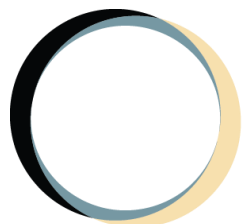




## Cape Coral, FL

Supplemental Online Survey Results

2017



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The National Citizen Survey™  
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The NCS™ is presented by NRC in collaboration with ICMA.

NRC is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

## About this Report

As part of its participation in The National Citizen Survey™, the City of Cape Coral conducted a mailed survey of 1,500 residents. Surveys were mailed to randomly selected households in April 2017 and data were collected through May 31, 2017. Towards the end of the official data collection period (see the report, *The National Citizen Survey: Community Livability Report, Cape Coral, FL, 2017*), the City made available a web-based survey to its residents through a link on the City's website. Visitors to the site were able to complete the survey from May 17 to June 27, 2017 and 827 surveys were received.

This report contains the results of this administration of the web-based survey and have not been weighted to current population estimates of Cape Coral.

## Complete Survey Responses

The following pages contain a complete set of responses to each question on the survey, excluding the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

### Responses excluding “don’t know”

Table 1: Question 1

Please rate each of the following aspects of quality of life in Cape Coral:	Excellent		Good		Fair		Poor		Total	
Cape Coral as a place to live	27%	N=219	56%	N=456	16%	N=127	2%	N=15	100%	N=817
Your neighborhood as a place to live	38%	N=310	47%	N=381	13%	N=109	2%	N=15	100%	N=815
Cape Coral as a place to raise children	18%	N=121	52%	N=343	23%	N=152	7%	N=45	100%	N=661
Cape Coral as a place to work	9%	N=61	30%	N=194	33%	N=211	28%	N=177	100%	N=643
Cape Coral as a place to visit	23%	N=181	41%	N=333	29%	N=229	7%	N=60	100%	N=803
Cape Coral as a place to retire	38%	N=297	43%	N=343	16%	N=123	3%	N=26	100%	N=789
The overall quality of life in Cape Coral	23%	N=188	55%	N=452	20%	N=163	2%	N=18	100%	N=821

Table 2: Question 2

Please rate each of the following characteristics as they relate to Cape Coral as a whole:	Excellent		Good		Fair		Poor		Total	
Overall feeling of safety in Cape Coral	23%	N=183	55%	N=433	18%	N=146	4%	N=31	100%	N=793
Overall ease of getting to the places you usually have to visit	15%	N=122	50%	N=399	26%	N=205	9%	N=71	100%	N=797
Quality of overall natural environment in Cape Coral	14%	N=114	45%	N=352	28%	N=224	13%	N=99	100%	N=789
Overall "built environment" of Cape Coral (including overall design, buildings, parks and transportation systems)	6%	N=46	31%	N=242	42%	N=329	22%	N=174	100%	N=791
Health and wellness opportunities in Cape Coral	16%	N=125	48%	N=366	28%	N=218	7%	N=57	100%	N=766
Overall opportunities for education and enrichment	12%	N=83	43%	N=286	33%	N=222	12%	N=81	100%	N=672
Overall economic health of Cape Coral	8%	N=63	44%	N=332	38%	N=291	9%	N=72	100%	N=758
Sense of community	11%	N=89	35%	N=275	36%	N=282	18%	N=145	100%	N=791
Overall image or reputation of Cape Coral	9%	N=72	43%	N=339	31%	N=242	17%	N=131	100%	N=784

Table 3: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
Recommend living in Cape Coral to someone who asks	39%	N=303	42%	N=326	12%	N=92	8%	N=64	100%	N=785
Remain in Cape Coral for the next five years	60%	N=458	25%	N=194	8%	N=61	7%	N=51	100%	N=764

# The National Citizen Survey™

Table 4: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
In your neighborhood during the day	66%	N=519	24%	N=191	6%	N=44	4%	N=29	1%	N=5	100%	N=788
In Cape Coral's downtown/commercial area during the day	54%	N=415	32%	N=250	8%	N=63	5%	N=40	1%	N=6	100%	N=774

Table 5: Question 5

Please rate each of the following characteristics as they relate to Cape Coral as a whole:	Excellent		Good		Fair		Poor		Total	
Traffic flow on major streets	4%	N=33	37%	N=289	37%	N=287	21%	N=163	100%	N=772
Ease of public parking	9%	N=67	46%	N=348	33%	N=254	12%	N=95	100%	N=764
Ease of travel by car in Cape Coral	10%	N=76	45%	N=346	35%	N=271	11%	N=82	100%	N=775
Ease of travel by public transportation in Cape Coral	5%	N=18	18%	N=60	25%	N=82	52%	N=170	100%	N=330
Ease of travel by bicycle in Cape Coral	8%	N=48	24%	N=136	30%	N=173	38%	N=215	100%	N=572
Ease of walking in Cape Coral	9%	N=63	29%	N=208	30%	N=216	32%	N=227	100%	N=714
Availability of paths and walking trails	7%	N=46	22%	N=150	29%	N=198	42%	N=290	100%	N=684
Air quality	34%	N=261	53%	N=404	11%	N=85	2%	N=15	100%	N=765
Cleanliness of Cape Coral	19%	N=152	49%	N=382	25%	N=196	6%	N=50	100%	N=780
Overall appearance of Cape Coral	14%	N=107	45%	N=356	32%	N=251	9%	N=69	100%	N=783
Public places where people want to spend time	11%	N=81	42%	N=320	32%	N=244	15%	N=117	100%	N=762
Variety of housing options	11%	N=80	43%	N=313	31%	N=230	15%	N=112	100%	N=735
Availability of affordable quality housing	10%	N=67	35%	N=237	30%	N=203	25%	N=169	100%	N=676
Fitness opportunities (including exercise classes and paths or trails, etc.)	12%	N=86	37%	N=266	31%	N=226	19%	N=140	100%	N=718
Recreational opportunities	14%	N=108	40%	N=296	30%	N=225	16%	N=117	100%	N=746
Availability of affordable quality food	23%	N=175	51%	N=396	19%	N=149	7%	N=55	100%	N=775
Availability of affordable quality health care	18%	N=134	44%	N=325	26%	N=194	11%	N=82	100%	N=735
Availability of preventive health services	19%	N=127	47%	N=319	25%	N=169	10%	N=71	100%	N=686
Availability of affordable quality mental health care	12%	N=45	22%	N=79	24%	N=88	42%	N=153	100%	N=365

