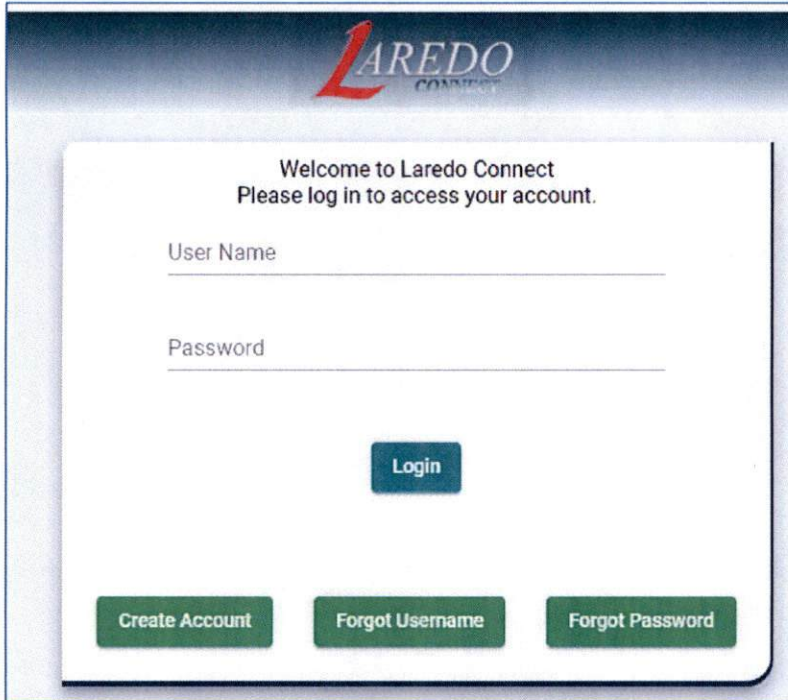


Laredo Connect Customer Portal

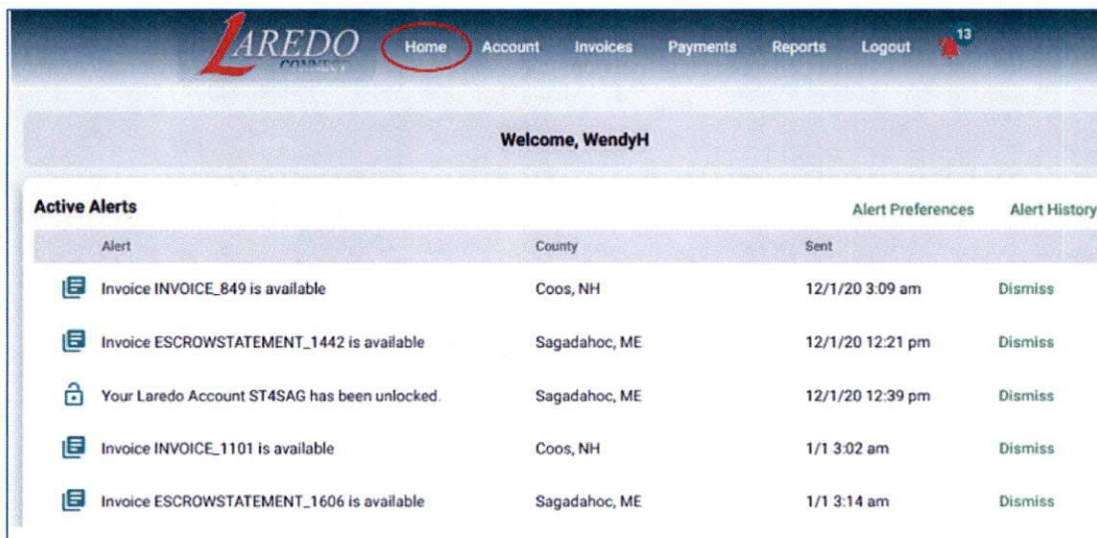
To log in, please visit <https://connect.laredoanywhere.com>



The login page features the Laredo Connect logo at the top. Below it, a white box contains the text "Welcome to Laredo Connect Please log in to access your account." followed by input fields for "User Name" and "Password". A blue "Login" button is centered below the fields. At the bottom of the white box are three green buttons: "Create Account", "Forgot Username", and "Forgot Password".

