

VILLAGE OF HINSDALE
Monday, April 15, 2013 @ 7:00 PM
Memorial Hall Board Room

 **DRAFT**

Chairman Kluchenek called the meeting of the Park and Recreation Commission to order at 7:02 p.m. at the Memorial Hall board room.

Members Present: Chairman Kluchenek, Commissioners George, Owens, Mulligan, Keane, Baker, & Otto

Members Absent: Commissioners Banke and Griffin

Others Present: Chris Elder

Staff Present: Gina Hassett, Director of Parks and Recreation
Linda Copp, Secretary

Chairman Kluchenek welcomed the two new members.

Commissioner Mulligan moved approval of the March 18, 2013 Park and Recreation Commission meeting minutes with corrections. Commissioner Owens seconded and the motion passed unanimously.

Liaison Reports

- Administration and Community Affairs Committee
- Chairman Kluchenek reported that the ACA minutes will be included in the reports.
- Gateway Special Recreation Association Report

Ms. Hassett explained the capital projects opportunities. The vans are the big capital expense in the budget. The budget is recommending a 1 1/2% increase as appropriate. Ray Graham does show a loss for the programs.

Monthly Reports

Ms. Hassett explained the reports. She pointed out the expenditures for KLM and park improvements that will be coming yet in April. Chairman Kluchenek asked about highlighting items that were significantly above or below projected amounts. Ms. Hassett explained that general interest covers lego camps and that is the extra revenue there. The line item for paddle tennis was for electrical repairs.

Commissioner Owens asked about pool revenue figures being over last year. Ms. Hassett stated that registration is up over last year.

Ms. Hassett commented on the egg hunt and that the event went very well and the weather was great. Robbins Park was a great new location. Mobilization for the lacrosse fields will start when the weather cooperates and that will take about 6 weeks.

Chairman Kluchenek asked about the Frisbee golf course. Ms. Hassett stated that it is very popular and interests all ages. It is undecided if there will be another tournament.

Chairman Kluchenek asked if there could be a revenue tournament sponsored by the village. Commissioner Owens asked for last year's numbers to determine if we should have it again and suggested having a class.

The new budget year includes money for new shade structures, parking lot resurfacing and chairs. The virtual tour is up for KLM and is also on Facebook. Ms. Braun will be at the May meeting. Jennifer Braun will focus on the outside sales.

Commissioner Owens asked about pool managers at the pool. Ms. Hassett stated that there are 4 new managers, but no head manager at this point. Abby King will be the head coach for the town team.

Commissioner Owens asked about the printer of the brochure. Ms. Hassett explained that they print the brochure for cost and other towns use their services as well. Ms. Hassett explained that they are the biggest printer in the state.

Chairman Kluchenek asked about the meeting with Bill Barre about the lap lanes. Commissioner Mulligan explained that they are happy that there will be an agreement. Ms. Hassett stated that there will be an attempt to have the lap lanes out by 6 pm and it could be earlier. Weekends the lap swimmers will get 4 lanes and they may rent the time after the girls swim club lanes on the weekends in August.

Commissioner Mulligan asked about the non-resident pool membership rates. Chairman Kluchenek explained that it was decided to give all non-residents a 20% discount and it will be capped at 50 memberships.

Old Business

Robbins Park Proposal

Ms. Hassett stated that it was a discussion item at the board. Discussion was what an acceptable amount would be for rent. Mr. Medick and Mr. Laux will be at the next board meeting. The Plan Commission would be the next step and that is a 3 – 4 month process. Chairman Kluchenek stated that the issue is also what the percentage would the village revenue be. Ms. Hassett explained that vendors are a 80/20 split, but this doesn't really apply to this venture. The feedback from residents is still a question, but it is a preferred use because it is already a concession use. Ms. Hassett stated that the neighbors concern is that there would be late night hours and more people in the park.

Commissioner Mulligan asked about co-marketing the idea. There could be field days in the summer to draw attention to the concession stand that would not normally be open. Chairman Kluchenek asked if this could be a test case for Burns. Ms. Hassett stated that Burns doesn't have a concession stand and is a historic building. It is used in the summer for tot camps and snacks are stored there.

Sports Agreements

Ms. Hassett is working on the agreement for Little League and the HLL board member is in charge of working the fields and staff.

New Business

Park Inspections

Commissioner George commented on some items that are missing from Burns Park playground. He stated that all the Commissioners should team up and walk the parks. Ms. Hassett shared on the findings from prior years inspections. There is a recommendation that each park has guidelines. Chairman Kluchenek stated that it should be thought about generally and try to apply strategic thought. The village has approved the five year plan for maintenance.

Commissioner Owens asked if there staff that inspects the parks regularly. We rely on residents to tell us when there is a problem since there are not a lot of staff to do that. As public service staff walk through, they are checking for issues. The risk management firm is providing training in basic important issues. Commissioner George asked the useful life for playgrounds. Ms. Hassett stated that it is generally 8-10 years but it depends on much use the park gets. Peirce Park is the oldest and will be replaced next year.

Chairman Kluchenek asked for a breakdown of parks geographically once there are 9 members again. Commissioner George also suggested that the village website give photos of park equipment. Ms. Hassett said that there can be new photos that can be used, but there are restrictions on what can be done.

Commissioner Mulligan asked if we are bound by the village's website. Ms. Hassett will talk to IT. Someone would need to maintain it and it would be nice for field closures. Commissioner Otto suggested hitting the realtors for some money and asked if there would be someone who could update the website. The problem with a free website is the limitations. Chairman Kluchenek suggested putting together recommendations for the next meeting.

Chairman Kluchenek thanked Bill Otto and Diane Griffin for their service.

Adjournment

Since there was no further business to come before the Commission, Commissioner Owens moved to adjourn. Commissioner George seconded and the motion passed unanimously. The meeting of the Park and Recreation Commission meeting was declared adjourned at 7:48 p.m.

Respectfully submitted,

Linda Copp, Secretary

VILLAGE OF HINSDALE
Administration and Community Affairs Committee
Minutes of the Meeting September 3, 2013

Chairman Hughes called the meeting of the Administration and Community Affairs Committee to order in the Board Room of the Memorial Building on September 3, 2013 at 6:33 PM.

Members Present: Chairman Hughes, Trustees Angelo, Elder and LaPlaca

Staff Present: Darrell Langlois, Assistant Village Manager/Director of Finance;
Gina Hassett, Director of Parks and Recreation, and Timothy Scott,
Economic Development Director

Approval of Minutes – July 16, 2013 and August 5, 2013

Trustee Elder moved approval of the July 16, 2013 minutes. Trustee LaPlaca seconded and the motion passed unanimously with Trustee Angelo abstaining. Trustee LaPlaca moved approval of the August 5, 2013 minutes. Trustee Elder seconded and the motion passed unanimously.

Monthly Reports

Treasurers Report

Mr. Langlois presented his report. Base Sales Tax receipts for the month of July posted an increase of \$15,300 and an increase of \$23,300 for August. Year-to-date base sales tax receipts for the first four months of FY 2013-14 totals \$907,000, an increase of 3.7%. This variance is slightly favorable when compared to budget as this revenue source was projected to increase 3% in the FY 2013-14 Budget.

Income Tax revenue for the month of July increased by \$6,600 and \$3,200 for August. Total Income Tax receipts for the first four months of FY 2013-14 total \$626,000 as compared to \$555,000 for last fiscal year. This variance is favorable when compared to budget as no increase was assumed in the FY 2013-14 Budget.

Food and Beverage tax revenue for July amounted to \$35,000 as compared to the prior year amount of \$32,700. Year to date Food and Beverage taxes earned for the first three months of the year amount to \$86,600 as compared to the prior year amount of \$79,700.

Combined Gas, Electric, Telecommunications, and Water Utility Taxes for July were \$168,000, which is \$22,000 below previous year's receipts. Year to date Utility Tax receipts amount to \$500,000, a decrease of \$37,000. Building Permit revenues for July were strong at \$115,319. For the first three months of the year, total Building Permit revenue stands at \$308,000, an increase of \$114,000.

Park and Recreation Fees totaled \$497,286 through July as compared to \$481,122 for the prior year. Due to cooler summer weather, a number of pool revenue categories will likely end the year below budget.

For the first three months of the year, total water and sewer billing revenue was tracking at \$1.56 million, which is about \$450,000 below the prior year and is below budget. Water purchases for the last 3 months are 21% below 2012, so much of the decline can be tied to a decrease water consumption due to seasonal factors.

Total legal billings through June amount to \$34,567, which is tracking above budget for the first two months of the year. Most of the increase is due to \$11,700 in reimbursable legal fees being incurred this year. At the time of the preparation of this report staff did not have the July legal bill, so the July amount has not been reflected in the data.

Mr. Langlois stated that due to the need to take down a large number of ash trees extra funds will be needed for tree removal and stump grinding. Public Works is in the process of estimating how much extra will be needed. Mr. Langlois also reported that on Monday the air conditioner unit at the Police and Fire Department failed; this will cost about \$25,000 to repair.

Mr. Langlois stated that the RFP for the water meter replacement program will go out in the next week. Proposals will be due in early October and hope to have an award in November. Once we have an idea on pricing we will begin selling bonds for the project.

Park and Recreation Activity Report

Ms. Hassett presented her report. The seeding of the KLM lacrosse field is nearing completion. The resurfacing of the KLM and pool parking lot have gone out to bid, with bids being due September 11. Engineering and Public Services assisted with preparing the bid specifications. The concrete disc golf tee pads will be installed later this month. The Wellness House has requested a yoga area just south of the Wellness House.

Staff is working with Hinsdale Little League on a new field usage agreement. The prior agreement was for a 20 year term and is very general in nature and does not stipulate responsibilities. The KLM Lodge revenue is up \$33,000 over last year and staff continues to make sales calls.

Platform tennis memberships are beginning to come in. The pool revenue is \$14,000 under budget primarily due to the cool weather. Staff will be preparing a final financial recap. Ms. Hassett noted that a number of lap swimmers are unhappy when the pool closes during the week and the end of August and several incidents with staff have occurred because of this..

Trustee Angelo asked if those swimmers were aware of the hours. Ms. Hassett explained that they are aware of the hours and have to sign a box that shows that they know the hours, but they still don't like it. They don't understand why they can't swim during the time that the private renters were there.

Economic Development Report

Mr. Scott presented his report. EDC met and launched the advertising campaign. The liquor code is being revised and will be brought back to the Committee. Trustee LaPlaca asked when Fullers will bring in an liquor license application. They hope to open by Thanksgiving.

Mr. Scott is working on the window and temporary signs regulations. Burlington Park electric service has been consolidated and the pole can come down. There is a restaurant plan for the Zak's Place space. Trustee LaPlaca asked about awnings with signs. Mr. Scott stated that has not changed and will be incorporated into exterior appearance standards.

Approval of a Resolution Appointing a Delegate and Alternate Delegate to the Intergovernmental Risk Management Agency

Mr. Langlois explained the request. Since there is a new village manager and Ms. Gargano is very involved with IRMA, she would like to continue as a delegate. Currently Mr. Langlois is the delegate.

Trustee LaPlaca moved approval of Kathleen Gargano as the delegate and Mr. Langlois as the alternate delegate. Trustee Elder seconded and the motion passed unanimously.

Approval of a Resolution Naming Harris Bank as a Designated Depository Designation of Authorized Officers and Authorized Activities

Mr. Langlois explained the request. This request would replace Dave Cook with Kathleen Gargano on Village banking agreements.

Trustee Elder moved approval of the request. Trustee Angelo seconded and the motion passed unanimously.

Approval of an Ordinance Amending Title 2 (Boards and Commissions) Chapter 5 (Park and Recreation Commission) of the Village Code of Hinsdale Relative to Park and Recreation Commission Membership

Mr. Langlois explained the request and finding nine members is difficult for the Commission.

Trustee LaPlaca moved approval of the request. Trustee Elder seconded and the motion passed unanimously.

Recommend Annulment of a Bid Award to Wilson Ware Group, Waiving of Competitive Bidding, and Approval of a Contract with King's Landscaping in an Amount not to Exceed \$204,022.55 to Construct the Masonry Wall in Burlington Park

Mr. Scott explained the request. The original bidder is unable to complete the project because of flooding from the spring. King's Landscaping was the second lowest bidder. The landscape phase will need to be rebid as the second phase.

Trustee LaPlaca moved approval of the request. Trustee Elder seconded and the motion passed unanimously.

Approval of the Closure of Village Place Adjacent to Hinsdale Bank & Trust on October 5th from 8 a.m. until 3:30 p.m. for Hinsdale Bank & Trust's Annual Oktoberfest

Mr. Scott explained the annual request. Trustee Elder moved approval of the request. Trustee Angelo seconded and the motion passed unanimously.

Discussion as to whether to Proceed with the Walking Path at Veeck Park

Ms. Hassett explained the capital plan for the walking path. There was money allocated for this in the 2010 Budget but the money was diverted to get rid of the dirt spoils in the park. If the foot path is installed, there will be further reduction in the field size. Staff is suggesting having the walk path removed from the budget.

Trustee LaPlaca stated that she has gone through the notes and minutes and there was no discussion about changing the surface and things changed a lot because of the dirt spoils. There was no formal plan for a walking path and if it doesn't make sense, then it should be removed from the plan especially since it would be detrimental to the soccer fields.

Chairman Hughes stated that he had a resident approach him about the walking path and that it would be a benefit for residents on Highland. He suggested looking at the videos to see what the understanding was. The Trustees agreed to look back but the use of the park needs to be balanced with the few residents that might want it. Trustee LaPlaca stated that many things changed there over the course of the project.

Adjournment

As there was no further business to come before the Committee, Trustee Elder motioned to adjourn. Trustee LaPlaca seconded and the motion passed unanimously. The meeting was adjourned at 7:25 p.m.

Respectfully Submitted:

Darrell Langlois
Assistant Village Manager/Director of Finance

DL/lc

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Gateway Special Recreation Association

Annual Board Meeting
Thursday, October 10, 2013
6:00 PM

Oak Brook Family Recreation Center
1450 Forest Gate Road
Oak Brook, IL 60523

I. CALL TO ORDER/ROLL CALL

II. OPEN FORUM

III. BOARD MEMBER COMMENTS

IV. COMMUNICATIONS

V. OMNIBUS AGENDA

All items on the Omnibus Agenda are considered to be routine in nature by the Gateway Board and will be enacted in one motion. There will not be separate discussion of these items unless a Board member so requests, in which event the item will be removed from the Omnibus Agenda and considered separately.

