

# Jefferson County

2019—2023

# Locally Developed, Coordinated Public Transit-Human Services Transportation Plan



#### Jefferson County

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#### Chapter 1 — Introductions

#### Coordinated Public Transit—Human Services Transportation Plan Requirement

Federal transit law, as amended by the FAST Act (2015) requires that projects seeking funding under Section 5310 (Elderly Individuals and Individuals with Disabilities) are: included in a locally developed, coordinated public transit-human service transportation plan, and that the plan be developed and approved through a process that includes representatives of public, private, and non-profit transportation and human services providers and participation by members of the public. Plans must be updated every four years for 8-hour ozone non-attainment and maintenance areas and every five years for attainment areas. Plans also are required for counties to receive their 85.21 state funds.

The goal of the coordinated planning process is to develop a four-or five-year plan that emphasizes strategies for specialized transportation that are broad and encompassing to accommodate action items. The plan should outline strategies and actions for enhancing the mobility of seniors and individuals with disabilities and be able to stand the test of time for the duration of the plan.

Overall, four key elements are required of a coordinated public transit-human services transportation coordination plan.

- 1. An assessment of available services that identifies current transportation providers (public, private, and non-profit);
- 2. An assessment of the transportation needs for individuals with disabilities and older adults. This assessment can be based on the experiences and perceptions of the planning partners or on more sophisticated data collection efforts, as well as gaps in service;
- Goals, activities, and/or projects to address the identified gaps between current services and needs, as well as opportunities to improve efficiency in service delivery; and
- 4. Priorities for implementation based on resources (from multiple program sources), time, and feasibility for implementing specific goals and/or activities identified.

WisDOT needs to certify to FTA that the coordinated plan was derived from a locally developed planning process. The process must include some or all of the following elements to prove due diligence in inviting appropriate stakeholders:

- Notices, flyers, public notice (required), email distribution lists, website postings, invitation letters
- Invite transportation providers, human service providers, and advocacy groups
- Allow alternate ways to participate including in-person participation, mail, email, and teleconference
- If possible, meeting should be held in a location and at a time accessible by public transportation
- Follow Americans with Disabilities Act in meeting accommodations (interpreters, accessible formats, etc.) for anyone requesting accommodations
- Provide a meeting evaluation

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In addition, the Wisconsin Department of Transportation (WisDOT) has required or recommended the following seven elements to be included in the plan. They include:

Identify keeper of the plan
Demographic data
Invitation list and attendance records
Public notice, meeting announcements, agenda
Documentation of Elements 1 -4
Documentation of efforts in soliciting involvement and identifying the process for adoption of the plan.
Summary of meeting evaluations

All of these items are included in the plan.

#### **Participation Process**

The Coordinated Public Transit-Human Service Transportation Plan has been developed through a local process that includes representatives from public and private transportation providers, human service agencies, interested parties, and the general public.

In June of 2017, an initial kick off meeting for an **Easterseals Accessible Transportation Community Initiative Grant** that was awarded to the City of Fort Atkinson and Jefferson County was invited to become a team member. The grant was awarded to improve transportation option for Fort Atkinson residents.

During the prep time of hosting a two day community focus workshop the committee funded the UW Whitewater Marketing Association to conduct an accessible transit-focused community needs assessment with community engagement. In the winter of 2017-18, Creative Marketing Unlimited, a non-profit research and marketing consultancy provided the Fort Mobility Coalition with a quantitative report of key findings from a data analysis conducted through interviews with diverse population of community members (~30 participants), to identify potential solutions for accessible transit options and issues and barriers of current options. The survey was conducted in the Fort Atkinson Area only; however the same issues and concerns have been shared by community members who live through-out Jefferson County who have expressed transportation needs. Some of the concerned shared are that present transportation providers are still trying to work through ongoing issues such as bottle necks of time, when there is not enough transportation resources in peak hours resulting in long wait times for pick up, transportation options to expand their dignity in life. A summary of the transportation Solutions and Trends follows and although the report is primarily of the Fort Atkinson area, it is a true representation of the county mobility needs and challenges.

In February 2018, the workshop was well attended by 34 people (Appendix G) resulting in the committee working on 4 objectives:

a) run a 6 to 12 month pilot project in Fort Atkinson where we expand on the existing United Way voucher program (which underwrites low income people's Brown Cab rides to area Food Pantries.)

b) implement a 12 month pilot project using one of the City's 7-seater vans with wheelchair lift at the Fort Senior Citizens Center. The Senior Center will be responsible for driving the van. In order to support this program long term, the Senior Center will create a fund raising plan, so as to purchase their own van, without the need for new City or grant funds.

c) work with the Jefferson County Aging and Disability Resource Center to capture the federal funding available to offset 80% of the costs for Jefferson County hiring a Mobility Manager.

d) All of these programs will be marketed by the Coalition to raise awareness; reduce stigma associated with taking alternative transit; and to help the programs sustain themselves once the Easter Seals grant money is depleted.

#### Community outreach, surveys, and education of the Transportation plan

**Planning** for input began with an invitation to the community for an open house for the ADRC (47 attendees) and a time to discuss ideas for the Jefferson County Aging and Transportation Plans. Survey's were handed out, and resource information given, but no feedback was shared by community members.

Each year, Jefferson County conducts a survey to identify transportation needs of our patrons of the Driver Escort program as well as reviewing our services for quality assurance. In October 2017, data was collected from 41 respondents. From that data, some of the greatest take a-ways are that one - third of the respondents who needed transportation services lived in a township or village that is not supported by a taxi company or such provider, 68% responded that they had difficulty reaching certain places due to lack of transportation and one – third needed transportation outside of our transportation hours as well as other providers in our area. Survey results Appendix

In 2018, public input was gathered through one on one interviews and surveys with community members throughout the county while distributing the Senior Farmer Market Vouchers. Information was gather for the Aging Plan as well as for our Transportation Plan. In June of 2018, 113 interviews were conducted throughout Jefferson County to gather public input for the County Aging Plan and the 2019-2023 Coordinated Public Transit Plan. Transportation (62), Healthy Aging (19) and Technology (13) were the number one area's people wanted to learn more about. Twenty eight percent of the interviewees reported that they are still driving, and many shared that their concern was the cost of car repairs, not feeling comfortable driving outside of town or at dark, the cost of gas, and very concerned what life will be when they can no longer drive. Transportation concerns are shared at many of the community meetings that the ADRC Manager is involved in, from the needs of patients being

<sup>6</sup> discharged from the hospital or emergency room to youth with disabilities needing transportation to work and/or to find work.

#### **Coordination Process**

Jefferson County facilitated the overall development of the 2019-2023 Public Transit-Human Services Transportation Coordination Plan in cooperation with human service agencies, transportation providers, consumer groups, and public officials. This facilitation included, coordinating the development of a master mailing list of transportation providers and organizations within and outside the county who provide transportation services to residents of the county, distributing invitations to the planned meeting, making meeting flyers available to agencies, and public hearing set through-out the county for reviewing with local residents.

