



## MEETING AGENDA

*Due to the ongoing public health emergency, and based on the authority provided by Executive Order 2020-07, issued by Governor Pritzker on March 16, 2020, as most recently extended by Executive Order 2020-33, dated April 30, 2020, and Executive Order 2020-32, issued by Governor Pritzker on April 30, 2020, limiting public gatherings and suspending the Open Meetings Act physical presence requirement, this meeting will be conducted electronically.*

*Public comments are welcome on any topic related to the business of the Parks & Recreation Commission at Regular and Special Meetings when received by email or in writing by the Village Clerk prior to 4:30 p.m. on the day of the meeting. Emailed comments may be sent to Village Clerk Christine Bruton at [cbruton@villageofhinsdale.org](mailto:cbruton@villageofhinsdale.org). Written comments may be submitted to the attention of the Village Clerk at 19 E. Chicago Avenue, Hinsdale, Illinois 60521. While emailed or written comments are encouraged, **public comment may also be made using Zoom** following the instructions below:*

*From a PC, Mac, iPad, iPhone or Android device, please click on the following URL or copy and paste to your browser.*

<https://us02web.zoom.us/j/86758302511?pwd=YUR4VzJVMUNoVmpMbIBGM05sZDU4dz09>

*OR*

**US: 312-626-6799 Meeting ID: 867 5830 2511 Passcode: 645628**

*If you have questions regarding communication to the Board during the meeting, please contact Assistant Village Manager/Director of Public Safety Brad Bloom at 630.789.7007.*

**MEETING OF THE  
PARKS AND RECREATION COMMISSION  
Tuesday, January 12, 2021  
7:00 p.m.**

**This meeting will be conducted electronically.**  
*(Tentative and Subject to Change)*

- 1. CALL TO ORDER**
- 2. ROLL CALL**
- 3. PUBLIC COMMENT**
- 4. APPROVAL OF MINUTES**
  - a) Approval of minutes- November 10, 2020
- 5. LIAISON REPORTS**
  - a) Gateway Special Recreation Association Report
- 6. MONTHLY REPORTS**
  - a) Recreation Staff Report – December 2020
- 7. OLD BUSINESS**
  - a) The Lodge Caterers- proposed changes to preferred vendor policy
  - b) Park Survey Review
- 8. NEW BUSINESS**
- 9. CORRESPONDENCE**

## **10. OTHER BUSINESS/DISCUSSION ITEMS**

- a) Pickleball Survey Results
- b) Update on Tennis Summer 2021
- c) Update on Pool Concessions Summer 2021
- d) Next Meeting Date- February 9, 2021

## **11. ADJOURNMENT**

Items listed on the agenda will be discussed and considered by the Commission. The Commission welcomes public comment on the agenda items during discussion. Items recommended for Board of Trustee approval at this meeting may be referred to the Board for further consideration at their next meeting.

The Village of Hinsdale is subject to the requirements of the Americans with Disabilities Act of 1990. Individuals with disabilities who plan to attend this meeting and who require certain accommodations in order to allow them to observe and/or participate in this meeting, or who have questions regarding the accessibility of the meeting or the facilities, are requested to contact Darrell Langlois, ADA Coordinator, at 789-7014 or by TDD at 789-7022 promptly to allow the Village of Hinsdale to make reasonable accommodations for those persons.

Visit the Village's Web Site at [www.villageofhinsdale.org](http://www.villageofhinsdale.org)

**DRAFT**

**VILLAGE OF HINSDALE  
MINUTES OF THE MEETING  
PARKS AND RECREATION COMMISSION  
Tuesday, November 10, 2020**

4a.

**CALL TO ORDER**

Chairman Waverley called the meeting to order at 7:01PM.

**ROLL CALL**

Present:

Chairman Alice Waverley  
Commissioners Darren Baker, Chris Boruff, John George,  
Heather Hester, Steve Keane, and Greg Moore

Absent:

Commissioner

Others Present:

None

Staff Present:

Brad Bloom, Assistant Village Manager/Director of Public  
Safety  
Heather Bereckis, Superintendent of Parks and Recreation  
John Finnell, Superintendent of Parks and Forestry  
Sammy Hanzel, Recreation Supervisor  
Hilary Poshek, Lodge Manager  
Brian Powell, Aquatics Supervisor  
Maggie South, Administrative Assistant

**PUBLIC COMMENT**

None.

**APPROVAL OF MINUTES**

**A. Approval of minutes- October 13, 2020**

Commissioner Boruff motioned to approve the minutes as presented. Commissioner Keane seconded the motion. A voice vote was called and all were in favor.

**LIAISON REPORTS**

**A. Gateway Special Recreation Association Report**

Ms. Bereckis presented the report. Gateway has been enjoying the platform tennis classes and would like to continue to offer them if HPTA is willing to continue to accommodate them. They are currently using Burns Field for therapeutic recreation.

**MONTHLY REPORTS**

**A. Recreation Staff Report – October 2020**

Ms. Bereckis presented the report. The school is providing some revenue, however, expenses are currently exceeding revenue due to front-loading expenses before the pandemic. 2021 looks to be a great year so far.

The Winter/Spring brochure will only be digital. It will go out November 30 with registration beginning December 7. Postcards will still be mailed out to let people know the new brochure is available. They will be delivered to every household.

Fall Festival was mostly successful, although it wasn't the same caliber as previous years due to the restrictions in place. Approximately 350 people attended. Next will be the Socially Distant Pictures with Santa and the Carriage Rides in December. The Turkey Trail Pop-Up Event is ongoing. Chairman Waverley noted the positive response she has received to the Turkey Trail.



Public Works has begun winterizing facilities and will put up the ice rink soon.

The Commission requested further information on the monthly newsletter. E-mail addresses were pulled from recent program participants and pool members. Chairman Waverley suggested advertising both the Parks and Recreation newsletter and eHinsdale newsletter. Commissioner Boruff suggested adding text to request people pass the newsletters on to grow the database.

Mr. Finnell presented updates of the Parks Maintenance report. Miscellaneous hours were from excavating and pouring new pads for benches at KLM, Brook, and Stough, as well as blowing leaves from the tennis and pickleball courts.

### **OLD BUSINESS**

None.

### **NEW BUSINESS**

#### **A. Ice Rink Options**

Staff reached out to the Clarendon Hills Park District to see how they build the rinks on the courts. CHPD staff noted that while it takes two days less to freeze, they do need to drill holes into the courts and their courts are lit. Staff would have to rent portable light towers and need to purchase additional rink liners and system pieces to build the rinks on the courts. At this time, staff does not feel it would be fiscally responsible to build the rink on the courts, but they would like to consider moving forward with building the rinks on the courts in the future. Additionally, drilling holes can cause cracking in the courts, which were recently refinished. Neither Clarendon Hills nor Hinsdale's rinks could open last year. In 2018, the rink was only open for three weeks to a month. An added benefit would be the ability to lock the courts to prevent damage. The Commission discussed the pros and cons of moving the ice rinks to the tennis courts in the future and whether or not to move the rink to a different park to aid in freezing it faster. Ideas included moving it to Burlington Park or finding a parking lot to use both this year and in the future. Staff will research available options for the rink.

#### **B. The Lodge Caterers- proposed changes to preferred vendor policy**

Ms. Poshek presented the current catering structure. Currently, preferred caterers pay \$1000 annually. Clients can also choose to bring in a one-day caterer for a \$500 fee or arrange for drop-off from a restaurant for no fee. In recent years, preferred caterers have complained that they are not receiving enough business as clients choose the drop-off option. Particularly this year, caterers have seen a steep drop in business. Staff is proposing moving to a percentage-based system. When a caterer books an event at the Lodge, they would pay a \$250 catering application fee and 10% of the food and beverage sales from the event. These caterers would receive advertising the same way they do now. This would lead to a significant increase in catering revenue. Staff is also proposing a fee for drop-off catering as a way to better regulate the process and streamline events. The Lodge is one of the only venues in the area that allows drop-offs. Those venues that do allow drop-off meals typically cap the maximum attendees at 50 people. Ms. Bereckis pointed out that the drop-off fee would mainly serve to discourage weddings from utilizing the drop-off option, as they are most likely to abuse it. The drop-off could be waived in certain circumstances, such as for non-profit organizations. The Commission discussed current and proposed processes. Staff was directed to continue refining the policy.

#### **C. End of Season Pool Report- Summer 2020**



Ms. Bereckis expressed her gratitude for the 2020 pool staff for working so hard to make the season happen. Ms. Hanzel and Mr. Powell presented the report. Due to the pandemic, the pool did not open until the end of June with additional policies and procedures in place. Memberships were eliminated in favor of a daily reservation system. The pool was able to turn a profit, mostly due to swim team rentals. While special events were cancelled, swim and dive lessons were able to run. Staff is hoping that more people will register for private swim lessons and dive lessons in the coming years due to the popularity of the programs. Town Team was cancelled due to the pandemic, but some coaches stayed on staff to coach private swim lessons and engage those program participants. Staff is planning on holding the 2021 season, even with COVID-19 guidelines. Survey responses indicated that most people would consider purchasing a membership to the pool in future years. Overall, comments were positive and people appreciated having the pool. The only negative comment was that the reservation system was less than ideal. Should the 2021 season operate under similar guidelines, staff will look into an online reservation system. Marketing will largely take place in the summer program guide due to uncertainty surrounding the pandemic. A number of public pools did not open this year, which led to an increase in traffic at the Hinsdale Community Pool. The Commission discussed the report and the OSLAD Grant upgrades, which will begin in the spring. The Commission expressed their gratitude to staff for working so hard to open the pool for the 2020 season.

#### **CORRESPONDENCE**

None.