A. Approval of September 12, 2013 Regular Meeting Minutes

B. Approval of October 2013 Check Register

C. Approval of October 2013 Treasurer's Report

VI. REPORTS

A. RGA Monthly Report

B. Advisory Oversight Group Reports

VII. OLD BUSINESS

A. Medicine Dispensing Policy Review

VIII. NEW BUSINESS

A. Day Camp Transportation

IX. OPEN FORUM

X. ADJOURNMENT

GATEWAY SPECIAL RECREATION ASSOCIATION

BOARD OF DIRECTORS' MEETING

SEPTEMBER 12, 2013 AT 3 PM

- I. Call to Order:** President Gina Hassett called the Gateway Special Recreation Association Board of Directors' Meeting to order at 3:00 pm on September 12, 2013 at the Oakbrook Family Recreation Center, 1450 Forest Gate Road in Oakbrook, Illinois. A Quorum was present.

Roll Call: Board members present: Jim Pacanowski, Burr Ridge; Cindy Szkolka, Elmhurst; Gina Hassett, Hinsdale; Karen Spandikow, Oakbrook; Katherine Parker, Pleasantdale; Brian Kaspar, Westchester; Kristen Violante, Willowbrook; and Scott Nadeau, York Center.

Absent: None.

Staff Present: Ray Graham Staff: Brian Alexander, Kathy Carmody.

- II. Open Forum:** Superintendent Alexander passed out the Illinois Parks Association Risk Services invoice for risk-sharing benefits including: legal liability, wrongful acts coverage and service agent fee in the amount of \$2,093.00.

- III. Board Member Comments:** None.

- IV. Communications:** None.

- V. Omnibus Agenda:** Motion made by Karen Spandikow, Oakbrook to approve the Omnibus Agenda and motion seconded by Jim Pacanowski, Burr Ridge. Kristen Violante, Willowbrook asked that the payment of check number 1797 be pulled from the Check Registry and payment withheld until the Board can verify the significant increase in day camp transportation costs as compared to summer of 2012.

- A. Approval of July 11, 2013 Regular Meeting Minutes
- B. Approval of September/August 2013 Check Register (withhold check #1797 Day Camp Transportation fees in the amount of \$7441.20)
- C. Approval of September 2013 Treasurer's Report

On a voice vote, the amended motion passes. RGA will provide a detailed transportation invoice for 2013 day camp transportation, including reimbursement from participants using door-to-door transportation services.

VI. Reports:

A. RGA Monthly Report: The monthly report was reviewed by Superintendent Alexander. In addition Superintendent Alexander distributed the Gateway Special Recreation Association Demographic and Stats 2012 – 2013 report.

B. Advisory Oversight Group Reports: None.

VII. Old Business:

A. Medicine Dispensing Policy Review: The Board reviewed the opinion of Barbara Gosselar of the Law Offices of Spiroff & Gosselar, LTD. Regarding Gateway medication dispensing policies related to Summer Camp Offerings and Special Olympic State-Level Competition. In order to accurately reflect the Board's intent, the Special Olympic athletes who choose to participate in statewide competition must be capable of meeting their own needs and maintaining their safety independently or must be accompanied by family or a Personal Support Worker who can assist in meeting the individual's needs. Gateway staff and volunteer coaches are present in a coaching capacity only.

To ensure that safe practices are in place for agency staff members of Gateway and its patrons, medication dispensing procedures for summer day camp programs must be followed when assisting a patron with his/her medication during summer camp programs. The Board will continue to review these procedures to ensure staff and patron safety.

VIII. New Business:

A. Annual Meeting: The Gateway Board Annual Meeting will be held on October 10, 2013 at 6 pm at the Oakbrook Family Recreation Center, 1450 Forest Gate Road in Oakbrook, Illinois.

IX. Open Forum: None

X. **Adjournment:** Brian Kaspar, Westchester made a motion to adjourn the meeting, seconded by Scott Nadeau, York Center. Motion passed on a voice vote.

**GATEWAY SRA 2013 - 2014
MONTHLY TREASURER'S STATEMENT**

Date: October-13

<u>Revenue Accounts</u>	<u>Current Month</u>	<u>Year to Date</u>	<u>Budget</u>	<u>+ or - to Budget</u>	<u>% of Budget</u>
Interest	\$ 13.17	\$ 35.31	\$ 90.00	\$ (54.69)	39.2%
Member Contributions	\$ -	\$ 236,397.51	\$ 472,795.00	\$ (236,397.49)	50.0%
<u>Miscellaneous Revenues</u>	\$ -	\$ -	\$ -	\$ -	0.0%
Total Income	\$ 13.17	\$ 236,432.82	\$ 472,885.00	\$ (236,452.18)	50.0%
<u>Expense Accounts</u>					
Audit Services	\$ -	\$ -	\$ 3,500.00	\$ (3,500.00)	0.0%
Day Camp Transportation	\$ -	\$ 7,441.20	\$ 3,000.00	\$ 4,441.20	248.0%
Financial Assistance	\$ 273.00	\$ 549.00	\$ 4,000.00	\$ (3,451.00)	13.7%
Insurance Expense	\$ 350.00	\$ 350.00	\$ 1,000.00	\$ (650.00)	35.0%
Legal Fees	\$ -	\$ 2,093.00	\$ 2,100.00	\$ (7.00)	99.7%
Misc. Expenses	\$ 20.34	\$ 2,169.92	\$ 350.00	\$ 1,819.92	620.0%
One on One Services	\$ 1,762.13	\$ 3,186.63	\$ 8,500.00	\$ (5,313.37)	37.5%
Program Supplies	\$ -	\$ -	\$ 500.00	\$ (500.00)	0.0%
Service Contract	\$ 102,957.00	\$ 205,914.00	\$ 420,328.00	\$ (214,414.00)	49.0%
Vehicle Fuel	\$ 807.85	\$ 4,229.82	\$ 10,700.00	\$ (6,470.18)	39.5%
<u>Vehicle Repairs</u>	\$ -	\$ 2,318.56	\$ 7,500.00	\$ (5,181.44)	30.9%
Total Expenses	\$ 106,170.32	\$ 228,252.13	\$ 461,478.00	\$ (233,225.87)	49.5%
Net Ordinary Income	\$ (106,157.15)	\$ 8,180.69	\$ 11,407.00	\$ (3,226.31)	1%
Beginning Year Cash Money Market	\$	\$ 50,314.48			
Outstanding check to IBLP #1784	\$	\$ (1,350.00)			
<u>Beginning Year Cash Checking Account</u>	\$	\$ 2,095.84			
Total Cash Beginning of Year	\$	\$ 52,410.32			
Net Income	\$	\$ 60,591.01			

GATEWAY SRA

Check Registry

Date: October 1, 2013

Check #	Paid to:	Description	Amount	Total
1802	Village of Hinsdale	Vehicle Fuel	\$ 691.28	\$ 691.28
1803	Ray Graham Association	Financial Assistance	\$ 273.00	\$ 104,992.13
1803	Ray Graham Association	1 on 1 aids	\$ 1,762.13	
1803	Ray Graham Association	2nd quarter	\$ 102,957.00	
1804	JMS Auto Service, Inc.	Fuel	\$ 116.57	\$ 116.57
1805	Spiroff & Gosselar, Ltd.	Legal	\$ 350.00	\$ 350.00
Grand Total Check Register				\$ 106,149.98

**Gateway SRA Board Meeting
October 10, 2013
RGA Report**

**Fall 2012/2013 Comparison
As of 10/3/2013**

2013		2012	
District	Registered Participants	District	Registered Participants
Burr Ridge	8	Burr Ridge	10
Elmhurst	44	Elmhurst	48
Hinsdale	18	Hinsdale	23
Oak Brook	7	Oak Brook	10
Pleasantdale	4	Pleasantdale	3
Willowbrook	8	Willowbrook	8
Westchester	7	Westchester	4
York	1	York	1
Non-resident	11	Non-resident	12
Total:	108	Total:	119

Cancelled Summer Programs as of 10/3/2013

- Wellness Wagon
- Tech Class

Full Programs as of 10/3/2013

- Saturday Explorers
- Diners Club
- Recreation Sensation
- Recreation Bowling
- Lunch Box Brunch
- Chicago Bears @ Buffalo Wild Wings
- Hollywood Blvd Meal and Movie
- Gators Basketball
- Swim Lessons

Gateway Staff Update

We currently have the following positions open:

- 3 Recreation Instructors
- 1 Supervisor

Gateway Vehicles Update

Vehicle	Mileage	Maintenance
192	61054	Oil Change, new starter in Aug
171	96833	Safety Check
170	36413	N/A

Scholarships Status as of 10/4/2014

- \$300 to Elmhurst Residents
- \$98 to Willowbrook Residents
- \$195.50 to Pleasant Dale Residents
- \$100 to Burr Ridge Residents

Winter/Spring 2014 Brochure

We are in the process of adding content and editing the Winter/Spring 2014 Brochure. We are still anticipating distribution towards the beginning of November.

School District Information List

I have been working on a report that outlines the following (all info is broken into districts/villages):

- All the school districts that fall under Gateway's umbrella
 - Additionally each Elementary, Middle and High School
- Address for each district office and school
- Important contacts within each school and school district
 - PTO/PTA Contacts
 - SPED Department Directors/Chairs
 - Social Workers

A copy of this report has been provided to you. Please feel free to take a look at the information provided, and if you find outdated information or information that could be added, please let us know so we can keep accurate records for this report.

ITRS Junior Basketball Tournament

We were able to secure a location for the ITRS Junior Basketball Tournament. Hinsdale Central High School is allowing us to utilize their facility. We did have to change the date to February 9th. The tournament will be held from 10am – 3pm, and we will be using the high school's main gym and field house.

On-line Registration

IRGA's Network Administrator, CFO and I met on September 18th to discuss moving forward with setting up on-line registration for Gateway. At this point in the process, RGA's Network Administration is in the process of getting an updated quote for the system.

Medication Assistance

The updates we discussed at our September meeting to the SOI State-Level Competition Procedure and the Medication Dispensing Procedure have been made.

Program Highlights

Special Events

Gateway only had one special events run for the month of September. We started out a new season of Meal and A Movie at Hollywood Blvd with 12 participants. This is a monthly event that the participants really look forward to and this past Sunday, September 29 we saw *Cloudy With A Chance Of Meatballs 2* along with having a delicious lunch.

Gateway Holiday Productions

Our fall season of Gateway Productions has started up again and this year we are going with a different format then we have for past productions. This season we decided on a holiday production to be performed in December. Gateways actors and actresses are already working hard on memorizing lines and holiday songs. They are very excited for this new program style and cannot wait to perform for families and friends in December.

Master Chefs

Our master chefs group is growing in size this fall. We have 7 participants which is the largest group we have ever had. Our chefs have been busy so far making all kinds of delicious and healthy appetizers. Next month will focus on fall/Halloween favorites.

Gator Volleyball

The Gateway Gator Green volleyball team has qualified for state. We won both of our matches in the qualifier. The team is very excited to have the opportunity to compete at Fall games on October 26th and 27th.

The Gator Red team received a bronze medal at the qualifier.

Gator Softball

The Gateway Gators Green softball team competed at the state competition on September 14th and 15th. They played a couple of tough games! They received the silver medal in their division.

Tuesday Travelers

Enjoyed the month of September by getting creative with painting pottery, visited our friends at Brookfield Zoo, and enjoyed a tour of the Jelly Belly Factory.

Teen Social Clubs

Enjoyed the York football game, and learned a little about our galaxy at Cernan Space Center.

To: Chairman Kluchenek and Members of the Parks & Recreation Commission
FROM: Gina Hassett, Director of Parks and Recreation
DATE: October 9, 2013
SUBJECT: September Parks & Recreation Report

The following is a summary of activities completed by the Parks and Recreation Department during the month of September 2013.

Open Space Land Acquisition Grant Update

The Katherine Legge Memorial (KLM) Park lacrosse field was seeded on October 1st. This is the final phase of the KLM Open Space Land Acquisition Grant. The KLM field will be off line through the spring of 2014 and at that time staff will evaluate the condition of the turf. Once the final invoices are paid for the construction of the project, staff will submit to the State of Illinois for the reimbursement of the OSLAD projects. The total for the OSLAD projects was \$300,000 and the reimbursement is for 50% of the project. The Township of Lyons funded the initial \$150,000 which was received in 2011. The Village's cost was \$15,000 for OSLAD grant application and project management.

Capital Projects

At its October 2nd Village Board meeting, the village Board awarded two contracts for pavement improvement projects at KLM and the Community Pool. A parking lot resurfacing bid was awarded to Matthew Paving in the amount of \$111,446.53 which includes the Community Pool parking lot and portions of the roads at KLM.

A seal coating bid was awarded to Hastings Asphalt Services in the amount of \$13,627.50 for seal coating of the West and East lots at the KLM Park.

The resurfacing at KLM was completed on October 9th, the pool lot will be completed the week of October 14th. Seal coating is scheduled for start October 14th at KLM. For safety concerns, the dog hours at KLM have been cancelled October 14th thru October 16th. Notification was posted at the park, on the Parks & Recreation home page, E-Hinsdale and on the cable access channels.

The concrete disc golf tee pads were installed at KLM this month. Heavy course use has left the park with worn turf; the new pads offer a solid playing service. A youth disc golf clinic was held at the course this month and the second annual Glow-Disc golf tournament is scheduled for October 26th.

Athletic Fields

The usage of the athletic fields, particularly at Veeck Park has increased. The improved turf and good weather has allowed for increased rentals to travel soccer programs including Hinsdale Wizards, Oak Brook Soccer Club, and Celtic Soccer Club. Falcon Football and a local ultimate Frisbee team have also been using Veeck Park. Staff is cautious to not over

book the facility in an effort to maintain the quality of the turf. The athletic fields will remain active through the middle of November. At the end of the season, crews will aerate and over seed the worn turf areas.

Programming & Special Events

The Fall Festival is scheduled for Saturday, October 19th at Burlington Park. This is a co-operative event with the Chamber of Commerce, Hinsdale Library, The Hinsdalean and The Community House. The event includes activities for children including an inflatable haunted house, pumpkin decorating, entertainment and trick or treating. The event will be held at the Hinsdale Middle School if inclement weather occurs.

Scheduling for fall athletic programs was a challenge to coordinate. Athletic programs are held at the District 181 schools. Staff works closely with the District staff to request space in the spring for fall programs. With busy school schedules, programs must work around afterschool activities and school holidays which sometimes are not confirmed until school begins. Staff continues to adjust programs as needed. Staff is preparing information for the Winter/Spring brochure offerings. Indoor space is limited for the winter due to basketball leagues that also utilize the school gyms. The next brochure will be delivered the week of December 9th.