The WisDOT has developed a county meeting process to comply with this requirement. Jefferson County staff developed a list of potential representatives using WisDOT-endorsed guidelines and invited them to participate in the county meeting (see Appendix A for a copy of the letter requesting participation, Appendix B for a list of the Jefferson County meeting invitees and documentation, Appendix C for a copy of the Jefferson County meeting agenda, and Appendix D for a copy of the Jefferson County meeting flyer). In addition, Jefferson County issued a meeting invitation to the general public (see Appendix F - a copy of the Notice of Public Review and Notice of Public Meeting).

# Chapter 2—Demographics

#### Population of Jefferson County and Age Groups

Jefferson County is home to an estimated 84,538 residents. It is a rural county, conveniently located between two of Wisconsin's major cities, and makes for an easy commute for residents working in or between the state's largest urban areas, Madison and Milwaukee. According to the US Census, American Community Survey, 2012 – 2016 estimates, the median age is 39.5 years. The table below estimates that the aging population of 60 and over represents 21% of our county population. Statistical information is primarily dispersed into the 64 years and younger group and 65 years and older target age groups.

The following table summarizes the population of Jefferson County by age cohort.

#### Source: U.S. Census Bureau, 2012-2016 American Community Survey 5-Year Estimates

	Estimate	Margin of Error	Percent	Percent Margin of Error
SEX AND AGE				
Total population	84,538	****	84,538	(X)
Male	42,212	+/-108	49.9%	+/-0.1
Female	42,326	+/-108	50.1%	+/-0.1
Under 5 years	4,539	+/-51	5.4%	+/-0.1
5 to 9 years	5,199	+/-348	6.1%	+/-0.4
10 to 14 years	5,688	+/-339	6.7%	+/-0.4
15 to 19 years	6,472	+/-108	7.7%	+/-0.1
20 to 24 years	5,522	+/-129	6.5%	+/-0.2
25 to 34 years	9,819	+/-101	11.6%	+/-0.1
35 to 44 years	10,612	+/-70	12.6%	+/-0.1
45 to 54 years	12,460	+/-78	14.7%	+/-0.1
55 to 59 years	6,441	+/-254	7.6%	+/-0.3
60 to 64 years	5,201	+/-267	6.2%	+/-0.3
65 to 74 years	7,320	+/-66	8.7%	+/-0.1
75 to 84 years	3,660	+/-195	4.3%	+/-0.2
85 years and over	1,605	+/-198	1.9%	+/-0.2

Source: U.S. Census, American Community Survey, 2012-2016 Estimates-

#### Jefferson County Profile of Persons ages 65 and Older

Age Group Estimates	Wisconsin	Jefferson County
Total Population - All Ages, All Races	5,754,798	84,538
60+	1,237,534	17,786
65+	875,220	12,585
75+	390,565	5,265
85+	126,417	1,605
% 60+	21.5%	21.0%
% 65+	15.2%	14.9%
% 75+	6.8%	6.2%
% 85+	2.2%	1.9%
Males age 65+	391,177	5,743
Males as percent of 65+ population	44.7%	45.6%
Females age 65+	484,043	6,842
Females as percent of 65+ population	55.3%	54.4%
Source: U.S. Bureau of the Census, American Community Survey, 2012-16 Five-year Estimates, Table B01001, 1/2018		

Eric Grasso from the Department of Health Services shared projections of the total population and counties for the time span of 2015-2040 to help with preparing for upcoming estimated population growth. The population in Jefferson County is expected to increase over the next couple of decades for all ages of the population but the expectation of our very oldest 85+ is expected to double in population by 2040.

Jefferson County	2015	2020	2025	2030	2035	2040
All Ages	85,455	90,120	93,860	97,305	99,265	100,300
Aged 60 +	18,185	21,360	24,320	26,135	27,215	27,890
Aged 65+	12,735	15,360	18,090	20,605	21,825	22,490
Aged 85+	I,475	1,520	1,770	2,155	2,815	3,570

#### Individuals with Disabilities Population

In Jefferson County, it is estimated that 9,500 people have a disability, which would represent 14.3 percent of the population.

	Populatio	n Age 18-64	Population age 65 <u>+</u>		
Disability Type	#	% of Age Group Total	#	% of Age Group Total	
Independent Living Difficulty	2,251	4.3%	1,677	12.3%	
Self-Care Difficulty	1,095	2.1%	1,464	10.8%	
Ambulatory Difficulty	2,554	4.8%	2,690	19.8%	
Cognitive Difficulty	2,144	4.1%	1,380	10.1%	
Hearing Difficulty	1,490	2.8%	1,860	13.7%	
Vision Disability	442	.8%	507	3.7%	
Total with Any Disability	5,449	10.3%	4,05 I	29.7%	
Total Population	52,748	100%	13,598	100%	

#### Low Income Individuals Population

Seniors and individuals with disabilities often have low incomes. This can create barriers for people to access transportation services. In Jefferson County, it is estimated that 8,350 people live below the poverty level which represents 10.3 percent of the population.

Subject	Jefferson County, Wisconsin					
	Tota	Total		Below poverty level		
	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	
Population for whom poverty status is determined	81,124	+/-340	8,350	+/-800	10.3%	
AGE						
Under 18 years	18,510	+/-136	2,478	+/-415	13.4%	
Under 5 years	4,399	+/-92	616	+/-171	14.0%	
5 to 17 years	14,111	+/-95	1,862	+/-365	13.2%	
Related children of householder under 18 years	18,362	+/-158	2,330	+/-413	12.7%	
18 to 64 years	50,313	+/-291	4,706	+/-487	9.4%	
18 to 34 years	15,646	+/-288	2,157	+/-316	13.8%	
35 to 64 years	34,667	+/-104	2,549	+/-345	7.4%	
60 years and over	17,491	+/-264	1,387	+/-232	7.9%	
65 years and over	12,301	+/-124	1,166	+/-217	9.5%	
SEX						
Male	40,231	+/-256	3,871	+/-435	9.6%	
Female	40,893	+/-220	4,479	+/-495	11.0%	

Source: U.S. Census Bureau, 2012-2016 American Community Survey 5-Year Estimates—Estimates of urban and rural population, housing units, and characteristics reflect boundaries of urban areas defined based on Census 2010 data. As a result, data for urban and rural areas from the ACS of not necessarily reflect the results of ongoing urbanization.

Between now and 2040, the proportion of the population age 65 and over will increase so strategic planning of program services is needed to meet the demand of people who may have reported a disability and those who have a ratio of income below the poverty line to ensure there is enough service to meet the need. The projection is that 9.5 % of Jefferson County Seniors over the age of 65 are living in poverty, whereas, the state average is 7.7%.