#### **OTHER BUSINESS/DISCUSSION ITEMS**

Chairman Waverley requested updates on the KLM fields and the pedestrian bridge. Mr. Bloom updated the Commission on the status of both projects.

#### **A. Next Meeting Date- January 12<sup>th</sup>, 2021**

The next Commission meeting will be January 12<sup>th</sup>, 2021.

#### **B. Park Surveys- Due November 20<sup>th</sup>, 2020**

Ms. Bereckis reminded the Commission that park surveys are due November 20<sup>th</sup> and will be presented at the January meeting.

Ms. Bereckis also called the Commission's attention to the ornament decorating contest.

#### **ADJOURNMENT**

There being no further business before the Commission, Commissioner Baker motioned to adjourn the meeting. Commissioner Keane seconded the motion. A voice vote was called and all were in favor. The meeting was adjourned at 8:28pm.

ATTEST:

\_\_\_\_\_  
Maggie South, Administrative Assistant



Gateway SRA Board Meeting  
December 10, 2020  
RGA Report



5a.

**December 2020**

**In-Person Programs**

District	Registered Participants
Burr Ridge	3
Elmhurst	25
Hinsdale	9
Oak Brook	2
Pleasant Dale	1
Willowbrook	1
Westchester	4
York	0
Countryside	0
Non-resident	2
<b>Total</b>	<b>47</b>

**Virtual Programs**

District	Registered Participants
Burr Ridge	0
Elmhurst	13
Hinsdale	5
Oak Brook	1
Pleasant Dale	1
Willowbrook	1
Westchester	1
York	0
Countryside	1
Non-resident	1
<b>Total</b>	<b>24* 3 opted out in December due to Covid</b>

**In-Person Fall Session II Programming**

Dates: November 2 – December 13 (6 weeks)

Programs: 12 Programs Offered, 1:1 play therapy sessions & 2 Special Event (cancelled special events)

**Virtual Recreation Line-Up**

Monday – 1 – Good Day Gators

Tuesday – 2 – Trivia & WWE Recap

Wednesday – 2 – Cardio Fitness & Lunch Bunch

Thursday – 1 – Zen Relaxation

Friday – 2 – Gator Fit & Bingo

**Program Summary Report**

**Winter Break Camp (Camp Snowflake)**

We have created our virtual camp snowflake in a box for families to order for the 2 week winter break at the end of December. Amanda has created daily activities similar to our summer camp in a box with hands on experiments, exercise routines, arts and crafts, and a small gift campers will create for a family or friend. Virtual zoom participation will be available to check in with Amanda our Recreation Coordinator.

**Winter 2021 Programming Season**

We will move forward with our winter programming similar to our fall session. Participants will register for 6 week in-person activities. Zoom programming will still be available on a daily basis. Dates are as follows:

**Winter Session**

Zoom – January 4 – February 20

In-Person – January 11 – February 20

**Spring Session I**

March 1 – April 10

**Spring Session II**

April 19 – May 29



## **PROGRAM HIGHLIGHTS**

### **Diners Club**

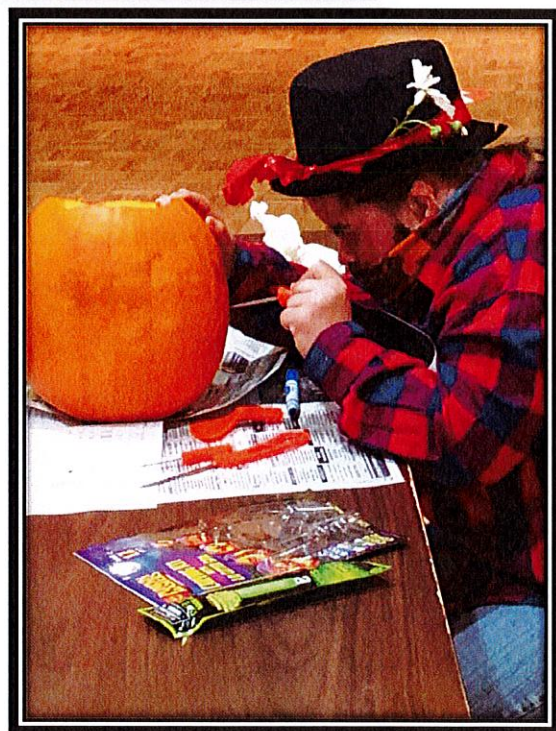
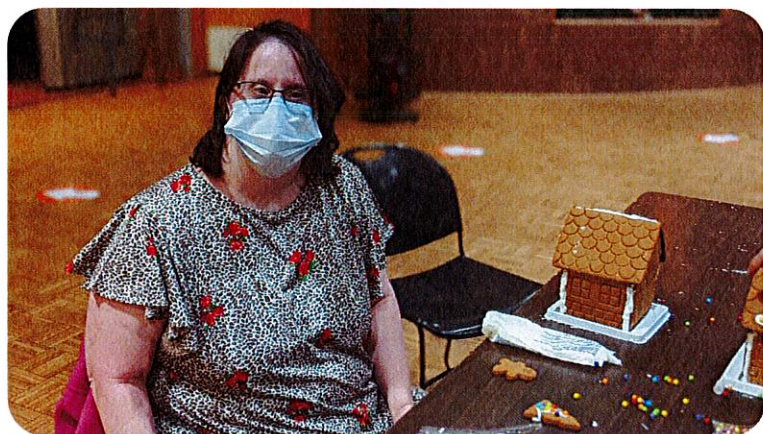
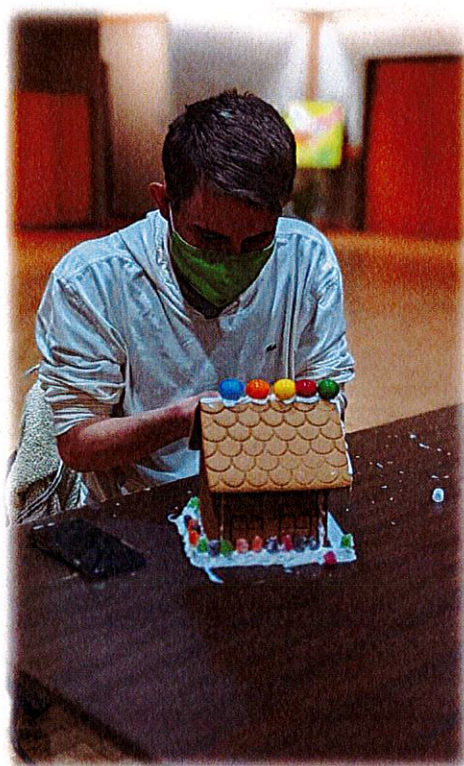
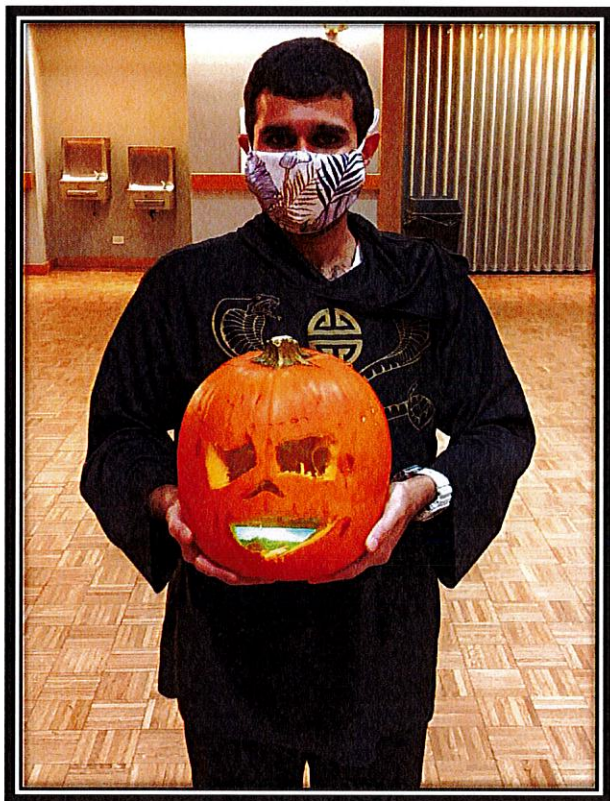
For the month of November participants "ordered in" at the Hanson Center from a favorite – Buffalo Wild Wings. In December the group has chosen Giordano's in Willowbrook.

### **PLAY FOR ONE!**

At this time only 1 individual continuing 1:1 sessions. The others opted out due to the rise in Covid-19 testing.

### **District 86 Special Education**

We look to continue providing virtual recreation classes to both transition classes on Friday mornings in January.







## MEMORANDUM

600.

**DATE:** January 12, 2021

**TO:** Chairman Waverley and Members of the Parks & Recreation Commission

**FROM:** Heather Bereckis, Superintendent of Parks & Recreation

**RE:** December Staff Report

The following is a summary of activities completed by the Parks & Recreation Department during the month of December.

### The Lodge at KLM Park

Preliminary gross rental and catering revenue for the calendar year-to-date is \$37,200. Rental revenue for the eleventh month of the 2020 calendar year was \$5,880 and the twelfth month was \$4,620. Lodge staff booked a reoccurring rental with the D86 Transition Program. The rental is four days a week (M-TH) from 7am-1:30pm. The school district will be paying a monthly fee for the space. They have signed a rental agreement through May of 2021, with an option to renew through August of 2021.

With the current Tier 3 mitigations in place, the Lodge is not able to host any other functions. However, a significant portion of the 2021 rental calendar is booked with rentals, providing they are permitted to be held as the time approaches and staff is working diligently to book the remaining open dates. There were a number of unanticipated maintenance issues at the Lodge this year that increased the expenses, including roof leaks, a broken dishwasher and sink, and toilet repairs.