Metropolitan Water Reclamation District (MWRD) Award

Staff submitted an application to the MWRD for consideration for a 2013 Biosolids Beneficial Reuse Award. Staff was informed that the Village of Hinsdale had been selected to receive the award. I accepted the award on behalf of the Village at MWRD's Sustainability Summit held on September 26th. The award recognizes the Village's continuous commitment to incorporate biosolids in a routine turf maintenance program. The use of the biosolids has improved the quality of the turf at Village parks and reduced the cost of annual fertilization.

Katherine Legge Memorial Lodge

In 2008, the Glorious Gardens Club donated funds to the Village that were earmarked for beautification projects at KLM Park. Projects such as upgraded plantings and gardens were suggested. Staff received plans and implemented one phase which included plantings for the patio area. The plans were shared with the former Glorious Garden Chairperson to ensure the expenditure met their approval. The current fiscal year provides additional monies from the fund that will be used to purchase a pergola. The structure will be the focal point for the wedding garden area. Additional plantings will be added in future years.

Below is table that includes the August expenses and revenue for the current fiscal year over the same time period of the prior year. The second table is a summary of the types of events held at the lodge along with the rental revenue of the past, current and the upcoming fiscal year.

EXPENSE	August		Prior Year	Current Year	2013-14 Annual Budget	FY 13-14 % of budget	2012-13 Annual Budget	FY 12-13 % of budget
	Prior	Current						
	Year	Year						
	\$14,021	\$14,108	\$45,743	\$47,720	\$146,813	33%	\$142,162	32%
REVENUES	August		Prior Year	Current Year	2013-14 Annual Budget	FY 13-14 % of budget	2013-14 Annual Budget	FY 12-13 % of budget
	Prior	Current						
	Year	Year						
KLM Lodge Rental	\$18,879	\$19,579	\$48,212	\$81,841	\$145,000	56%	\$145,000	33%
Caterer's Licenses	\$300	\$1,000	\$11,180	\$16,500	\$13,000	127%	\$15,000	75%

2013-14 Rental Summary														
10/3/2013	Business Mtg	Memorial Service	Rec Program	School Dist	Social Event	Village Meeting	Village Event	Wedding	Total	2011-12 Revenue	2012-13 Revenue	Booked 2013-14	Change over prior	Booked 2014-15
May	2	0	19	0	3	2	0	6	32	8,561	8,801	16,796	7,995	8,250
June	1	0	19	1	6	0	0	7	34	11,156	10,745	26,818	16,073	12,175
July	2	1	20	0	6	0	0	4	33	13,559	9,786	18,650	8,864	9,600
August	2	0	13	0	3	0	0	6	24	17,759	18,880	18,063	(817)	9,175
September	1	0	14	1	6	2	2	4	26	14,823	14,498	16,025	1,527	12,250
October	2	0	24	2	3	0	0	2	37	16,347	15,589	12,637	(2,952)	
November	1	0	18	0	1	0	1	1	21	8,256	11,612	4,580	(7,032)	
December	1	0	11	0	3	0	1	1	17	8,853	10,265	6,950	(3,315)	
January	0	0	22	0	2	0	0	2	24	4,489	250	8,100	7,850	
February	0	0	12	0	2	0	0	1	15	2,301	6,981	3,550	(3,431)	
March	0	0	16	1	0	0	1	1	19	2,506	7,669	2,020	(5,649)	
April	0	0	14	0	0	0	0	0	14	2,384	4,365	0	(4,365)	
Total	12	1	202	5	35	4	5	35	296	110,994	119,441	134,189	14,748	51,450

Platform Tennis

Platform Leagues begin the first week of October. The agreement with the Hinsdale Platform Tennis Association requires that their league players purchase a membership with the Village. When the leagues are confirmed at the end of October, staff will work with the association to ensure current players have memberships.

Staff coordinated the purchase of LED lights for the KLM Paddle courts. The lights were purchased through the Illinois Energy Now program. The LED lights have been installed on one court. The new lights reduce the glare and shadows, are energy efficient and quieter for the neighbors. There is a ten year warranty on the LED bulbs. The new bulbs will provide a cost savings for operation and staffs time in replacement hours. We have submitted for grant funds to replace the lights on the three original courts at KLM.

The outstanding debt from the court expansion at KLM courts is \$22,675. The Hinsdale Platform Tennis Association is encouraging the sale of Lifetime memberships to pay down the debt as the sale of these memberships goes directly to pay down the debt. The table below is a summary of the current pass sales vs. the year end for 2012. The sales are on target with the same time frame of the prior year.

Paddle Membership Summary								
Platform Membership 10-2-2013	Fees	2013 New Members	2013 Renewal Members	2013 Total Members	2013 Revenue	2012 Total Members	Revenue	Change over 2012
Resident Individual	\$120	6	43	49	\$5,400	73	\$8,520	-\$3,120
Resident Family	\$175	2	24	26	\$4,375	37	\$6,630	-\$2,255
Resident Family Secondary	\$0	11	46	57	\$0	91	\$0	\$0
Non-Resident Individual	\$289	21	40	61	\$16,184	61	\$17,051	-\$867
Non-Resident Family	\$345	1	7	8	\$2,070	13	\$4,830	-\$2,760
Non-Resident Secondary	\$0	9	10	19	\$0	35		\$0
Lifetime	\$0		258	258	\$0	335		\$0
Total				478	\$28,029	645	\$37,031	-\$9,002

Community Pool

Public Works staff is working on winterization of the facility and are making year end repairs.

PARK RECREATION REVENUE/EXPENSE SUMMARY

September 2013

(May 1-April 30)

PRELIMINARY NUMBERS

3a

DEPT. 3101 ADMIN. AND SUPPORT	FY 13-14 BUDGET	FY 13-14 TO DATE	FY 13-14 % of Budget	FY 12-13 BUDGET	FY 12-13 TO DATE	FY 12-13 % of Budget
Personal Services	220,534	86,039	39%	220,534	86,038	39%
Professional Services	0	0		0		
Contractual Services	0	0		0		
Other Services	6,200	2,954	48%	6,200	2,954	48%
Materials & Supplies	2,800	1,193	43%	2,800	1,192	43%
Repairs & Maintenance	150	0	0%	150		0%
Other Expenses	3,975	977	25%	3,975	977	25%
Risk Management	44,098		0%	44,098		0%
Total-Operating Expenses	277,757	91,163	33%	277,757	91,161	33%

DEPT. 3301 PARKS MAINTENANCE	FY 13-14 BUDGET	FY 13-14 TO DATE	FY 13-14 % of Budget	FY 12-13 BUDGET	FY 12-13 TO DATE	FY 12-13 % of Budget
Revenues						
Field Fees	30,000	27,545	92%	25,000	9,477	38%
Picnic Fees	9,000	9,960	111%	7,000	8,540	122%
Total Revenues	39,000	33,925	87%	32,000	18,017	56%
Expenses						
Personal Services	346,774	129,460	37%	345,935	129,459	37%
Contractual Services	122,000	67,058	55%	114,000	67,058	59%
Other Services	1,700	882	52%	2,600	34,914	1343%
Materials & Supplies	70,450	34,914	50%	50,650	10,981	22%
Repairs & Maintenance	66,000	10,981	17%	36,500	704	2%
Other Expenses	2,000	704	35%	1,600	0	0%
Total-Operating Expenses	608,924	243,999	40%	551,285	243,116	44%
Capital Outlay						
Motor Vehicles	35,000	0		35,000	0	0%
Land/Grounds	203,800	81,548	40%	203,800	81,548	40%
Equipment	43,000	3,400	8%	43,000	3,400	8%
Total Capital Outlay	281,800	84,948	30%	281,800	84,948	30%
Total Expenses	890,724	328,947	37%	833,085	328,064	39%

DEPT. 3420 RECREATION SERVICES	FY 13-14 BUDGET	FY 13-14 TO DATE	FY 13-14 % of Budget	FY 12-13 BUDGET	FY 12-13 TO DATE	FY 12-13 % of Budget
Revenues						
Registration & Memberships	296,000	192,579	65%	285,000	222,547	78%
Misc. Income	6,000	7,535	126%	3,500	12,216	349%
Total Revenues	302,000	200,114	66%	288,500	234,763	81%
Total Expenses						
Personal Services	93,476	55,068	59%	76,834	40,929	53%
Contractual Services	251,700	151,951	60%	255,745	143,820	56%
Other Services	63,400	21,916	35%	71,200	25,726	36%
Materials & Supplies	14,580	5,625	39%	13,250	8,681	66%
Other Expenses	8,600	65	1%	10,900	4,726	43%
Repairs & maintenance	15,500	2,313	15%	7,000	731	10%
Total Expenses	447,256	236,938	53%	434,929	224,613	52%

PARK RECREATION REVENUE/EXPENSE SUMMARY

September 2013

(May 1-April 30)

PRELIMINARY NUMBERS

DEPT.34-BY DEPARTMENT RECREATION SERVICES	FY 13-14 BUDGET	FY 13-14 TO DATE	FY 13-14 % of Budget	FY 12-13 BUDGET	FY 12-13 TO DATE	FY 12-13 % of Budget
3421 General Interest						
Revenues	23,000	14,790	64%	8,500	21,013	247%
Expenses						
Personal Services	538			538		0%
Contractual Services	25,000	9,394	38%	5,200	14,822	285%
Other Services						
Materials & Supplies						
Repairs & Maintenance						0%
Other Expenses						0%
Total Expenses	25,538	9,394	37%	5,738	14,822	258%
3422 Athletics						
Revenues	125,000	78,195	63%	125,000	96,038	77%
Expenses						
Personal Services	1,615	215	13%	1,615	323	20%
Contractual Services	75,000	39,195	52%	85,000	51,628	61%
Other Services				0		0%
Materials & Supplies	3,700	587	16%	3,700	1,861	50%
Other Expenses				0		0%
Total Expenses	80,315	39,997	50%	90,315	53,812	60%
3423 Cultural Arts						
Revenues	9,000	1,992	22%	9,000	3,378	38%
Expenses						
Personal Services	4,306	1,938	45%	862	2,249	261%
Contractual Services	1,000		0%	2,500		0%
Other Services				0		0%
Materials & Supplies				0		0%
Other Expenses				0		0%
Total Expenses	5,306	1,938	37%	3,362	2,249	67%
3424 Early Childhood						
Revenues	40,000	40,026	100%	40,000	35,877	90%
Expenses						
Personal Services	11,842	14,961	126%	6,997	11,251	161%
Contractual Services	20,500	12,802	62%	19,200	10,539	55%
Other Services				0		0%
Materials & Supplies	1,550	1,184	76%	1,550	1,064	69%
Other Expenses				0		0%
Total Expenses	33,892	28,947	85%	27,747	22,854	82%

PARK RECREATION REVENUE/EXPENSE SUMMARY

September 2013

(May 1-April 30)

PRELIMINARY NUMBERS

DEPT.3420-BY DEPARTMENT RECREATION SERVICES	FY 13-14 BUDGET	FY 13-14 TO DATE	FY 13-14 % of Budget	FY 12-13 BUDGET	FY 12-13 TO DATE	FY 12-13 % of Budget
3425 Fitness						
Revenues	30,000	18,036	60%	36,000	20,009	56%
Expenses						
Personal Services				0		0%
Contractual Services	9,000	9,490	105%	11,500	3,418	30%
Other Services				0		0%
Materials & Supplies				0		0%
Other Expenses				0		0%
Total Expenses	9,000	9,490	105%	11,500	3,418	30%
3426 Paddle Tennis						
Revenues	FY 13-14 BUDGET	FY 13-14 TO DATE	FY 13-14 % of Budget	FY 12-13 BUDGET	FY 12-13 TO DATE	FY 12-13 % of Budget
Memberships/Lessons	42,000	20,461	49%	42,000	18,753	45%
Lifetime and donations	0			0	0	
	42,000	20,461	49%	42,000	18,753	45%
Expenses						
Personal Services				0		0%
Contractual Services	9,700	2,713	28%	11,750	2,462	21%
Other Services	5,000	793	16%	4,000	1,436	36%
Materials & Supplies	100			100	0	0%
Repairs and Maintenance	15,500	2,313	15%	7,000	731	10%
Other Expenses	100			200	0	0%
Total Operating Expenses	30,400	5,819	19%	23,050	4,629	20%
Capital Outlay						
Courts project	0	0		0	0	
Resurfacing/skirting	0	0		0	0	
Total Capital Outlay	0	0		0	0	#DIV/0!
Total Expenses	30,400	5,819	19%	23,050	4,629	
3427 Special Events						
Revenues	21,000	9,685	46%	21,000	12,657	60%
Expenses						
Personal Services	2,153	2,612	121%	2,153	302	
Contractual Services	26,000	25,043	96%	33,400	19,309	58%
Other Services	2,400	778	32%	3,700	1,911	52%
Materials & Supplies	6,900	3,472	50%	5,300	5,231	99%
Other Expenses				0		
Total Expenses	37,453	31,905	85%	44,553	26,753	60%
3428 General Rec Administration						
Expenses						
Personal Services	73,022	35,342	48%	64,669	26,804	41%
Contractual Services	85,500	53,314	62%	87,195	41,642	48%
Other Services	56,000	20,345	36%	63,500	22,379	35%
Materials & Supplies	2,330	382	16%	2,600	525	20%
Other Expenses	8,500	65	1%	10,700	4,726	44%
Total Expenses	225,352	109,448	49%	228,664	96,076	42%
Capital Outlay	0	0		0	0	
Total Expenses	225,352	109,448	48.57%	228,664	96,076	42%

PARK RECREATION REVENUE/EXPENSE SUMMARY

September 2013

(May 1-April 30)

