



Jefferson County Child Support Agency 2022 Annual Report *To* *The Jefferson County Board of Supervisors*



Child Support Agency Program Summary

Under contract with the Department of Children and Families (DCF), the Jefferson County Child Support Agency provides services to establish paternity and establish and enforce child support and health insurance. Some of the specific services provided by the Agency:

- Establish paternity on behalf of child(ren) whose parents are not married to each other at the time of the child’s birth.
- Establish court orders requiring parents to pay child support and to provide health care coverage for their child (ren).
- Locate absent parents and assets as necessary to establish and collect child support.
- Enforce child support and health insurance orders. Take administrative, civil, interstate, and criminal actions necessary to collect court ordered support.

2022 Program Funding

The Child Support Agency is funded with a combination of federal, state and county dollars. Federal administrative cost reimbursement is the principal funding for the Agency. The federal reimbursement rate for administrative costs is currently 66%. In addition to the administrative cost reimbursement, the Agency also receives performance incentives based on performance measures. The performance incentives are partially contingent upon the Agency meeting specific targets. The Agency received a “Certificate of Excellence” from the State Bureau of Child Support for meeting all four performance measures in Federal Fiscal Year 2022.

<u>Measure</u>	<u>Agency Target</u>	<u>FFY 2020 Final</u>	<u>FFY 2021 Final</u>	<u>FFY 2022 Final</u>
Court Order Establishment	80% or greater	93.22%	94.67%	93.97%
Paternity Establishment	90% or greater	108.68%	104.86%	109.78%
Current Support Collections	80% or greater	82.89%	83.09%	82.93%
Arrears Cases with Collections	80% or greater	82.92%	82.96%	83.84%

The Agency collects various costs and fees from case participants. A large percentage of costs and fees are collected through the federal and state tax intercept program.

<u>Other Revenue Sources</u>	<u>2019</u>	<u>2020</u>	<u>2021</u>	<u>2022</u>
Medical Support Liability (15% of birth expense collections)	\$17,850	\$20,034	\$4,629	\$3,697
Extradition Reimbursement	\$3,813	\$2,265	\$1,715	\$2,054
CS Program Fees (Service fees, genetic test fees, BVS fee, payment record fees, application fees)	\$14,984	\$14,799	\$18,217	\$14,481
NIVD Fees	\$1,350	\$1,449	\$1,008	\$887

Under cooperative agreements the Agency has with the Sheriff’s Department, the Clerk of Courts, Corporation Counsel and the District Attorney, the county received \$120,212 in direct reimbursement related to child support activities performed by staff in those departments.

2022 Program Service Highlights

- ❖ The Agency successfully provided full services to 3617 cases (I-VD) and provided partial services to an additional 799 (NIVD) cases.
 - Caseload includes 5213 children
- ❖ Provided services to customers in 238 cases to add the father’s name to a child’s birth certificate.
- ❖ Provided order establishment and enforcement services by scheduling and attending 313 agency appointments and 1,987 court hearings.
- ❖ Continued to provide option for in-person cash payment of child support. Promoted option resulting in a continued increase in collections:
 - 2019 cash collections: \$38,984
 - 2020 cash collections: \$42,086
 - 2021 cash collections: \$77,734
 - 2022 cash collections: \$114,768
- ❖ Relocated to a temporary location during courthouse remodel and successfully provided full services at the temporary location.

2023 Program Services and Goals

- ❖ Use all available Agency resources to provide mandated services to Jefferson County customers while striving to meet Agency performance measures and earn maximum Agency funding.
- ❖ Continue to maintain an active role in policy and procedure issues at the state and local level by Jefferson County Agency staff participating in several state workgroups and committees.
 - Rebecca Fry continues as a member of the Child Support Modernization Workgroup and Chair of the WCSEA Charity Basket Committee.
 - Tammy Tomczak continues as a member of Child Support Training Advisory Workgroup.
 - Thomas Antholine continues as a member of Child Support Bulletin Review committee.
 - Stacey Jensen continues as a WCSEA board member and a member of numerous committees and workgroups.
- ❖ Invest in our team by providing program and professional training.

- Rebecca Fry will complete Leadership Development training through MATC.
- Tiffany Goodman will complete training through the Local Governments Leadership Academy.
- ❖ Welcome our newest team member, Ahna Fanning.
- ❖ Relocate team to newly remodeled offices.

Child Support Agency Team

Stacey Jensen, Child Support Agency Director	Tiffany Goodman, Child Support Specialist
Tammy Tomczak, Lead Child Support Specialist	Zachary Dermont, Child Support Specialist
Alejandra Munoz, Administrative Assistant	Kelsey Schoenherr, Child Support Specialist
Rebecca Fry, Child Support Specialist	Ahna Fanning, Child Support Specialist
Michelle Rue-Miller, Child Support Specialist	*Kendall Wick, Asst. Corporation Counsel
Christina Miklavcic, Financial Specialist	*Thomas Antholine, Asst. Corporation Counsel

**Part of Corporation Counsel Organizational Chart*

Respectfully Submitted,

Stacey Jensen
Agency Director