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Table 6: Question 6

Please rate each of the following characteristics as they relate to Cape Coral as a whole:	Excellent		Good		Fair		Poor		Total	
Availability of affordable quality child care/preschool	20%	N=59	37%	N=106	29%	N=85	14%	N=40	100%	N=290
K-12 education	22%	N=94	46%	N=198	25%	N=106	7%	N=29	100%	N=427
Adult educational opportunities	9%	N=44	33%	N=156	35%	N=168	23%	N=110	100%	N=478
Opportunities to attend cultural/arts/music activities	11%	N=80	34%	N=240	33%	N=230	22%	N=155	100%	N=705
Opportunities to participate in religious or spiritual events and activities	27%	N=152	53%	N=296	17%	N=92	3%	N=17	100%	N=557
Employment opportunities	4%	N=20	19%	N=108	39%	N=217	38%	N=215	100%	N=560
Shopping opportunities	13%	N=98	43%	N=329	33%	N=247	11%	N=84	100%	N=758
Cost of living in Cape Coral	7%	N=55	41%	N=311	38%	N=285	14%	N=109	100%	N=760
Overall quality of business and service establishments in Cape Coral	10%	N=78	49%	N=367	35%	N=264	6%	N=47	100%	N=756
Vibrant downtown/commercial area	6%	N=41	28%	N=206	40%	N=295	27%	N=202	100%	N=744
Overall quality of new development in Cape Coral	7%	N=51	36%	N=262	39%	N=281	18%	N=129	100%	N=723
Opportunities to participate in social events and activities	13%	N=97	41%	N=293	34%	N=241	12%	N=88	100%	N=719
Opportunities to volunteer	26%	N=157	51%	N=301	18%	N=110	5%	N=27	100%	N=595
Opportunities to participate in community matters	18%	N=111	42%	N=263	28%	N=178	13%	N=80	100%	N=632
Openness and acceptance of the community toward people of diverse backgrounds	14%	N=90	45%	N=278	27%	N=166	14%	N=87	100%	N=621
Neighborliness of residents in Cape Coral	14%	N=105	39%	N=290	31%	N=228	16%	N=119	100%	N=742

Table 7: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Made efforts to conserve water	5%	N=38	95%	N=722	100%	N=760
Made efforts to make your home more energy efficient	21%	N=159	79%	N=600	100%	N=759
Observed a code violation or other hazard in Cape Coral (weeds, abandoned buildings, etc.)	26%	N=197	74%	N=557	100%	N=754
Household member was a victim of a crime in Cape Coral	90%	N=685	10%	N=77	100%	N=762
Reported a crime to the police in Cape Coral	79%	N=606	21%	N=157	100%	N=763
Stocked supplies in preparation for an emergency	37%	N=281	63%	N=478	100%	N=759
Campaigned or advocated for an issue, cause or candidate	55%	N=415	45%	N=345	100%	N=760
Contacted the City of Cape Coral (in-person, phone, email or web) for help or information	31%	N=237	69%	N=525	100%	N=762
Contacted Cape Coral elected officials (in-person, phone, email or web) to express your opinion	57%	N=438	43%	N=325	100%	N=763

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Table 8: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Cape Coral?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Used Cape Coral recreation centers or their services	7%	N=52	15%	N=117	35%	N=264	43%	N=323	100%	N=756
Visited a neighborhood park or City park	12%	N=93	26%	N=197	43%	N=326	18%	N=138	100%	N=754
Used Cape Coral public libraries or their services	9%	N=70	23%	N=173	34%	N=255	34%	N=255	100%	N=753
Participated in religious or spiritual activities in Cape Coral	12%	N=89	19%	N=144	17%	N=126	52%	N=394	100%	N=753
Attended a City-sponsored event	1%	N=8	9%	N=64	57%	N=423	34%	N=251	100%	N=746
Used bus, rail, subway or other public transportation instead of driving	1%	N=8	1%	N=8	5%	N=37	93%	N=700	100%	N=753
Carpooled with other adults or children instead of driving alone	5%	N=41	16%	N=120	14%	N=109	64%	N=483	100%	N=753
Walked or biked instead of driving	13%	N=95	15%	N=112	20%	N=151	52%	N=389	100%	N=747
Volunteered your time to some group/activity in Cape Coral	11%	N=79	12%	N=90	26%	N=193	52%	N=390	100%	N=752
Participated in a club	11%	N=82	14%	N=107	14%	N=102	61%	N=456	100%	N=747
Talked to or visited with your immediate neighbors	53%	N=399	26%	N=193	15%	N=116	6%	N=46	100%	N=754
Done a favor for a neighbor	27%	N=204	31%	N=236	30%	N=225	12%	N=89	100%	N=754