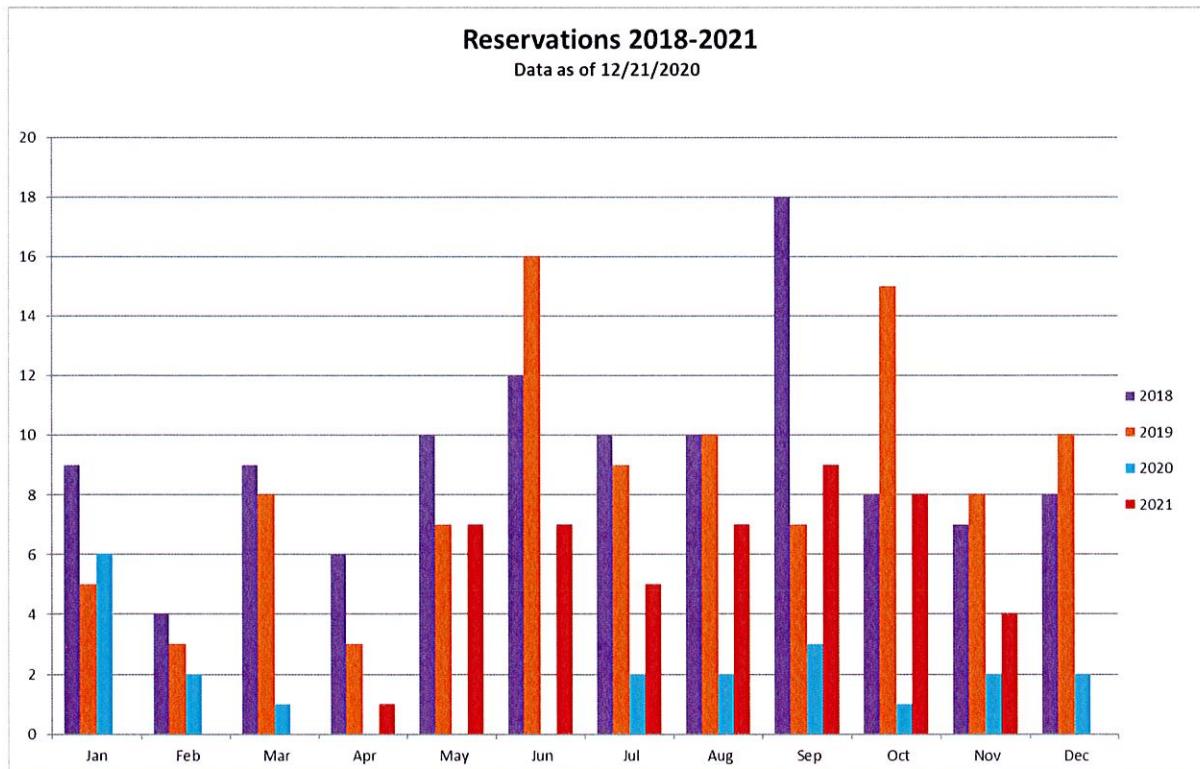
REVENUES	December		YTD		Change Over the Prior year	2020 Annual Budget	CY 20 % of budget	2019-20 Annual Budget	FY 19-20 % of budget
	Prior Year	Current Year	Prior Year	Current Year					
The Lodge Rentals	\$14,774	\$4,620	\$164,970	\$37,200	(\$127,770)	\$145,000	26%	\$150,000	110%
Caterer's Licenses	\$0	\$0	\$11,500	\$2,839	(\$8,661)	\$15,000	19%	\$15,000	77%
<b>Total Revenues</b>	\$14,774	\$4,620	\$176,470	\$40,039	(\$136,431)	\$160,000	25%	\$165,000	107%
EXPENSES	December		YTD		Change Over the Prior year	2020 Annual Budget	CY 20 % of budget	2019-20 Annual Budget	FY 19-20 % of budget
	Prior Year	Current Year	Prior Year	Current Year					
<b>Total Expenses</b>	\$16,473	\$10,187	\$163,455	\$108,373	(\$55,082)	\$167,220	65%	\$236,243	69%
<b>Net</b>	(\$1,699)	(\$5,567)	\$13,015	(\$68,334)	(\$81,349)				

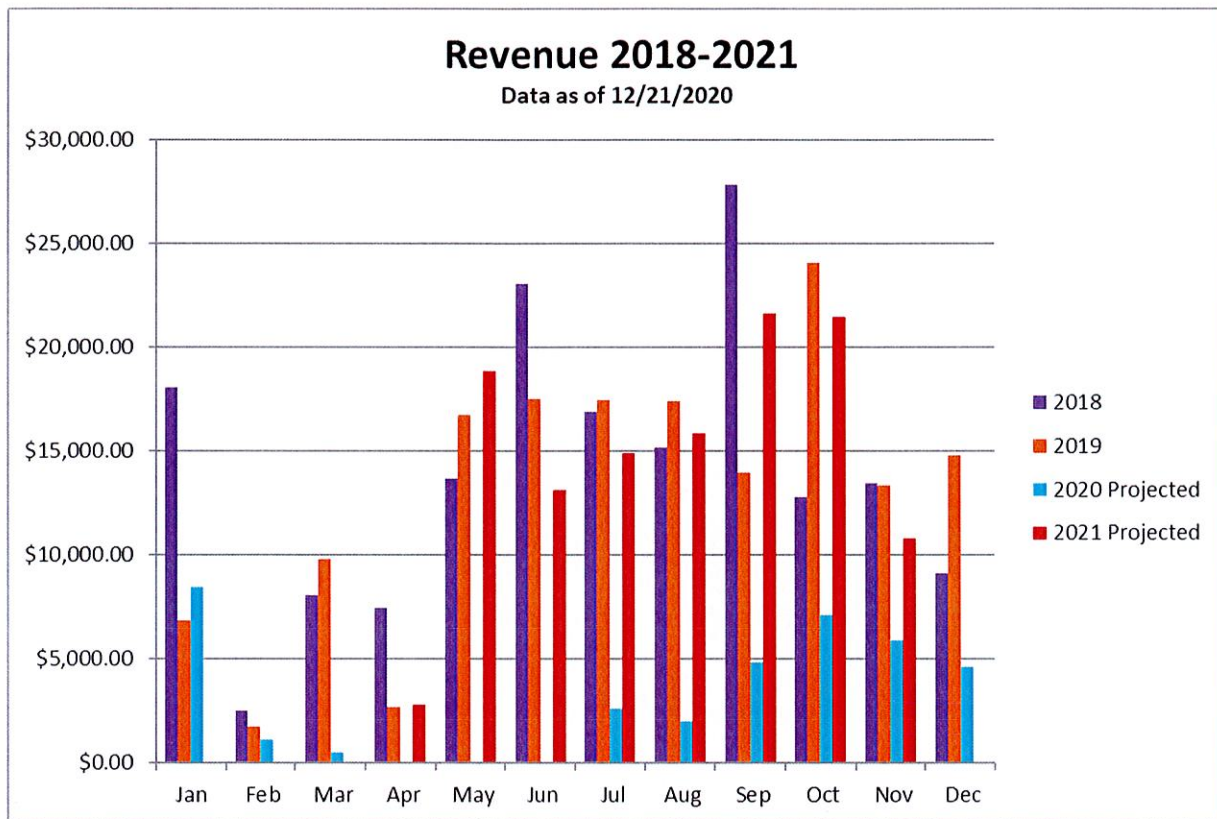


## MEMORANDUM

The Lodge Gross Monthly Revenues										
Month	2011/12 FY	2012/13 FY	2013/14 FY	2014/15 FY	2015/16 FY	2016/17 FY	2017/18 FY	2018/19 FY	2019/20 FY	2020 CY
May	\$ 8,561	\$ 8,801	\$ 16,796	\$ 13,745	\$ 16,000	\$ 12,200	\$ 9,725	\$ 13,675	\$ 16,744	\$ -
June	\$ 11,156	\$ 10,745	\$ 26,818	\$ 17,450	\$ 22,770	\$ 22,845	\$ 12,495	\$ 23,045	\$ 17,494	\$ -
July	\$ 13,559	\$ 9,786	\$ 18,650	\$ 12,909	\$ 27,475	\$ 12,550	\$ 15,000	\$ 16,874	\$ 17,466	\$ 2,625
August	\$ 17,759	\$ 18,880	\$ 19,579	\$ 25,350	\$ 24,775	\$ 11,500	\$ 18,555	\$ 15,205	\$ 17,395	\$ 2,000
September	\$ 14,823	\$ 14,498	\$ 12,137	\$ 24,510	\$ 15,250	\$ 12,645	\$ 15,410	\$ 27,860	\$ 13,980	\$ 4,860
October	\$ 16,347	\$ 15,589	\$ 14,825	\$ 23,985	\$ 25,580	\$ 21,045	\$ 15,180	\$ 12,770	\$ 24,085	\$ 7,140
November	\$ 8,256	\$ 11,612	\$ 8,580	\$ 14,724	\$ 14,825	\$ 6,700	\$ 12,500	\$ 13,450	\$ 13,365	\$ 5,880
December	\$ 8,853	\$ 10,265	\$ 13,366	\$ 17,290	\$ 17,200	\$ 13,457	\$ 8,125	\$ 9,125	\$ 14,774	\$ 4,620
January	\$ 1,302	\$ 4,489	\$ 250	\$ 8,450	\$ 2,850	\$ 4,624	\$ 18,089	\$ 6,855		\$ 8,475
February	\$ 2,301	\$ 6,981	\$ 7,575	\$ 3,120	\$ 2,400	\$ 4,550	\$ 2,495	\$ 1,725		\$ 1,100
March	\$ 2,506	\$ 7,669	\$ 4,245	\$ 6,725	\$ 8,945	\$ 5,944	\$ 8,045	\$ 9,804		\$ 500
April	\$ 2,384	\$ 4,365	\$ 3,600	\$ 12,695	\$ 9,125	\$ 4,300	\$ 7,482	\$ 2,700		\$ -
total	\$ 107,807	\$ 123,680	\$ 146,421	\$ 180,953	\$ 187,195	\$ 132,360	\$ 143,101	\$ 153,088	\$ 135,303	\$ 37,200

The graph below shows the past three years of Lodge revenue and the upcoming years' projections. Future projections are based on what is currently booked. Also included is a graph indicating the number of monthly reservations. Typically events are booked 6-18 months in advance of the rentals; however, if there are vacancies, staff will accept reservations within 5 days of an event. These tracking devices will be updated monthly.





