



August 19, 2021

Dear Resident:

In response to recent inquiries from the Village of Hinsdale, we are writing to provide additional information regarding the flooding that occurred along the Illinois Tollway's Central Tri-State (I-294) Project

As previously noted, the Tollway promptly performed interim intersection repair work to allow roadways that were temporarily closed to be re-opened, drainage paths and pumps were inspected and improved to address obstructions and other issues. As a result of those inspections changes were made to prevent possible obstructions during future rain events. Additionally, as the Tollway previously advised, repairs to curbs, sidewalks, landscaping and pavement have been made. This work was completed on 7/30/2021.

Residents whose property has been adversely impacted by the Tollway's BNSF project may contact the Tollway at 630-246-2930 or 294tristate@getipass.com to request a claims form. Claims should be submitted to the Tollway's Risk Management Department **as soon as possible**, which will coordinate with the contractor responsible for addressing the claim. Residents will be notified of the status of their claims on an individual basis.


On Tuesday, July 13, Tollway representatives attended the Hinsdale Board of Trustees meeting to collect questions from residents and provide clarification regarding claims. One of the main concerns expressed was the timing and documentation necessary to submit a claim. The Tollway's recommendation is to submit the claim as soon as possible, even without an estimate. Please make note on your claim that an estimate is pending, and once you have the estimate, please send to risk.insurance@getipass.com.

Please understand that the claims process is as follows:

1. Property owner sends in claim form to risk.insurance@getipass.com.
2. The Tollway reviews the claim to identify if it is associated with a current construction project.
3. If a current construction project is nearby, the claim will be sent to the contractor.
4. Once the claim is in the contractor's court, the contractor will work with their insurance to come to a resolution.
5. The contractor on this project is Walsh. All questions regarding claims that have been sent to the contractor should be sent to Brian Keller at bkeller@walshgroup.com

This process is anticipated to take approximately 60 days from the time the claim is submitted to the contractor. All claims have been submitted to the contractor as of **August 14, 2021**. All reports have been sent to relevant contractors working in the area and their insurance provider, and **all residents who have submitted claims to the contractor prior to August 1st have been contacted by claims adjusters. Claimants who filed after August 1st should anticipate hearing from adjusters within two weeks.**

Sincerely,


[Lanyea Griffin \(Aug 19, 2021 13:47 CDT\)](#)

Lanyea Griffin, P.E., LEED AP

Executive Project Engineer, Central Tri-State Tollway (I-294) Project

CC: Brad Bloom, Assistant Village Manager, Village of Hinsdale, Kathleen Gargano, Village Manager, Village of Hinsdale