Ratio of Income to Poverty: Ages 65 and Older*	Wisconsin	Jefferson County
Total, Age 65+	846,685	12,301
Age 65+ below poverty	65,437	1,166
% of 65+ Pop below poverty	7.7%	9.5%
Age 65+: 150% of poverty or less	150,659	2,142
% of 65+ Pop: 150% of poverty or less	17.8%	17.4%
Age 65+: 185% of poverty or less	218,464	3,008
% of 65+ Pop: 185% of poverty or less	25.8%	24.5%
Age 65+: 200% of poverty or less	247,342	3,377
% of 65+ Pop: 200% of poverty or less	29.2%	27.5%
Age 65+: 300% of poverty or less	429,664	6,282
% of 65+ Pop: 300% of poverty or less	50.7%	51.1%
*Note: Totals for this table only include persons for whom poverty status can be determined.		
Source: U.S. Bureau of the Census, American Community Survey, 2012-16 Five-year Estimates, Table B17024, 1/2018		

#### **Summary**

The Aging and Disability Resource Center of Jefferson County is committed to meeting the various needs of our rapidly growing aging population and those who have a disability by employing their knowledge as a key resource. Our best work will come when we work together, to enhance collaboration and streamline our services to support and provide strength to our citizens. As we move forward, we need to be aware of the economic challenges many of our seniors and people with disabilities are facing as well as be accountable for providing cost effective and practical solutions. We will be working with local, private, and non-profit transportation providers to continue to build the capacity of providers to better support the needs of older adults and people with a disability to achieve the goals defined in this plan.

## **Chapter 3— Transportation Providers in Jefferson County**

Inventory of Transportation Services in Jefferson County:

#### **The Human Services Transportation Program**

1541 Annex Road, Jefferson, WI 53549 The Driver/Escort program provides services to the elderly that are 60+ and persons with disabilities to get to medical appointments and grocery shopping to those individuals who have <u>no other</u> <u>means of transportation</u>.



A \$3.00 donation is requested per in county round trip.

A \$15.00 donation is requested per out-of-county round trip.

**To request a driver, call:** 920-674-8104 **Telephone:** 920-674-8104 **Toll-Free:** 1-866-740-2372 **Hours:** Weekdays, 7:00 a.m.– 4:30 p.m.

#### Veteran's Van

The Veteran's Administration has provided Jefferson County with a van to take Vets to medical appointments at the VA Medical Center in Madison. Service is available Monday-Friday and rides are scheduled on a first come, first serve basis. **To request a ride, call:** 

Phone: 920-674-8104 Toll-Free: 1-866-740-2372 Hours: M-F 8:00am - 3:00pm Cost: None

#### **Volunteer Organizations**

FISH N4026 Cty Y, Jefferson, WI 53549

Volunteers provide rides to residents in the city of Jefferson. Volunteers donate their time to drive people to needed medical appointments only (no out-of-county trips).

Telephone: 920-674-3557 Hours: As needed

Wheelchair accessible: No Cost: Donation Other: Two days advance notice requested.

Your Friends in Action, 164 W. Garland Street, Jefferson, WI 53549

Volunteers provide individuals with rides to church, the grocery store, medical appointments and more. Cost: Donations appreciated Other: Advanced Notice Required

Hours: Weekdays 8am-4:30pm . Telephone: 920-674-4548

## Van and Wheelchair Transportation

#### C & W Med Rides LLC, 87 N. Main Stree, Fort Atkinson, Wi 53538

Non-Emergency Medical Transportation business that offers top quality door through door service for your transportation needs. Wheelchair accessible: Yes Cost: varies; call for options.

Hours: Monday—Friday 7:30am—5:00pm. Other: Call for weekend appointments

Telephone: 920-397-7624 Email: c.wmedrides@gmail.com

#### LaVigne's Bus Company, N3019 Hwy 12, Fort Atkinson, WI 53538

LaVigne's Bus Company is a medical transport service company providing medical transportation throughout Jefferson County and beyond. Telephone: 920-563-1515 Hours: daytime as needed Cost: Fee for Service—Managed Care, Medicaid, Private Pay

St. Coletta of Wisconsin, N4637 County Y, Jefferson, WI 53549

Contact: 920-674-4330 Hours: Varies, call for options Cost: Varies, Managed Care, Private Pay

St. Coletta is a 53.10 recipient that offers transportation services to all county's residents; however, the majority of passengers have a disability. Transportation is not restricted by trip purpose.

#### **Shared Ride Taxi Programs**

**Brown Cab Company**, 735 Madison Ave, Fort Atkinson, WI 53538-1469 Demand-response, shared-ride taxi service primarily operating within city limits.

Telephone:	Fort Atkinson	920-563-6303
	Jefferson	920-563-9188
	Lake Mills	920-648-4420
	Whitewater	920-563-6303

Hours: Available 7 days/week with variable hours per community Costs: Varies. Reduced fares are offered to senior citizens, persons with disabilities and students. Reduced fares for senior

citizens who attend Senior Meal sites in Jefferson, Fort Atkinson and Lake Mills.

Watertown Transit Cab Service, 309 Williams Street, Watertown, WI 53094

Demand-response, shared-ride taxi service primarily operating within city limits

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Telephone 920-261-7433
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## Medical Transportation Management (MTM)

Rides for Non-Emergency Medicaid and Badger Care appointments. Rides to routine appointments may be scheduled from 7:00 am to 6:00 pm Monday - Friday. Rides to urgent appointments may be scheduled 24 hours a day, seven days a week. For further information regarding Non-Emergency and Urgent appointments contact MTM Reservation Line: 1-866-907-1493.

#### **Bus Service**

**Badger Bus** provides service between Madison and Milwaukee on a daily basis. The pick –up location is at the Johnson Creek Outlet Mall. Please go to the following link to see the schedule and learn about how to schedule a ride:

https://www.badgerbus.com/images/BadgerBusSchedule.pdf

#### Chapter 4 – Identified Gaps

Each year, Jefferson County conducts a survey to identify transportation needs of our patrons of the Driver Escort program as well as reviewing our services for quality assurance. In October 2017, data was collected from 41 respondents. From that data, some of the greatest take a-ways are that one - third of the respondents who needed transportation services lived in a township or village that is not supported by a taxi company or such provider, 68% responded that they had difficulty reaching certain places due to lack of transportation and one – third needed transportation outside of our transportation hours as well as other providers in our area. A copy of the results shared may be found in appendix A.

In 2017, an application for the Accessible Transit Communities Initiative (ATCI) grant was approved to assist the Fort Mobility Coalition in identifying ways that public transportation could provide assistance to community members, including those with mobility impairments of any kind, to get where they need to go and lead fulfilling lives. The ATCI grant provided a two day Easter Seals Project Action Workshop that brought together community leaders for mobility planning and training. The community teams developed mobility action plans to work on identifying issues and addressing those most urgent concerns through six main objectives: a pilot bus project ; a transportation needs survey to assess the unmet and under-met needs of the community; a voucher program; marketing; optimizing resources; and sustainability. As a community team, we reviewed present services being delivered as well as what services would provide better outcomes. The lack of staff resources has been identified as a leading obstacle in identifying and pursuing coordination strategies as well as sustaining the project. Throughout 2018, abbreviated surveys, created from the 2017 version for the Fort Mobility Coalition were distributed and discussed at all the Senior Centers and the apartment complexes in part with the Senior Farmer Market Vouchers. That resulted in an additional 74 responses and the survey is still in process.