Staff is currently working with the approved marketing plan from the 2020 CY, including the addition of Search Engine Optimization (SEO) and progressive marketing through The Knot. The Parks & Rec Commission is now working on reviewing charges for caterers and single use vendors. A stub year on vendor licenses was implemented, so they align with the new calendar year budget, and then a full 12 months starting in January 2021.

### Upcoming Brochure & Activities

The winter/spring brochure was released digitally on November 30, and registration began December 7. Postcards were delivered to all Hinsdale households during the week of November 30 - December 4. However, the winter break programs were all cancelled due to the current Tier 3 mitigation imposed on indoor programming by the state. Staff is still hoping to be able to run programming beginning in mid-January and throughout the spring.





## MEMORANDUM

Staff recently released a monthly parks & recreation e-newsletter. The newsletter will keep subscribers informed on current parks & recreation events, programs, registration deadlines, facilities, donation opportunities, and any other important announcements. There are also fun sections highlighting parks, staff, and at home activities for families to complete. The newsletter is sent out on the first of the month, every month.

### **Special Events**

November saw a pop-up Thanksgiving themed event this year called the Hinsdale Turkey Trail. Community members searched for giant turkeys throughout town, colored photos of turkeys to be placed in Kramer's grocery store windows, and colored their own turkey to hang up at home for others to search and find! This was a very popular event!

Socially Distant Photos with Santa were held December 5 & 6. Both dates were sold out and were able to squeeze in a few walk-ups. The Hinsdalean provided professional photos to all attendees.

Staff introduced the Santa Mailbox at Village Hall this year. Over 300 letters were received and responded to by staff. This free event will return next year.

Staff also introduced an ornament-decorating contest. Ornaments were made and submitted by the local community. All ornaments were hung in Burlington parks on trees for display. Winner were announced on December 8, via social media. Staff received nearly 100 ornaments for display. This free event will return next year as well.

Upcoming special events will include the Easter Egg Hunt, Earth Day Park Clean-up and a spring pop-up event.

### **Field & Park Updates**

Fall field use is now done for the year and will resume in spring of 2021. Staff has winterized park bathrooms, as well as storing goals and other field equipment. Staff has set up the rink board for the ice rink at Burns Fields, and is just waiting for temperatures cold enough to lay and fill the liner.

On December 11, staff introduced a new social media segment called Fridays with Finnell. Every Friday, a new clip of John explaining tasks that are completed by the Parks & Forestry staff will be shared. The first episode was related to the ice rink!

MEMORANDUM

7a.

**DATE:** January 12, 2021

**TO:** Chairman Waverley and Members of the Parks & Recreation Commission

**FROM:** Hilary Poshek, KLM Lodge Manager  
Melinda Zaviska, Assistant Lodge Manager  
Heather Bereckis, Superintendent of Parks & Recreation

**RE:** Revised Proposed Catering Plan for the Lodge at KLM Park

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**Revised Lodge at KLP Park Catering Plan for 2021:**

Staff has revised the suggested catering plan that was presented at the November Parks and Recreation commission meeting.

**Feedback from the commission indicated that a plan should be as follows:**

- Fair and not penalizing toward the preferred catering vendors in comparison to the outside caterer and drop off food options.
- Be diverse affordable and enticing to help drive clients to choose preferred vendors.
- Uphold the Lodge's reputation, integrity, and the high level of service which sometimes becomes difficult to do in situations with larger events utilizing drop off food options.
- Still allow for lower cost options for non-profit groups like schools as well as options for business meetings and like events.

**Below is the revised suggested Catering Plan:**

**Drop Off Food:** To maintain the reputation of the Lodge and to keep options equitable amongst catering vendors and plans, staff suggests removing this option from the plan for most larger scale events like weddings. At staff's discretion drop off food may be permitted for smaller events with under 50 guests and for other exceptions that may include business meetings and retreats, small showers, school groups, etc. Preferred caterers or outside caterers will be the only option for food and beverage service for largescale events and weddings at the Lodge.

**Outside Caterer:** Staff suggests keeping the fee for utilizing an outside vendor at \$500 per event. Outside caterers will have to continue to complete single day catering applications 30 days prior to events for approval from the Village of Hinsdale.

**Preferred Caterer:** Staff suggests charging the preferred catering vendor a \$250 application / marketing fee. This will become an annual charge to be placed on the Lodge annual preferred vendor list. Caterers will complete the Village of Hinsdale application for approval and will then be marketed on all Lodge media and through all client leads (website, The Knot, Wedding Wire, Event Ective, social media, in person tours, emails, etc.)



In addition, staff suggests charging the vendor a flat \$250 fee per event worked at the Lodge. This per event fee is less risky for caterers than paying the current \$1,000 annual fee regardless of the number of events being catered in an annual period. In this manner they only pay when an event takes place that is utilizing their service. Putting the price point at \$250 per event, guarantees that the fee will always be less and more beneficial than that of an outside caterer, it keeps the fee reasonable should that fee ultimately be applied to the client's catering bill, and much less risky than paying a percentage based fee based on food and beverage sales per event as was previously suggested.

#### **Additional Discussion Points Regarding Preferred Vendors Options:**

With these suggested changes, staff feels it is necessary to research and solicit additional and more diverse catering options for the Lodge preferred vendor list.

Lowering the annual fee to \$250 for the initial application / marketing fee will provide the Lodge staff with more ability to achieve this goal. Staff has on more than a few occasions encountered potential caterers that ultimately chose to not join the preferred list due to the high annual fee with no guarantee for booking events.

As mentioned above, the catering list needs to become more diverse to meet client's needs. Food choices and quality, price points, vendor creativity, event aesthetic offerings and more must be considered when soliciting preferred vendors for the Lodge annual list.

Staff knows that weddings and event trends indicate that event food options must be affordable, personal and meaningful. Clients in the past have indicated that they chose the food drop off option because they found that to be the most affordable and meaningful way to reflect their personalities, lifestyles, and more.

To drive clients toward the preferred catering list, the Lodge must be able to offer preferred options that are desirable and meet the clients event needs.

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**Below are financial implications this plan may have based on events in 2018/2019 and currently booked events for 2021:**

#### **▪ 2018/ 2019 Events:**

##### **Caterer Fee Revenue: (Based on 83 events from 2018/2019)**

- **\$250 application / marketing fee: \$2,750** (11 caterers x \$250)
- **\$250 per event fee: \$13,750** (55 preferred catered events x \$250 per event)
- **\$500 Outside Caterer Fee Revenue: \$2,000** (\$500 x 4 events)

**Total Revenue Based on 2018 / 2019 Events: \$18,500**

▪ **2021 Events:**

*(Please keep in mind, per the current contract, staff will have to honor the drop off option for already booked 2021 events. In 2018 / 2019 we had about 29 % of our events utilize drop off options. To be conservative in our estimations, we will utilize this figure for the current 2021 bookings financial implications as well):*

**Caterer Fee Revenue: (Based on 49 currently booked events)**

- **\$250 Preferred Caterer Application / Marketing Fee: \$2,500** (\$250 x 10 estimated caterers)
- **\$250 Preferred Caterer Event: \$8,750**= 35 Events X \$250 (Estimating 70% of the current booked events for 2021 will choose this option)
- **\$500 Per Outside Caterer Event: \$1,000** =2 Events x \$500 (Estimating 5% of the current booked events for 2021 will choose this option)

Total Estimated Catering Revenue for 2021 Based on Currently Booked Events and Current List of Caterers: **\$12,250**

*(Please note: The Lodge still has many Sunday and Friday dates available for booking in 2021. The current number of events should likely increase).*

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In conclusion, staff feels this plan will benefit the Lodge and caterers in the years to come. It will in time mitigate the issues seen with large scale drop off food events and the concerns from preferred vendor caterers regarding decreased event bookings and the current annual fee assessment.

It will also provide for a more fair fee discrepancy between preferred and outside catering vendors fees, and will ultimately provide more diversity in food offerings and price points in catering options for clients booking events at the Lodge.

Staff suggests implementing this plan beginning in 2021 for preferred vendors and new event bookings at the Lodge.





## MEMORANDUM

7b.

**DATE:** January 12, 2021

**TO:** Chairman Waverley and Members of the Parks & Recreation Commission

**FROM:** Heather Bereckis, Superintendent of Parks & Recreation

**RE:** Park Surveys Fall 2020

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At the July 2020 meeting of the Parks & Recreation Commission, staff requested that Commission members survey all Village parks in order to address areas of need. Commissioners were each assigned parks and were provided a spreadsheet of detailed components to focus on when surveying the parks. Staff has compiled the results of these surveys and provided an overview below. Included in the overview are staff's recommendations for priority of projects, along with actions currently taken or in place, and proposals to incorporate the survey data into the department's long-term plans.