Table 9: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Attended a local public meeting	1%	N=10	7%	N=48	30%	N=206	62%	N=433	100%	N=697
Watched (online or on television) a local public meeting	4%	N=29	16%	N=119	32%	N=242	48%	N=357	100%	N=747

Table 10: Question 10

Please rate the quality of each of the following services in Cape Coral:	Excellent		Good		Fair		Poor		Total	
Police/Sheriff services	40%	N=268	42%	N=283	12%	N=83	5%	N=36	100%	N=670
Fire services	52%	N=314	43%	N=259	5%	N=29	1%	N=7	100%	N=609
Ambulance or emergency medical services	52%	N=301	41%	N=236	6%	N=33	1%	N=8	100%	N=578
Crime prevention	26%	N=160	44%	N=269	21%	N=131	9%	N=56	100%	N=616
Fire prevention and education	31%	N=167	51%	N=275	14%	N=73	4%	N=22	100%	N=537
Traffic enforcement	15%	N=104	40%	N=273	24%	N=163	21%	N=140	100%	N=680
Street repair	7%	N=51	28%	N=196	35%	N=248	30%	N=217	100%	N=712
Street cleaning	8%	N=52	38%	N=243	28%	N=183	26%	N=165	100%	N=643
Street lighting	12%	N=85	34%	N=248	30%	N=222	24%	N=175	100%	N=730
Sidewalk maintenance	10%	N=67	38%	N=246	29%	N=187	23%	N=151	100%	N=651
Traffic signal timing	7%	N=52	30%	N=218	30%	N=217	34%	N=246	100%	N=733

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Please rate the quality of each of the following services in Cape Coral:	Excellent		Good		Fair		Poor		Total	
Bus or transit services	10%	N=25	26%	N=63	22%	N=53	41%	N=99	100%	N=240
Garbage collection	35%	N=252	39%	N=281	19%	N=136	8%	N=59	100%	N=728
Recycling	36%	N=256	41%	N=292	18%	N=129	5%	N=39	100%	N=716
Yard waste pick-up	36%	N=254	37%	N=260	17%	N=123	10%	N=73	100%	N=710
Storm drainage	17%	N=109	43%	N=279	25%	N=164	15%	N=98	100%	N=650
Drinking water	13%	N=85	34%	N=229	26%	N=176	28%	N=188	100%	N=678
Sewer services	23%	N=141	56%	N=343	15%	N=92	6%	N=37	100%	N=613
Power (electric and/or gas) utility	34%	N=245	47%	N=343	14%	N=103	5%	N=40	100%	N=731
Utility billing	25%	N=181	45%	N=321	20%	N=139	10%	N=70	100%	N=711
City parks	22%	N=149	43%	N=292	23%	N=156	12%	N=82	100%	N=679
Recreation programs or classes	18%	N=86	41%	N=190	27%	N=127	14%	N=66	100%	N=469
Recreation centers or facilities	17%	N=85	38%	N=191	30%	N=148	15%	N=74	100%	N=498
Land use, planning and zoning	3%	N=19	18%	N=114	31%	N=191	48%	N=297	100%	N=621
Code enforcement (weeds, abandoned buildings, etc.)	7%	N=48	31%	N=213	33%	N=225	29%	N=201	100%	N=687
Animal control	14%	N=74	43%	N=226	25%	N=132	19%	N=99	100%	N=531
Economic development	7%	N=42	30%	N=188	40%	N=247	24%	N=148	100%	N=625
Health services	16%	N=99	50%	N=310	25%	N=152	9%	N=58	100%	N=619
Public library services	45%	N=259	45%	N=264	8%	N=47	2%	N=11	100%	N=581
Public information services	17%	N=101	47%	N=282	27%	N=159	9%	N=53	100%	N=595
Cable television	10%	N=65	33%	N=206	30%	N=188	26%	N=164	100%	N=623
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	22%	N=125	54%	N=305	18%	N=104	6%	N=35	100%	N=569
Preservation of natural areas such as open space, farmlands and greenbelts	7%	N=47	26%	N=169	30%	N=200	37%	N=240	100%	N=656
Cape Coral open space	7%	N=47	24%	N=163	34%	N=226	35%	N=232	100%	N=668
City-sponsored special events	13%	N=82	45%	N=277	31%	N=193	11%	N=68	100%	N=620
Overall customer service by Cape Coral employees (police, receptionists, planners, etc.)	21%	N=143	48%	N=329	22%	N=147	9%	N=64	100%	N=683

Table 11: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
The City of Cape Coral	11%	N=80	46%	N=323	32%	N=228	10%	N=73	100%	N=704
The Federal Government	5%	N=34	31%	N=199	40%	N=257	24%	N=158	100%	N=648