PRELIMINARY NUMBERS

DEPT. 3724	FY 13-14	FY 13-14	FY 13-14	FY 12-13	FY 12-13	FY 12-13
KLM LODGE	BUDGET	TO DATE	% of Budget	BUDGET	TO DATE	% of Budget
Revenues						
KLM Lodge Revenue	145,000	96,882	67%	145,000	62,710	43%
Caterer's Licenses	13,000	16,500	127%	15,000	11,480	77%
Total Revenues	158,000	80,377	51%	160,000	74,190	46%
Expenses						
Personal Services	57,593	21,561	37%	56,662	23,853	42%
Contractual Services	27,600	11,061	40%	22,100	9,791	44%
Other Services	42,900	13,911	32%	39,500	17,610	45%
Materials & Supplies	12,500	3,292	26%	12,400	1,950	16%
Repairs & Maintenance	5,220	2,635	50%	10,500	7,388	70%
Other Expenses	1,000	0		1,000	563	56%
Total-Operating Expenses	146,813	52,460	36%	142,162	61,155	43%
Capital Outlay	20,000	0	0%	20,000	0	0%
Total Expenses	166,813	52,460	31%	162,162	61,155	38%
DEPT. 3951	FY 13-14	FY 13-14	FY 13-14	FY 12-13	FY 12-13	FY 12-13
SWIMMING POOL	BUDGET	TO DATE	% of Budget	BUDGET	TO DATE	% of Budget
Revenues						
Pool Resident Pass	170,000	156,276	92%	190,000	155,192	82%
Non-Resident Pass	16,000	9,274	58%	14,000	14,972	107%
Pool Daily Fee	72,000	49,280	68%	75,000	63,278	84%
Pool Lockers	100		0%	100	93	93%
Pool Concession	7,900	0	0%	7,500	7,350	98%
Pool Class-Reg -Resident	29,500	23,095	78%	29,500	26,575	90%
Pool Class-Reg Non-Resident	5,000	5,087	102%	5,000	3,555	71%
Private Lessons	10,000	5,993	60%	10,500	7,264	69%
Misc. Revenue (Rentals)	12,000	22,694	189%	12,000	14,271	119%
Town Team	22,000	23,564	107%	25,200	19,002	75%
10-Visit Pass	24,100	18,081	75%	17,000	18,824	0%
Total Revenues	368,600	313,344	85%	385,800	330,376	86%
Expenses						
Personal Services	161,475	155,078	96%	161,475	154,284	96%
Contractual Services	25,650	15,401	60%	30,100	14,436	48%
Other Services	42,000	17,620	42%	45,800	26,262	57%
Materials & Supplies	33,475	21,316	64%	38,975	25,034	64%
Repairs & Maintenance	11,850	9,740	82%	16,350	15,366	94%
Other Expenses	8,200	0	0%	10,600	1,442	14%
Risk Management	0	0		0	0	
Total-Operating Expenses	282,650	219,155	78%	303,300	236,824	78%
Capital Outlay	107,000	24,388	23%	119,000	72,058	61%
Total Expenses	389,650	243,543	63%	422,300	308,882	73%
	FY 13-14	FY 13-14	FY 13-14	FY 12-13	FY 12-13	FY 12-13
	BUDGET	TO DATE	% of Budget	BUDGET	TO DATE	% of Budget
Capital Expenses	408,800	109,336	27%	347,664	157,006	45%
Operating Expenses	1,763,400	843,714	48%	1,709,433	856,868	50%
Total Expenses	2,224,428	953,050	43%	2,224,428	1,013,874	46%
Total Revenues	921,100	610,831	66%	921,100	630,308	68%
Revenue Offset Difference	(1,303,328)	(342,219)	26%	(1,303,328)	(383,567)	29%


NOTES

Pool 3951 - The outstanding capital items are the parking lot resurfacing and pump repairs.

59.

Memo

To: Chairman Kluchenek & Members of the Parks & Recreation Commission
From: Gina Hassett, Director of Parks & Recreation
Date: October 3, 2013
RE: Community Pool Report



The 21st season of the Community Pool came to a close on Monday September 2nd. The weather for the 2013 season was mild compared to the 2011 and 2012 seasons. Opening weekend 2013 saw temperatures 28 degrees lower than the previous season and 13 degrees lower than average. Temperatures in July of this year averaged 16 degrees cooler than the prior year. The temperatures on weekends throughout the summer were also below average.

Revenue

Total revenue for the year is \$321,993 which is \$8,612 (3%) over the prior year. Revenue was \$22,407 (7%) below the budget target. The total Resident membership fees are consistent with the prior year posting a small increase of \$1,085 (1%). Resident Family sales were down slightly but revenue was strong due the sales of Super passes. The increased demand for Super passes was likely driven by the renovated facility at Clarendon Hills Park District. The Super pass is an option for members which permits access to the Clarendon Hills Park District pool. The comparison of the current and prior year is summarized in the 2012-2013 Pass Summary Table.

The majority of pool pass sales this year were done in the Early Bird period, where purchase is based on the previous season's weather, once the season starts sales are entirely based upon the current weather. In 2012, the consistent warm temperatures drove pass sales throughout the summer. The daytime highs in late May 2013 were below average and the overnight temperatures through early June 2013 were in the 40's. The below normal temperatures may have resulted in the decline in pass revenue.

Non-Resident memberships declined \$5,054 (34%) from the prior year. In an effort to increase sales, a discussion was held at the ACA Committee which resulted in 20% discount off the posted Non-Resident pass rates. The discount did not result in increased sales.

Daily admission fees were down \$18,648 (27%) over the prior year. The 10-Visit pass revenue was down \$4,004 (18%) over the prior year. The decline in daily admissions and 10-Visit pass sales can be attributed to the unseasonable cool weather.

Memo

Resident swim lesson revenue was down \$3,480 (13%) over the prior year. The non-resident lesson revenue increased \$1,532 (43%). Private lesson revenue was down over the prior year by \$1,270 (17%). Town Team revenue was up \$4,613 (24%). Participation fees for Town Team were increased and an additional one-time fee was collected for hosting the conference swim meet.

The Miscellaneous pool revenue is \$22,694 which is \$11,234 (98%) over the prior year. The increase was the result of the new rent terms reached with the Hinsdale Swim Club as well as from other swim teams.

The revenue budget shortfall can be attributed to the unseasonable cool temperatures. Inquiries have been made with a number of other park and recreation agencies that have pools and they have noted similar negative trends this year. That being said, Clarendon Hills Park District had an increase in pool memberships and their daily admission revenue was consistent to the prior year. Clarendon Hills Park District renovated their facility which included the addition of an interactive play area, diving well with a drop slide, equipment room renovations and a splash area.

Expenses

Additional operating expenses are expected over the coming months for utilities and end of year repairs. Expenses for the year are estimated to be \$269,050 which will be \$66,020 under budget. Materials and supplies are estimated to be approximately \$12,159 below the prior year. Chemical expenses were down over the prior year due to the cool temperatures. With the estimated expenses the operation of the pool would result in a \$52,943 in net operating income. The summary of the expenses is shown in the Community Pool Financial Report.

Capital outlay for the year is estimated at \$94,736 which is \$12,264 under budget. The resurfacing of the pool parking lot was \$10,348 over budget. The scheduled pump repairs which are estimated at \$20,000 will be deferred to the 2014-15 budget year.

2014 Season

With the unseasonable cool temperatures this summer it was projected that this year there would be a decline in revenue. The two previous summers had record setting heat waves. The mild weather that occurred this summer may discourage pass members from renewing in 2014. Hinsdale residents have a variety of choices to consider when selecting a facility for their swimming activities. Continued efforts are made to retain and attract new members and for opportunities to increase the non-resident pass sales and daily visit revenue.

A meeting was held with Clarendon Hills Park District to inquire what changes they are proposing for the 2014 season. Clarendon Hills Park District has had declining sales of Super passes to their residents. Resident pool members can purchase a pass from their agency that allows them access to the neighboring facility. Clarendon Hills and The Village of Hinsdale

have had this agreement for a number of years. This summer, Clarendon Hills noticed increased use of their facility by Hinsdale Super pass members. The Clarendon Hills Park Board is considering a reduction in the number of Super passes that are available for Hinsdale. 200 Super passes were sold which is the maximum based on our agreement; approximately 50 residents were denied a Super pass once we hit our limit. Clarendon Hills plans to maintain their season pass rates for 2014 but are considering increasing their daily admission rates.

The 2013 daily rates for at the Hinsdale Community Pool for residents are \$7 for children, which accounts for the majority of our daily admission and \$9 for adults. Non-residents daily rates are \$9 for children and \$14 for adults. For next year, staff is recommending a flat rate of \$8 for Residents and \$12 for Non-residents. Based on the admission date from 2013, the proposed rates would increase daily admission revenue by \$2,002. A comparison is provided in the Daily Admission Summary table. Clarendon Hills is our major competition for potential daily admissions. Clarendon Hill's staff is recommending a change to their fees to the fees proposed above. For next year, if we do not amend our rates, daily admission sales could be lost to Clarendon Hills. The practice of offering separate rates for children versus adults varies from facility to facility. In my opinion, I feel the proposed rates of \$8 for Residents and \$12 Non-Residents are competitive for the market. Since the majority of the daily admission fees collected are in the children category, the proposed rates would increase revenue. Attached is a summary of daily pass rates at similar facilities.

Based on comparative facilities, it appears that our non-resident membership rates are priced above the market rate. The Hinsdale pool has the capacity to handle additional guests. The areas to the east of Hinsdale have limited community pool options. Making the non-resident rates more competitive would possibly increase membership revenue. Staff recommends lowering the non-resident rates to be more competitive with Clarendon Hills Park District. They offer a "Friendly" rate that is \$50 more than the resident pass to neighboring communities that do not have a community pool. Clarendon Hills has increased their revenue by \$20,000 annually with the sale of friendly rate passes.

Implementing a friendly rate to neighboring communities that do not have a community pool such as the Western Springs, LaGrange, LaGrange Highlands and Golfview Hills residents may increase revenue. With advance notice advertising would be included in the appropriate seasonal program guides to market the rates. There is concern that the new amenities at Clarendon Hills Park District facility and the recent additions at the Oak Brook Park District will continue to reduce the Non-resident pass sales and daily revenue, and possibly the resident revenue.

Staff is monitoring the trends of membership sales. Hinsdale residents are a swimming community and the 50 meter pool is a valuable resource for competitive swimmers. Based on the on-line survey, residents desire improvements to the wading pool and sand area. Consideration is being given to complete a community survey which would gather input from residents who are not using the pool. The information would be used for long range planning.

Programs

Annually the swim lesson program is evaluated to ensure we are meeting the needs of the participants. For next year, additional staff training will be provided for the swim instructors. Class times and teacher to student ratio are being reviewed.

The Town Team program had a successful year. A Town team parent liaison will be sought which will coordinate the parent participation of the swim meets.

Community Pool Financial Summary 2007-13

	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2013-14	2013-14
	Actual	Actual	Actual	Actual	Actual	Actual	Budgeted	to Date	Estimate
REVENUE									
Pool Resident Fees	203,088	194,074	170,148	168,820	158,948	155,192	170,000	156,277	156,277
Non-Resident Fees	15,105	18,192	16,885	10,415	14,895	15,014	16,000	9,960	9,960
Daily Fees	41,991	53,345	54,735	64,430	67,069	67,928	72,000	49,280	49,280
Locker Revenue	156	1,191	278	98	93	93	0	62	62
Concession	5,211	5,857	3,500	7,000	7,350	7,350	7,900	7,900	7,900
Resident Class	40,792	46,661	49,949	29,803	26,575	26,575	29,500	23,095	23,095
Non-resident Class	1,523	2,325	1,797	3,563	3,555	3,555	5,000	5,087	5,087
Private Lessons	7,315	8,185	9,373	9,929	7,938	7,263	10,000	5,993	5,993
Misc Pool Revenue (Rentals)	5,197	3,190	12,349	10,840	14,721	11,460	12,000	22,694	22,694
Town Team Fees*	0	0	0	23,882	19,001	18,951	22,000	23,564	23,564
10 Visit Pass	0	0	0	15,478	18,824	22,085	24,100	18,081	18,081
Total Revenue	320,378	333,020	319,015	328,781	320,145	313,381	344,400	321,993	321,993
Operating Expenses									
Personal Services	145,431	137,784	182,663	146,174	154,283	155,573	161,475	155,078	158,000
Contractual Services	54,555	37,845	26,422	27,142	15,253	24,246	25,650	15,401	23,000
Other Services (utilities, tele, printing)	41,711	71,255	51,501	39,563	27,651	37,749	42,000	17,620	40,000
Materials & Supplies	40,550	31,960	34,202	33,394	25,055	33,368	33,475	21,316	30,000
Repairs & Maintenance (general equipment)	43,127	17,997	15,818	23,316	15,366	19,124	11,850	7,215	11,850
Other Expense (sewer & bank fees)	9,203	9,052	12,202	10,543	1,442	5,993	8200	0	6200
Total Operating Expenses	334,578	305,894	322,809	280,130	239,050	276,053	282,650	216,630	269,050
Operating Income (Loss)	(14,200)	27,127	(3,794)	48,650	81,095	37,328	61,750	105,363	52,943
Capital Outlay	70,526	23,668	37,426	22,158	72,058	76,029	107,000	24,388	94,736
Net Income (Loss)	(84,726)	3,458	(41,220)	26,492	9,037	-38,701	-45,250	80,975	-41,793

Daily Admission Summary

	2010 Data			2011 Data			2012 Data			2013 Data			Proposed 2014				
Visit	Rates	Admission Visits	Revenue	Rates	Admission Visits	Revenue	Rates	Admission Visits	Revenue	Daily Admission Visits	Revenue	Rates	Projected Revenue	Difference			
Child Resident	\$5	6857	\$34,285	\$7	2298	\$16,086	\$7	2358	\$16,506			\$7	2686	\$18,802	\$8	\$21,488	\$2,686
Adult Resident	\$8	1999	\$15,992	\$9	3006	\$27,054	\$9	3136	\$28,224			\$9	1375	\$12,375	\$8	\$11,000	-\$1,375
Child Non-Resident	\$8	156	\$1,248	\$9	1080	\$9,720		1177	\$10,593			\$9	523	\$4,707	\$12	\$6,276	\$1,569
Adult Non-Resident	\$12	156	\$1,872	\$14	957	\$13,398	\$14	991	\$13,874			\$14	439	\$6,146	\$12	\$5,268	-\$878
TOTAL			\$54,735			\$64,340			\$67,069					\$42,030		\$44,032	\$2,002