Laredo Connect – Customer Home Screen:

Shows Active Alerts the Customer set up.



The home screen displays the Laredo Connect logo and a navigation menu with "Home" circled in red. Other menu items include "Account", "Invoices", "Payments", "Reports", "Logout", and a notification bell with "13". Below the menu, a "Welcome, WendyH" message is shown. The main section is titled "Active Alerts" and contains a table with columns for "Alert", "County", "Sent", "Alert Preferences", and "Alert History".

Alert	County	Sent	Alert Preferences	Alert History
Invoice INVOICE_849 is available	Coos, NH	12/1/20 3:09 am	Dismiss	
Invoice ESCROWSTATEMENT_1442 is available	Sagadahoc, ME	12/1/20 12:21 pm	Dismiss	
Your Laredo Account ST4SAG has been unlocked.	Sagadahoc, ME	12/1/20 12:39 pm	Dismiss	
Invoice INVOICE_1101 is available	Coos, NH	1/1 3:02 am	Dismiss	
Invoice ESCROWSTATEMENT_1606 is available	Sagadahoc, ME	1/1 3:14 am	Dismiss	

Account Tab – Laredo Connect User Information

Password Page: - This is for the Laredo Connect Password ONLY. (Customer Portal)

Account Information

Password Contact Alerts Counties

Update Password

Please choose a new password and enter it below. This password is only for your Laredo Connect account; it is not related to any individual Laredo accounts you may have.

Password Confirm Password

Update Password

*NOT the password for Laredo Desktop or other Laredo products.

Contact Page: Notification email will be the address where the alerts will be sent to.

Account Information

Password **Contact** Alerts Counties

Contact Information

Primary Email Address Primary Mobile Number

wendyh@fidlar.com (603) 736 ****

We will use this information for important account actions such as resetting your password or verifying your identity.

Notifications

Default E-Mail Address Default Mobile / SMS Number

wendyh@fidlar.com (603) 736 ****

We will use this information for account notifications such as invoice availability and low balances.

Addresses

☒ Default Mailing Address Wendy Hanson Fidlar 137 New Orchard Rd Epsom NH 03234

☐ Default Billing Address

Save Changes

Alerts Page: Set Alerts to inform you of activity on your accounts.

The screenshot shows the 'Account Information' section with tabs for Password, Contact, Alerts, and Counties. The 'Alerts' tab is selected and circled. A red box highlights the 'Alerts' sidebar menu, which lists various alert types. The main content area displays a table of alerts, with columns for Type, Email, and SMS. Each alert entry includes a red 'X' icon, an email address, and a green heart icon. A '+ Add Contact' button is located at the bottom right.

Type	Email	SMS
Invoice Available	danb@fidlar.com	5633451246
	thisisanewdefaultemail@juno.com	
Low Escrow Balance	danb@fidlar.com	5633451246
Laredo Account Locked	danb@fidlar.com	5633451246
Laredo Account Unlocked	danb@fidlar.com	5633451246
Invoice Paid	danb@fidlar.com	5633451246
Escrow Deposit Completed	danb@fidlar.com	5633451246

Counties Page – Linking Accounts, Add/Remove Counties and users from your Profile.
(This does not remove your account from the County. Only from your Profile)

The screenshot shows the 'Account Information' section with tabs for Password, Contact, Alerts, and Counties. The 'Counties' tab is selected and circled. The page displays 'Linked County Accounts' with a dropdown menu showing 'Laredo Users' and '3 Users'. Below this, there is a section titled 'Link New Account' with a list of counties to select from.

Link New Account
Select a county name to begin the process of linking your Laredo Connect account to a county account.

- Cleburne, AR
- Columbia, AR
- Craighead, AR
- Cross, AR
- Hempstead, AR

Adding Laredo User to the County.

Account Information

Password Contact Alerts **Counties**

Linked County Accounts

These are the counties that are linked to your Laredo Connect account. You can only use Laredo Connect for accounts that you have linked in. You can update the Laredo Desktop and Laredo Anywhere password for an account here.