In the winter of 2017-18, Creative Marketing Unlimited, a non-profit research and marketing consultancy provided the Fort Mobility Coalition with a quantitative report of key findings from a data analysis conducted through interviews with diverse population of community members (~30 participants), to identify potential solutions for accessible transit options and issues and barriers of current options. The survey was conducted in the Fort Atkinson Area only; however the same issues and concerns have been shared by community members who live through-out Jefferson County who have expressed transportation needs. Some of the concerned shared are that present transportation providers are still trying to work through ongoing issues such as bottle necks of time, when there is not enough transportation resources in peak hours resulting in long wait times for pick up, transportation is needed after hours; unreliability of pick up, and people needing affordable and accessible transportation options to expand their dignity in life. The report finding is appendix B.

In June of 2018, 113 interviews were conducted throughout Jefferson County to gather public input for the County Aging Plan and the 2019-2023 Coordinated Public Transit Plan. Transportation (62), Healthy Aging (19) and Technology (13) were the number one area's people wanted to learn more about. Twenty eight percent of the interviewees reported that they are still driving, and many shared that their concern was the cost of car repairs, not feeling comfortable driving outside of town or at dark, the cost of gas, and very concerned what life will be when they can no longer drive. Transportation concerns are shared at many of the

4 community meetings that the ADRC Manager is involved in, from the needs of patients being discharged from the hospital or emergency room to youth with disabilities needing transportation to work and/or to find work. Based on the meetings from the Fort Mobility Coalition, community providers and citizens, the following gaps are needs have been identified in our current transportation system in Jefferson County:

- ⇒ Transportation issues are identified through-out the community and on the agenda for many community providers who offers assistance to seniors and people with disabilities.
- $\Rightarrow$  Transportation services being available to remote areas of the county.
- $\Rightarrow$  Hours of transportation service. Identified bottle-neck of demand service needed.
- ⇒ Same day discharge from medical facility without transportation options. esp afterhours wheelchair accessible vehicles.
- ⇒ Community providers and surveyed participants are not aware of transportation resources that are available.
- ⇒ Transportation to work, that is reasonable in cost and available for second and third shifts.

#### Chapter 5 - Prioritized Strategies and Action Plan

Six priority goals were decided to help fill the gaps and needs identified:

- 1) Improve communication and education about transportation options and increase rural transportation access, options and affordability of transportation services available: 85.21 funding.
- Create a comprehensive transportation directory of services and provider in the county and surrounding area.
- Increase outreach and distribute the directory in print and on the web for individuals with disabilities, seniors and low-income/transportation disadvantaged people to locate the resources. Project for one click one call type of service is being planned.

Measure: Outreach locations and events such as: Library, grocery stores, every medical office, church's apartment complex, and each community organization.

• The ADRC of Jefferson County will maintain this list in their computer database and web page and that is reviewed and updated annually per their contract with the DHS.

Measure: Number of unduplicated callers contact ADRC of Transportation topic & webpage hits

• Ensure that resources are created in English and Spanish versions.

- 2) Increase and maintain transportation services for people who are transportation disadvantaged in the county and surrounding communities. 85.21 funding
- Assess intra-county transit options, such as route pick up points, and hours of operation to meet consumers medical, nutritional and employment needs.
- Partner with interested agencies and providers to promote expanded transportation options.
- Maintain and expand fleet as needed to meet the demands of the Jefferson County Driver Escort program.
   85.21 funding

Measure: Continue to apply for funding through Section 85.21 and other grants as needed to support the county transportation program.

Measure: the number of call that are requesting assistance with employments schedules, primarily the second and third shifts.

• Explore options for coordination software to match users with providers- one call, one click service.

Check other counties and states on what software resources or being used and review pros and cons.

3) Explore opportunities and funding for car repairs, gas and taxi vouchers. Review any community mechanics for reduced labor and community organizations for requests of funding availability for purchasing gas cards and or vehicle repair expenses.

Measure: Expand off the United Way Program that provides vouchers to Fort Atkinson residents for transportation to Second Harvest, Free Medical and Dental Clinic. Create a project to serve other communities in Jefferson County.

4) Educate the public of the availability of transportation services to foster independence, self-sufficiency and future planning.

- Young adults are graduating from school and may need transportation options, people may need to give up on driving temporary or permanently, and they need to understand the resources and how to access and funding options including private pay.
- Expand public awareness of driver safety resources and promote safe driving.

Measure: Establish a library of resources materials, loan closet and speakers to distribute to community members on driving abilities. Report out on the number of inquires and survey for satisfaction of resources. There are resources of DVD/printed materials and presenters to assist people with taking control of their personal safety and staying independent.

- 5) Create a Transportation Coordination Advisory Council which will include public, private and non- profit transportation and human services providers as well as the public, including people with disabilities, sen-
- 16 ior population, people who may have low –income and people who need temporary transportation solutions.

- Quarterly meetings with ad hoc committee as needed, for projects and gap analysis studies
- Hire Mobility Manager to expand mobility management in Jefferson County.

Measure: pursue available grant opportunities (5310 funding ). If not granted for 2019, reapply for 2020.

- 6) By 2023, our goal is to have a county-wide transit service that provides general public transpiration such as the Wal-to-Wal Dial a Ride program in Walworth County.
- Work with surrounding counties to improve relationships and explore ways to coordinate services.

Measure: Meet with Dodge, Walworth and Rock County transportation staff/Mobility Managers to review the concept of a potential regional model of transportation initiative. Meeting will be set for 2019, facilitated by Jefferson County.

#### **Summary**

Transportation is a lifeline. Without the ability to reach jobs, health care, and other community support services, it is difficult for citizens to join the economic mainstream or to fully participate in community life. Individuals can't get a job if they can't reach a job. Individuals can't avoid acute care medical costs if they can't reach routine, preventive health care facilities. The lack of affordable and useable transportation options frustrates the ability of many citizens to achieve economic and personal independence. It is time to remove that barrier. Implementing educational practices and exploring other funding possibilities, as well as the ability to hire a mobility manager during this plan period will lead us to a more sustainable and practical outcome to meet citizens transportation needs.

#### Keeper of the Plan

The Aging and Disability Resource Center of Jefferson County 1541 Annex Road, Jefferson, WI 53549 920-674-8734 or 11-866-740-2372 will be the designated keeper of the plan. Sharon Olson, Manager of the ADRC of Jefferson County, sharono@jeffersoncountywi.gov, 920-674-8139 will be the primary staff contact.