PASS SALES REPORT

Pass Type	2006			2007			2008			2009			2010			2011			2012			2013		
	Pass Sales	2006 Revenue	2006 Pass	Pass Sales	2007 Revenue	2007 Pass	Total	Pass Sales	2009 Revenue	2009 Pass	Pass Sales	2010 Revenue	2010 Pass	Pass Sales	2011 Revenue	2011 Pass	Pass Sales	2012 Revenue	2012 Pass	Pass Sales	2013 Revenue	2013 Pass		
Family Early Bird																								
Family Regular				756	\$152,185	682	\$143,811	646	\$150,425	212	\$87,755	345	\$98,633	274	\$79,460	302	\$87,580							
Sub-Total	842	\$158,000	756	\$152,185	682	\$143,811		646	\$150,425	567	\$144,155	479	\$142,470	427	\$128,079	415	\$123,175							
Individual Early																								
Individual			138	\$13,020	96	\$10,780		71	\$8,255	21	\$2,970	11	\$1,830	16	\$2,960	14	\$2,590							
Sub-Total	129	\$11,220	138	\$13,020	96	\$10,780		71	\$8,255	46	\$6,450	31	\$4,470	29	\$3,934	27	\$4,735							
Senior Early																								
Senior Registration			32	\$2,368	24	\$1,725		29	\$2,295	13	\$975	9	\$715	17	\$1,360	15	\$1,200							
Sub-Total	30	\$2,030	32	\$2,368	24	\$1,725			\$2,295	25	\$1,858	27	\$2,155	27	\$2,160	23	\$1,840							
NR Early Family																								
NR Family Registration			19	\$7,900	34	\$14,118		21	\$9,700	7	\$3,500	8	\$4,320	16	\$8,640	10	\$4,320							
Sub Total	8	\$5,360	19	\$7,900	34	\$14,118		21	\$9,700	20	\$9,675	18	\$9,470	23	\$11,705	18	\$7,616							
NR Individual Early																								
NR Individual Registration			15	\$2,455	10	\$2,250		2	\$530	7	\$1,105	2	\$570	1	\$285	1	\$228							
Sub-Total	4	\$985	15	\$2,455	10	\$2,250		2	\$530	9	\$1,585	6	\$1,610	8	\$2,105	5	\$1,060							
NR Senior Early																								
NR Senior Registration			6	\$888	5	\$600		3	\$480	5	\$750	3	\$465	6	\$930	7	\$868							
Total NR Senior	5	\$650	6	\$888	5	\$750		3	\$480	5	\$750	5	\$775	7	\$1,085	10	\$1,240							
Membership Total	1018	\$178,245	966	\$178,816		\$173,434		743	\$171,685	855	\$164,473	755	\$160,950	696	\$149,068	714	\$139,666							
Family Super	80	\$17,730	81	\$20,215	47	\$14,221		57	\$16,200	46	\$12,425	42	\$15,145	41	\$15,410	48	\$16,320							
Family Super 2nd	84	\$1,820	80	\$3,755	52	\$2,620		130	\$2,580	47	\$2,130	48	\$2,235	41	\$1,845	48	\$2,160							
Family Super 3rd	160	\$1,790	172	\$2,610	104	\$1,815		57	\$1,980	90	\$1,425	99	\$1,665	93	\$1,395	105	\$1,575							
Individual Super	9	\$800	13	\$1,560	7	\$1,120		8	\$1,155	6	\$690	6	\$820	2	\$100	0	\$0							
Senior Super	0	\$0	1	\$124	2	\$90		0	\$0							2	\$260							
Nanny Super																13	\$975							
Total Super Pass	333	\$22,140	347	\$28,264	212	\$19,866		252	\$21,915	183	\$16,670	189	\$19,045	175	\$18,650	216	\$20,055							
Adult 10 Visit Pass																								
Child 10 Visit Pass		NA		NA	NA	NA			NA		NA	102	\$8,084	159	\$13,515	114	\$9,690							
Total 10-Visit Pass		NA		NA	NA	NA			NA		NA	122	\$7,346	187	\$11,220	139	\$8,340							
Nanny Pass		NA		NA	NA	NA			NA		NA	224	\$15,430	346	\$24,735	253	\$18,030							
Total Pass Sales		\$200,385		\$207,080		\$193,300			\$193,600		\$181,143		\$199,730		\$198,213		\$183,331							

Price Comparison 2013 Rates

Membership Rates						
	Resident Family	Resident Individual	Resident Senior	Non-Resident Family	Non-Resident Individual	Non-Resident Senior
Village of Hinsdale	\$315	\$185	\$80	\$540	\$285	\$155
Proposed 2014 Hinsdale	\$315	\$185	\$80	\$540	\$285	\$155
Barrington Park District*	\$203	\$110	\$100	425**	\$189	\$175
Clarendon Hills Park District	\$285	\$150	\$70	\$470	\$230	\$85
Elmhurst Park District**	\$188	\$47	\$47	\$392	\$98	\$98
Western Springs Service Club Pool***	\$590	\$325	\$245	\$590	\$340	\$265
Wilmette Park District****	\$163	\$76	\$42	460*	\$218	\$98
Wheaton Park District	\$255	\$99	\$94	\$380	\$148	\$141
Village of Palos Heights	\$215	\$95	\$80	\$260	\$115	\$100

*Prices are based on 4 person household. Additional members are \$15/each for residents and \$20/each for non residents

**Memberships are offered per person, fees are for a family of four.

***Western Springs is private pool, members must pay a capital assesment of \$300

****Prices are based on a 4 person household. Additional members are \$19/each for residents and \$47/each for non residents

Daily Admission Fees						
	Resident Adult	Resident Child	Resident Senior	Non-Resident Adult	Non-Resident Child	Non-Resident Senior
Village of Hinsdale	\$9.00	\$7.00	\$9.00	\$14.00	\$9.00	\$14.00
Proposed 2014 Hinsdale	\$8.00	\$8.00	\$8.00	\$12.00	\$12.00	\$12.00
Clarendon Hills Park District	\$9.00	\$6.00	\$5.00	\$13.00	\$8.00	\$5.00
Proposed 2014						
Clarendon Hills Park District	\$8.00	\$8.00	\$5.00	\$12.00	\$12.00	\$12.00
Oak Brook Park District	\$10.00	\$6.00	\$6.00	\$12.00	\$8.00	\$8.00
Western Springs Service Club Pool	NA	NA	NA	NA	NA	NA
Wilmette Park District	\$8.25	\$8.25	\$8.25	\$18.00	\$18.00	\$18.00
Barrington Park District	\$7.00	\$5.00	\$4.00	\$10.00	\$8.00	\$7.00
Wheaton Park District	\$8.25	\$5.50	\$5.00	\$12.25	\$7.50	\$7.50
Elmhurst Park District	\$7.00	\$6.00	\$5.00	\$9.00	\$8.00	
Village of Palos Heights	\$8.00	\$6.00	\$6.00	\$8.00	\$6.00	\$6.00

Amenities listed by Site:

Hinsdale

50M Pool, 8 lanes
Wading pool with tot slide and mushroom
Sand Pit
Diving Pool with 3 board and 1 drop slide
Concessions
Locker Rooms

Clarendon Hills

25Y Pool, 6 lanes
Zero Depth Entry Pool
Water Play/Spray Features
Splash Pad
Water slide and plunge pool
Baby Pool
Sand Pit & Sand Volleyball areas
Concessions
Picnic space outside Pool
Locker Rooms

Oak Brook

Zero Depth Entry Wading Pool
Splash pad with bubblers/ spray features
Outdoor party & picnic space
Multiple spray features and 3 water slides
Fire pit
Locker Rooms
(Also have indoor pools with features that are included in pricing structure)
Concessions

Western Springs

2-25Y Pools, 6 lanes
Tot Pool
Water Slides
outside picnic area & volleyball
Field area
Concessions
Locker Rooms

Wilmette

50M pool, 8 lanes
Leisure pool with zero depth entry/water slides
Wading Pool with tot slide
Diving Pool with 2 boards/2 drop slides
Locker Rooms
Concessions

Barrington

Zero depth tot pool with slide and features
25Y Activity Pool with 2 slides/ 3 lap lanes
Diving Pool with 1 board and 2 drop slides
Locker Rooms
Concessions

Elmhurst

25Y pool, 4 lanes
Diving pool with 3 boards and drop slide
zero depth tot pool with slide
Sand Pit
Spray Pad
Locker Rooms
Concessions
Family Locker Room

Wheaton

25Y, Zero Depth Pool to 16ft deep
Zero Depth tot pool
Sand Play Area
Volleyball Area
Sun Hill
Diving Pool with drop slide/tube slide/3 board
L shaped pool-50M and 25M
Concessions
Picnic Area
splash/spray pad
Locker Rooms

Palos Heights

Z Shaped Pool 25Y at each end 6 lanes each
Drop Slide
Body Slide
Diving Boards
Zero depth wading pool
Concessions
Locker Rooms

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Customer Feedback

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Better charts, easier tools, faster decisions.[Try It Now](#)[Learn More](#)[Default Report](#)[+ Add Report](#)**Response Summary**

WOW, YOU HAVE A POPULAR SURVEY! Your survey has received 198 responses! As a basic account holder, you can view the first 100 responses. With a professional account, you'll be able to see all of your responses.

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PAGE: 1

1. What type of pool membership did you have in the 2013 season? (choose all that apply)

[Create Chart](#)[Download](#)

	Response Percent	Response Count
Family Pass Resident	94.9%	94
Family Pass Non-Resident	0.0%	0
Individual Resident	3.0%	3
Individual Non-Resident	0.0%	0
Senior Resident	0.0%	0
Senior Non-Resident	1.0%	1
Nanny Pass	12.1%	12
Super Pass (any variety)	5.1%	5
answered question		99
skipped question		1

2. What are the ages of the family member(s) that used the pool most often?
(Check all that apply)[Create Chart](#)[Download](#)

	Response	Response
--	----------	----------

2. What are the ages of the family member(s) that used the pool most often?
(Check all that apply)

Create Chart

Download

	Percent	Count
0-2 years	17.0%	17
3-8 years	60.0%	60
9-12 years	46.0%	46
13-17 years	19.0%	19
18-29 years	6.0%	6
30-59 years	61.0%	61
60+ years	3.0%	3
answered question		100
skipped question		0

3. What days and times did you most use the pool and its facilities? (check all that apply)

Create Chart

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	6am-9am	9am-12pm	12pm-3pm	3-pm-6pm	6pm-close	Rating Count
Sunday	0.0% (0)	12.3% (8)	64.6% (42)	73.8% (48)	29.2% (19)	65
Monday	9.5% (7)	29.7% (22)	44.6% (33)	58.1% (43)	21.6% (16)	74
Tuesday	10.1% (8)	29.1% (23)	48.1% (38)	54.4% (43)	17.7% (14)	79
Wednesday	10.0% (8)	26.3% (21)	46.3% (37)	56.3% (45)	21.3% (17)	80
Thursday	9.8% (8)	25.6% (21)	48.8% (40)	57.3% (47)	19.5% (16)	82
Friday	11.0% (8)	20.5% (15)	49.3% (36)	56.2% (41)	20.5% (15)	73
Saturday	0.0% (0)	14.1% (10)	69.0% (49)	70.4% (50)	29.6% (21)	71
answered question						97
skipped question						3

4. Approximately how often did you visit the pool this summer?

Create Chart

Download

answered question 100

skipped question 0

4. Approximately how often did you visit the pool this summer?

[Create Chart](#)[Download](#)

	Response Percent	Response Count
0-5 times	11.0%	11
5-10 times	19.0%	19
10-15 times	16.0%	16
15-20 times	19.0%	19
20+ times	35.0%	35
answered question		100
skipped question		0

5. Are you willing to pay an increased fee to extend/open the pool hours at the end of August?

[Create Chart](#)[Download](#)

	Response Percent	Response Count
Yes	48.5%	48
No	39.4%	39
Indifferent	12.1%	12
answered question		99
skipped question		1

6. Do you like having music on at the pool?

[Create Chart](#)[Download](#)

	Response Percent	Response Count
Yes	71.4%	70
No	11.2%	11
Indifferent	17.3%	17
Other (please specify) Show Responses		5
answered question		98
skipped question		2

7. What areas could we improve upon to make your experience at the pool better? (ex: cleanliness,

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6. Do you like having music on at the pool?

Yes: 71.4%

No: 11.2%

Indifferent: 17.3%

inquired about this issue last year and this year. I was told this year that 2 patrons (one in the baby pool and one in the large pool) had requested music. Does this mean that if I got 5 pool members who didn't want music it would cease? Some days when it was more crowded it was just noise overlaying noise. When it was less crowded you realize there was a lot of talk between music which was very annoying. I am a retired Hinsdale teacher so I am used to blocking out the kid noise, but this seemed to interfere with trying to concentrate on reading. I noticed that sometimes after the music had been on for hours the kids did not respond to adult swim notice-I think they had blocked it out too. For those young people who might have responded to the music, other than the guards, most had their own iPods.

9/17/2013 1:50 PM [View Responses](#)

Please-no music !! Makes it hard to hear on my cellphone

9/17/2013 12:58 AM [View Responses](#)

No commercials

9/16/2013 9:55 PM [View Responses](#)

Add some life to the atmosphere

9/16/2013 9:47 PM [View Responses](#)

YES YES YES

9/16/2013 9:32 PM [View Responses](#)

The music was great!

9/16/2013 6:18 PM [View Responses](#)

SOFT music that is G rated would be OK, not PG, not PG 13, but G RATED.

9/16/2013 5:21 PM [View Responses](#)

Love the music, its a great touch :)

9/16/2013 4:37 PM [View Responses](#)

They drove me crazy with the inconsistency!

9/16/2013 2:48 PM [View Responses](#)

7. What areas could we improve upon to make your experience at the pool better? (ex: cleanliness, concessions, staffing etc.)

the opening hours have really declined in recent years , despite the cost continuing to rise. would like to see the pool open for longer in the summer, as it was a few years ago 2/ for the paddle pool please return to previous opening hours . this year the paddle pool was not open during the week , which is a major disappointment 3/ Adult lap swim has become a real problem . the pool is completely monopolized by swim clubs , leaving sometimes only one lane for everyone else . At one point a swim coach told me that the public was not even supposed to have even one lane ! Who at the park district is making these arrangements??

10/9/2013 2:43 PM [View Responses](#)

Cleanliness, big issue, not sure why the concession people can't clean. Sad that so many users of the pool and concession area are so rude to be that messy, but that being sad- Staff should be cleaning and then maybe they would be more likely to enforce others to keep it clean. Feel free to tell my kids to clean up after themselves- I mean, really nasty messy at times.

9/27/2013 2:49 PM [View Responses](#)

Cleaner snack area. More healthy snack and meal choices for both children and adults.

9/26/2013 3:58 PM [View Responses](#)

Checking in takes a long time. Seems to be only one person working and 2 others just sitting.

9/24/2013 10:13 PM [View Responses](#)

more swim lessons offered through the park district.