Laredo Users 3 Users

Link New Account

Select a county name to begin the process of linking your Laredo Connect account to a new county account.

County
Strafford, NH

Laredo Accounts

To link a Laredo Account you can authenticate with your Laredo user name and password for **Strafford, NH**. To link an account at cberub...

Add Laredo User from Strafford, NH

Enter the Laredo User Name and Password for your account in Strafford, NH

Laredo User Name

Password

☐ I'm not a robot

Add **Cancel**

Linked Laredo Users: Display all Laredo Users linked to the Portal Profile. The Portal User is able to change the Laredo **Desktop** Password from this screen.

Account Information

Password Contact Alerts **Counties**

Linked County Accounts

These are the counties that are linked to your Laredo Connect account. You can only use Laredo Connect for accounts that you have linked in. You can update the Laredo Desktop and Laredo Anywhere password for an account here.

Laredo Users 1 Users

BULLDATA1
Jefferson, IL

Change Password **Unlink**

Link New Account

Select a county name to begin the process of linking your Laredo Connect account to a county account.

County
Jefferson, IL

Change Password for BULLDATA1

Enter your current and desired password for BULLDATA1

Current Laredo Password


New Password

Confirm New Password

☐ I'm not a robot

Change Password **Cancel**

Invoices & Escrow Statements – Use your filters to alter your view. Click on the item to view.



[Home](#)
[Account](#)
[Invoices](#)
[Payments](#)
[Reports](#)
[Logout](#)
13

Invoices and Statements

Laredo Invoices
Escrow Statements

Filter All Counties from 10/15/20 to 1/13/21 ^

County ▼

Start Date 📅 10/15/2020

End Date 📅 1/13/2021

☐ Unpaid Only

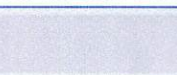
[Save Filter](#)

[Last 90 Days](#)
[2021](#)
[2020](#)

	County ↑↓	Amt ↑↓	Period ↓↑	Details
	Coos, NH	\$342.00	December 2020	Laredo Invoice INVOICE_1101 (Base Plan, Minutes, Image Usage)
\$	Grafton, NH	\$5.00	December 2020	Laredo Invoice INVOICE_20337 (Base Plan, Minutes)
\$	Sagadahoc, ME	\$60.00	2020	Laredo Invoice INVOICE_19317 (Base Plan, Minutes)
\$	Coos, NH	\$226.00	November 2020	Laredo Invoice INVOICE_849 (Base Plan, Minutes, Image Usage)
\$	Grafton, NH	\$5.00	November 2020	Laredo Invoice INVOICE_17016 (Base Plan, Minutes)
\$	Coos, NH	\$220.00	October 2020	Laredo Invoice INVOICE_590 (Base Plan, Minutes, Image Usage)
\$	Grafton, NH	\$5.00	October 2020	Laredo Invoice INVOICE_13093 (Base Plan, Minutes)

<< < 1 > >>

Toggle to Escrow to see Escrow Statements



[Home](#)
[Account](#)
[Invoices](#)
[Payments](#)
[Reports](#)
[Logout](#)
13

Invoices and Statements

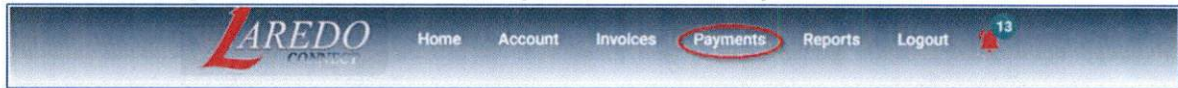
Laredo Invoices
Escrow Statements

Filter All Counties from 10/15/20 to 1/13/21 v

	County ↑↓	Amt ↑↓	Period ↓↑	Details
\$	Sagadahoc, ME	\$200.00	December 2020	Escrow Statement ESCROWSTATEMENT_1606 for
\$	Sagadahoc, ME	-\$47.50	November 2020	Escrow Statement ESCROWSTATEMENT_1442 for
\$	Sagadahoc, ME	\$0.00	October 2020	Escrow Statement ESCROWSTATEMENT_1278 for