#### Approval of the 2019-2023 Jefferson County Coordinated Transportation Plan

The plan was reviewed, discussed and approved at the ADRC Adivsory Committee on October 2, 2018. A motion made by Ellen Sawyers, seconded by Caroline Niebler, the 2019—2023 Jefferson County Locally Developed, Coordinated Public Transit-Human Services Transportation Plan was approved unanimously.

The plan was reviewed, discussed and approved by the Human Services Board on October 9, 2018. John McKenzie made a motion to approved the 2019—2023 Jefferson County Coordinated Transportation Plan. Augie Tietz seconded. Motion passed unanimously.

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## Aging & Disability Resource Center Of Jefferson County 1541Annex Road Jefferson, WI 53549 920/674-8734 Direct 866/740-2372 Toll-free 920-674-7603 Fax

August 31, 2018

Dear Transportation Stakeholder:

Please consider attending the 2019-2023 Coordinated Transportation Meeting being held on September 18<sup>th</sup> at 9:00 am at the Aging and Disability Resource Center. Federal transit law, as amended by the <u>FAST Act (2015)</u>, requires that projects selected for funding under the <u>Section</u> <u>5310, Enhanced Mobility of Seniors and Individuals with Disabilities Program</u>:

- 1. Must be included in a locally developed, coordinated public transit-human services transportation plan, and
- 2. The plan must also be developed and approved through a process that includes participation by seniors, individuals with disabilities, representatives of public, private, and nonprofit transportation and human services providers and other members of the public.

Federal law requires coordinated plans to be updated every four to five years and the Wisconsin Department of Transportation (WisDOT) has developed tools and forms to assist in these required updates.

Our current plan is five years old and it is time to be updated to remain in compliance with the federal directive.

The goal of transportation coordination is to share resources to assist the transportation disadvantaged in getting rides based on their individual mobility needs. If you have any questions or comments, please feel free to contact me directly. Hope to see you on the 18<sup>th</sup>. We will have coffee and light refreshments.

Sincerely,

Sharon Olson ADRC Manager Enclos*u*res



The flyer was distributed to all the Senior Centers, the hospital, 30 Low Income Apartment Complexes as well as posted in the ADRC waiting area.

# JEFFERSON COUNTY TRANSPORTATION COORDINATION MEETING AGENDA

#### September 18, 2018

9:00 am

#### **ADRC of Jefferson County**

1541 Annex Road Jefferson, WI 53549 920-674-8734

Questions or accommodations, Contact Sharon Olson 920-674-8019 or Sharono@jeffersoncountywi.gov



Aging & Disability Resource Center of Jefferson County

- Welcome and Introductions
- Agenda Review
- Coordination Plan Overview
  - FAST ACT and WisDOT Plan Requirements
  - State and Federal Grant Programss
  - Review 2013 Coordinated Plan
- County Assessment and Strategies
   Development
  - Resources
  - Outreach
  - Funding
  - Needs and Gap Assessment
  - Goal Setting
- Establish Action Items
  - Review & Revise Strategies/Goals
- Approve the Plan
- Survey
- Adjournment

#### **Meeting Record**

The Jefferson County meeting was held on September 18, 2018. The county meeting invitees and

Stakeholder	Contact Name	Verbal inivte	Email	Letter mailed	Atttended
C & W Med Rides	Nick Golich		31-Aug		1
Brown Cab	Karl Schulte		31-Aug		1
St. Coletta	Mike Drew		31-Aug		
FISH	Margaret Wedl			31-Aug	
Your Friends in Action	Jill Radke		31-Aug		
LaVignes Bus Company				8/31/2018	
Watertown Transist				8/31/2018	
Riverview Manor	LaRae Schultz		9/7/2018	9/7/2018	1
Rockwell Court	Meri Christensen		9/7/2018	9/7/2018	
Fort HealthCare	Connie		9/7/2018		
United Way	Megan Hartwick		9/7/2018		
Rockland Court	Manager and Residents			9/7/2018	
Woodside Apartments I & II	Manager and Residents			9/7/2018	
North Point Village	Manager and Residents			9/7/2018	
Grove Street Town Homes	Manager and Residents			9/7/2018	
Blackhawk Ridge	Manager and Residents			9/7/2018	
School House Apartments	Manager and Residents			9/7/2018	
Fairview Senior Housing	Manager and Residents			9/7/2018	
Jefferson Apartments	Manager and Residents			9/7/2018	
Jefferson Apartments	Manager and Residents			9/7/2018	
Orchard Hollow	Manager and Residents			9/7/2018	
River Crest	Manager and Residents			9/7/2018	
Rock View	Manager and Residents			9/7/2018	
Johnson Creek Apartments	Manager and Residents			9/7/2018	
Oakwood Apartments I & II	Manager and Residents			9/7/2018	
Rock Lake Manor	Manager and Residents			9/7/2018	
Palmyra Park Apartments I & II	Manager and Residents			9/7/2018	
Pine Meadows	Manager and Residents			9/7/2018	
Waterloo Green	Manager and Residents			9/7/2018	
Waterloo Meadows	Manager and Residents			9/7/2018	
Hawthorne Apartments	Manager and Residents			9/7/2018	
Monroe Street Apartments	Manager and Residents			9/7/2018	
Johnson Arms	Manager and Residents			9/7/2018	
River Mill	Manager and Residents			9/7/2018	
Riverview Commons	Manager and Residents			9/7/2018	
Watertown Square	Manager and Residents			9/7/2018	
Watertown East	Manager and Residents			9/7/2018	
Globe Apartments	Manager and Residents			9/7/2018	
Fort Senior Center	Chris Nye			9/7/2018	
Jefferson Senior Center	Shelia Frohmader			9/7/2018	
Watertown Senior Center	Jennie Fox			9/7/2018	
ADRC Advisory Board		9/4/2018			
FoMoCo members		9/6/2018			
Human Services Board		9/11/2018			23

# Sign in Registration for Training: <u>2019 - 2023 Locally Developed Coordinated Public</u> <u>Transit-Human Services Transportation Plan</u>

September 18, 2018

Brown Cab RIVERVIEW MANOR 1. 2 3. Nick Colut C &W MEChiders 4. Jan Thede \_\_\_\_\_ 5. 6. 7. 8. 9. 10. 11. 12. 13. 14.\_\_\_\_\_ 15. \_\_\_\_\_

#### **Meeting Evaluation Form**

#### (2019-2023) Coordinated Planning Meeting

County/Region:	Jefferson County
Date:	September 18, 2018
Facilitator(s):	Sharon Olson, Jean Thiede

Instructions: For each item below, please circle the number/response that best expresses your opinion.

