



CHIEF DAVID NEWLAN

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A MESSAGE FROM THE CHIEF

I would like to welcome you to the Cape Coral Police Department's 2018 Annual Report and thank you for taking the time to look back on some of the things we have accomplished. I am very proud of this agency and the men and women who serve our community.

The Cape Coral Police Department is committed to employing policing strategies to reduce crime and keep our citizens safe. The success of our mission is dependent upon a partnership with our community members, working together to make Cape Coral the premier city in Florida.

The men and women of the Cape Coral Police Department engage our community to foster positive and lasting relationships to improve our community policing service. Together, we continue to make the City of Cape Coral one of the safest places to live, visit, and raise our families. This is a priority for us, and one of the motivating reasons for reconstituting the Community Services Bureau this year. As part of this effort, we also increased our School Resource Officer program to include 25 schools, which necessitated hiring 23 new School Resource Officers. Our organization is comprised of highly trained and dedicated professionals who serve our community with respect and empathy.

In 2017, according to the Florida Department of Law Enforcement (FDLE) and Federal Bureau of Investigations (FBI) ranking of safest cities, Cape Coral is the second safest city in Florida with a population over 150,000 for overall crime; and safest for violent crime. 2018 looks to be a continuation of this trend, as soon as the crime statistics are officially released we will know for certain.

Our continued commitment to professionalism is affirmed with our ongoing pursuit of accreditation through the Commission on Accreditation for Law Enforcement Agencies, Inc., (CALEA) and the Commission for Florida Law Enforcement Accreditation (CFA). The Department has been accredited through CALEA since 1989, and received its ninth reaccreditation in 2017, which included the first reaccreditation for our Communications Section. We added the ISO/ IEC 17020 Forensics Laboratory accreditation through the ANSI National Accreditation Board this year, yet another affirmation of the professional commitment and work ethic of our personnel. The Cape Coral Police Department is one of only a handful of agencies in Florida that maintain Law Enforcement, Communications and Forensics accreditation.

Thank you for your continued support.

David Newlan, Chief of Police

Mission

To ensure the safety and well-being of our community through a partnership with our citizens.

Vision

To become the premier law enforcement agency in Florida, striving to attain the highest level of safety for our community.

Values

We value professionalism as the ideal conduct that is based upon the uncompromising virtues of character that embraces public trust and promotes the relentless pursuit of justice.



City Highlights





Largest City in Lee County, FL 120 Square Miles



Estimated full time population of 185,590* with significant seasonal increases



Over 1,700 miles (centerline) of roadways



Over 39 City parks covering a wide range of recreational activities



Police Department is Authorized: 260 Sworn personnel 93 full time Civilian staff 7 part time Civilian staff



Over 400 miles of canals and 46 named lakes, both freshwater and saltwater

Direct access to the Caloosahatchee River and the Matlacha Pass



Cape Coral is the second safest City in Florida (overall) with a population over 150K; and the safest for violent crimes**

^{*}Cape Coral Interactive Growth Model MFM 2016 Model F-00

^{**}According to Florida Department of Law Enforcement (FDLE) and Uniform Crime Reporting (UCR) statistics

POLICE FACILITIES



Police HQ

Police Headquarters & Communications Center

1100 Cultural Park Blvd (239)574-3223, or 911

Staffed 24 hours a day, 365 days a year

Marine Patrol Sub-Station





South District Sub-Station

Marine Patrol Sub-Station

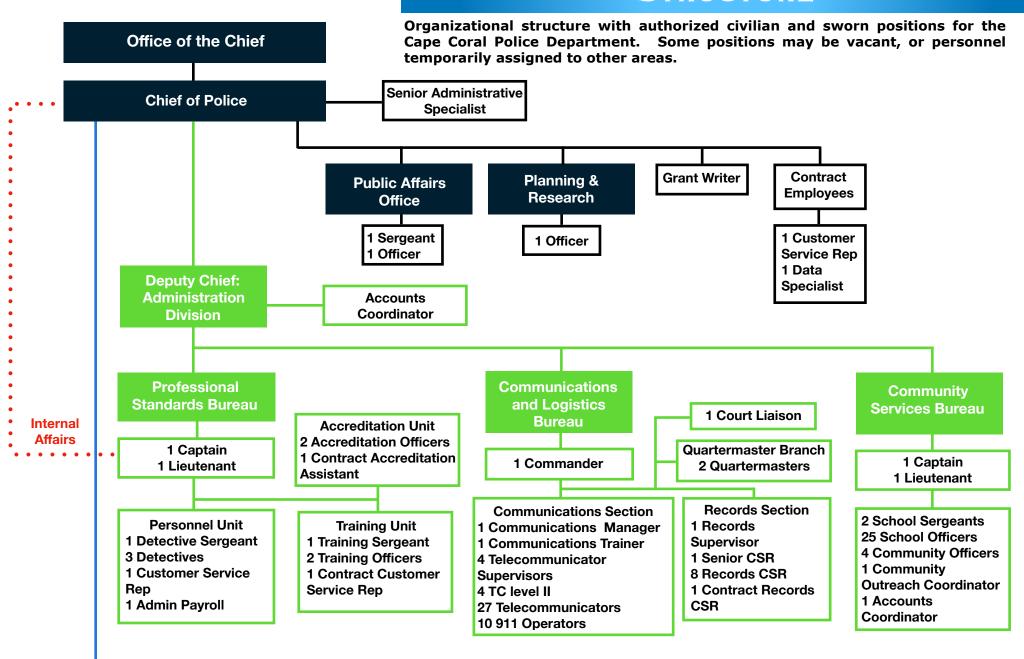
Yacht Club Community
Park, Yacht Basin, Harbor
Masters Office
5819 Driftwood Pkwy