<< < 1 > >>

Customer Payments Tab – Online Payments & Past Payments



Create a Payment: Select Add Amount, Check Mark Pay Box, Click Payment Options

County	Invoice	Customer	Amount	Pay
St. Croix, WI	+ Add Escrow	RECORD INFORMATION SERVICES INC	0	<input type="checkbox"/>

Total Selected: \$0.00

Payment Options

Select Credit Card Enter the total amount to pay

Selected Payments

1 Invoice(s) \$131.75

☒ Pay by Credit Card A 5% FEE OF THE TOTAL AMOUNT (\$6.59) WILL BE ADDED

Please enter \$138.34 to confirm you wish to pay this amount. 138.34

THE PAYMENT FEES OF \$6.59 WILL APPEAR ON YOUR STATEMENT AS FIDLAR TECHNOLOGIES.

Enter Credit Card Information

Payment Details

Please enter your credit card details and corresponding billing address.

Credit Card Number

Credit Card Expiration

CVV Code

Cardholder First Name

Cardholder Middle Name

Cardholder Last Name

Billing Address 1

Billing Address 2

Billing Country

Billing State / Province

Billing Postal Code

United States

Billing City

Ohio

Billing Postal Code

Submit Payment

Print/Save Receipt

PAYMENT_957.pdf

LAREDO RECEIPT

DANE COUNTY, WI
150 Government Way
Unit 2
Madison WI 53745

BILL TO
PACSETTER CORP-OMAHA
4405 S 26TH ST
OMAHA NE 68127

RECEIPT #	DATE
PAYMENT_957	09/01/2020
TOTAL	\$50.75

DETAIL

09/01/2020 12:29 am
Escrow Payment for Invoice # INVOICE_429

Laredo Plan
See Invoice for plan details

Laredo Image Usage
4072187
PARTY 1: LAREDO REPLY L
PARTY 2: GREAT MIDWEST BANK SSB

Laredo Image Usage
20184-000003
PARTY 1: WORNEDU-USA
(6.25 (Max) = 0.25 (1 Additional)

Payment Amount: \$50.75

ESCROW BALANCE SUMMARY

Print Download E-Mail

Review Past Payments - Use filters to navigate

Create Payment
Past Payments

Filter All Payments from 10/15/20 to 1/13/21 ^

Start Date

10/15/2020

End Date

1/13/2021

Activities

▼

Last 90 Days 2021 2020

Date ↓↑	Name ↑↓	Amt ↑↓	Details
1/7 9:41 am	PAYMENT_229290	\$0.00	INVOICE_19877 in Sagadahoc ME

Reports Tab – Laredo Activity & Escrow Activity

[Home](#)
[Account](#)
[Invoices](#)
[Payments](#)
Reports
[Logout](#)

13

Use Filters to narrow down desired information, sort by columns too

Reports

Laredo Activity
Escrow Activity

Filter Multiple Activities in 4 Counties from 12/1/20 to 1/31/21 ^

County

Sagadahoc, ME, Grafton, N...

Start Date

12/1/2020

End Date

1/31/2021

Activities

Public Doc Image Print, Re...

Save Filter

January 2021 2021

	County ↑↓	User ↑↓	Time ↓↑	Amt ↑↓	Details
R	Coos. NH	242	1/12 2:52 pm	\$4.00	Print 2 page(s) of 2004951 (Book/Libre 1549 Page 641) Party 1: WELLS E JAMES Party 2: COLWELL LAURE ANN
R	Coos. NH	242	1/12 2:52 pm	\$4.00	Print 2 page(s) of 1201-0076 (Book/Libre 1201 Page 76) Party 1: MONTAGUE BRADLEY R Party 2: WELLS JAMES E

Toggle to Escrow Activity Tab to Review & Sort

Reports

Laredo Activity

Escrow Activity

Filter

Sagadahoc, ME from 12/1/20 to 1/13/21

County

Sagadahoc, ME

Start Date

12/1/2020

End Date

1/13/2021

Activities

Save Filter

Last 90 Days - All

Last 90 Days - Laredo

Last 90 Days - Recordings

Last 90 Days - Deposits