	General Meeting Questions	Stro Agi		Agree:	Stro Disa	ngly gree	Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.		2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.	$\begin{pmatrix} 1 \end{pmatrix}$	2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1	$\overline{2}$	3	4	5	6
5.	The county/region has a working coordination team.	1	(27	3	4	5	6
6.	The previous coordination plan has been implemented.	1	25	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	(1)	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	(1)	2	3	4	5	6
	Facilitator Questions						
9.	Facilitator was knowledgeable about the meeting process.	(1)	2	3	4	5	6
10.	The information was presented in a clear, logical format.	(1)	2	3	4	5	6

11. List key points/issues presented during the meeting that were the most valuable or useful.

mobility management

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, which indicate your availability. - f here ble

14. Other comments (write on back)

# **Meeting Evaluation Form**

#### (2019-2023) Coordinated Planning Meeting

County/Region:	Jefferson County
Date:	September 18, 2018
Facilitator(s):	Sharon Olson, Jean Thiede

Instructions: For each item below, please circle the number/response that best expresses your opinion.

	General Meeting Questions	ে - Sitio 	ngily ien	Agreer	ি উঠিক ি মিলেন	nielty Green	Donit. Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.		2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	(3)	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.		2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	(20)	4	5	6
6.	The previous coordination plan has been implemented.	1	2	$\left( \begin{array}{c} 3 \end{array} \right)$	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	1	(2)	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	$\bigcirc$	2	3	4	5	6
	Facilitator Questions	$\cap$					
9.	Facilitator was knowledgeable about the meeting process.	(w)	2	3	4	5	6
10.	The information was presented in a clear, logical format.	$\begin{pmatrix} 1 \end{pmatrix}$	2	3	4	5	6

10. The time allotted for the meeting was: \_\_\_\_\_ too much \_\_\_\_\_about right \_\_\_ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

26

#### **Meeting Evaluation Form**

#### (2019-2023) Coordinated Planning Meeting

County/Region:	Jefferson County
Date:	September 18, 2018
Facilitator(s):	Sharon Olson, Jean Thiede

Instructions: For each item below, please circle the number/response that best expresses your opinion.

	General Meeting Questions and the second	Stro Ag	toly SS	13/01/020	510	nolly gree	Don't Know
1.	The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2.	The meeting provided a good forum for communication about public/human services transportation coordination.		2	3	4	5	6
3.	Participants at the meeting were from a broad stakeholder group.	1	2	(3)	4	5	6
4.	The county/region's prioritized action plan is comprehensive and realistic.	1)	2	3	4	5	6
5.	The county/region has a working coordination team.	1	2	(3)	4	5	6
6.	The previous coordination plan has been implemented.	1	$\left(2\right)$	3	4	5	6
7.	Developing the prioritized action plan was meaningful and valuable.	(1)	2	3	4	5	6
8.	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.		2	3	4	5	6
	Facilitator Questions						
9.	Facilitator was knowledgeable about the meeting process.	(1)	2	3	4	5	6
10.	The information was presented in a clear, logical format.		2	3	4	5	6

10. The time allotted for the meeting was: \_\_\_\_\_ too much \_\_\_ about right \_\_\_ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

# 90 Treed for transportation. 12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Appendix G

Name	Organization	Title
Adam Londre	ATCI Working Group	Marketing Outreach
Allie Gunderson	Easter Seals Action	Facilitator
Andrew Logan	Black Hawk Senior Living	Owner
Andy Selle	ATCI Working Group	City of Fort Atkinson Engineer
Ash Narayanan	1000 Friends of Wisconsin	Transportation Policy Director
Beth Gehred	ATCI Working Group	City Council
Bridget Monahan	Fort HealthCare	Community Wellness Manager
Carrie Chisolm	Fort Atkinson Chamber of Commerce	Executive Director
Carrie Porter	Greater Wisconsin Agency on Aging Resources	Transportation & Volunteer Specialis
Chris Nye	ATCI Working Group	Senior Citizen Center Director
Dan Halverson	Fort Atkinson School District	Principal, Fort Atkinson High School
Dan Nikolay	Brown Cab	Dispatch, Driver
David Westrick	City of Fort Atkinson	Corporate Counsel
Donna Smith	Easter Seals Action	Facilitator
Eric Robinson	City of Fort Atkinson	Library Director
Frankie Fuller	Connect Communities	Citizen Participant
Harvey Taylor	Fort Atkinson Senior Citizens Board	Board Officer
Jean Thiede	Jefferson County	Transportation Coordinator
Jennifer Bratz	Teal Wood Senior Living	Executive Director
John Lonsdale	Brown Cab	Driver, Dispatch Supervisor
Karen Harden	Black Hawk Senior Living	Director
Karl Schulte	ATCI Working Group	General Manager, Brown Cab
Kim Lopez	Visiting Angels	Manager
Kristin Wallace	Jefferson County Free Clinic	Executive Director
LaRae Schultz	Riverview Manor	Citizen Participant
Linda Branson	Opportunities Inc	Director of Community Options
Marie Wiesman	Fort HealthCare	Manager, Quality and Integrated Ca
Mason Becker	City of Fort Atkinson	City Council
Matt Trebatoski	City of Fort Atkinson	, City Manager
Melissa Phillips	CARE Wisconsin	Program Manager
Michael Drew	St. Coletta of Wisconsin	Transportation Manaer
Nick Golich	C.&W. Med Services	
Rod Kohn	Fort Atkinson Senior Citizens Board	Board Officer
Scott Lastusky	City of Fort Atkinson	Park and Rect Director
Sharon Olson	ATCI Working Group	Jefferson County ADRC Div. Manage
Sky VanRossum	Greater Wisconsin Agency on Aging Resources	Business Development Coordinator
Tom Kulczewski	Fort Atkinson School District	Administrator
Tom Welch	Easter Seals Action	Volunteer
Troy Hansen Vivian Pilior	ATCI Working Group	Abilities, Inc Program Director