1. Inconsistent quality and type among park trash receptacles and picnic tables
  - Staff has budgeted for additional money to be allocated in the next fiscal year budget for trash receptacle replacement. This is a significant amount of money, similar to benches, so will be budgeted for over the next five years. Trash cans will be replaced in a style that compliments the new benches. Trash cans were replaced at Burns and Veeck this fall.
  - Picnic Tables that are broken or beyond repair will be removed over the winter months. Picnic tables that can be repaired will be added to the spring maintenance list. To better address the issue, a consistent style of new table should be approved and added to a future capital improvement plan (CIP), similar to the benches. However, the impact of the COVID-19 pandemic would delay this item based on necessity of other impacted CIP projects.
2. Worn playgrounds with benches that don't match the new standard
  - A schedule for replacement of playgrounds has been added to the CIP. For the 2021 budget year, the Tot Lot at Robbins Park is scheduled to be updated. Every second year going forward a playground is listed through 2036, with the final playground being Pierce (installed in 2014). With continued maintenance,

## MEMORANDUM

playgrounds have a lifespan of 20-25 years. The majority of the current playgrounds were installed between 2003-2007.

- With this replacement staff is suggesting poured in place surfaces to alleviate the need for mulching and weeding, as well as replacement of matching benches to the new standard. Both items will be built into the total fee for playground replacement in the CIP.

### 3. Walkways, sidewalks, parking lots in disrepair

- Staff repairs any dangerous sidewalk patches annually, but full resurfacing of walkways will be added to the Master Infrastructure Plan (MIP), similar to that of parking lots and roadways. Parking lots at Robbins are scheduled to be repaired as part of the 2021 CIP.

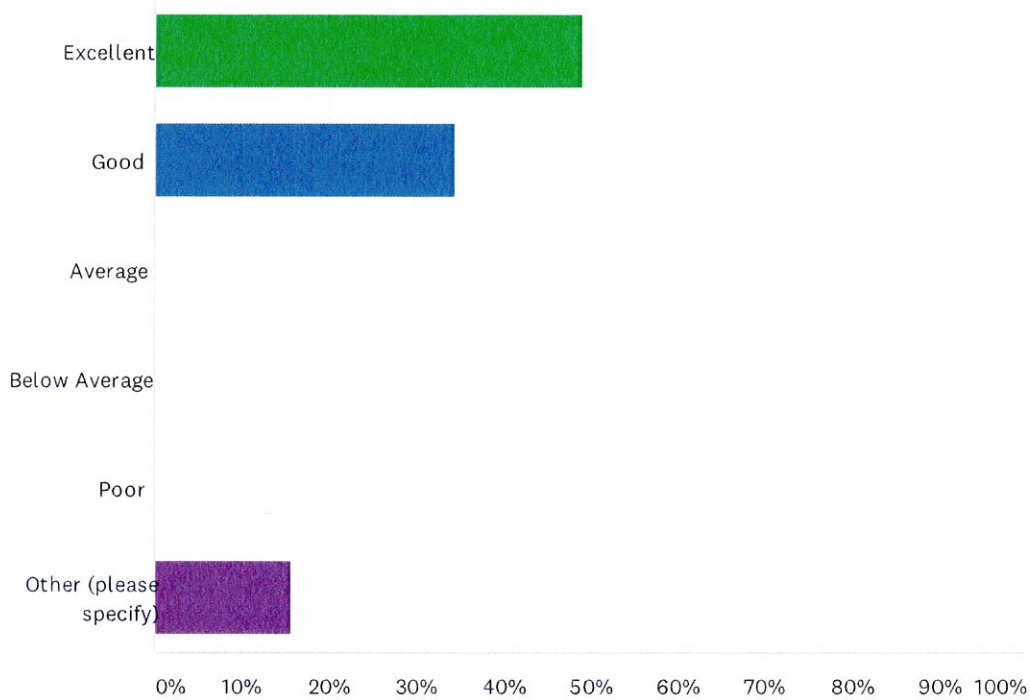
Staff will continue to work through the previously established park bench replacement plan, with an anticipated completion date of June 2021 (only Peirce and Dietz remain to be completed). Minor items like painting, net replacement, signage updates, net straps, courts power washing, field grooming etc. will be completed in Spring 2021 with funding from the operating budget. Some items will also be address with the park clean –up days scheduled for April and October 2021.

The park surveys will continue to be on the Commission's agenda to allow for ample opportunity to provide feedback as projects progress. As these are merely recommendations for prioritizing projects, staff encourages feedback and discussion on alternatives to this plan. Staff will continue to look for opportunities to address the suggestions that arose as a result of the survey.



## Q1 Please rate your overall satisfaction with Pickleball courts in Hinsdale. (facility)

Answered: 69 Skipped: 2



ANSWER CHOICES	RESPONSES	
Excellent	49.28%	34
Good	34.78%	24
Average	0.00%	0
Below Average	0.00%	0
Poor	0.00%	0
Other (please specify)	15.94%	11
TOTAL		69

## Hinsdale Pickleball Courts at Brook Park

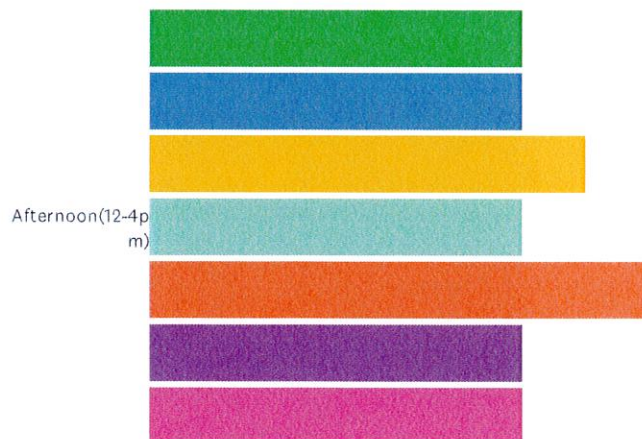
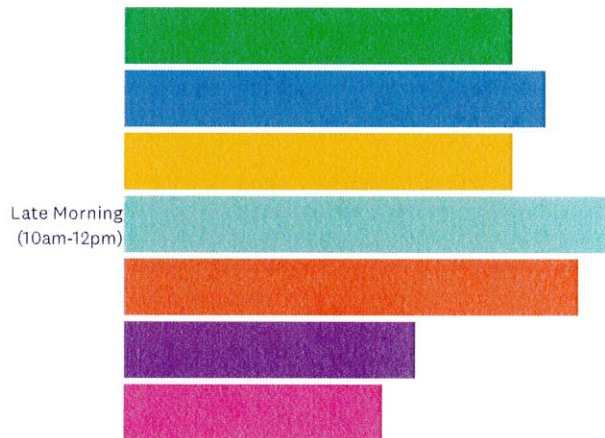
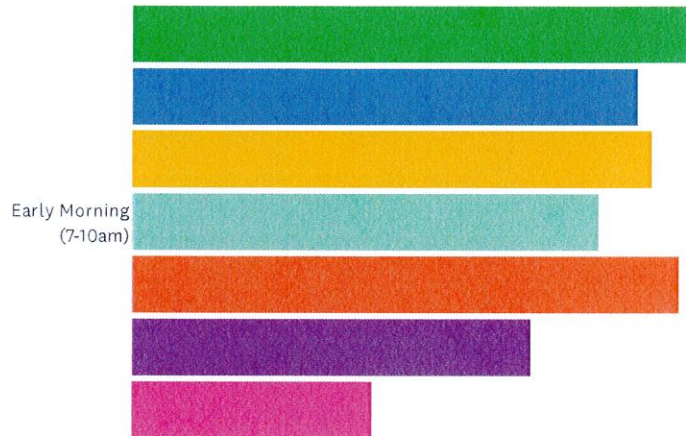
#	OTHER (PLEASE SPECIFY)	DATE
1	Best courts around	11/2/2020 2:05 PM
2	Have never played pickle all.	10/23/2020 10:52 PM
3	Not happy with Bill dictating when you can play and that residents don't have first choice when most of Bill's followers are from Burr Ridge	9/19/2020 7:08 PM
4	Net heights should be checked. At least 3 of the 6 courts at Brook are not within tolerances. There should be more pickleball courts at some of the other parks. It is becoming a very popular sport.	9/17/2020 10:07 AM
5	A paddle board for line ups that indicate winners and losers so we can coordinate play. Wind screens and a more benches for waiting players would be nice	9/17/2020 9:22 AM
6	Excellent EXCEPT the bathrooms were LOCKED! Public health issue. Otherwise excellent!	9/17/2020 9:12 AM
7	They are great. ONLY issue is what to do when the courts are wet. Maybe have a blower and/or squeegee available.	9/16/2020 10:28 PM
8	Very good, a very positive rating, some issues with nets and some deterioration on surface just after one year. Not intended to be negative, but Excellent and Good categories did not fit, suggest adding Very Good.	9/16/2020 10:03 PM
9	Occasional maintenance would be great e.g leaf blowing	9/16/2020 9:14 PM
10	Bathrooms are never open. Water on courts after a rain.	9/16/2020 8:57 PM
11	The courts are beautifully maintained. I do NOT like the restricted system of allowing non-residence preferred dates/times on the courts.	9/16/2020 5:17 PM