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Table 12: Question 12

Please rate the following categories of Cape Coral government performance:	Excellent		Good		Fair		Poor		Total	
The value of services for the taxes paid to Cape Coral	8%	N=55	32%	N=223	35%	N=247	25%	N=172	100%	N=697
The overall direction that Cape Coral is taking	6%	N=41	25%	N=171	35%	N=240	35%	N=243	100%	N=695
The job Cape Coral government does at welcoming citizen involvement	6%	N=34	23%	N=142	32%	N=195	39%	N=235	100%	N=606
Overall confidence in Cape Coral government	4%	N=31	15%	N=107	30%	N=212	50%	N=350	100%	N=700
Generally acting in the best interest of the community	5%	N=34	19%	N=132	31%	N=218	45%	N=311	100%	N=695
Being honest	5%	N=32	18%	N=114	33%	N=212	45%	N=293	100%	N=651
Treating all residents fairly	6%	N=35	23%	N=144	31%	N=196	41%	N=260	100%	N=635

Table 13: Question 13

Please rate how important, if at all, you think it is for the Cape Coral community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Cape Coral	63%	N=448	31%	N=219	6%	N=44	1%	N=4	100%	N=715
Overall ease of getting to the places you usually have to visit	34%	N=244	47%	N=336	17%	N=122	2%	N=12	100%	N=714
Quality of overall natural environment in Cape Coral	51%	N=364	36%	N=260	13%	N=90	0%	N=3	100%	N=717
Overall "built environment" of Cape Coral (including overall design, buildings, parks and transportation systems)	45%	N=322	41%	N=296	13%	N=90	1%	N=7	100%	N=715
Health and wellness opportunities in Cape Coral	36%	N=254	45%	N=319	17%	N=124	3%	N=18	100%	N=715
Overall opportunities for education and enrichment	29%	N=206	44%	N=317	22%	N=157	5%	N=34	100%	N=714
Overall economic health of Cape Coral	53%	N=378	39%	N=278	8%	N=54	1%	N=8	100%	N=718
Sense of community	38%	N=270	44%	N=312	17%	N=121	2%	N=12	100%	N=715

Table 14: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	2%	N=11	1%	N=8	3%	N=19	14%	N=99	81%	N=569	100%	N=706
Purchase goods or services from a business located in Cape Coral	0%	N=1	0%	N=1	9%	N=64	59%	N=419	32%	N=224	100%	N=709
Eat at least 5 portions of fruits and vegetables a day	3%	N=19	16%	N=116	33%	N=237	33%	N=235	14%	N=101	100%	N=708
Participate in moderate or vigorous physical activity	2%	N=15	12%	N=87	32%	N=230	32%	N=229	21%	N=147	100%	N=708
Read or watch local news (via television, paper, computer, etc.)	1%	N=5	4%	N=28	11%	N=75	27%	N=189	58%	N=412	100%	N=709
Vote in local elections	4%	N=31	1%	N=7	4%	N=32	14%	N=102	76%	N=540	100%	N=712

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Table 15: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	24%	N=170
Very good	48%	N=344
Good	23%	N=163
Fair	4%	N=30
Poor	1%	N=4
Total	100%	N=711

Table 16: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	9%	N=63
Somewhat positive	27%	N=191
Neutral	46%	N=326
Somewhat negative	16%	N=112
Very negative	3%	N=20
Total	100%	N=712

Table 17: Question D4

What is your employment status?	Percent	Number
Working full time for pay	40%	N=283
Working part time for pay	9%	N=65
Unemployed, looking for paid work	2%	N=17
Unemployed, not looking for paid work	3%	N=19
Fully retired	46%	N=327
Total	100%	N=711

Table 18: Question D5

Do you work inside the boundaries of Cape Coral?	Percent	Number
Yes, outside the home	21%	N=145
Yes, from home	14%	N=96
No	65%	N=447
Total	100%	N=688

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Table 19: Question D6

How many years have you lived in Cape Coral?	Percent	Number
Less than 2 years	10%	N=73
2 to 5 years	24%	N=173
6 to 10 years	18%	N=129
11 to 20 years	26%	N=185
More than 20 years	21%	N=150
Total	100%	N=710

Table 20: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	92%	N=656
Building with two or more homes (duplex, townhome, apartment or condominium)	8%	N=55
Mobile home	0%	N=0
Other	0%	N=1
Total	100%	N=712

Table 21: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	6%	N=44
Owned	94%	N=661
Total	100%	N=705

Table 22: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	3%	N=21
\$300 to \$599 per month	13%	N=88
\$600 to \$999 per month	19%	N=134
\$1,000 to \$1,499 per month	29%	N=198
\$1,500 to \$2,499 per month	26%	N=182
\$2,500 or more per month	10%	N=67
Total	100%	N=690

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Table 23: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	79%	N=558
Yes	21%	N=148
Total	100%	N=706

Table 24: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	51%	N=361
Yes	49%	N=346
Total	100%	N=707

Table 25: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	4%	N=29
\$25,000 to \$49,999	18%	N=119
\$50,000 to \$99,999	41%	N=271
\$100,000 to \$149,999	22%	N=146
\$150,000 or more	15%	N=97
Total	100%	N=662

Table 26: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	95%	N=657
Yes, I consider myself to be Spanish, Hispanic or Latino	5%	N=33
Total	100%	N=690

Table 27: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	1%	N=7
Asian, Asian Indian or Pacific Islander	0%	N=3
Black or African American	1%	N=4
White	96%	N=654
Other	4%	N=29

Total may exceed 100% as respondents could select more than one option.

