



July 23, 2021

Dear Resident:

In response to recent inquiries from the Village of Hinsdale, we are writing to provide additional information regarding the flooding that occurred along the Illinois Tollway's Central Tri-State (I-294) Project

As previously noted, the Tollway promptly performed temporary intersection repair work to allow roadways that were temporarily closed to be re-opened, drainage paths and pumps were inspected and improved to address obstructions and other issues. As a result of those inspections changes were made to prevent possible obstructions during future rain events. Additionally, as the Tollway previously advised, it has and will continue to make repairs to curbs, sidewalks, landscaping and pavement, which work should be complete by the end of the month, weather permitting.

Residents whose property has been adversely impacted by the Tollway's BNSF project may contact the Tollway at 630-246-2930 or 294tristate@getipass.com to request a claims form. Claims should be submitted to the Tollway's Risk Management Department, which will coordinate with the contractor responsible for addressing the claim. Residents will be notified of the status of their claims on an individual basis.

On Tuesday, July 13, Tollway representatives attended the Hinsdale Board of Trustees meeting to collect questions from residents and provide clarification regarding claims. One of the main concerns expressed was the timing and documentation necessary to submit a claim. **The Tollway's recommendation is to submit the claim as soon as possible, even without an estimate.** Please make note on your claim that an estimate is pending, and once you have the estimate, please send to risk.insurance@getipass.com.

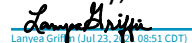
Please understand that the claims process is as follows:

1. Property owner sends in claim form to risk.insurance@getipass.com.
2. The Tollway reviews the claim to identify if it is associated with a current construction project.
3. If a current construction project is nearby, the claim will be sent to the contractor.
4. Once the claim is in the contractor's court, the contractor will work with their insurance to come to a resolution.
5. The contractor on this project is Walsh. All questions regarding claims that have been sent to the contractor should be sent to Brian Keller at bkeller@walshgroup.com

This process is anticipated to take approximately 60 days from the time the claim is submitted to the contractor. The contractor's insurance will be in touch with residents who have filed a claim within this timeframe.

Please know that as we continue to evaluate the circumstances of the flooding, we will continue to take action to assist the Village and homeowners. The Tollway will assist in this process. General questions about Tollway construction in the Village also may be directed to the Chloe Daniels at 630-246-2930 or 294tristate@getipass.com.

Sincerely,


Lanyea Griffin (Jul 23, 2021 08:51 CDT)

Lanyea Griffin, P.E., LEED AP

Deputy Chief of Program Implementation, Central Tri-State Tollway (I-294) Project

CC: Katheleen Gargano, Village Manager, Village of Hinsdale