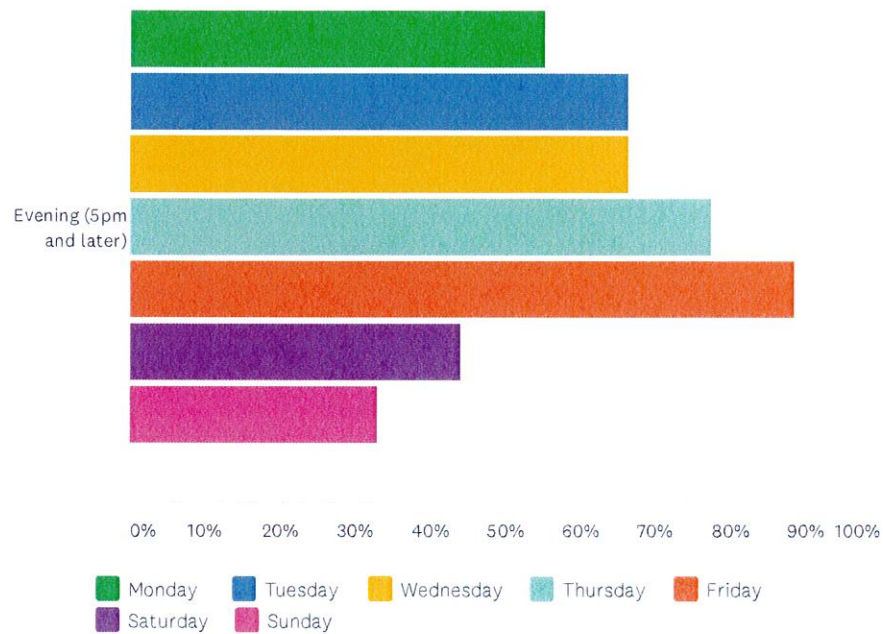
## Hinsdale Pickleball Courts at Brook Park

Q2 What times & days do you usually use the courts? (select all that apply)

Answered: 67 Skipped: 4



## Hinsdale Pickleball Courts at Brook Park

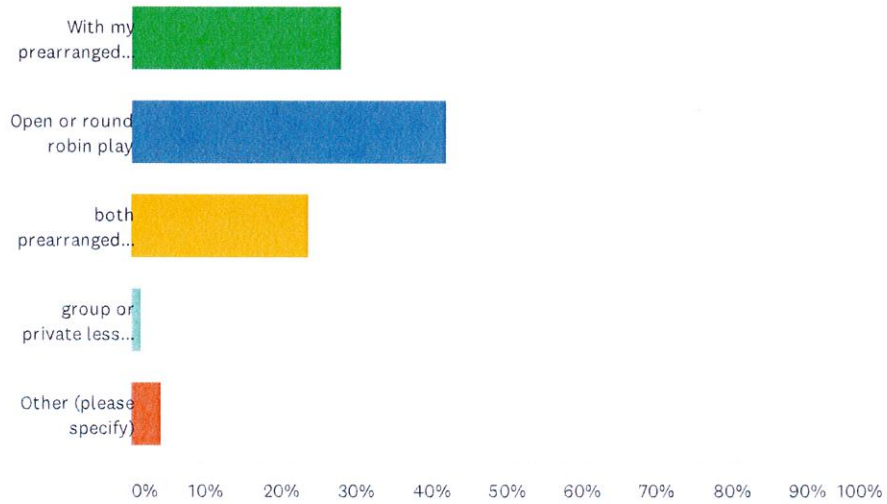


	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY	TOTAL RESPONDENTS
Early Morning (7-10am)	75.00% 42	67.86% 38	69.64% 39	62.50% 35	73.21% 41	53.57% 30	32.14% 18	56
Late Morning (10am-12pm)	52.17% 12	56.52% 13	52.17% 12	65.22% 15	60.87% 14	39.13% 9	34.78% 8	23
Afternoon(12-4pm)	50.00% 6	50.00% 6	58.33% 7	50.00% 6	66.67% 8	50.00% 6	50.00% 6	12
Evening (5pm and later)	55.56% 5	66.67% 6	66.67% 6	77.78% 7	88.89% 8	44.44% 4	33.33% 3	9



### Q3 How do you prefer to play pickleball?

Answered: 71 Skipped: 0



#### ANSWER CHOICES

#### RESPONSES

With my prearranged group	28.17%	20
Open or round robin play	42.25%	30
both prearranged group and open/round robin play	23.94%	17
group or private lessons only	1.41%	1
Other (please specify)	4.23%	3
TOTAL		71

Q4 Please provide general feedback regarding the current schedule for pickleball at Brook Park. (schedule can be found at [https://www.villageofhinsdale.org/departments/parks\\_and\\_recreation/pickleball](https://www.villageofhinsdale.org/departments/parks_and_recreation/pickleball)).

Answered: 42   Skipped: 29



## Hinsdale Pickleball Courts at Brook Park

#	RESPONSES	DATE
1	more detailed schedule of opened times	11/2/2020 2:05 PM
2	It's fine. It is easier to play by scheduling courts ahead of time however as can be done for the Western Springs Springdale courts	11/2/2020 1:35 PM
3	more round robin times	10/29/2020 3:40 PM
4	it's good	10/29/2020 3:38 PM
5	It's fine.	10/26/2020 5:46 PM
6	The schedule is good. I hope that with crowds that play at Brook Park, the department of parks and recreation would find the funds to add additional courts at another park or more at Brook (I know space is a problem),	10/16/2020 5:26 PM
7	Courts have always been crowded. Prefer to play with friends and have not found an opportunity to play yet.	10/16/2020 2:58 PM
8	If we could not combine beginners with intermediate to advanced players that would work better.	9/25/2020 2:27 PM
9	N/a	9/21/2020 8:09 PM
10	I am very upset with the schedule and Bill trying to control what is going on in Hinsdale when he is a Burr Ridge resident. Residents should be able to go to courts at any time and play without fear of being attacked as me and my friends were repeatedly.	9/19/2020 7:08 PM
11	After many issues/confrontations this summer, the current schedule is very fair. BUT the rules of open play regarding time limits, sharing, courts, etc., need to be displayed and posted prominently more so than what is currently posted. Many pickleball users who are from outside of Hinsdale prefer to use unilateral rules of Open Play that they, and they alone, decide upon.	9/18/2020 7:33 PM
12	I only played at BP twice in the evening during the weekday but there was a court available.	9/18/2020 4:26 PM
13	More courts are needed	9/18/2020 3:35 PM
14	It seems from the Schedule that the court should be open weekday mornings but every time I have tried to play around 9 AM they are fully booked. I'm not sure if that's a prearranged group but it doesn't seem like it's on the schedule unless I misreading it. I am also not sure if the people occupying the courts are Hinsdale residents.	9/17/2020 6:31 PM
15	I like the open play schedule	9/17/2020 5:26 PM
16	Could not use the bathrooms ☹️☹️	9/17/2020 2:35 PM
17	There should not be more than one court reserved in AM when there are over 30 players waiting.	9/17/2020 10:55 AM
18	I don't believe anyone adheres to the "schedule." Players of all skill levels play whenever they want. The schedules are completely ignored.	9/17/2020 10:07 AM
19	It's okay.	9/17/2020 9:54 AM
20	There needs to be signage explaining open play and protecting that time. Players can prearrange court time but not during the open play.	9/17/2020 9:22 AM
21	Open courts in early hours. Reservations after 1100am. Public restrooms n drinking water would be fantastic. Beautiful courts.	9/17/2020 9:17 AM
22	Great!	9/17/2020 9:12 AM
23	Good	9/17/2020 7:25 AM
24	Mornings should be open time so everyone can play. If group play goes on, they are there for more than one hour and so many individuals can't participate. Maybe reserving one court in the morning only since that is normally when the majority of individuals play.	9/17/2020 6:20 AM
25	I would prefer more open play time to be scheduled in the mornings since open play time allows the greatest number of people to play in the most balanced way. On Tuesday and Thursday mornings there are sometimes 8 people playing steadily for a couple of hours on two courts while there are as many as 28 people sharing the other four courts.	9/17/2020 1:50 AM
26	There are upwards of 30 people playing every morning on a round robin basis on 6 courts. To reserve one or more courts between 7 and 11 am is palpably unfair. On 9/14 two courts were permanently occupied, while the line for the other 4 courts was 12-16 deep.	9/16/2020 11:45 PM
27	We love the open play. We understand the court reservation option, but don't feel it is fair to have 4 people keep one court for 2 hours plus when there are people waiting to play.	9/16/2020 10:28 PM

## Hinsdale Pickleball Courts at Brook Park

28	Reasonable as it allows open play M W F and prearranged play on Tu Th. However, for fyi, the open play proponents that I see are about 90% to 10%. Suggest allowing open play for prearranged groups on any day, as long as it is limited to 1 hour, or maybe even 1.5 hours.	9/16/2020 10:03 PM
29	There are very many players who participate in daily open play in the early morning hours, 7 to 10. Open play should be available every day at that time.	9/16/2020 9:34 PM
30	Not currently playing due to Covid	9/16/2020 9:16 PM
31	It is fine	9/16/2020 9:14 PM
32	OpenPlay has been such a great social gathering with a great group of people very open and willing to mix with all levels of play! The mix is a great way to test skills with different people (male and female mix) each game.	9/16/2020 9:07 PM
33	So many people come to play every morning that when a group of 4 holds a court for 1-2 hours it is unfair to everyone else who is waiting.	9/16/2020 8:58 PM
34	No one follows the schedule, groups of 4 stay as long as they want.	9/16/2020 8:57 PM
35	Open play in the mornings as we have had this summer has been GREAT! (We all just wish We had open bathrooms, as many other park districts have.);	9/16/2020 8:54 PM
36	The "Pals" have too much court time plus they are there when they do not have court time. See below. I would play more often if it weren't for the "Pals". I do play a little more than just Tuesday mornings, but have also left to go play at a private club as the "Pals" have taken over Brook Park.	9/16/2020 6:54 PM
37	I suggest have alternating mornings for open play only. I have been there with disagreements between "open play" players and a group who monopolized a court for over an hour. Not sure a "group" would know to leave court after certain period of time. I suggest alternating mornings when all courts are for open play, and days when courts not reserved for open play. In my experience, plenty of players are there to utilize all courts on "open play" days.	9/16/2020 6:17 PM
38	I am very unhappy and frustrated that during Covid when I am trying to social distance, I am forced to either avoid prime morning hours of pickle ball or play with strangers. I like to play with my friends and/or family. Not with the Pickle Pals. They monopolize the courts every day (even on their non-scheduled days and times). They want to monopolize ALL 6 courts. And that is ridiculous. Very few of them are Hinsdale residents. There should be at least half the courts reserved for residents who want to show up and play pickle ball whenever they want. This system of allowing the Pickle Pals to dominate the courts 4 mornings a week and 2 evenings a week makes many residents feel unwelcome and not want to participate in the game of Pickle. I'm often asked "when are the courts open? When am I allowed to play?" by fellow Hinsdale residents. I don't know why the Pickle Pals are permitted ALL 6 courts EVER!	9/16/2020 5:17 PM
39	I played pickleball at least 3x/week all summer and always in the morning. I didn't mind that there was an open play option and that there was a large group of "pickle pals." I did mind that they tried to dictate who I played with and that they took over all the courts at Brook Park.	9/16/2020 4:48 PM
40	Leagues should not be a peak periods. This should be left for open play.	9/16/2020 3:59 PM
41	dedicated time/courts for advanced players	9/16/2020 1:53 PM
42	Great! Wish there was more knowledge on how the sport is meant to be played (short, round robin games). Educating new players may make integrating into play easier.	9/16/2020 12:33 PM