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Table 28: Question D15

In which category is your age?	Percent	Number
18 to 24 years	0%	N=2
25 to 34 years	4%	N=29
35 to 44 years	11%	N=78
45 to 54 years	18%	N=125
55 to 64 years	28%	N=197
65 to 74 years	32%	N=223
75 years or older	7%	N=50
Total	100%	N=704

Table 29: Question D16

What is your sex?	Percent	Number
Female	52%	N=355
Male	48%	N=333
Total	100%	N=688

Table 30: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	67%	N=473
Land line	12%	N=87
Both	21%	N=145
Total	100%	N=705

## Responses including “don’t know”

The following pages contain a complete set of responses to each question on the survey, including the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=“).

Table 31: Question 2

Please rate each of the following characteristics as they relate to Cape Coral as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Overall feeling of safety in Cape Coral	23%	N=183	54%	N=433	18%	N=146	4%	N=31	0%	N=2	100%	N=795
Overall ease of getting to the places you usually have to visit	15%	N=122	50%	N=399	26%	N=205	9%	N=71	0%	N=0	100%	N=797
Quality of overall natural environment in Cape Coral	14%	N=114	44%	N=352	28%	N=224	12%	N=99	1%	N=5	100%	N=794
Overall "built environment" of Cape Coral (including overall design, buildings, parks and transportation systems)	6%	N=46	30%	N=242	41%	N=329	22%	N=174	1%	N=6	100%	N=797
Health and wellness opportunities in Cape Coral	16%	N=125	46%	N=366	27%	N=218	7%	N=57	4%	N=31	100%	N=797
Overall opportunities for education and enrichment	10%	N=83	36%	N=286	28%	N=222	10%	N=81	15%	N=122	100%	N=794
Overall economic health of Cape Coral	8%	N=63	42%	N=332	37%	N=291	9%	N=72	5%	N=39	100%	N=797
Sense of community	11%	N=89	34%	N=275	35%	N=282	18%	N=145	1%	N=7	100%	N=798
Overall image or reputation of Cape Coral	9%	N=72	43%	N=339	30%	N=242	16%	N=131	2%	N=12	100%	N=796

Table 32: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
In your neighborhood during the day	66%	N=519	24%	N=191	6%	N=44	4%	N=29	1%	N=5	0%	N=1	100%	N=789
In Cape Coral's downtown/commercial area during the day	52%	N=415	32%	N=250	8%	N=63	5%	N=40	1%	N=6	2%	N=17	100%	N=791

Table 33: Question 5

Please rate each of the following characteristics as they relate to Cape Coral as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Traffic flow on major streets	4%	N=33	37%	N=289	37%	N=287	21%	N=163	0%	N=0	100%	N=772
Ease of public parking	9%	N=67	45%	N=348	33%	N=254	12%	N=95	2%	N=15	100%	N=779
Ease of travel by car in Cape Coral	10%	N=76	45%	N=346	35%	N=271	11%	N=82	0%	N=0	100%	N=775
Ease of travel by public transportation in Cape Coral	2%	N=18	8%	N=60	10%	N=82	22%	N=170	58%	N=451	100%	N=781
Ease of travel by bicycle in Cape Coral	6%	N=48	17%	N=136	22%	N=173	27%	N=215	27%	N=211	100%	N=783
Ease of walking in Cape Coral	8%	N=63	27%	N=208	28%	N=216	29%	N=227	9%	N=67	100%	N=781
Availability of paths and walking trails	6%	N=46	19%	N=150	25%	N=198	37%	N=290	12%	N=97	100%	N=781
Air quality	33%	N=261	52%	N=404	11%	N=85	2%	N=15	2%	N=17	100%	N=782

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Please rate each of the following characteristics as they relate to Cape Coral as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Cleanliness of Cape Coral	19%	N=152	49%	N=382	25%	N=196	6%	N=50	0%	N=0	100%	N=780
Overall appearance of Cape Coral	14%	N=107	45%	N=356	32%	N=251	9%	N=69	0%	N=0	100%	N=783
Public places where people want to spend time	10%	N=81	41%	N=320	31%	N=244	15%	N=117	3%	N=20	100%	N=782
Variety of housing options	10%	N=80	40%	N=313	29%	N=230	14%	N=112	6%	N=45	100%	N=780
Availability of affordable quality housing	9%	N=67	30%	N=237	26%	N=203	22%	N=169	14%	N=108	100%	N=784
Fitness opportunities (including exercise classes and paths or trails, etc.)	11%	N=86	34%	N=266	29%	N=226	18%	N=140	8%	N=61	100%	N=779
Recreational opportunities	14%	N=108	38%	N=296	29%	N=225	15%	N=117	4%	N=31	100%	N=777
Availability of affordable quality food	22%	N=175	51%	N=396	19%	N=149	7%	N=55	1%	N=7	100%	N=782
Availability of affordable quality health care	17%	N=134	42%	N=325	25%	N=194	10%	N=82	6%	N=47	100%	N=782
Availability of preventive health services	16%	N=127	41%	N=319	22%	N=169	9%	N=71	12%	N=93	100%	N=779
Availability of affordable quality mental health care	6%	N=45	10%	N=79	11%	N=88	20%	N=153	53%	N=416	100%	N=781