9/23/2013 7:48 PM [View Responses](#)

In am a 50m lap swimmer---soooooo, a couple lane lines are always welcome.

9/21/2013 6:13 PM [View Responses](#)

Cleaner locker rooms and vacuum the pool better. Using the lap swim from memorial day through labor day

9/19/2013 3:05 PM [View Responses](#)

Improved cleanliness of locker rooms and updated locker rooms. Shaded tables in concession area. Earlier opening hours on weekdays and weekends. Remain open for after school hours once school begins.

9/18/2013 9:30 PM [View Responses](#)

Need to update. Look at Clarendon Hills pool. Other towns nearby have much nicer pools. Concessions are a dump.

9/18/2013 6:08 PM [View Responses](#)

Extend the season for lap swimmers

9/18/2013 9:54 AM [View Responses](#)

The temperature of the water felt cold often, it shortened several of our visits. the womens bathrooms were pretty dirty at times, maybe have someone check on them a bit more often.

9/17/2013 10:42 PM [View Responses](#)

N/a

9/17/2013 6:17 PM [View Responses](#)

N/a

9/17/2013 6:17 PM [View Responses](#)

May have been a wierd weather summer, but we had very cold water, making lessons a challenge for a 3 yr old and less interest in wanting to spend playtime there. Showers in women's locker room were often scalding hot and couldn't be used.

9/17/2013 5:25 PM [View Responses](#)

earlier lap swim on weekends extended lap swim season

9/17/2013 4:49 PM [View Responses](#)

Bathrooms are ALWAYS in pretty bad shape as far as cleanliness.

9/17/2013 2:13 PM [View Responses](#)

Lifeguards are always professional and keep kids safe, lots of time water is running in ladies shower rooms while kids are playing in the showers- might have staff member check rooms within the hour to save on water. When I called parks and rec at village hall to ask about music policy my message was not returned, so thanks for chance to state my opinion.

9/17/2013 1:50 PM [View Responses](#)

More covered areas. The umbrella area is always full. The area toward the back of the pool would be perfect for some more umbrellas. Cleaner women's bathroom. The toilet stalls get wet and gross as the day goes on with toilet paper stuck everywhere and the floors soaking wet. They start off clean though.

9/17/2013 11:39 AM [View Responses](#)

keep long course lap swim in late afternoon management

9/17/2013 11:06 AM [View Responses](#)

We bought the SuperPass and only went to the Hinsdale Pool once. We went to CH pool all the time as we feel the pool is better for kids. Their renovation was great for kids. They also kept the pool open from 4-8pm until Labor Day which was a huge plus for them. I think the Hinsdale pool should also open at 11am like the CH pool .

9/17/2013 10:17 AM [View Responses](#)

More of the blue awnings-they provide more coverage than the green ones and look better. Perhaps expand the amount of awnings to allow more shade for families--most want to limit the amount of sun for them and their kids. The mens bathroom can get a lil nasty from time to time. more chairs

9/17/2013 10:03 AM [View Responses](#)

The H.C. shower should be accessed only by the right people, not to be a play element for kids.

9/17/2013 9:57 AM [View Responses](#)

concession stand area and remove sand pit

9/17/2013 9:48 AM [View Responses](#)

warmer water

9/17/2013 9:08 AM [View Responses](#)

The pool concession area needs to be cleaned a lot more frequently. Every time we went there, the tables were dirty.

9/17/2013 8:49 AM [View Responses](#)

Cleanliness was a big issue for me. The men's locker room did not seem to be clean. Always debris on floor, mats were dirty and there was always a smell of urine telling me the floors were never cleaned. Even the entrance to men's locker room was littered with leaves from the previous fall season. The drains out on the pool deck were always clogged with debris causing water to stand and had a black mold growing around them.

9/17/2013 8:40 AM [View Responses](#)

Lifeguards less officious Extend hours

9/17/2013 7:36 AM [View Responses](#)

Bathrooms need to be cleaner. The smelled of urine quite often.

9/17/2013 6:16 AM [View Responses](#)

Locker rooms were very dirty. There was mud on the floors???? Also pool deck was not swept regularly. At the end of the season debris was at the bottom of the pool. I have been coming for 30 years and it never looked that way. The guards were sitting in the room doing nothing

9/17/2013 2:10 AM [View Responses](#)

Management. No one is in charge. Parks and Rec just cares about lowering rates for people outside the taxpaying community to come in (ie; golf view hills, Friday nights) This is humorous considering no one from parks and Rec even visits the pool. If you want to charge me more, so be it. You are too focused on drawing outsiders in to make money at the pool. Your job is to serve this community. And, in my opinion, if it were better managed more Hinsdale people would join.

9/17/2013 12:58 AM [View Responses](#)

Eliminate the safety break in the children's pool area. It is 15 minutes per hour and hard to entertain little children during this break.

9/16/2013 11:05 PM [View Responses](#)

The pool is too cold. It needs to be heated better.

9/16/2013 10:59 PM [View Responses](#)

more consistent temperature - some times the water seemed very cold

9/16/2013 10:33 PM [View Responses](#)

Bathrooms! The bathrooms were dirty and smelly!

9/16/2013 10:28 PM [View Responses](#)

Staying open until 9 pm

9/16/2013 10:13 PM [View Responses](#)

chairs are filled with towels and when you want to use they are full

9/16/2013 10:02 PM [View Responses](#)

I love the new shade in the concession area! The concession options could be healthier.

9/16/2013 9:58 PM [View Responses](#)

No ball throwing in pool. Play music without advertising. More qualified swim instructors for swim lessons.

9/16/2013 9:55 PM [View Responses](#)

BETTER CHAIRS

9/16/2013 9:32 PM [View Responses](#)

Bathrooms need to be cleaned more often. The concessions are terrible - tables are always dirty and the food selections are awful. There are no healthy options at all. Model it after the grill at Salt Creek. They buy everything from Costco!

9/16/2013 9:29 PM [View Responses](#)

Locker room wasn't too clean at the end of the (floors looked dirty) season. Out of soap in the showers at times. I loved the new curtains in the dressing area. More lap lanes open when the swim team practice is sharing the pool during lap hours. Special counseling and accommodation for senior member, "Ben", who is very large with a huge arm span and when wearing accessories such as hand paddles repeatedly hits people and requires 2 lanes and can't share the standard lap lane with others.

9/16/2013 9:28 PM [View Responses](#)

Eliminate the 15-30 minute pool closures

9/16/2013 9:23 PM [View Responses](#)

There should never be a line at the entrance to members with a pass. People who do not belong and must pay cash should go to one line. People who have a season pass should go to another line. Season pass holders should never wait in long lines waiting for non-members to pay cash.

9/16/2013 9:12 PM [View Responses](#)

Cleanliness of restrooms could be improved. More chairs

9/16/2013 9:09 PM [View Responses](#)

I found the pool staff to be rude and lazy.

9/16/2013 9:03 PM [View Responses](#)

better food at the concession stand

9/16/2013 8:51 PM [View Responses](#)

cleaner at pool food stand

9/16/2013 8:49 PM [View Responses](#)

Cleanliness (power washing decks, general dirt/ debris clean up), sand clean up, warmer pool water. We stopped coming because the water was so cold in August.

9/16/2013 8:29 PM [View Responses](#)

Perhaps update painted surfaces

9/16/2013 8:26 PM [View Responses](#)

The hours are really bad, the pool is closed too frequently for swim classes and meets. Just a section of the pool should be closed to accommodate classes while the kids pool, sand box and diving area are kept open for other paying residents.

9/16/2013 8:09 PM [View Responses](#)

concessions hours

9/16/2013 8:05 PM [View Responses](#)

The locker room needs to be cleaned!!! The concession needs to up day a healthier choice meal.

9/16/2013 7:54 PM [View Responses](#)

Do not allow shooter water sprayers or hard balls thrown in pool

9/16/2013 7:33 PM [View Responses](#)

hire a B team of lifeguards so we can use pool after school week days until at least labor weekend holiday is over!!!!

9/16/2013 7:30 PM [View Responses](#)

Keep the costs down - basic is good!

9/16/2013 7:18 PM [View Responses](#)

For the amount of money we pay for taxes, we have one of the worst concessions I've ever seen. Also, it's always dirty around the concession area. The locker rooms are terrible looking- ripped shower curtains, barely able to close. Recently seen some new ones, but not all were replaced. Chairs are terrible. Many that I experienced were broken. So many other pools in less expensive areas have a better pool facility than we do. It's truly a shame. It's a joke to other towns.

9/16/2013 7:18 PM [View Responses](#)

Something seems to have happened this year; the women's locker room wasn't being taken care of. In the past, the locker room was cleaner, which is why I noticed this.

9/16/2013 7:12 PM [View Responses](#)

Clean the pools better

9/16/2013 7:03 PM [View Responses](#)

A more lively atmosphere. Clarendon Hills is much more upbeat.

9/16/2013 6:59 PM [View Responses](#)

Nothing comes to mind. We were very happy with our experience.

9/16/2013 6:55 PM [View Responses](#)

Locker room cleanliness, soap in the shower soap dispensers, shower water was scalding hot for a good part of the season, not closing down when it's 5 p.m. and sunny, 50 meter lap lanes all day, more lap lanes in the morning, pool open in August and September when it's really hot, fairer pricing (nannies \$60???? if people can afford nannies and already get a good "family" rate....), I pay \$185 plus \$26,000/year in taxes and the non-resident swimmer who is 5 years older than I am in the next lane is paying something like \$80). Extend the season, but don't charge more - manage the pool better, make it more user-friendly for adults so they will rejoin/continue to join, you are paying staff that is not working a lot of the time. Please don't spend more \$ on the stuff listed below. You already serve the families and kids. Just give us a longer season.

9/16/2013 6:54 PM [View Responses](#)

Cleanliness-Near end of season rim of mold in baby pool disgusting-Years ago the guards would spend cool slow days cleaning pool edges. Need to maintain cleanliness in all areas-concessions, locker room, etc

9/16/2013 6:52 PM [View Responses](#)

The women's bathroom floor was pretty dirty. It really needs to be scrubbed daily with clorox.

9/16/2013 6:45 PM [View Responses](#)

Morning hours during the summer (not opening at 12)

9/16/2013 6:42 PM [View Responses](#)

Later evening hours- some days, by the time my older kids can swim- it's shut

9/16/2013 6:41 PM [View Responses](#)

My inquiry about swimming lessons, handed in form, was ignored. Weekend morning hours.

9/16/2013 6:41 PM [View Responses](#)

Healthy selections at concessions. Adult food too.

9/16/2013 6:37 PM [View Responses](#)

The quality of the food was not great. Felt the meat was sub par and there were not healthy options. The locker room was gross.

9/16/2013 6:37 PM [View Responses](#)

Cleaner water withn the pool.

9/16/2013 6:20 PM [View Responses](#)

The women's locker room floor should be painted and new matts should be installed. New benches and a new swimming suit dryer would be nice. Better curtains or doors on the changing stalls would help too.

9/16/2013 6:18 PM [View Responses](#)

The sandbox in the children's area needs to be monitored better. Some of the children were too aggressive and bullied other children.

9/16/2013 6:16 PM [View Responses](#)

The pool is filthy. It needs to be cleaned well.

9/16/2013 6:11 PM [View Responses](#)

The locker rooms are absolutely disgusting.

9/16/2013 6:09 PM [View Responses](#)

9/16/2013 6:00 PM [View Responses](#)

The bathrooms are not kept clean. The floor is disgusting, the area around the Lounge chairs is littered with trash. The eating area is not kept clean. The table should be wiped once an hour.

9/16/2013 5:53 PM [View Responses](#)

Cleanliness - locker rooms- snacks- beverage area expanded to pool / service person more like resort pools

9/16/2013 5:47 PM [View Responses](#)

the bathrooms are always a mess.

9/16/2013 5:38 PM [View Responses](#)

My kids like the slide at oak brook pool better.

9/16/2013 5:37 PM [View Responses](#)

Open earlier in the day

9/16/2013 5:24 PM [View Responses](#)

Better meal food, lower prices. STOP WITH THE SUGAR offered.

9/16/2013 5:21 PM [View Responses](#)

Cleanliness in the ladies locker room

9/16/2013 5:21 PM [View Responses](#)

Go back to the old pool chairs. The ones now are very uncomfortable. Also, please remove the sand pit. It's a bacteria nightmare and causes the pool to be so dirty. It smells bad by that side of the pool as well.

9/16/2013 5:16 PM [View Responses](#)

Open weekday mornings earlier in the season.

9/16/2013 5:03 PM [View Responses](#)

Heat the pool!!!

9/16/2013 4:57 PM [View Responses](#)

Need to open earlier on weekend mornings. Additionally, I would not expand amenities, but would rather encourage to invest the money into lower membership fees. A lot of families opt out of membership given the cost.

9/16/2013 4:54 PM [View Responses](#)

Cleanliness all around bathroom concession baby pool life guards don't even take the opportunity to clean up chairs etc at safety break . Also I noticed when we hosted swim meats there was no extra effort to clean chairs all over some broken ? Need 2 lines at concession shouldn't b such a long wait Pool needs to b warmer!

9/16/2013 4:49 PM [View Responses](#)

I recommend removal of the bushes in between the pools to increase my ability to monitor my children who vary in ages and water skills.

9/16/2013 4:47 PM [View Responses](#)

I was very dissapointed in the cleanliness of the pool this year. The bottom of the pool always had stuff in it, everytime my family and I used the pool. Pool deck was dirty as well.

9/16/2013 4:37 PM [View Responses](#)

The "safety break"...is this for the lifeguards or the swimmers? Do away with it and it would make my experience better.

9/16/2013 4:36 PM [View Responses](#)

Earlier hours on the weekends. Having toddlers, they are up early and we have to wait until the pool opens at 11am or whatever. It would be better if it opened at 9am.

9/16/2013 4:24 PM [View Responses](#)

We have two adults and one child in our family - myself and my son use the pool - - it is very frustrating that the least expensive option for us is to pay for a family pass - which is the same charge a family of 2 or more kids would pay. We love the Hinsdale pool - however are thinking of going else whee as it seems like you are penalized for having a smaller family. The family pass is great if you have a lot of kids. Perhaps a way to make money for the pool is to have a base family pass and then charge per additional child, nanny or whatever the case may be. Thank you.

9/16/2013 4:19 PM [View Responses](#)

pool could be open during the week through labor day or at least until public schools start.

