



ILLINOIS TOLLWAY
2700 Ogden Avenue, Downers Grove, IL 60515
(630) 241-6800 • illinoistollway.com

July 15, 2021

Dear Resident:

In response to recent inquiries from the Village of Hinsdale, we are writing to provide additional information regarding the flooding that occurred along the Illinois Tollway's Central Tri-State (I-294) Project.

As previously noted, the Tollway promptly performed temporary intersection repair work to allow roadways that were temporarily closed to be re-opened, drainage paths and pumps were inspected and improved to address obstructions and other issues. As a result of those inspections changes were made to prevent possible obstructions during future rain events. Additionally, as the Tollway previously advised, it has and will continue to make additional repairs to curbs, sidewalks, landscaping and pavement, which work should be complete by the end of the month, weather permitting.

Residents whose property has been adversely impacted by the Tollway's BNSF project may contact the Tollway at 630-246-2930 or 294tristate@getipass.com to request a claims form. Claims should be submitted to the Tollway's Risk Management Department, which will coordinate with the contractor responsible for addressing the claim. Residents will be notified of the status of their claims on an individual basis.

On Tuesday, July 13, Tollway representatives attended the Hinsdale Board of Trustees meeting to collect questions from residents and provide clarification regarding claims. One of the main concerns expressed was the timing and documentation necessary to submit a claim. The Tollway's recommendation is to submit the claim as soon as possible, even without an estimate. Please make note on your claim that an estimate is pending, and once you have the estimate, please send to risk.insurance@getipass.com.

Please know that as we continue to evaluate the circumstances of the flooding, we will continue to take action to assist the Village and homeowners. The Tollway will assist in this process. General questions about Tollway construction in the Village also may be directed to the Chloe Daniels at 630-246-2930 or 294tristate@getipass.com.

Sincerely,

Lanyea Griffin
Lanyea Griffin, P.E., LEED AP
Deputy Chief of Program Implementation
CC: Kathleen Gargano, Village Manager, Village of Hinsdale