Table 34: Question 6

Please rate each of the following characteristics as they relate to Cape Coral as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Availability of affordable quality child care/preschool	8%	N=59	14%	N=106	11%	N=85	5%	N=40	62%	N=471	100%	N=761
K-12 education	12%	N=94	26%	N=198	14%	N=106	4%	N=29	44%	N=332	100%	N=759
Adult educational opportunities	6%	N=44	21%	N=156	22%	N=168	15%	N=110	37%	N=275	100%	N=753
Opportunities to attend cultural/arts/music activities	10%	N=80	31%	N=240	30%	N=230	20%	N=155	7%	N=57	100%	N=762
Opportunities to participate in religious or spiritual events and activities	20%	N=152	39%	N=296	12%	N=92	2%	N=17	27%	N=206	100%	N=763
Employment opportunities	3%	N=20	14%	N=108	28%	N=217	28%	N=215	27%	N=204	100%	N=764
Shopping opportunities	13%	N=98	43%	N=329	32%	N=247	11%	N=84	1%	N=4	100%	N=762
Cost of living in Cape Coral	7%	N=55	41%	N=311	37%	N=285	14%	N=109	0%	N=1	100%	N=761
Overall quality of business and service establishments in Cape Coral	10%	N=78	48%	N=367	35%	N=264	6%	N=47	1%	N=6	100%	N=762
Vibrant downtown/commercial area	5%	N=41	27%	N=206	38%	N=295	26%	N=202	3%	N=23	100%	N=767
Overall quality of new development in Cape Coral	7%	N=51	34%	N=262	37%	N=281	17%	N=129	5%	N=37	100%	N=760
Opportunities to participate in social events and activities	13%	N=97	38%	N=293	32%	N=241	12%	N=88	6%	N=43	100%	N=762
Opportunities to volunteer	20%	N=157	39%	N=301	14%	N=110	4%	N=27	22%	N=171	100%	N=766
Opportunities to participate in community matters	14%	N=111	34%	N=263	23%	N=178	10%	N=80	17%	N=134	100%	N=766
Openness and acceptance of the community toward people of diverse backgrounds	12%	N=90	36%	N=278	22%	N=166	11%	N=87	19%	N=142	100%	N=763
Neighborliness of residents in Cape Coral	14%	N=105	38%	N=290	30%	N=228	16%	N=119	3%	N=23	100%	N=765

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Table 35: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Made efforts to conserve water	5%	N=38	95%	N=722	100%	N=760
Made efforts to make your home more energy efficient	21%	N=159	79%	N=600	100%	N=759
Observed a code violation or other hazard in Cape Coral (weeds, abandoned buildings, etc.)	26%	N=197	74%	N=557	100%	N=754
Household member was a victim of a crime in Cape Coral	90%	N=685	10%	N=77	100%	N=762
Reported a crime to the police in Cape Coral	79%	N=606	21%	N=157	100%	N=763
Stocked supplies in preparation for an emergency	37%	N=281	63%	N=478	100%	N=759
Campaigned or advocated for an issue, cause or candidate	55%	N=415	45%	N=345	100%	N=760
Contacted the City of Cape Coral (in-person, phone, email or web) for help or information	31%	N=237	69%	N=525	100%	N=762
Contacted Cape Coral elected officials (in-person, phone, email or web) to express your opinion	57%	N=438	43%	N=325	100%	N=763

Table 36: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Cape Coral?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Used Cape Coral recreation centers or their services	7%	N=52	15%	N=117	35%	N=264	43%	N=323	100%	N=756
Visited a neighborhood park or City park	12%	N=93	26%	N=197	43%	N=326	18%	N=138	100%	N=754
Used Cape Coral public libraries or their services	9%	N=70	23%	N=173	34%	N=255	34%	N=255	100%	N=753
Participated in religious or spiritual activities in Cape Coral	12%	N=89	19%	N=144	17%	N=126	52%	N=394	100%	N=753
Attended a City-sponsored event	1%	N=8	9%	N=64	57%	N=423	34%	N=251	100%	N=746
Used bus, rail, subway or other public transportation instead of driving	1%	N=8	1%	N=8	5%	N=37	93%	N=700	100%	N=753
Carpooled with other adults or children instead of driving alone	5%	N=41	16%	N=120	14%	N=109	64%	N=483	100%	N=753
Walked or biked instead of driving	13%	N=95	15%	N=112	20%	N=151	52%	N=389	100%	N=747
Volunteered your time to some group/activity in Cape Coral	11%	N=79	12%	N=90	26%	N=193	52%	N=390	100%	N=752
Participated in a club	11%	N=82	14%	N=107	14%	N=102	61%	N=456	100%	N=747
Talked to or visited with your immediate neighbors	53%	N=399	26%	N=193	15%	N=116	6%	N=46	100%	N=754
Done a favor for a neighbor	27%	N=204	31%	N=236	30%	N=225	12%	N=89	100%	N=754

Table 37: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Attended a local public meeting	1%	N=10	7%	N=48	30%	N=206	62%	N=433	100%	N=697
Watched (online or on television) a local public meeting	4%	N=29	16%	N=119	32%	N=242	48%	N=357	100%	N=747



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Table 38: Question 10

Please rate the quality of each of the following services in Cape Coral:	Excellent		Good		Fair		Poor		Don't know		Total	
Police/Sheriff services	37%	N=268	39%	N=283	11%	N=83	5%	N=36	8%	N=57	100%	N=727
Fire services	43%	N=314	35%	N=259	4%	N=29	1%	N=7	17%	N=129	100%	N=738
Ambulance or emergency medical services	41%	N=301	32%	N=236	4%	N=33	1%	N=8	22%	N=161	100%	N=739
Crime prevention	22%	N=160	37%	N=269	18%	N=131	8%	N=56	16%	N=120	100%	N=736
Fire prevention and education	23%	N=167	37%	N=275	10%	N=73	3%	N=22	27%	N=202	100%	N=739
Traffic enforcement	14%	N=104	37%	N=273	22%	N=163	19%	N=140	8%	N=60	100%	N=740
Street repair	7%	N=51	27%	N=196	34%	N=248	29%	N=217	4%	N=27	100%	N=739
Street cleaning	7%	N=52	33%	N=243	25%	N=183	23%	N=165	12%	N=89	100%	N=732
Street lighting	12%	N=85	34%	N=248	30%	N=222	24%	N=175	1%	N=6	100%	N=736
Sidewalk maintenance	9%	N=67	33%	N=246	25%	N=187	20%	N=151	12%	N=86	100%	N=737
Traffic signal timing	7%	N=52	29%	N=218	29%	N=217	33%	N=246	1%	N=6	100%	N=739
Bus or transit services	3%	N=25	9%	N=63	7%	N=53	13%	N=99	67%	N=496	100%	N=736
Garbage collection	34%	N=252	38%	N=281	18%	N=136	8%	N=59	1%	N=8	100%	N=736
Recycling	35%	N=256	40%	N=292	18%	N=129	5%	N=39	2%	N=18	100%	N=734
Yard waste pick-up	34%	N=254	35%	N=260	17%	N=123	10%	N=73	4%	N=27	100%	N=737
Storm drainage	15%	N=109	38%	N=279	22%	N=164	13%	N=98	11%	N=82	100%	N=732
Drinking water	12%	N=85	31%	N=229	24%	N=176	25%	N=188	8%	N=61	100%	N=739
Sewer services	19%	N=141	47%	N=343	13%	N=92	5%	N=37	16%	N=117	100%	N=730
Power (electric and/or gas) utility	33%	N=245	47%	N=343	14%	N=103	5%	N=40	1%	N=5	100%	N=736
Utility billing	25%	N=181	44%	N=321	19%	N=139	10%	N=70	3%	N=25	100%	N=736
City parks	20%	N=149	40%	N=292	21%	N=156	11%	N=82	8%	N=58	100%	N=737
Recreation programs or classes	12%	N=86	26%	N=190	17%	N=127	9%	N=66	36%	N=267	100%	N=736
Recreation centers or facilities	12%	N=85	26%	N=191	20%	N=148	10%	N=74	31%	N=228	100%	N=726
Land use, planning and zoning	3%	N=19	15%	N=114	26%	N=191	40%	N=297	16%	N=115	100%	N=736
Code enforcement (weeds, abandoned buildings, etc.)	6%	N=48	29%	N=213	30%	N=225	27%	N=201	7%	N=52	100%	N=739
Animal control	10%	N=74	31%	N=226	18%	N=132	13%	N=99	28%	N=207	100%	N=738
Economic development	6%	N=42	26%	N=188	34%	N=247	20%	N=148	15%	N=109	100%	N=734
Health services	13%	N=99	42%	N=310	21%	N=152	8%	N=58	16%	N=118	100%	N=737
Public library services	35%	N=259	36%	N=264	6%	N=47	2%	N=11	21%	N=152	100%	N=733
Public information services	14%	N=101	38%	N=282	22%	N=159	7%	N=53	19%	N=139	100%	N=734
Cable television	9%	N=65	28%	N=206	26%	N=188	22%	N=164	15%	N=106	100%	N=729
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	17%	N=125	42%	N=305	14%	N=104	5%	N=35	22%	N=160	100%	N=729

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Please rate the quality of each of the following services in Cape Coral:	Excellent		Good		Fair		Poor		Don't know		Total	
Preservation of natural areas such as open space, farmlands and greenbelts	6%	N=47	23%	N=169	27%	N=200	33%	N=240	11%	N=80	100%	N=736
Cape Coral open space	6%	N=47	22%	N=163	31%	N=226	32%	N=232	9%	N=67	100%	N=735
City-sponsored special events	11%	N=82	38%	N=277	26%	N=193	9%	N=68	15%	N=113	100%	N=733
Overall customer service by Cape Coral employees (police, receptionists, planners, etc.)	19%	N=143	45%	N=329	20%	N=147	9%	N=64	8%	N=56	100%	N=739

Table 39: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
The City of Cape Coral	11%	N=80	45%	N=323	32%	N=228	10%	N=73	1%	N=10	100%	N=714
The Federal Government	5%	N=34	27%	N=199	35%	N=257	22%	N=158	12%	N=85	100%	N=733

Table 40: Question 12

Please rate the following categories of Cape Coral government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
The value of services for the taxes paid to Cape Coral	8%	N=55	31%	N=223	35%	N=247	24%	N=172	2%	N=15	100%	N=712
The overall direction that Cape Coral is taking	6%	N=41	24%	N=171	34%	N=240	34%	N=243	3%	N=19	100%	N=714
The job Cape Coral government does at welcoming citizen involvement	5%	N=34	20%	N=142	27%	N=195	33%	N=235	15%	N=109	100%	N=715
Overall confidence in Cape Coral government	4%	N=31	15%	N=107	30%	N=212	49%	N=350	2%	N=17	100%	N=717
Generally acting in the best interest of the community	5%	N=34	18%	N=132	30%	N=218	43%	N=311	3%	N=22	100%	N=717
Being honest	4%	N=32	16%	N=114	30%	N=212	41%	N=293	9%	N=63	100%	N=714
Treating all residents fairly	5%	N=35	20%	N=144	28%	N=196	37%	N=260	11%	N=76	100%	N=711

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Table 41: Question 13

Please rate how important, if at all, you think it is for the Cape Coral community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Cape Coral	63%	N=448	31%	N=219	6%	N=44	1%	N=4	100%	N=715
Overall ease of getting to the places you usually have to visit	34%	N=244	47%	N=336	17%	N=122	2%	N=12	100%	N=714
Quality of overall natural environment in Cape Coral	51%	N=364	36%	N=260	13%	N=90	0%	N=3	100%	N=717
Overall "built environment" of Cape Coral (including overall design, buildings, parks and transportation systems)	45%	N=322	41%	N=296	13%	N=90	1%	N=7	100%	N=715
Health and wellness opportunities in Cape Coral	36%	N=254	45%	N=319	17%	N=124	3%	N=18	100%	N=715
Overall opportunities for education and enrichment	29%	N=206	44%	N=317	22%	N=157	5%	N=34	100%	N=714
Overall economic health of Cape Coral	53%	N=378	39%	N=278	8%	N=54	1%	N=8	100%	N=718
Sense of community	38%	N=270	44%	N=312	17%	N=121	2%	N=12	100%	N=715

Table 42: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	2%	N=11	1%	N=8	3%	N=19	14%	N=99	81%	N=569	100%	N=706
Purchase goods or services from a business located in Cape Coral	0%	N=1	0%	N=1	9%	N=64	59%	N=419	32%	N=224	100%	N=709
Eat at least 5 portions of fruits and vegetables a day	3%	N=19	16%	N=116	33%	N=237	33%	N=235	14%	N=101	100%	N=708
Participate in moderate or vigorous physical activity	2%	N=15	12%	N=87	32%	N=230	32%	N=229	21%	N=147	100%	N=708
Read or watch local news (via television, paper, computer, etc.)	1%	N=5	4%	N=28	11%	N=75	27%	N=189	58%	N=412	100%	N=709
Vote in local elections	4%	N=31	1%	N=7	4%	N=32	14%	N=102	76%	N=540	100%	N=712

Table 43: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	24%	N=170
Very good	48%	N=344
Good	23%	N=163
Fair	4%	N=30
Poor	1%	N=4
Total	100%	N=711

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Table 44: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	9%	N=63
Somewhat positive	27%	N=191
Neutral	46%	N=326
Somewhat negative	16%	N=112
Very negative	3%	N=20
Total	100%	N=712

Table 45: Question D4

What is your employment status?	Percent	Number
Working full time for pay	40%	N=283
Working part time for pay	9%	N=65
Unemployed, looking for paid work	2%	N=17
Unemployed, not looking for paid work	3%	N=19
Fully retired	46%	N=327
Total	100%	N=711

Table 46: Question D5

Do you work inside the boundaries of Cape Coral?	Percent	Number
Yes, outside the home	21%	N=145
Yes, from home	14%	N=96
No	65%	N=447
Total	100%	N=688

Table 47: Question D6

How many years have you lived in Cape Coral?	Percent	Number
Less than 2 years	10%	N=73
2 to 5 years	24%	N=173
6 to 10 years	18%	N=129
11 to 20 years	26%	N=185
More than 20 years	21%	N=150
Total	100%	N=710

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Table 48: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	92%	N=656
Building with two or more homes (duplex, townhome, apartment or condominium)	8%	N=55
Mobile home	0%	N=0
Other	0%	N=1
Total	100%	N=712

Table 49: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	6%	N=44
Owned	94%	N=661
Total	100%	N=705

Table 50: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	3%	N=21
\$300 to \$599 per month	13%	N=88
\$600 to \$999 per month	19%	N=134
\$1,000 to \$1,499 per month	29%	N=198
\$1,500 to \$2,499 per month	26%	N=182
\$2,500 or more per month	10%	N=67
Total	100%	N=690

Table 51: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	79%	N=558
Yes	21%	N=148
Total	100%	N=706

Table 52: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	51%	N=361
Yes	49%	N=346
Total	100%	N=707

Table 53: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	4%	N=29
\$25,000 to \$49,999	18%	N=119
\$50,000 to \$99,999	41%	N=271
\$100,000 to \$149,999	22%	N=146
\$150,000 or more	15%	N=97
Total	100%	N=662

Table 54: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	95%	N=657
Yes, I consider myself to be Spanish, Hispanic or Latino	5%	N=33
Total	100%	N=690

Table 55: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	1%	N=7
Asian, Asian Indian or Pacific Islander	0%	N=3
Black or African American	1%	N=4
White	96%	N=654
Other	4%	N=29

Total may exceed 100% as respondents could select more than one option.

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Table 56: Question D15

In which category is your age?	Percent	Number
18 to 24 years	0%	N=2
25 to 34 years	4%	N=29
35 to 44 years	11%	N=78
45 to 54 years	18%	N=125
55 to 64 years	28%	N=197
65 to 74 years	32%	N=223
75 years or older	7%	N=50
Total	100%	N=704

Table 57: Question D16

What is your sex?	Percent	Number
Female	52%	N=355
Male	48%	N=333
Total	100%	N=688

Table 58: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	67%	N=473
Land line	12%	N=87
Both	21%	N=145
Total	100%	N=705