9/16/2013 4:06 PM [View Responses](#)

Consistency in the operations. This summer if there was lightning we understand to get out of the pool and take protective cover. At some points over the summer there was thunder and we were ok to stay in the pool and other times we were told to leave. 2) Open the one corner of the diving pool as a diving well. Again consistency needed some guards would allow kids to dive others would not.

9/16/2013 4:01 PM [View Responses](#)

Cleaner locker rooms and more availability of chairs.

9/16/2013 3:48 PM [View Responses](#)

Sides of baby pool seemed dirty towards the end of the season. Better hours in August, continuation of regular summer hours.

9/16/2013 3:48 PM [View Responses](#)

We would like to do flips off diving boards. Concessions could offer sandwiches, quesadillas, salads. Fresh foods.

9/16/2013 3:40 PM [View Responses](#)

Would like a zero depth pool to accomodate kids of different ages in the same pool. Now it is either a baby pool, or one where it is over their heads.

9/16/2013 3:37 PM [View Responses](#)

Cleanliness!

9/16/2013 3:36 PM [View Responses](#)

Staffing- in general, they do their job but without enthusiasm. Kind of a downer when you go to the pool to have fun. They can be strict lifeguards and staff still to ensure safety but they could do it and be friendlier/more approachable at the same time. If we ever needed anything, it felt like we were a bother to them.

9/16/2013 3:26 PM [View Responses](#)

Being open more often.

9/16/2013 3:24 PM [View Responses](#)

concessions, staffing etc.)

	Response Count
Show Responses	68
answered question	68
skipped question	32

8. For future planning, what amenities would you like to see added or changed at the Hinsdale Pool?

Create Chart

Download

	Response Percent	Response Count
Spray Pad	30.0%	21
More Water Slides	60.0%	42
Lazy River	55.7%	39
Interactive Spray Structures	40.0%	28
Family Locker Rooms	25.7%	18
Updated sand pit/playground for children	27.1%	19
answered question		70
skipped question		30

9. Do you plan to renew your pool membership?

Create Chart

Download

	Response Percent	Response Count
Yes	54.0%	54
No	11.0%	11
Undecided	35.0%	35
answered question		100
skipped question		0

10. Please share any feedback you have regarding the 2013 pool season.

Download

answered question	60
skipped question	40

10. Please share any feedback you have regarding the 2013 pool season.

think the focus should be less on spending money on improvements, (because it is great as it is) and more on maintaining the public's access to the pool. Opening hours have declined so much in the last 5 years that I am really starting to question if the pool membership is worth it. In particular the total handing over of the pool to swim clubs for lap swim this year was infuriating - why can there not be a simple rule of leaving a minimum of 2 lanes open for other adult swimmers?

10/9/2013 2:43 PM [View Responses](#)

made some earlier in this feedback...

9/27/2013 2:49 PM [View Responses](#)

I appreciate the 50 meter lanes being set up in the afternoon and evenings.

9/25/2013 9:51 PM [View Responses](#)

It was our first year and our girls enjoyed themselves.

9/24/2013 10:13 PM [View Responses](#)

Overall great experience. We are very happy. Lifeguards are polite and the pool is kept up well.

9/23/2013 7:48 PM [View Responses](#)

I live across from the pool on 2nd St. The landscaping has been suffering, and while I love having the pool nearby, I would prefer to have more viable, thicker landscaping to block the view of the unnatural blue of the slide and overall non neutral colors of some bright red plastics of some equipment stored next to the fence.

9/21/2013 6:13 PM [View Responses](#)

Just disappointed that the season is cut so short for early morning lap swimmers

9/19/2013 3:05 PM [View Responses](#)

This was our first summer in Hinsdale & our first pool pass - we really enjoyed the pool & the swim team. Thanks.

9/18/2013 9:38 PM [View Responses](#)

Extend the season for lap swim in early morning

9/18/2013 9:54 AM [View Responses](#)

I am frustrated by warm days in August/September when the pool is closed. I swim in the morning and I wish the pool was open earlier in the AM (5:30) to allow for more time for people who work in the city to get their lap swims in.

9/18/2013 9:42 AM [View Responses](#)

We hoped to go but did not

9/17/2013 6:17 PM [View Responses](#)

We hoped to go but did not

9/17/2013 6:17 PM [View Responses](#)

Pool was great - weather was a bummer for most of June and July!

9/17/2013 2:13 PM [View Responses](#)

We have been residents and pool pass members for 38 years with the exception of joining Salt Creek Club before new pool built. I think our tax dollars were well spent, compared to other west suburban communities who only have private pools and think Hinsdale should be able to continue to support the pool even with higher rates if necessary. Kids who want to be on a swim team should have a public outlet.

9/17/2013 1:50 PM [View Responses](#)

I have a super pass, because the zero depth entrance to the Clarendon Hills pool is easier

9/17/2013 1:45 PM [View Responses](#)

management at pool was very good

9/17/2013 11:06 AM [View Responses](#)

The pool should open at 11am on the weekends and it should be open until Labor Day. Thanks

9/17/2013 10:17 AM [View Responses](#)

Increase the single day fee for non-residents. Provide more canopies-shade is important to parents. Let the sun worshipers have their space too-just less of it.

9/17/2013 10:03 AM [View Responses](#)

Too many guards.

9/17/2013 9:57 AMView Responses

Would love to have the sand pit removed and replaced with splash pad or something else

9/17/2013 9:48 AMView Responses

We bought a family pool pass because I had intended for 2 of my children to try out for swim team. Our plans changed, and none of my kids was interested in going to the pool this summer because the water has been so cold in years past. I couldn't convince them to go at all this summer to the Hinsdale pool. They'd rather go to Clarendon Hills or their friends' country club pools because the water is warmer and more enjoyable. We have been season pass holders for 8-9 years (because of swim lessons & swim team) but I doubt we'll renew next year unless the water is noticeably warmer.

9/17/2013 9:08 AMView Responses

Generally I found that when I wanted to use the pool, it was closed. Early morning/late night mid-week in particular.

9/17/2013 7:36 AMView Responses

My kids love coming to the pool, but the water is extremely cold and stayed cold for most of the summer. We realize that it was a cooler summer, but the water never warmed up unlike other area pools. It's not enjoyable when it's too cold to swim.

9/17/2013 6:16 AMView Responses

I love the Hinsdale pool and plan on coming for a long time. Let's make it good for every one.

9/17/2013 2:10 AMView Responses

TERRIBLE decision to have workers jackhammer up concrete in the middle of swim lessons in the middle of the summer right alongside the pool??? The gas smell alone from the machine made people choke. It was VERY dangerous with kids so close to commercial machinery. This summer I also witnessed a lot of "near misses" ...kids lucky to have not been hurt. Soon the day will come when the Village will be slapped with a lawsuit because there is no management at the pool. Just lots of pizza eaters gabbing in the office.

9/17/2013 12:58 AMView Responses

As a Golfview Hills resident, the price was rather expensive. It would help to have this area get resident member rates.

9/16/2013 11:05 PMView Responses

You need to add amenities and heat the pool. My kids didn't want to swim in the big pool since it was freezing.

9/16/2013 10:59 PMView Responses

It would be nice if "noodles" were allowed in the pool. Even grown-ups like noodles!

9/16/2013 10:33 PMView Responses

I did not use pool much this summer. My child will pay as she attends next summer

9/16/2013 10:02 PMView Responses

It seemed like the baby pool was closed frequently at times that it should have been open.

9/16/2013 9:58 PMView Responses

When the pool is crowded, it is very out of control. Kids are using super soakers and throwing balls in the pool which all hit surrounding by-standers (including me and my infant son). Measures need to be taken to protect all visitors to the pool.

9/16/2013 9:55 PMView Responses

We enjoy the pool and it is the best deal in town.

9/16/2013 9:47 PMView Responses

Hours are terrible. You've got to fix that. And closing so early in August? Clarendon Hills found a way to stay open and it was PACKED.

9/16/2013 9:29 PMView Responses

It was very good to have the 50 meter lane in place so frequently in the late afternoon. I think there should be lap hours 11AM to Noon on all the Weekends that the pool is open not just the regular season. I think the pool staff was very polite and did a great job. Thank you!

9/16/2013 9:28 PMView Responses

We wish the pool would stay open longer into August and Sept., but realized most life guards head back to school. Thank you!

9/16/2013 9:16 PMView Responses

You need to give out more incentives for people to purchase a season pass instead of pay as you go. do not have season pass holders stand in long lines waiting for people who are paying cash for a daily visit. Really need to make an incentive stand out and motivate people to buy family season passes.

9/16/2013 9:12 PM [View Responses](#)

Liked swim lessons and swim team. Found communication about cancellations to be a bit lacking at first but improved as summer went on.

9/16/2013 9:03 PM [View Responses](#)

Pool calendar dates were too short - ending 8/16th or so for the daily weekday, even though after 8/19 it was only open on Sat/Sun thru Labor Day.

9/16/2013 8:49 PM [View Responses](#)

We planned on using the pool more often unfortunately due to cooler temperatures we didn't and when it was hot we were out of town.

9/16/2013 8:26 PM [View Responses](#)

We have been very disappointed with the hours of the Hinsdale pool. Young children like to swim in the morning and afternoon during the week and the pool is closed at those times too frequently during the summer. This is the primary reason that Hinsdale pool memberships were down in 2013 vs 2012 -- there is little value since it seems like the pool cannot be used at the times you want to use it. In addition, the Clarendon Hills pool is far superior to the Hinsdale pool: water slides, kids area and heated swimming. Even though we are Hinsdale residents we will buy a season pass directly from Clarendon Hills and not buy the super pass from Hinsdale simply because we do not want to pay \$1 more to Hinsdale's pool until at least the hours of operation improve.

9/16/2013 8:09 PM [View Responses](#)

50 meter lap swim available almost all the time except for the most crowded really hot days. Just like health clubs have a variety of activities occurring at the same time, pool members will learn to share facilities. It would also encourage more families to go together because parents could swim a couple of laps while kids play. I would like to swim a few laps after work on a Saturday afternoon. Also, if there is any way to let lap swimmers in the last two weeks of the season possibly after high school swimmers are done at 7:15. I wouldn't be able to go everyday that late but it would have been nice since the weather was so great and all the masters swimmers got to swim daily. I'm curious if their fee covers all the hours that they are there? Many go everyday. It is great to have them there and they are always very nice and polite. Thank you.

9/16/2013 8:08 PM [View Responses](#)

wish it stayed open longer hours

9/16/2013 8:05 PM [View Responses](#)

The pool needs to be open earlier in the weekends

9/16/2013 7:54 PM [View Responses](#)

I understand the safety check but 15mins. every hr. the kids are in the pool for 45mins & have to get out. If the temperature is cool not a good experience I come to the pool with several towels because they get wet every hour.

9/16/2013 7:47 PM [View Responses](#)

Would be nice to have a better dining area.

9/16/2013 7:33 PM [View Responses](#)

weather was not as great obviously but closing before school starts back is ridiculous when we have paid for "summer membership" you could have made up for poor weather days during the end of August mid week after school but you were closed!!!!!!

9/16/2013 7:30 PM [View Responses](#)

The membership has to stay affordable.

9/16/2013 7:18 PM [View Responses](#)

I have to renew my membership because 2 of my girls are on the swim team and we pay for private sessions there with some of the coaches.

9/16/2013 7:18 PM [View Responses](#)

I appreciate being able to swim at the Hinsdale pool. Thank you for your time and efforts to keep this facility in use.

9/16/2013 7:12 PM [View Responses](#)

It would be nice to have the pool open later at least on Fridays and Saturdays

9/16/2013 7:03 PM [View Responses](#)

It is a treasured 50 meter pool. Leveraging it as one of the few Olympic sized pools is how you could make better use of it.

9/16/2013 6:59 PM [View Responses](#)

I wish we were sent some information about the swim team.

9/16/2013 6:55 PM [View Responses](#)

It's WAY too crowded for adult fitness swimmers in the morning when there are only 2 lanes and Ben takes up one whole lane by himself. Why not keep 2 50 meter lanes in all day when it's not crowded. Consider lowering the senior rate age to 55 (like OakBrook, where I pay \$20/month for lap swimming available all day/evening long, plus free aqua aerobics classes. (If you don't make the 50 meter lap lanes more available, I might as well swim there for less than 1/3 of the cost)

9/16/2013 6:54 PM [View Responses](#)

Season unfortunately was slower than usual because of the cooler, rainy weather. I would like to see the pool open earlier- 11 am on weekends and perhaps noon during week. And I feel it shouldn't close as early as it does in Aug. What was different years ago when it stayed open? More highschool age guards? New chairs are most uncomfortable. They do not allow sitting up and reading with any comfort-Miss the old chairs Like the idea of buying guest passes

9/16/2013 6:52 PM [View Responses](#)

Seems over staffed. Many guards in guard house. 2-3 ee at entrance window. I would check best practices at other public pools...

9/16/2013 6:37 PM [View Responses](#)

Get rid of the sand box and update concessions, kids area and locker rooms.

9/16/2013 6:37 PM [View Responses](#)

In addition to using the pool for family recreation, my daughter swims there every day with HSC. It is an invaluable resource to the community and it must be supported!

9/16/2013 6:18 PM [View Responses](#)

Our pool and the changing rooms need to look clean feel clean and be clean. Very unfortunate that the basics are being overlooked. Thanks for asking.

9/16/2013 6:11 PM [View Responses](#)

Next year I will order a super pass because the Clarendon Hills pool is significantly nicer and has better amenities.

9/16/2013 6:09 PM [View Responses](#)

I was very disappointed to find out that I was not able to rent out the pool for a private party (8-10pm) on a week night. In past years, my family has rented the pool for a private birthday parties. This year the person in charge of the pool said they do not allow that and was quite rude about it on the phone.

9/16/2013 6:01 PM [View Responses](#)

Open later in Aug would be great. However, no more than we used the pass, I wouldn't pay extra (I'm happy to support the community, but we didn't get our money's worth this year, so I wouldn't pay extra). Our nanny went a couple of times and the pool was closed, but the Clarendon hills pool wouldn't let her in. Maybe check into that process a bit.

9/16/2013 6:00 PM [View Responses](#)

Swim lessons should continue through the end of August, Lap lanes should be reserved for lap swimmers adult and children alike, lifeguards should enforce lap swimming so that other pool patrons are playing in these areas. More umbrellas for shade

9/16/2013 5:53 PM [View Responses](#)

Tends to be an attitude from both guards - front desk - they need to be trained to provide good customer service - also swim lessons offered on sat for patents with kids who who work full time- this would enhance some revenue too

9/16/2013 5:47 PM [View Responses](#)

Cold/wet June suppressed our use this year, as well as the fact that this was first year in last 7 that we did not get a SuperPass (because they sold out quickly)

9/16/2013 5:22 PM [View Responses](#)

The pool is great. Please don't feel you have to add anything to keep people coming or to keep up with private clubs or businesses. Please don't raise the prices for any reason.