**Q5 Please provide suggestions to help improve the 2021 pickleball schedule at Brook Park.**

Answered: 41   Skipped: 30

## Hinsdale Pickleball Courts at Brook Park

#	RESPONSES	DATE
1	Would like to be able to reserve a court	11/2/2020 3:38 PM
2	I am not interesred in round robin play with others not in my prearranged group due to COVID.	11/2/2020 1:35 PM
3	stop catering to only residents in a PUBLIC PARK	10/29/2020 3:40 PM
4	teach people how to properly play the game	10/29/2020 3:38 PM
5	Make sure everyone rotates through the courts during designated open play time. No one group should hold a single court for two hours when everyone else is rotating and people are waiting.	10/26/2020 5:46 PM
6	Before we invest more money in this, should we determine need. How many people want to play pickleball in a public park? Don't some of the private clubs have extensive pickleball facilities?	10/23/2020 10:52 PM
7	Lights would be nice. Also building more courts. These courts are very busy with players coming from all over the western suburbs and Chicago.	10/18/2020 7:30 AM
8	Possible placement of lights for evening play	10/16/2020 5:26 PM
9	Open the restrooms! Provide markers that are working for the board. Benches to sit and wait to play along the fence.	9/25/2020 2:27 PM
10	N/a	9/21/2020 8:09 PM
11	Have a reservation system where residents can book 1-2 weeks in advance ( 1 Court per residence) with no fees. Non-residence can book day before, no more than one court, everyone on court pays a fee. Bill needs to stop trying to control the courts.	9/19/2020 7:08 PM
12	More signage for court rules and schedules.	9/18/2020 7:33 PM
13	Don't know	9/18/2020 4:26 PM
14	Open the bathrooms	9/17/2020 5:26 PM
15	I can never get a court. People from surrounding communities get to the courts at Brooks early and take ALL THE COURTS most mornings. They stay for hours.	9/17/2020 5:19 PM
16	Bathrooms shoud be open and available wehn play starts around 7 AM. Nets should be maintained regularly.	9/17/2020 10:55 AM
17	More courts. Bathroom accessibility. A few competitions. Maybe a Pickleball "convention," i.e. several booths with sales like pickleball paraphernalia, equipment, nutrition, lesson, personal trainers, etc.	9/17/2020 10:07 AM
18	Unlock the washrooms.	9/17/2020 9:54 AM
19	Separate times for open play, prearrange court times and lessons. Post these clearly at the park. An organized fun get together at night. A fund raiser to improve the park. Open the bathrooms please.	9/17/2020 9:22 AM
20	The USA pickle association in CA ( which extends across the board) doesn't allow private groups to play at perk times ( early am slots).	9/17/2020 9:17 AM
21	Bathrooms open. Otherwise excellent	9/17/2020 9:12 AM
22	Bathrooms being closed are a public health issue especially for older persons	9/17/2020 8:28 AM
23	It would be nice if the bathrooms were open!	9/17/2020 7:33 AM
24	I have no suggestions on the schedule, but it would be nice if the bathrooms were unlocked.	9/17/2020 7:06 AM
25	It would be nice if Mornings would be open play during the week so everyone can play instead of one group dominating the courts	9/17/2020 6:20 AM
26	I would like to have open play on Tuesday and Thursday from 8 - 12.	9/17/2020 1:50 AM
27	No court reservation during open play times	9/16/2020 11:45 PM
28	Thank you SO much. During the virus this has been a god send. The ability to play and safely	9/16/2020 10:28 PM



## Hinsdale Pickleball Courts at Brook Park

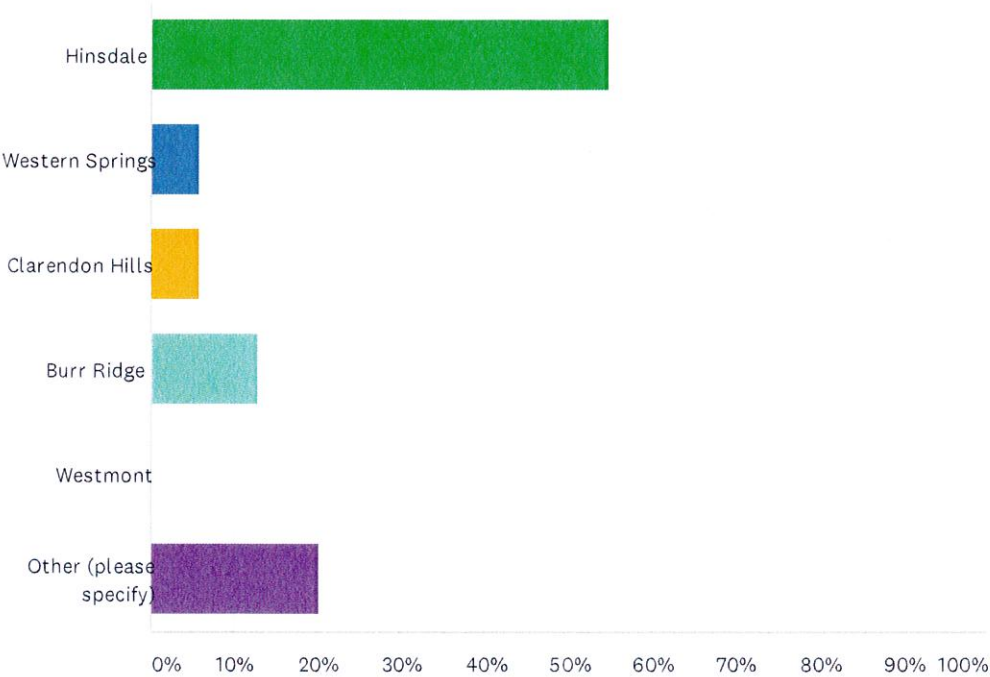
socialize has been wonderful

29	I think current arrangement of open play M W F and some prearranged play on Tu Th is a good compromise, but the personnel who take advantage of the prearranged play on Tu Th are maybe on order of 15%. Suggest limiting that prearranged play time to say 1.5 hours (better than 1, but 2 is not reasonable when there are about 15 people waiting on sidelines to play).	9/16/2020 10:03 PM
30	Leave open play from 7 - 10	9/16/2020 9:27 PM
31	Most players who come to Open play Are very respectful and cooperative in rotating in and out so that waiting is not long. Most of the players welcome this Open play mix, but there is one or two groups who come and tie up the courts with just them playing each other. and not involved in the rotation. This makes for very tense relations as it ties up the play when many people are sitting out waiting their turn! Open play time should be ALL involved in open play!	9/16/2020 9:07 PM
32	Keep it open play all morning. Great opportunity to get better and meet other people. Many times over 40 people are there and only 24 can play at one time. We rotate in 4 at a time which is fine.	9/16/2020 8:58 PM
33	If there must be a schedule leave it as it is.	9/16/2020 8:57 PM
34	Don't get too structured about it. People who are there find a way to work it out between the degrees of expertise.	9/16/2020 8:54 PM
35	I would have rated the court conditions excellent except one net was broken for a while. If there are going to be set times the pickle pals have their league, there should also be mornings that they cannot do their league. We play on Tuesday mornings to avoid their rules yet they are still there glaring at us and counting the minutes we are on the court though they are there well before we arrive and are still playing after we leave. I feel like the pickle ball pals have taken over the courts. Although a very few are kind, like Bill who organizes it, we have been sworn at, glared at, and told to get off the court. We specifically play on Tuesday mornings when they are not scheduled to have their league but their league is in full force and taking up as many courts as they can. Playing doubles in tennis you get a court for 1.5 hours. It is ridiculous that we can only play doubles for an hour, then get off the court and wait for another court to open to finish playing a simple mix with my friends. It has been a very frustrating summer trying to abide by the rules and avoid the league. Not everyone wants to mix with others, especially in this time of Covid.	9/16/2020 6:54 PM
36	I would like at least 3 courts to be reserved for Hinsdale residents to use at any time they would like. I would like the Pickle Pals to be able to use any courts that Hinsdale residents are not using. I would like them to stop harassing people to "get off their courts" and to "only play for 1 hour" when they play for 4 hours a day because they are "rotating" in. I showed up Saturday morning with my family (5 of us) at 10:30am. The Pickle Pals were using 5 of the courts. They told us that the Hinsdale family using the 6th court had been there more than an hour and we should kick them off. The Pickle Pals had dominated 5 courts for more than 3 hours. Why would they want me to kick off a Hinsdale family. We patiently waited for the Pickle Pals to finish and then asked if we could use one court. It was ridiculous. It was not a Pickle Pal day. I should be able to play with my husband and kids for 2 hours on a Saturday morning. We also rotated in our 5th player. How is this different than the Pickle Pals. I really hope you work out a more fair schedule and stop allowing them to bully and harass Hinsdale residents who are trying to learn/play Pickle Ball.	9/16/2020 5:17 PM
37	Open play should continue - it's a great idea. But let this group have 4 Courts and let the remaining 2 be used by anyone else. I understand the need to impose a time restriction and that's fine.	9/16/2020 4:48 PM
38	Probably too expensive but lights would be amazing! Would open up nighttime slots. Not sure about neighbors though.	9/16/2020 4:07 PM
39	Leave the morning for open play and leagues in the afternoon. Courts in other locations. Lighted courts.	9/16/2020 3:59 PM
40	tournaments; assuring advanced players of a method to play only advanced/intermediate players either during drop in times or during tournaments.	9/16/2020 1:53 PM
41	more lessons and tournaments	9/16/2020 12:33 PM

Hinsdale Pickleball Courts at Brook Park

Q6 Please indicate your place of residency.

