

On-Line Permits and Pay by Text Parking FAQ's

Question: What is the difference between purchasing a parking permit on-line and “pay by text parking”?

Answer: Parking Permits are designed for people who commute downtown on a regular basis or for a period of consecutive days. “Pay by Text” is for someone who commutes to downtown or works in downtown Hinsdale for one or two days a week or for not consecutive days.

Question: What if I drive a different car other than the one, I purchased a permit for? Will I get a ticket?

Answer: Yes, you could get a ticket because we track permits through license plates. To prevent this please notify us of the new license plate by following the link below and following the directions

<https://weboffice.mdc.dmz.caleaccess.com/calepermitcustomerportal/hinsdale/Account/Login>

Click “Permit”

Click “View”

Add new license plate number and click “Update”

Question: If I purchase a blue commuter parking permit where can I park?

Answer: You can park in the Village Lot located north of the tracks between Washington and Lincoln Streets. You can also park in areas marked with blue permit placards such as on Hinsdale Ave from Lincoln to Grant; Chicago Ave between Garfield and Washington on the northside of the Post Office the lot south of the Post Office or in the designated area on the lower level of the parking deck.

Question: If I use “Pay by Text” in the Village Lot (main commuter parking lot) and its full where else can I park?

Answer: In addition to the Village Lot located north of the tracks between Washington and Lincoln Streets or any of the areas marked with blue permit placards such as on Hinsdale Ave from Lincoln to Grant, Chicago Ave between Garfield and Washington on the northside of the Post Office the lot south of the Post Office or in the designated area on the lower level of the parking deck.

Question: I am going downtown for the day, where do I park?

Answer: You can park in any of the areas with “pay by text” signs. This includes the Village Lot, the Premium parking area (on Burlington Drive-adjacent to the north platform at the Main train station and in the parking lots near the Highland and West Hinsdale train station.

Question: I don't live in Hinsdale, can I purchase a blue permit or purchase parking through Pay by Text?

Answer: Yes, parking is open to anyone. You can purchase a blue parking permit on-line or purchase short term parking using a Pay by Text QR code contained on signs located in the commuter parking areas.

Question: How much does it cost to park in the Village lot if I use “Pay by Text”?

Answer: the cost for daily parking is \$3.50 plus a .35 cent convenience fee.

Question: How much is the Premium Parking area to park for the day and where is the premium parking area?

Answer: Premium parking costs \$10 dollars per day plus a small convenience fee. The premium parking area is on Burlington Drive, between Garfield and Washington and just a few steps from the train.

Question: Can I park overnight in the commuter parking areas?

Answer: No, The Village does not allow overnight parking in any of the commuter lots. If you have an emergency and need to park overnight please call the Hinsdale Police at 630-789-7070.

Question: Why can't I buy a parking permit for the orange or yellow parking areas?

Answer: The Village is phasing out the orange and yellow parking permits and only renewing permits to previous permit holders.

Question: Can I park for free if I am a merchant or employee at a downtown Hinsdale business?

Answer: Yes, the Village offers free parking shown in the purple permit areas to merchants and employees working in the downtown business area with proof of employment. Purple permits are available for on-line purchase for a small convenience fee.

Question: Can I park in the red permit areas?

Answer: Red permits are only available for merchants and employees working in the Central Business District. Proof of employment is required to purchase a red permit.

Question: Why can't I use "Pay by Text" in the red permit areas?

Answer: Red permits are only available for merchants and employees working in the Central Business District. Proof of employment is required to purchase a red permit.

Question: When are the parking regulations enforced?

Answer: Parking enforcement hours are 6:00 am to 6:00 pm except Sundays.

Question: Is the parking deck still free?

Answer: Yes, anyone can park for up to 6 hours a day. Employees can park by obtaining a purple permit which is free absent a small convenience fee.