#### Summary of Transportation Solution and Trends

Solution	Description	Opportunities	Challenges	Negative or positive fit for Fort Atkinson
Bike share	Bike share programs use docking stations around a city and en- courage usage for short trips	Lower initial investment and maintenance costs than mo- torized vehicles, accessible for low cost to consumers, healthy alternative	High cost of reservation sys- tem, roadways (bike lanes), weather creates seasonality issue, and presents a chal- lenge for certain people	<ul> <li>Long winter season</li> <li>+ Cost effective compared to other vehicles</li> <li>Less viable in small cities</li> </ul>
Walking Bus	Groups of students or adults who walk to des- tinations together with one or more adults guiding them. Typically targets K-6 youth level.	Fosters a sense of communi- ty and offers another healthy alternative. Costs are mostly related to educating public. Relies on volunteers to serve as walking guides. Could implement in select months.	Weather would restrict usage during cold season, some in- dividuals are limited to very short walks, requires city to address safety and liability issues around walking groups.	<ul> <li>+ Ideal for neighbor- hoods close to the ele- mentary and middle schools.</li> <li>- Safety and liability for the individuals leading the buses</li> <li>- Cannot be used with all seniors or people with disabilities</li> </ul>
On-Demand Ride Service	On-demand services provide rides to/from specific locations on request and typically on a first-come, first-serve or reservation system basis	Brown Cab operates an on- demand service in Fort At- kinson. Opportunity to ex- pand offerings including a vehicle that provides more accessibility or even shared (group) on-demand ride via a van/bus.	Responsiveness of services when user calls is dependent on other usage at the same time. Requires on-call driver and reservation system to ensure high level of service to meet customer demands/ needs for certain trips (i.e. scheduled doctors' visits, work)	<ul> <li>+ Provides at door or short walk distance pick-ups that seniors want/need</li> <li>+ Versatile, any weather, any location uses.</li> <li>- unorganized schedul- ing will need reserva- tion system</li> <li>- Large upfront and maintenance cost</li> </ul>
Fixed Route Service	Bus, van, or trolley based solutions that follow a fixed schedule and route of service.	Higher efficiency with fixed route systems compared to individual stops	Need qualified driver for larg- er bus service, also need to identify appropriate schedule/ route, low usage at certain times would still require oper- ation to maintain fixed sched- ule	<ul> <li>+ Users can schedule trips around known times and locations</li> <li>+ Provides more ac- cess to downtown area without parking</li> <li>- First/Last mile di- lemma</li> <li>- Large upfront and maintenance cost</li> </ul>
Private Ride- Sourcing Companies	Transport individuals through third-party transportation network systems (Lyft, Uber)	High responsive service, no overhead cost of owning vehicles	Lack of Uber and Lyft drivers inside Fort Atkinson, given lack of drivers this may not offer "consistent" service	<ul> <li>+ No on-going mainte- nance costs associated with vehicle(s)</li> <li>- Difficult to find driv- ers in small city like Fort Atkinson</li> </ul>

-Ap	Den	dix	Т

Transportation Needs Survey	2017	41 respondents
-----------------------------	------	----------------

# 1. Do you or members of your family have difficulty reaching certain places due to lack of<br/>transportation?28 Yes13 No

If yes, where do you have trouble going: \_in county doctors, out of county medical appointments, group, out of town, work, out of town – Whitewater – Johnson Creek, dog park, outside of Watertown, dialysis, Madison, Waukesha, Kids in school, appointments, anywhere – can't walk some, Jefferson- all over, store, shopping, getting to meetings, prescriptions

No, because of Vol. Driver program

# 2. What is your mode of transportation to make your appointments, grocery shop or attend community activities?

13 Drive my own car	in town only	6 Walk	1 Ride a bike	Scooter
Borrow another	person's car or ve	ehicle	22 Ride in someone's ca	ar 9 Taxi
8 Other: 4 Vol drive	r program, 2 Jeffe	erson, 2 Daught	er	
3. What statements	would best de	scribe you cur	rent needs? (Check all	that apply)
19 I do not have a dri	iver's license.		7 Gas is too expensive.	
20 I do not own a car	r.		9 I do not have access	to a car.
15 I have a disability	that makes it too	o difficult to driv	e. 🗌 I am conce	rned about the environment.
5 Other: 2 Dialysis, 2	getting too old,	1 help kids to so	chool and work	
4. Where are other	places you nee	d or would like	e assistance with trans	portation?
Work	26 Doctor/hea	llthcare	5 Worship	10 Shopping
2 School	4 Recreation	5 Oth	er: Pharmacy, Social Sec	urity Office, Food Pantry
5. Do you have trav	el needs outsid	le of Jefferson	County?	
17 No	9 lf ye			ousman, Madison, Dane County
			un Prairie, Milwaukee	
6. When do you nee	ed transportation	on services? C	heck all that apply	
35 Weekdays, 7 am –	5 pm	2 Weekdays,	5 pm – 10 pm	2 Weekdays, 10 pm – 7 am

6 Saturday, 7 am – 5 pm 🗌 Saturday, 5 pm – 10 pm 🗌 Saturday, 10 pm – 7 am
8 Sunday, 7 am – 5 pm 🗌 Sunday, 5 pm – 10 pm 🗌 Sunday, 10 pm – 7 am
7. What is the maximum amount of time you expect to wait for a ride?
20 10 Minutes 45 Minutes
12 20 Minutes 60 Minutes
4 30 Minutes 4 Other: as long as it takes
8. How much are you able to pay for a one-way ride within 5 miles? \$3.00 2
2 \$1.00 10 \$2.00 14 \$5.00 10 None
9. What type of funding assistance would help you manage some your transportation needs:
5 Transportation Vouchers 10 More hours through the Driver Escort Program 3 Gas Card Program
5 A loan program to purchase a car or to fix/repair car
2 Bike: 2 wheeled 3 wheeled Electric Bike 2 Rickshaw bike – a place for up to 2 people to site and I biker
10. Do children in your household have difficulty getting to-from school, appointments, sports and         social events?       2 Yes       28 No
11. What is your age? Gender? 25 Female 6 Male
18-24 25-34 35-44 7 45-54 7 55-64 10 65-74 16 75 or above
12. Where do you live:
8 Town of: Sullivan 3, Concord 5
10 Village of: Palmyra 2, Johnson Creek 4
24 City of: Jefferson 8, Lake Mills 4, Waterloo 3, Whitewater 2, Fort 7, Watertown 4
Do you live within city limits? 🔲 Yes 🗌 No

Aging and Disability Resource Center

Assistance

\*

#### of Jefferson County

Information

Advocacy

Serving the general public as a source for information about Aging and Adult Disability Resources Have you ever though about services or ideas that might make your community easier or more enjoyable to live in?

Sharon Olson from the ADRC invites you to participate in a conversation for your input in the 2019—2021 Aging Plan and Transportation Plan that is being created for Jefferson County Residents.

Rockwell Court -

**Community Room** 

Tuesday, June 12, 2018

11 am to noon

Hope to see you there!

Concerns share by residents that there is long wait times to use the taxi, the taxi charges full cost for passenger and dog to take service dog to vet for check up, no affordable wheelchair transportation to go shopping out of town or for entertainment such as movie theater as one is no longer located in their town.

#### Notice of Public Hearing

The Aging & Disability Resource Center (ADRC) of Jefferson County will be conducting four public hearings for the public to review the **2019-2021 Aging Plan** which provides funding for Senior dining, Family caregivers, Health Promotion supplemental services as well as Adult Protective Services and the **2019 85.21 Transportation Plan**, allocation of \$196,444. The **2019-2023 Coordinated Public Transit- Human Services Transportation Plan** will be available for public comment and review.

Those persons unable to attend the hearing who wish to submit comments in advance may do so by mailing their comments prior to the hearing to the ADRC Manager, 1541 Annex Road, Jefferson WI 53549 or email <u>ADRC@jeffersoncountywi.gov</u>. The plans will be available for public inspections prior to the hearing at the ADRC between the hours of 8:00 am to 4:30 pm Monday –Friday.

