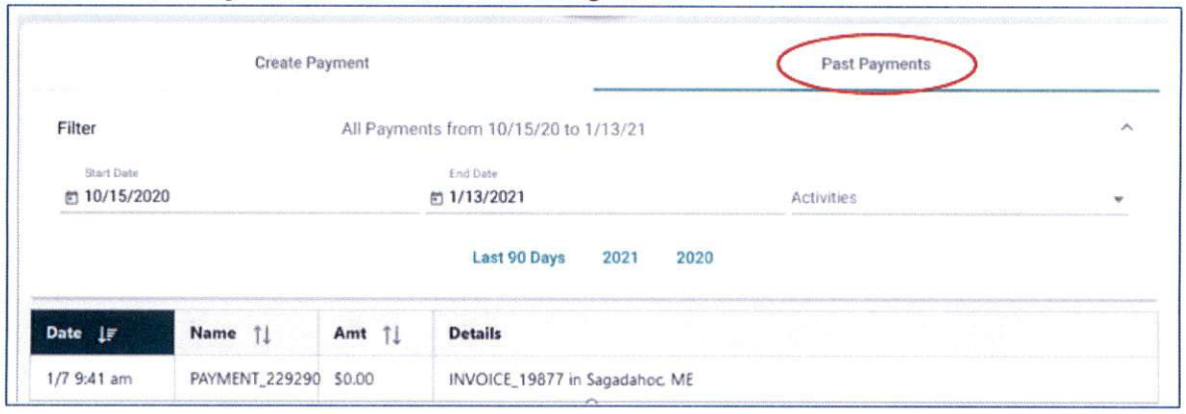
Enter Credit Card Information



Print/Save Receipt

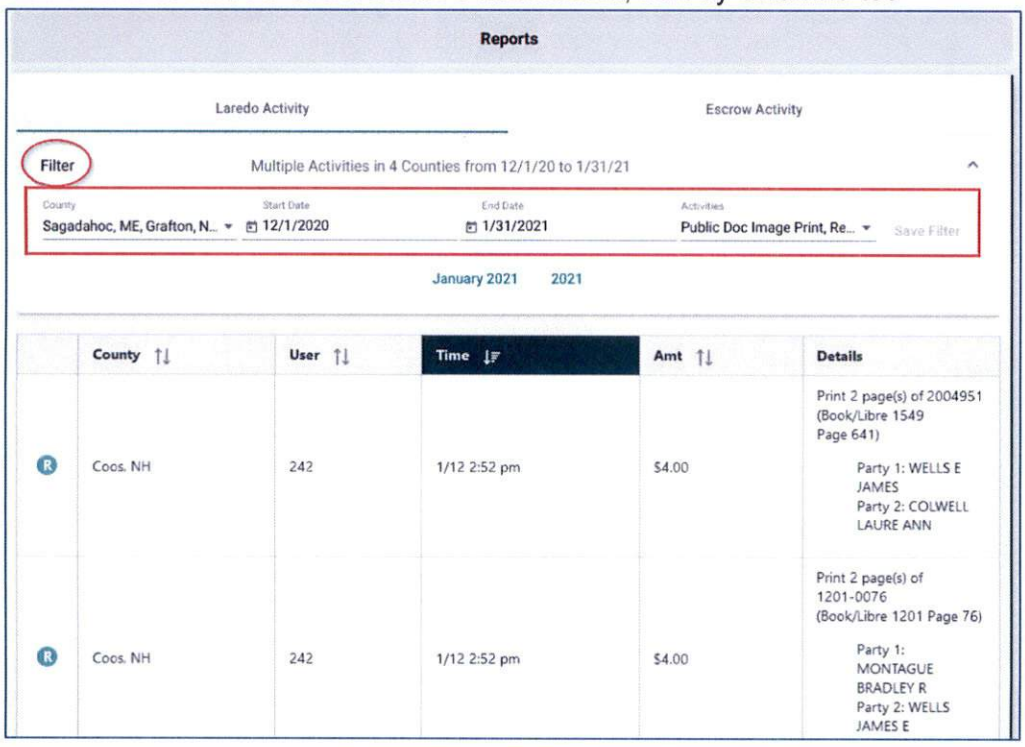
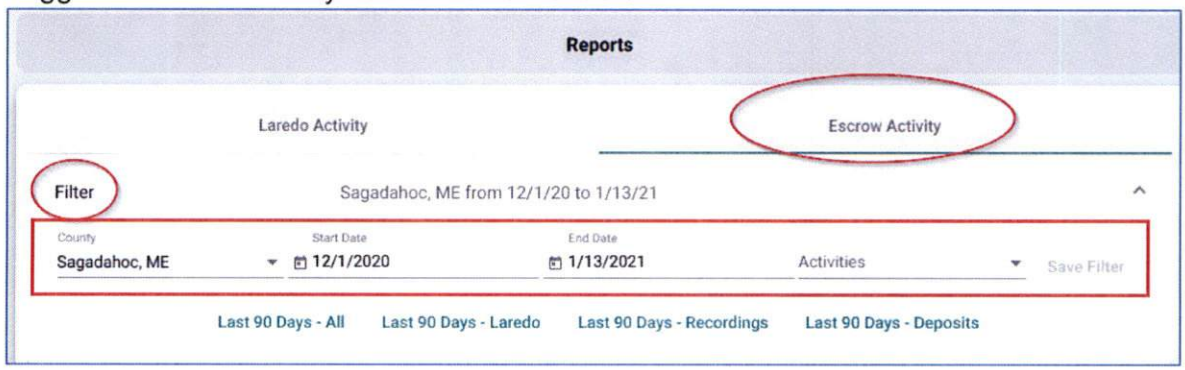


Review Past Payments - Use filters to navigate



Reports Tab – Laredo Activity & Escrow Activity

Use Filters to narrow down desired information, sort by columns too



Toggle to Escrow Activity Tab to Review & Sort