Answered: 69 Skipped: 2

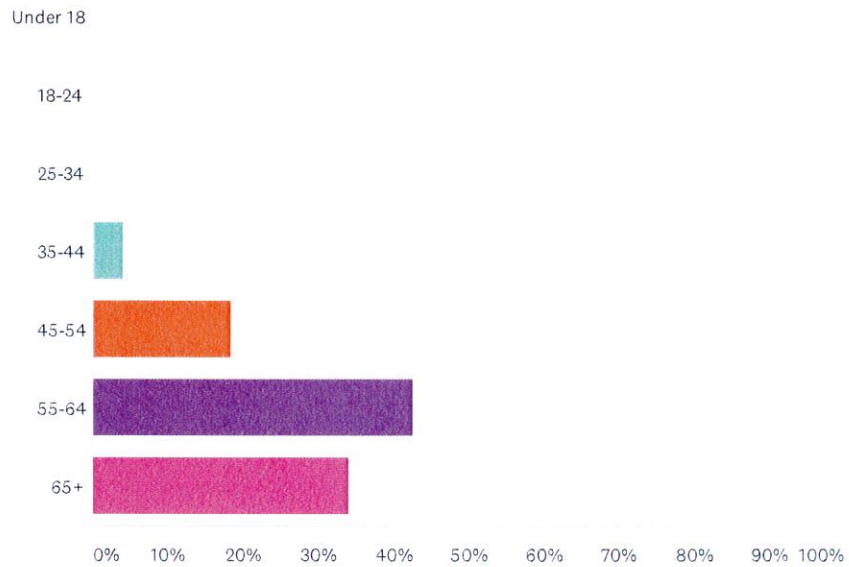


ANSWER CHOICES	RESPONSES	
Hinsdale	55.07%	38
Western Springs	5.80%	4
Clarendon Hills	5.80%	4
Burr Ridge	13.04%	9
Westmont	0.00%	0
Other (please specify)	20.29%	14
TOTAL		69



## Q7 Please indicate your age group.

Answered: 70 Skipped: 1



### ANSWER CHOICES

Under 18

18-24

25-34

35-44

45-54

55-64

65+

TOTAL

### RESPONSES

0.00%

0.00%

0.00%

4.29%

18.57%

42.86%

34.29%

0

0

0

3

13

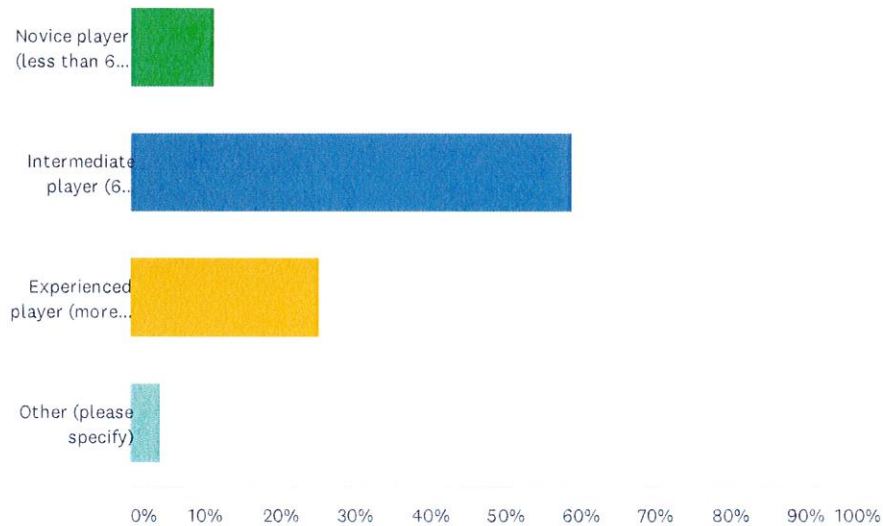
30

24

70

## Q8 How long have you been playing pickleball?

Answered: 71 Skipped: 0



### ANSWER CHOICES

### RESPONSES

Novice player (less than 6 months)	11.27%	8
Intermediate player (6 months-3 years)	59.15%	42
Experienced player (more than 3 years)	25.35%	18
Other (please specify)	4.23%	3
<b>TOTAL</b>		<b>71</b>

## Q9 How did you learn about the sport of pickleball?

Answered: 65   Skipped: 6



## Hinsdale Pickleball Courts at Brook Park

#	RESPONSES	DATE
1	Friends	11/3/2020 7:31 AM
2	A Friend	11/2/2020 3:54 PM
3	The Tribune	11/2/2020 3:38 PM
4	My husband thru Lifetime Fitness & we took lessons with Hinsdale	11/2/2020 2:05 PM
5	Community House lessons	11/2/2020 1:35 PM
6	I am pickleball	10/29/2020 3:40 PM
7	neighbor	10/29/2020 3:38 PM
8	Played for the first time with in-laws in Florida, then took lessons at community house.	10/26/2020 5:46 PM
9	When I was in Florida	10/18/2020 7:30 AM
10	From vacation travels in Florida	10/16/2020 5:26 PM
11	friends	10/16/2020 2:58 PM
12	Florida	9/25/2020 2:27 PM
13	Lifetime	9/21/2020 8:09 PM
14	Google	9/19/2020 7:08 PM
15	Friend	9/19/2020 9:02 AM
16	Through a friend.	9/18/2020 7:33 PM
17	Paddle tennis friends	9/18/2020 4:26 PM
18	Park district	9/18/2020 3:51 PM
19	Friends	9/18/2020 3:35 PM
20	Friends	9/17/2020 6:31 PM
21	We spend the winter in Florida where there is more pickleball than tennis.	9/17/2020 5:26 PM
22	Salt Creek Club	9/17/2020 5:19 PM
23	Friends	9/17/2020 2:35 PM
24	Community House	9/17/2020 2:10 PM
25	a friend	9/17/2020 10:59 AM
26	The Forest Country Club in Fort Meyers, FL	9/17/2020 10:55 AM
27	At lifetime	9/17/2020 10:38 AM
28	Bill Voigt and Patty McKay. They have introduced and taught many of the pickleball players that I know.	9/17/2020 10:07 AM
29	At Lifetime Fitness	9/17/2020 9:54 AM
30	Through pickleball coach Patty Mckay.	9/17/2020 9:22 AM
31	In CA	9/17/2020 9:17 AM
32	Lifetime fitness	9/17/2020 9:12 AM
33	Friend	9/17/2020 8:28 AM
34	Lifetime	9/17/2020 7:33 AM
35	You tube	9/17/2020 7:25 AM
36	Our home in Mexico	9/17/2020 7:06 AM
37	Community house Started offering lessons five years ago.	9/17/2020 6:20 AM

## Hinsdale Pickleball Courts at Brook Park

38	Bill Voigt at lifetime fitness	9/17/2020 5:08 AM
39	I learned about pickleball on a visit to Florida.	9/17/2020 1:50 AM
40	Lifetime fitness	9/16/2020 11:45 PM
41	physical education classes	9/16/2020 10:43 PM
42	From my LifeTime pickleball group.	9/16/2020 10:28 PM
43	Lifetime Fitness eliminated racquetball and suggested pickleball. Instead, continued racquetball but in January 2019 tried pickleball. It is so great, such a great social and community activity. Many new friends.	9/16/2020 10:03 PM
44	I saw it being played indoors at Lifetime Fitness.	9/16/2020 9:34 PM
45	A friend	9/16/2020 9:28 PM
46	Observed it at Lifetime fitness	9/16/2020 9:27 PM
47	Community House	9/16/2020 9:16 PM
48	Bill Voigt	9/16/2020 9:14 PM
49	Lifetime fitness health club	9/16/2020 9:07 PM
50	Bill Voigt. You have the best PB courts in the area!! Keep up the excellent work!!	9/16/2020 8:58 PM
51	Word of mouth	9/16/2020 8:57 PM
52	Lifetime Fitness	9/16/2020 8:54 PM
53	Announcement of dedication ceremony of the new outdoor courts	9/16/2020 7:09 PM
54	Friends	9/16/2020 7:08 PM
55	Friends who live in Hinsdale	9/16/2020 6:54 PM
56	friends	9/16/2020 6:17 PM
57	I took lessons from Bill and Patty indoors at the Community House	9/16/2020 5:17 PM
58	Friend	9/16/2020 4:48 PM
59	From my co-workers.	9/16/2020 4:07 PM
60	From playing paddle	9/16/2020 4:02 PM
61	Friends	9/16/2020 3:59 PM
62	At our club in Cabo	9/16/2020 3:51 PM
63	everyone knows about pickleball!	9/16/2020 1:53 PM
64	Community House class schedule	9/16/2020 1:26 PM
65	friend that plays	9/16/2020 12:33 PM