9/16/2013 5:21 PM [View Responses](#)

Our kids went for swim team but because the pool was so dirty they never wanted to go back for relaxing time as a family or with friends but chose rather to go to other pools.

9/16/2013 5:16 PM [View Responses](#)

Too bad so cool out, did not break even on pass with early closures for low attendance.

9/16/2013 5:08 PM [View Responses](#)

Went to CH pool when Hinsdale was closed for a meet-the kids LOVED it.

9/16/2013 4:57 PM [View Responses](#)

Do not close the pool on any weekends in the summer. Summer is so quick anyway and closing it for even 1 weekend out of that period is an inconvenience and diminishes the cost of membership.

9/16/2013 4:54 PM [View Responses](#)

Non-residents fees are too high. We would have brought non-resident friends with us to enjoy the pool, but the cost for them was prohibitive.

9/16/2013 4:53 PM [View Responses](#)

The managers of the life guards r nice the lifeguards need to step it up!

9/16/2013 4:49 PM [View Responses](#)

I don't like the plastic chairs, they are not as nice as the green and white chairs. I don't understand why there is only one low dive open and why you aren't allowed to do back dives or flips on the diving board

9/16/2013 4:37 PM [View Responses](#)

The increased price for membership from Summer 2012 to Summer 2013 saw no noticeable improvements and/or changes to me as a member. I'm not sure what was done with those funds...but it didn't appear to me as a user of the pool. Decreased swimming hours, lack of any new improvements (you can count the umbrellas at the snack bar...but that seems wasteful)...and an increase in price do not seem to go together...We are looking at other pools in the area for Summer 2014.

9/16/2013 4:36 PM [View Responses](#)

If the weekend pool hours are not made earlier than we will not be joining the pool. The little kids want to get their earlier before mid day naps.

9/16/2013 4:24 PM [View Responses](#)

Love the pool - see comments above - very expensive when you only have one child.

9/16/2013 4:19 PM [View Responses](#)

The Hinsdale Pool is awesome. I would definitely pay more to have it open longer.

9/16/2013 4:06 PM [View Responses](#)

I think the pool is a great place for the kids to spend a part of their day. We would like to see some consistency implementing the rules. I think the sand pit could use a gate coming in and out to really emphasize parents making sure the kids wash off the sand before heading to the pools. The cost is fair if it went up \$25 or \$30 we might still be able to renew.

9/16/2013 4:01 PM [View Responses](#)

The annual price has gotten so high that it's usually a better deal to do a 10 punch or pay as you go. With bad weather and swim meet closures there's not alot of weekends to go.

9/16/2013 3:48 PM [View Responses](#)

Due to work hours only evening was possible and the pool closed early...years ago it was better open later.... I wasted with attendance the last two years...most likely will not buy again...

9/16/2013 3:42 PM [View Responses](#)

We would like to do flips off diving boards.

9/16/2013 3:40 PM [View Responses](#)

Hinsdale pool closed more often than Clarendon Hills for weather reasons, and was slow to reopen.

9/16/2013 3:37 PM [View Responses](#)

If Hinsdale is looking for making bigger changes as in question #9 above, I would like to suggest making one large pool. Having 3 separate pools is a nightmare when families have children of different ages and swimming

abilities but still need supervision. Clarendon hills is great but we recently went to Highland Park and their park is fantastic for families.

9/16/2013 3:26 PM [View Responses](#)

We only go to Clarendon Hills now because Hinsdale never seems to be open.

9/16/2013 3:24 PM [View Responses](#)

I have no complaints. Just wish it would've been warmer more often.

9/16/2013 3:01 PM [View Responses](#)

like the pool! Essential for the town.

9/16/2013 2:55 PM [View Responses](#)

The weather was quite the deterrent for us this year. Would love to have been able to use the pool more often as we did not break even this year getting a membership.

9/16/2013 2:54 PM [View Responses](#)

Not staying closed just because it briefly rained! If y, longer hours!!!! And being open all week until Labor Day!!! Other pools do it! Why can't we? Cleanliness too! Molds on showers, leaves in pool! That's ridiculous! And keep the lifeguards from falling asleep on their watch! I saw that happen at least three times this summer!

9/16/2013 2:48 PM [View Responses](#)

Pass is too expensive for what is offered when compared to Cclarendon hills, even at non resident rate.

9/16/2013 2:39 PM [View Responses](#)

1. GET RID OF THE SAND BOX-it is a germ-fest area that makes the baby pool and lap pool dirty -- NO reason to have that. Replace the area with something else --ping pong tables, card tables, hot tub? 2. OPEN AT LEAST ONE LANE FOR LAP SWIMMERS- it is ridiculous that people (masters) who are not members of the pool and do not live in Hinsdale are afforded the opportunity to swim laps when residents/members are not.

9/16/2013 2:39 PM [View Responses](#)

The biggest barrier to my family is the hours that we can use the lap pool. Our child is too old for the baby pool and my husband and I want to swim as well. But the hours we can use the pool (around naps, meals, etc) we have been yelled at for getting in the lap pool because it is for lessons only. Honestly I plan a vacation away if we want to use the pool with our family instead of using our pool pass and the pool that is less than three blocks from us. If the hours/rules were more family friendly for families with working parents I might consider buying a family pass again. But not again after two years of not being able to use the pool and get in the big pool when we want to.

9/16/2013 2:29 PM [View Responses](#)

My family went to the pool exactly once this summer. Strange, really. Probably won't get a pass next year. As a nearby resident of the pool I would like to discourage increased use of the loudspeakers as well as music.

9/16/2013 2:28 PM [View Responses](#)

Was really disappointed when the pool closed and we continue to have beautiful weather! Please consider extending the season if only on weekends. Thanks!

9/16/2013 1:48 PM [View Responses](#)

My kids (2 and 3) were too little to enjoy the pool too frequently. It's a nice facility and close to our home, but for the next few years, I think we will go to Clarendon Hills. The pass was a waste of money this year.

9/16/2013 1:47 PM [View Responses](#)

There were several times we went to the pool during regular hours and were told it was closed due to "chemical issues." Would have been nice if this could have been resolved without cutting into pool hours.

9/16/2013 1:35 PM [View Responses](#)

The music varied but way too often, I think it reflected the young people working that day which means it was too often loud and disconcerting. I really don't see the need for music as everybody's taste differs.

9/16/2013 1:32 PM [View Responses](#)

I was frequently frustrated this year whenever it was time to leave the pool for the day. I would always go to take a shower but well over 90% of the time there was no soap in any of the dispensers. In the mens locker room it is the norm for boys (usually age 9 to 14) to abuse the soap dispensers until they are empty, broken or both. They also use the handicap shower as a play area and break the spray head on the shower in that stall. Repairs seem to take an inordinately long time. Recommendation: Hire a full time locker room attendant to supervise the shower area. The savings in soap and repairs to shower equipment would easily cover the cost of

an additional staff person. Guard staff did an excellent job this summer. Staffing levels were always appropriate and guards were attentive and professional in carrying out there duties. Request: On July 26th of this past summer I was admitted to the hospital and had brain surgery to remove a large mass from my brain. I was unable to use the pool for the remainder of the 2013 season. I would like to know if I could get a refund of half my season pass since I was unable to use the pool for half of the season. Please let me know what steps I need to take to pursue this type of refund. Thank you. Karl Meyer: 630-808-1679

9/16/2013 1:24 PM [View Responses](#)

our pass should be honored in CH after closing in Aug., if possible. Add't fee to have that option if Hinsdale cannot stay open those weeks?

9/16/2013 1:18 PM [View Responses](#)

Make the place fun. Play music, have the guards run contests or games for the kids, quit the safety breaks. Make it the place people want to come to

9/16/2013 1:06 PM [View Responses](#)

We did not use the pool enough to warrant buying a pool pass again in 2014. We will pay as we go.


9/16/2013 1:02 PM [View Responses](#)

The pool staff is great.

9/16/2013 12:59 AM [View Responses](#)

5 b

Memo

To: Chairman Kluchenek and Members of the Parks & Recreation Commission
From: Gina Hassett, Director of Parks & Recreation 
Date: September 3, 2013
RE: Winter Ice Rink Discussion

The Commission asked staff to compile ideas for a discussion regarding ice skating opportunities within the Village. Skating at Burns Field is a long standing tradition in town. Burns Field offers a central location in town with lights and a warming house for ice skating. In the past, two large rinks were placed in the turf areas, one to the south of the platform tennis courts and one to the west. The rinks were each 96'x205' in size. The rink size allows for figure skating and hockey activity. For the past two years, the mild winter temperatures have not provided favorable conditions for the Village crews to make ice at Burns Field. In the past two methods have been utilized; layering and the liner method. Discussion of each is below.

Layering Method

Prior to 2008, the practice to make ice was done by Village crews working overnight and spraying water in the air and layering it on the turf. No liner is used, water is sprayed in the air and it settles on the turf. The process takes two to three nights. This process is labor intensive and results in over-time wages. The ground must be frozen and forecasted temperatures must be below freezing for several days. In 2007, crews logged 148 overtime hours applying 31 layers of water. Additional maintenance was completed on the ice rink logging 52,000 gallons of water. In 2008, the cost of maintaining and installing the rink by layering method was \$10,000. The ice made in this fashion tends to be better ice. The overtime used in this process reduces the crew's ability to work snow events. If crews were in to make ice overnight, they may not be available for possible snow fall events.

Liner Method

Since 2008, the practice used to make ice has been to lay down a liner at Burns Field and then fill the area with water. The area is then monitored until the conditions become favorable for skating. The natural topography of the area where the rink is placed at Burns

skating. This rink would be half the size of the one rink at Burns Field. It would create a nice addition to the downtown area. For the past several years the Economic Planning Commission has provided holiday activities in Burlington Park. They have rented a tent to house the activities. This tent could be used for the warming shelter. A rink in the park would not allow for hockey play. Portable restrooms could be brought to the park. The restroom facilities inside Memorial Hall would be too far and skates could damage the floors. The costs are estimated to be \$10,000 but could increase if the warming hut was rented for an extended period of time. The Chamber has rented the tent through the end of the holiday season and skating can extend through February.

Tennis Courts

Liner systems could be placed on Village tennis courts. Using the tennis courts as a base is done in many communities. The courts provide an enclosed area to protect the rink during construction and when the ice is not safe for skating. This method would allow crews to lock the ice rink when conditions are not favorable. When rinks are installed on the tennis courts, the net posts have to be removed. Modifications would need to be done at some Village courts as the net posts are permanently mounted in the court. There are courts at Burns Field, Peirce, Robbins, Brook and Stough Park. The tennis courts in town do not have lights. If courts were used at Burns Field, there would be a warming house and restrooms available. The size would not be comparable to the rink placed on the fields. The rinks would be 40'x80'.

2013-14 Plans

For the coming winter, the plans are to use the liners that were purchased in 2010. Village crews will prepare the warming house and materials needed for the rink installation. Staff is hopeful the winter weather will be favorable for ice skating.

Field is not level and it can take up to a week for the ice to be frozen solid. The depth of the area is 2" in depth at one end and 12" at the other end. The conditions for the liner require that the ground be frozen solid and the forecast include several days of below freezing overnight temperatures. Winter days with full sun and the occasional warm day, delay the process. Village crews watch the forecast to see if conditions are favorable for ice making. Once the liner is laid the rink is filled. Staff is required to watch the ice during the school travel times until the rink freezes as the body of water creates a safety hazard. To maintain the ice, crews fill the rinks with thin layers of water for the season. In 2010, the total cost for the liner method including materials and staff time was \$15,000. The amount of water and staff time fluctuates based the number of days the rink is maintained. The cost of the two liners used at Burns Field was \$7,500. The liners purchased for the 2011 season were not utilized. Plans are to utilize the liners for the 2013-14 season.

In 2010, the rink had its longest run lasting for 40 days. In prior years the rink has lasted for two to three weeks. Climate conditions are unpredictable and in recent years have not been favorable to maintain ice. When snow incidents occur, crews are pulled away or delay the installation of the ice rinks. In 2009, the rink was filled and a snow fall blanketed the rink. The snow acted as insulator and crews had to shovel snow off of the partially frozen body of water. It took crews two weeks to ready the rink as intermittent snow falls delayed the process.

Alternatives

Smaller Rinks

The large rink size at Burns provides for ample space. When both rinks are constructed, hockey play has been permitted. One small rink could be installed. The water would freeze quicker and potentially allow for skating earlier in the season. Burns Field has lights and a warming house. Smaller liners could be purchased and the rinks would be 40'x80'. The cost from previous years would be lowered by \$5,000 each.

Multiple Locations

The installation of small rinks at Burns Field and additional sites such as Stough, Brook and Veeck Park is possible. Smaller rink liners measuring 40'x80' would be installed on flat surfaces. These liners would cost \$2,000 each. These rinks could be placed around town in neighborhood parks. Lights and warming houses would not be available at the neighborhood parks. The labor and material to install rinks at multiple locations would be similar to the cost of the one large rink at Burns costing approximately \$15,000. Smaller rinks would freeze quicker and could allow for skating earlier in the season. Staff would have multiple locations to monitor and this could increase the staff costs. With Village Board approval, residents have been putting a small rink at Melin Park for the past three years. The Village has inspected the rink and provided the water.

Burlington Park

The idea of putting an ice rink in Burlington Park with a temporary warming house has been discussed in past years. The lights from the park would illuminate the ice for evening

Village of Hinsdale
Parks Recreation Department

Park Inspection Sites

Team 1

Burns Field
Ehret Park
Stough park
Veeck Park

Team 2

Peirce Park & Ball Fields
Irma Butler Tot Lot
Burlington Park
Veeck Park

Team 3

Melin Park
Dietz Park
Robbins Park
Burlington Park

Team 4

KLM Park
Brook Park
Highland Park
Woodland Park

Team 1 Scott & Darren

Team 2 John

Team 3 Susan & Kathleen

Team 4 Matt & Steve

**Village of Hinsdale
PARK EVALUATION REPORT**

Date

Evaluator

Name of Park

Turf:

Plants & Trees:

Equipment:

Bike Racks (please list number, type, location)

Signage:

Safety:

Cleanliness

Ideas for Improvement: