



Partnering with our community for a better tomorrow.



Mission of the Department

To ensure the safety and well-being of our community through a partnership with our citizens.

Vision for the Department

To become the premier law enforcement agency in Florida, striving to attain the highest level of safety in our community.

Department Values

We value professionalism as the ideal conduct that is based upon uncompromising virtues of character that embraces public trust and promotes the relentless pursuit of justice.



Message from the Chief



I am pleased to present to you the Cape Coral Police Department's 2020 Annual Report. Within you will find a wealth of information on the people, programs and processes that keep our agency at the forefront of community policing and engagement, and our city as one of the safest in Florida.

Our mission is to ensure the safety and well-being of our community through a partnership with our citizens, and this report highlights the hard work and commitment that strives toward this goal always. That said, we also constantly seek to improve, evaluating and training toward best practices to attain the highest level of safety for the city of Cape Coral. In 2020, Cape Coral continued the trend of years past by remaining one of the safest cities in Florida with a population over 100,000.

Community policing has been a cornerstone of our mission, and this past year saw change and growth in the development of our Community Services Bureau. Our School Resource Officers engage the city's youth in positive ways, strengthening the bond between us and those we serve.

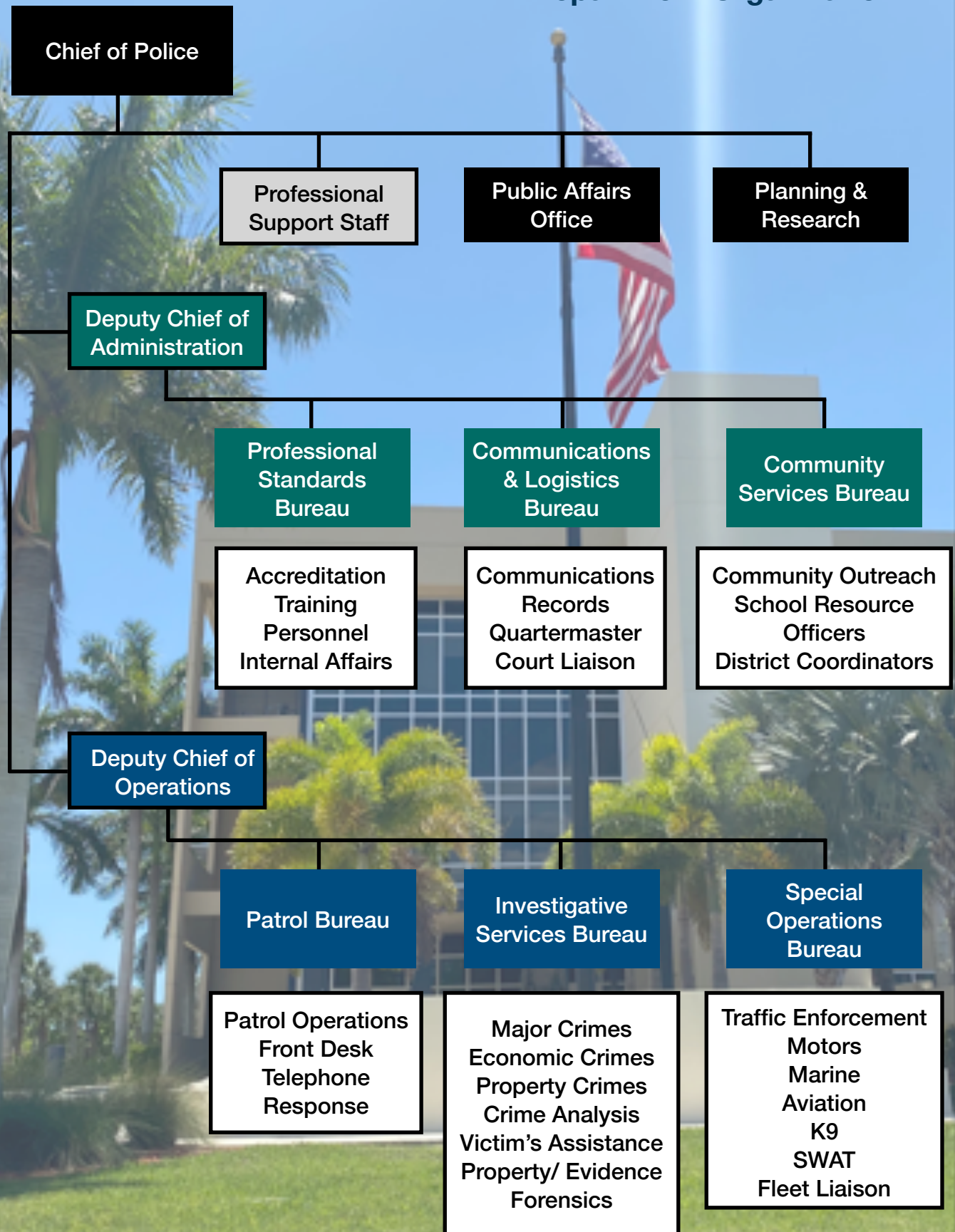
In addition to our dedicated staff and community partnerships, our ongoing and hard-won accreditation through the Commission on Accreditation for Law Enforcement Agencies (CALEA) and the Commission for Florida Law Enforcement Accreditation (CFA) has kept the Cape Coral Police Department moving forward and meeting goals. We have been CALEA-accredited since 1989, and we are one of only a few Florida agencies with Law Enforcement, Communications, and Forensics accreditation.

I could not be more proud and honored to serve as Police Chief for this group of hard-working, dedicated professionals, as well as for such a supportive and strong community. Together I know we can continue to make Cape Coral a safe and wonderful place to live.

A stylized, handwritten signature in dark ink, likely belonging to Anthony Sizemore.

Anthony Sizemore, Chief of Police

Department Organization



Office of the Chief



Deputy Chief Lisa Barnes has been with the Department since 1991 and currently oversees the Operations Branch. This includes the Patrol Bureau, the Investigative Services Bureau, and the Special Operations Bureau. She holds a Bachelor's degree in Professional Administration, and a Master's degree in Public Administration, and is a graduate of the FBI National Academy. She sits on the Executive Boards for the Coalition for a Drug Free SWFL, and for Blue Line Bears, and is an active member of the International Association of Chiefs of Police, the Police Executive Research Forum, Florida Police Chiefs Association, Southwest Florida Police Chiefs Association, and the FBI National Academy Associates.

Deputy Chief Darren McKenna was appointed to this position overseeing the Administration Branch following the retirement of Chief Newlan in 2020. This includes the Professional Standards Bureau, the Communications & Logistics Bureau, and the Community Services Bureau. He has over 26 years of Law Enforcement experience and holds a Bachelor's degree in Criminal Justice, and a Master's degree in Public Administration. He is a graduate of the Florida Leadership Academy, and the International Association of Chiefs of Police (IACP) Leadership in Police Organizations class. He is an active member of the International Association of Chiefs of Police, and the Southwest Florida Police Chiefs Association.



Senior Administrative Specialist Martha LaForest provides direct support to the Chief of Police, and assists the Executive Staff with day-to-day operations and promotes a more effective and efficient operating procedure within the Department. She assists with preparing, analyzing, and maintaining the Department's operating and capital budgets, and helps determine funds and availability. Martha has been with the Department for 14 years, and has a Bachelor's degree from Western Michigan University. She is originally from Northern Michigan.

Grant Writer Shannon Northorp reports directly to the Chief of Police and writes, manages, oversees and collaborates with all grants and grant funded projects within the Department. She started in 2015 and has a background in youth services, including time spent as a Juvenile Probation Officer in Florida. Shannon has a Bachelor's degree in Criminology and is an active member in the Grant Professional's Association (GPA), The South Florida Chapter of the GPA, and the National Grant Management Association (NGMA).



Contract Administrative Technician Jodi Buerer assists the Executive Staff in the Chief's Office. She handles customer service inquiries, performs routine administrative functions, and supports the office in day-to-day operations. Jodi joined the Department in 2020 and is originally from Illinois.

Office of the Chief



Accounts Coordinator Tammy Gair reports to the Deputy Chief of Administration and works closely with the Bureau Commanders of the Administrative Branch to manage and validate their day-to-day financial business and assigned budgets. Tammy started with the City in 2012, and came to the Department in 2013. She has a background in business.

Accounts Coordinator Jessica Allen reports to the Deputy Chief of Operations and is assigned to manage the budget and day-to-day financial needs of the Investigative Services Bureau. She coordinates with the Accounts Coordinators assigned to the Patrol and Special Operations Bureaus to ensure the financial integrity of the Operations Branch.



Public Affairs Sergeant Patrick O'Grady oversees the public information efforts of the Department, which includes the website, social media activity, and some community outreach efforts. Public Affairs also serves as the direct liaison with local, regional and national news platforms, and is part of the City's communications team. He has over 27 years of law enforcement experience, and holds numerous advanced and specialized certifications. Sergeant O'Grady has a Bachelor's degree in Criminal Justice, and is an active member of the National Information Officer's Association (NIOA) and the Florida Law Enforcement Public Information Officer's Association (FLEPIOA).

Public Affairs Officer Phil Mullen works with Sergeant O'Grady in support of all Public Affairs activity for the Department. He has been with the Department since 2007, served as a Field Training Officer, and a member of the Honor Guard. Officer Mullen has received two Lifesaving awards, and is the recipient of the Department's highest honor, the Medal of Honor. He has a Bachelor's degree in Public Safety Administration, and is an active member of the National Information Officer's Association (NIOA) and the Florida Law Enforcement Public Information Officer's Association (FLEPIOA).



Planning & Research Officer Jason Wallace provides project management, program analysis, staffing and workload analysis, performance measurement, and assists the Executive Staff with developing short and long-term goals, and high level budget planning. He has been with the Department since 2007, prior to which he served with the US Coast Guard. He has an Associate's degree in Environmental Safety and Security Technologies, a Bachelor's degree in Criminal Justice Administration, and a Master's degree in Organizational Leadership. He is an active member of the International Association of Law Enforcement Planners (IALEP), the Coast Guard Tactical Law Enforcement Officer's Association (CGTLEA) and is an associate member of the International Association of Chiefs of Police (IACP).

Patrol Bureau - Operations



The Patrol Bureau is the backbone of the Cape Coral Police Department. This Bureau is the largest operational component, comprised of the first responders who most citizens come into contact with on a daily basis. These officers are involved in almost every aspect of every incident, activity and investigation within the community. They carry the responsibility of being the “face” of the department and first line of service to our community. Patrol officers are on duty protecting persons and property 24-hours per day, 365 days per year.

Patrol officers work 12-hour shifts, and are divided into four platoons. Two day shifts, and two night shifts. Each platoon consists of a Watch Commander at the rank of Lieutenant, three Sergeants, and approximately 30 Officers. Additional support is provided by four Public Service Aides, and members of the Police Volunteer Unit.



Captain Jack Fulop oversees the Patrol Bureau. He has 25 years of law enforcement experience and has served as a Patrol Officer, a Field Training Officer, an Officer assigned to the Street Crimes Unit as well as a SWAT Entry Operator and a member of the Sniper Team.

As a supervisor Captain Fulop has served as a Patrol Sergeant, a Sergeant overseeing the Street Crimes Unit, a Sergeant in Vice Intelligence and Narcotics Unit, and as the SWAT Sniper Team Leader. As a Lieutenant he served as a Watch Commander, the Field Training Officer Coordinator, the Special Operations Bureau Lieutenant, and as an Assistant SWAT Team Commander. Captain Fulop holds a Bachelor of Arts degree in Criminology from Florida Southern College.

Accounts Coordinator Marie Mullins assists Captain Fulop with managing the Patrol budget and handles the day-to-day financial business of the Bureau along with providing administrative support. She has been with the City since 2007, and joined the Department in 2010. Marie has a Bachelor's degree in Business Administration.



Special Operations Bureau - Operations



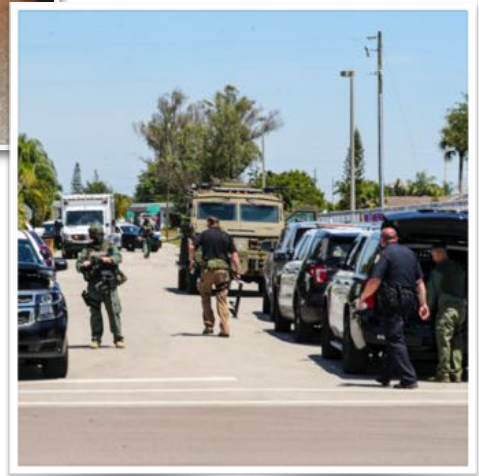
This Bureau is one of the most diverse at the Cape Coral Police Department, with responsibility for specialized and targeted enforcement activities, and special events within the City. Special Operations Bureau is comprised of the following units: Aggressive Driving Enforcement, Aviation, Impaired Driving Enforcement, K9, Marine Enforcement, Major Crash Investigations, Fleet Liaison, and the Motorcycle Unit. The Police Volunteers are also managed within this Bureau.

The Department Special Response Group (SRG), which includes Special Weapons and Tactics (SWAT), and the Crisis Negotiation Team, falls under this Bureau also; even though many of the officers who serve as SRG members are assigned full-time to other duties in the Department.



Captain Phil Van Landschoot is currently assigned as the Special Operations Bureau Commander. Captain Van Landschoot has over 23 years of law enforcement experience with a variety of assignments and leadership roles, each with increasing levels of authority and responsibility. He holds a Master of Science in Law Enforcement and Public Safety Leadership from the University of San Diego, a Bachelor of Science in Education, Training and Development from Southern Illinois University, is a Class 26 graduate of the Florida Criminal Justice Executive Institute, Florida Leadership Academy and a long-standing member of the International Association of Chiefs of Police (IACP).

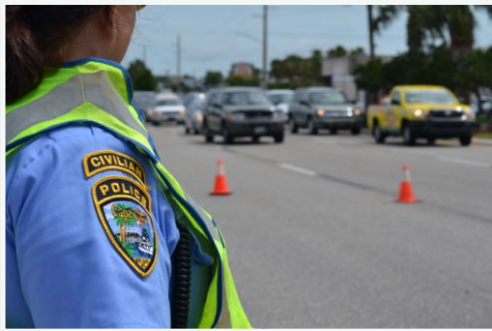
Accounts Coordinator Amy McGarry assists Captain Van Landschoot with maintaining the Bureau's budget and handles the day-to-day financial business of the Bureau along with providing administrative support. She was hired by the City in 2007, and joined the Department in 2012.



Police Volunteer Unit - Operations



The Police Volunteer Unit (PVU) falls under the umbrella of the Special Operations Bureau and is comprised of community members that want to help others and give something back to the City of Cape Coral. They attend classroom and on-the-job training to become members of the PVU, and have ongoing requirements to remain active members. They work in many areas and fill many rolls within the Department, and are assigned to one of three PVU divisions, including Road Patrol, Marine Patrol, and Administration. Volunteers assist with community outreach programs, staff the Information Desks at Police Headquarters and at City Hall, assist officers with traffic control, work at special events, and much more. More information can be found on the Department website at: www.capecops.com/police-volunteer-unit/



Even though the unit was closed for six months due to COVID restrictions, PVU members participated in over 3,111 service calls during calendar year 2020, and logged 24,080 volunteer hours for an approximate payroll savings of \$654,976.00 (using \$27.20 as the 2020 hourly rate, as indicated by www.independentsector.org).

Some examples of the unit's hard work include: 814 assists at traffic crash scenes, 663 disabled motorist assists, 345 vacation house checks, and 144 vehicle transports assisting the Fleet Liaison. Volunteers also assist with fingerprinting and other services. During the past year Volunteers fingerprinted 546 adults, distributed 278 DNA kits, and logged 514 Child ID Prints (CHiPs).



Investigative Services Bureau - Operations

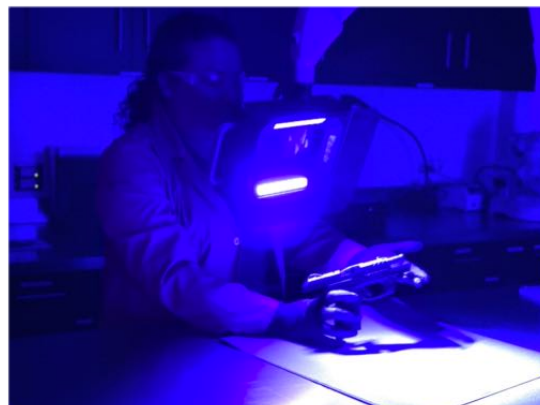
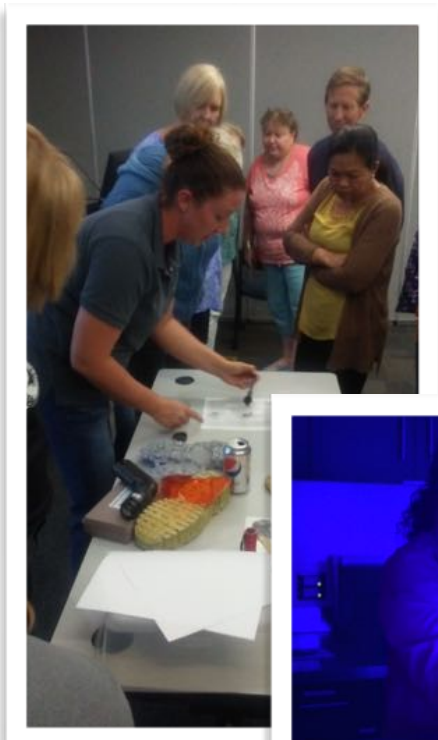


The Investigative Services Bureau is responsible for long-term, in depth, under-cover and technical investigations of criminal activity occurring within our city. The Bureau is comprised of the following units: Major Crimes, Property Crimes, Vice-Narcotics, Economic Crimes, Crime Analysis, Intelligence, Evidence/ Property, Forensics, and Victim's Assistance. Every Detective, Technician, Analyst, Advocate, and Specialist assigned to this Bureau provide important capabilities to the Department.



Interim Captain Mark Morreal was appointed to lead the Investigative Services Bureau following the retirement of Chief Newlan in 2020. He began his career in Law Enforcement with the Cape Coral Police Department in 1992. Over the past 29 years, he has worked multiple assignments; many within this Bureau as a Detective, Task Force member, and Detective Sergeant. He has an Associate's degree in Security Administration, and a Bachelor's degree in Criminal Justice, is a graduate of the Florida Leadership Academy, and is a Certified Fraud Examiner.

Forensic & Evidence Supervisor Lawrence Stringham started with the Department in 1997, and was promoted to his current position in 2005. Prior to that he served with the US Air Force, and worked for both the University of Arkansas at Little Rock Police Department, and then the Hernando County FL Sheriff's Office. Larry is a past president and current board member for the International Association for Identification, and chair of their Management Committee. He is an instructor for Tri Tech Forensics, an Adjunct Professor for the University of Arkansas Criminal Justice Institute, and President of LES Forensics.



Communications & Logistics Bureau - *Administration*



This Bureau is responsible for Police and Fire radio communications and Computer Aided Dispatch (CAD) services through the Communications Center, which also processes all emergency and non-emergency calls for service; the Records Section, the Quartermaster Section, the Court Liaison, and False Alarm Reduction Unit. In short, the Department could not function without the support of this critical Bureau, which is staffed 24 hours a day, 365 days a year by professional staff members.

The Communications Center follows the Association of Public-Safety Communications Officials - International (APCO) model, and is CALEA Public Safety Communications Center Accredited, in addition to the Department as a whole maintaining CALEA Accreditation as Law Enforcement Agency. At the time of this report, we are one of a very small number of agencies to be dual certified.



Commander Tazkoma Burgoyne has been with the Cape Coral Police Department since January of 2001, and is currently the Communication and Logistical Support Bureau Commander. Tazkoma started out as a Telecommunicator; and promoted through the ranks to lead the Bureau. The Commander has her Florida State DOH Certificate and has been the Terminal Agency Coordinator for FCIC/NCIC and Point of Contact for the DAVID system. She also has an Associate's degree in Applied Science in Public Safety Communications along with her APCO Police and Fire Communications Instructor certifications. She is also a member of the Cape Coral Rotary Club and on the Board of Directors.

Communications Manager Marquilla James originally started with the Department in 2003, and after a brief hiatus re-started in 2007. She currently manages the Communications Center, supervising 911 Operators and Dispatchers. She has an Associate's degree, and is currently working towards a Bachelor's degree in Public Safety Management. She is an active member of both APCO and the National Organization of Black Law Enforcement Executives (NOBLE).



Records Supervisor Holly Manocchi started working for the city in 1996, and has been with the Police Department since 1999. She currently manages the Records Section, which process, validates, and archives every report and other official record generated by the Department, all while ensuring compliance with Florida records laws. She holds numerous executive, secretarial, and records management certifications.



Community Services Bureau - *Administration*



The Community Services Bureau was created to better focus resources towards our goals for improved police and community relations, and to meet the need for safe schools in our community. This Bureau includes School Resource Officers, District Resource Coordinators, Police Explorers, and Community Outreach. The School Resource Unit at one time provided three School Resource Officers to the City Charter Schools, but now houses 30 School Resource Officers and three Sergeants. Four District Resource Coordinators were relocated from Patrol Bureau, and have expanded their duties to include additional community policing roles; we are reviewing the potential need to expand this unit to eight officers in the future. The Department's Community Outreach Coordinator is attached to this Bureau as well and manages several activities, including the Do the Right Thing program which recognizes school-aged children for positive actions, and the Read Across America program which encourages literacy.



Captain Michael Catania has 31 years of law enforcement experience. During his career, he has been assigned to the Patrol, Investigative Services, Special Operations, and Professional Standards Bureaus. Captain Catania is currently the Bureau Commander overseeing the Community Services Bureau. He is a graduate of Hodges University with a Bachelor's degree in Criminal Justice, a graduate of the Florida Leadership Academy, and a graduate of the Senior Management Institute of Police in executive strategic management.



Although COVID-19 impacted how we interacted with our community, we made every attempt to continue our community engagement activities. At times, our personnel had to wear masks, and socially distance, but the need for many of these programs was evident. We still managed to Fill the Boat, Shop with a Cop, and give away turkeys for the holidays. We participated in several birthday parades, staffed mobile food distribution sites, and held a ceremony to swear in Kayden Kafka in support of the Kids Wish Network.

Professional Standards Bureau - *Administration*



This Bureau handles recruitment, hiring and testing, training, internal affairs, accreditation and payroll for the Department. Every employee, including both Professional Staff and Officer is processed by the Personnel Unit. All training, both internal and external is administered by the Training Unit. Every policy, procedure and document in use by the Department is validated and administered by this Bureau. Every proof, review, assessment and inspection relating to accreditation is managed by the Accreditation Office.



Captain Dana Coston is a 24-year law enforcement veteran who oversees the Professional Standards Bureau. He has been assigned as the Public Affairs Officer, and helped create the Community Service Bureau in 2018. He holds a Bachelor's degree in Political Science and History, and has belonged to several prestigious professional organizations, including the International Association of Law Enforcement Planners (IALEP), the National Information Officers Association (NIOA), the Florida Law Enforcement Public Information Officers Association (FLEPIOA), and the Florida Public Relations Association (FPRA), The National Association of School Resource Officers (NASRO), and the Association of Threat Assessment Professionals (ATAP). Captain Coston has instructed agencies across the state and the country in police/crisis communications and was an adjunct instructor for the FBI Academy, teaching Human Intelligence Collection.

Administrative Specialist Collette Haenes is the Department's Timekeeper. She is the Department's liaison to the City Payroll team, and ensures that all our personnel are paid correctly and on time. She also manages the off duty detail system and works with businesses and community members who need support from our officers. Collette started with the Department in 2015 and has received multiple awards, including being named Civilian Employee of the Year in 2017.



Customer Service Representative Rhonda Kemerer responds to customer inquiries, provides administrative and clerical support to the Bureau and keeps the river of paperwork flowing. She started with the City in 2007, and joined the Police Department in 2015. During her time here she has been attached to the Training Unit, assigned briefly as an Evidence Technician, and recently transferred into her current position supporting the Professional Standards Bureau.





Accomplishments

Multi-Accredited Agency

One of Cape Coral Police Department's ongoing efforts is to establish and maintain an excellent level of service based on industry standards. We include this idea in our strategic plan and at every level in the Department. Accreditation is a means for us to meet this goal because it subjects our agency to detailed review by outside entities and holds us to the high industry standards set by the accrediting bodies.



Accreditation is an ongoing process, driving policy and procedure decisions that keep participating agencies, like CCPD, operating at a standard level of service the community can be proud of.

During 2020 we held and maintained the following:

- Commission on Accreditation for Law Enforcement (CALEA) for Law Enforcement; Accredited continuously since November 18, 1989; including Meritorious, with Excellence and Gold Standard, and we are considered a Flagship Agency.
- CALEA Public Safety Communications; accredited since July 26, 2014.
- Commission for Florida Law Enforcement Accreditation (CFA); certified since October 6, 2004.
- NSI/ National Accreditation Board ISO/ IEC 17020 Accreditation for Forensics Laboratory; issued February 19, 2018.
- In December 2020, the Forensics Unit was assessed for accreditation in latent examination of fingerprints by ANAB. The Unit met the best-practiced standards and gained accreditation.

COPS Grant Recipient

In 2018, after a series of tragedies in schools, both nationally and here in Florida, the Florida Legislature passed a law governing the relationship between law enforcement and the school system. Because of this, the Cape Coral Police Department was faced with revamping our School Resource Officer (SRO) program. It grew from three dedicated SROs assigned to City Charter Schools to a complete unit consisting of 25 full-time SROs and two dedicated School Sergeants, practically overnight. Since that initial expansion, the unit has continued to expand to meet service demand and currently consists of 30 SROs and three School Sergeants.

In June 2020, the Cape Coral Police Department was awarded a \$500,000 grant from the Department of Justice Office of Community Oriented Policing Services (COPS). The COPS Program is a competitive award program intended to reduce crime and advance public safety through community policing by providing direct funding for hiring career law enforcement officers. The Department hired four additional officers through this grant, which allowed us to increase the number of SROs, augmenting our high school School Resource Officer coverage to two officers per school. This addition increased the program's impact on youth activities and influenced a reduction in youth-related crimes.



Police Training Facility Funding Approval

Several years ago, the Cape Coral Police Department identified the need to have its own training facility located within the City limits. The concept for a training facility has been in the development stage for several years and will primarily be used for high-liability training. The facility will include an indoor gun range and space for scenario-based training. Currently, the Department uses facilities outside of the City for this type of training, much of which is mandated by law or defined in accreditation requirements.

In 2020, capital funding of \$6.2 million from Police Protection Impact Fees (Special Revenue Fund) was made available for the design and construction of the Training Facility, which will be located in NW Cape Coral. Once the new facility is operational, the City will benefit from reduced training costs and improved employee training. Completion is scheduled for the end of 2022.



Recruitment & Hiring

For many police departments, recruiting qualified candidates to join the force is highly challenging for the agency and the applicants. Police officer candidates face a time-consuming and rigorous process that includes several tests (physical, written, and oral board), a comprehensive background investigation, physiological evaluation, and a polygraph test. Only a small portion of the total number of applicants can be hired, and it is not uncommon for some to withdraw along the way.

To meet the increased demand for officers this year, our recruiters used several innovative approaches to seek qualified candidates. These included targeted Facebook ads, increased social media recruitment efforts, advertisements on billboards, ads in numerous professional and cultural publications, and we even handmade recruiting stickers for Department vehicles.

COVID-19 impacted all facets of our work, including recruitment and hiring. Any processes requiring extended face-to-face time, such as training in the communications center, were placed on hold.

Even with the pandemic, CCPD was able to put together some impressive recruitment numbers:

- 1,565 applicants processed for law enforcement officer positions
- 30 applicants hired as police officers/trainees



Retirements

Professional Staff:

Karen Fagan - CSR
Donalda Duffy - CSR

Sworn Personnel:

John Anderson - Officer
Christopher Ellis- Captain
David Gardiner- Officer
Kurt Grau - Detective
Robert Jaffarian - Officer
David Newlan - Chief
Robert Reese - Officer
Kevin Taylor - Detective

Promotions

Professional Staff:

Rhonda Kemerer - Evidence
Technician
Robin Rogers - Crime
Analyst

Sworn Personnel:

Dana Coston - Captain
Angela Fleming - Lieutenant
Daniel Leger - Sergeant



New Hires

Professional Staff:

Laura Campbell
Stephanie Folsom
Bernard Lefebvre
Angela Napoli-Lipes
Karin Organo
Natalie Perez
Nailin Pita
Doreen Robertson
Carrie Simonetti
Sarah Stamm
Heather Wood
Jodi Buerer
Heather Tischer
Peyton Turregano

Sworn Personnel:

Cristian Almendarez
Kara Antonides
Nicholas Bezanson
Jacquilyn Calderone
Jennifer Caple
Emanuele Consigliati
Kristen DiRenzo
Sydney Ellis
Paul Gardiner
John Howes, III
Thomas Hurst
Dragoslav Maksimovic
Jenna Newton
Luis Perez
Davis Rios
Kimberly Sump
Kaitlyn Towers



Awards



Medal of Honor

The Department's highest honor; awarded to a member of the Department who distinguishes him/herself conspicuously by gallantry, heroism, and courage with full knowledge of the risk involved to his/her life, above and beyond the call of duty, while engaged in armed conflict.

Officers Brandon Sancho and Justin DeArmand

On 10/8/19, at approximately 2213 hours, CCPD Dispatch received a 9-1-1 call from a refused caller stating that there was a disturbance between a man and a woman, and they heard a statement about someone "getting a gun." Officers J. DeArmond and B. Sancho arrived and began to approach the scene. The male subject exited the apartment with a handgun in his right hand. Both Officers made announcements and yelled at him to drop the gun. The subject responded by raising the handgun and firing a round. At this point the officers discharged their service weapons, striking the subject. The involved female subject was able to safely leave the apartment; the male subject survived the shooting and was arrested after receiving medical treatment. Officers Sancho and DeArmond acted with no regard for their own safety, knowing of the risk involved in this situation. For these reasons they were awarded the Cape Coral Police Department's highest award, the Medal of Honor.

2020 Officer of the Year:

Detective John Howes

Lifesaving Awards:

Officer Jordan Perez
Officer Kelsey Meadows
Officer Cortney Hamilton-Reyes,
and Lieutenant Angela Fleming
Officer Christy Periam

Meritorious Service Award:

Officers Daniel Rush, Brandon
Sancho, Nicholas Issacs, Ronny
Greenup, Dragoslav Maksimovic

Chief Special Recognition Awards:

Master Sergeant James Lear
Lieutenant Angela Fleming,
Sergeant James Carson, and Officer
Randall Miller
Officer Walter Herman
Officer Sydney Wilcox
Officer Coby Palmer



CAPE CORAL POLICE DEPARTMENT



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