Thursday, October 4, 2018 - 10:00 am

Jefferson Senior Center 869 Collins Road, Jefferson, WI 53549

#### Monday, October 8, 2018 - 10:00 am

Fort Atkinson Senior Center 307 Robert Street, Fort Atkinson, WI 53538

#### Monday, October 8, 2018 - 5:00 pm

ADRC of Jefferson County 1541 Annex Road, Jefferson, WI 53549

#### Friday, October 12, 2018 - 1:00 pm

Watertown Senior & Community Center 514 S. First Street, Watertown, WI 53094

Persons with a disability that require special accommodation wishing to attend the hearing should contact Sharon Olson at 920 -674-8139 prior to October 1. The location of the hearing is accessible to person with disabilities.

Public Hearing Participation:

October 4, 2018— 3 citizens attended— Came up with ideas for outreach such as mass mailings through the phone book, asking the hospital to add ADRC brochure, and County Tax bill enclosure. Very satisfied with transportation goals.

October 8, 2018 am session—I citizen attended— Person is part of the Fort Mobility Coalition, thought more people would be attending.

October 8, 2019 pm session—zero attendance.

October 12, 2019 - 2 citizens attended. Both drive at this time, but happy to hear there will be options in the future.

# Transportation Services Inventory

#### 2019 – 2023 Coordinated Plan

The purpose of this worksheet is to provide a detailed inventory of the transportation services provided in each county. *Add additional pages as needed.* 

ADRC of Jefferson County Transportation
Name: Jean Thiede / Transportation Coordinator
Phone: 920-674-8104
Email: JeanT@jeffersoncountywi.gov
www.jeffersoncountywi.gov
□       Fixed Route         ☑       Demand Response         ☑       Other (explain below)         Transport persons 60+ and persons with disabilities for medical, grocery shopping and errands when they have no other means of transportation. We transport individuals whom are in need of dialysis and physical therapy when they have no other means of transportation. We transport people in residing in rural areas where taxi services are not available for assisting elderly and individuals with disabilities to grocery shop.
We transport throughout the Jefferson County and also into surrounding counties for medical appointments.
oxtimes Mon $oxtimes$ Tues $oxtimes$ Wed $oxtimes$ Thur $oxtimes$ Fri $oxtimes$ Sat $oxtimes$ Sun
6am 6am 6am 6amAMAM
5pm 5pm 5pm 5pmPMPM
<ul> <li>□ Fixed Route</li> <li>□ Call for Each Ride</li> <li>□ Subscription</li> <li>Other (explain below) Rides can be set up for individuals that need to go to dialysis or therapy with schedules of 3-4 weeks in advance.</li> </ul>

Eligibility Restrictions	ansport the general public when possible but ensure that seniors ndividuals with disabilities are not denied service as a result.
Vehicle Type - Bus	Total Number of Vehicles        Own      Lease         Number of Vehicles with Lifts        Own      Lease         Number of Vehicles with Ramps        Own      Lease
Vehicle Type - Van	Total Number of Vehicles       1 Van and 3 Cars        4Own      Lease         Number of Vehicles with Lifts        Own      Lease         Number of Vehicles with Ramps        Own      Lease
Volunteers	Number of Volunteer Drivers : We employ 5 part-time drivers Who average 15-19 hours per week. We have 6 Volunteer drivers whom average 10-60 hours a month
Funding Sources	531053115307530785.2185.2085.2085.215Medical AssistanceVeterans AssistanceVeterans AssistanceOlder Americans ActOlder Americans ActOther: county tax levy for matchOther: consumer contributionsOther: Managed Care Organizations

# Transportation Services Inventory

2019 – 2023 Coordinated Plan

The purpose of this worksheet is to provide a detailed inventory of the transportation services provided in each county. *Add additional pages as needed.* 

Program Name / Spons Transit System	soring Agency/	
Contact Information		Name: CIW Med Rides LLC
		Phone: 920-397-7624
		Email: C.W.med Rides @ gmail.com
Website Address		
System Type		<ul> <li>□ Fixed Route</li> <li>□ Demand Response</li> <li>○ Other (explain below)</li> <li>Advanced APPointments</li> </ul>
Service Area	-	Wisconsin
Hours of Operations	OFFICE Days	HOURS MON-FRI 7:30 to 5 Mon Matues De Wed Nathur De Fri De Sat De Sun
······································		
	General Start Time	
	General End Time	dem dem fem lem dem dem
•		Fixed Route
		🖓 Call for Each Ride
How to access rides?		U Subscription
		SC Other (explain below) Advanced Alfointments
Eligibility Restrictions		
Vehicle Type - Bus		Total Number of Vehicles           8         Own         Lease
		Number of Vehicles with Lifts      Own      Lease

		Number of Vehicles with Ramps OwnLease
Vehicle Type - Van		Total Number of Vehicles
		Number of Vehicles with Lifts
		Number of Vehicles with Ramps
Volunteers		Number of Volunteer Drivers
		5310
		5311
		5307
		85.21
		85.20
Funding Sources		85.215
anding overces		Medical Assistance
		Veterans Assistance
		Older Americans Act
	Æ	Other: MCOS
	Ψ.	Other: PRIVITE Pay Other: Contracted Rutes
		Other: Contracted Rates
		Other:

\*

# Transportation Services Inventory

#### 2019 – 2023 Coordinated Plan

The purpose of this worksheet is to provide a detailed inventory of the transportation services provided in each county. *Add additional pages as needed.* 

Program Name / Sponsoring Agency/ Transit System	St. Coletta of Wisconsin		
Contact Information	Name: Michael T. Drew Phone:920.674.4330 Email:MTDrew@stcolettawi.org		
Website Address	www.stcolettawi.org		
System Type	☑       Fixed Route         ☑       Demand Response         □       Other (explain below)		
Service Area	Jefferson and surrounding counties, Chicago, Milwaukee and Madison airports.		
Hours of Operations			
Days	🖾 Mon 🖾 Tues 🖾 Wed 🖾 Thur 🖾 Fri 🖾 Sat 🖾 Sun		
General Start Time	6am 6am 6am 6am 9am 9am		
General End Time	Spm Spm Spm Spm Spm 2pm 2pm		
How to access rides?	☑       Fixed Route         ☑       Call for Each Ride         □       Subscription         □       Other (explain below)		
Eligibility Restrictions	None		
Vehicle Type - Bus	Total Number of Vehicles        17_Own       _0Lease         Number of Vehicles with Lifts        17Own       _0Lease		

	Number of Vehicles with Ramps        0Own       _0Lease	
Vehicle Type - Van	Total Number of Vehicles        9Own       _1Lease         Number of Vehicles with Lifts        5Own       _1Lease         Number of Vehicles with Ramps        4Own       _0Lease	
Volunteers	Number of Volunteer Drivers 0	
Funding Sources	☑       5310         □       5311         □       5307         □       85.21	
	Image: Second	
	<ul> <li>Medical Assistance</li> <li>Veterans Assistance</li> <li>Older Americans Act</li> </ul>	
	Other:       Other:       Other:	
	Other:       Other:	