Marine Unit satellite office and vessel storage, not staffed 24 hrs **South District Sub-Station**

Chester Street Resource Center 4816 Chester Street

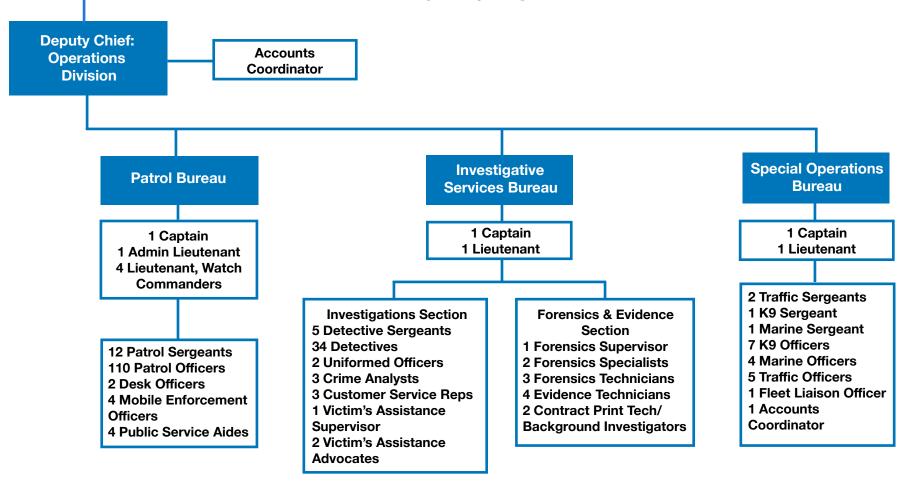
Multi-use City facility, including satellite office for South District Officers

DEPARTMENT ORGANIZATIONAL STRUCTURE



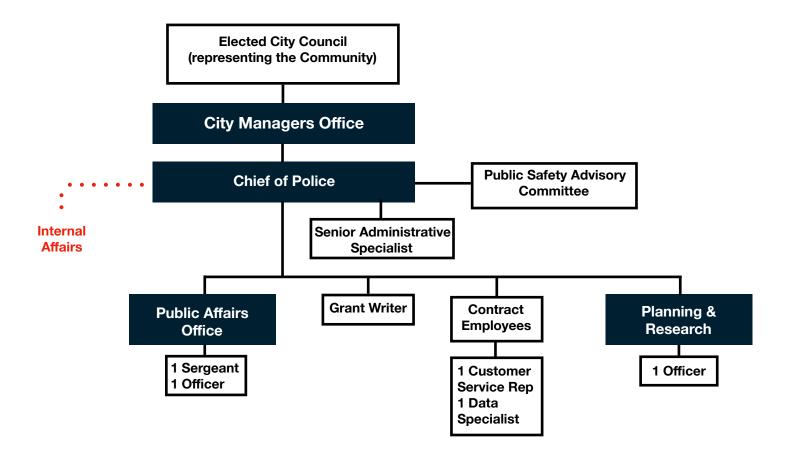
DEPARTMENT ORGANIZATIONAL STRUCTURE

Organizational structure with authorized civilian and sworn positions for the Cape Coral Police Department. Some positions may be vacant, or personnel temporarily assigned to other areas.



OFFICE OF THE CHIEF

Organizational structure with authorized civilian and sworn positions for the Cape Coral Police Department. Some positions may be vacant, or personnel temporarily assigned to other areas.





DAVID NEWLAN

CHIEF OF POLICE









Chief David Newlan has 28 years of law enforcement experience, his entire career with the Cape Coral Police Department. He has experience in various aspects of public safety. During his career, he has been assigned to the Patrol Bureau, Investigative Services Bureau, where he worked in VICE, (including participation in task forces), major crimes and property crimes, and the Professional Standards Bureau where he was responsible for Personnel and Training, Internal Affairs, Budget, policy writing, and accreditation. He holds a Bachelor's degree in Public Administration from Barry University and a Master's degree with a major in Human Resources Development and Administration from Barry University. He is a graduate of the 252nd session of the FBI National Academy. He is also a graduate of the Administrative Officers Management Program at North Carolina State University, a graduate of the Florida Criminal Justice Executive Institute's **Executive Leadership Seminar, and a graduate of the** 58th session of the Police Executive Research Forum Senior Management Institute for Police. Chief Newlan is also a Certified Assessor (Team Leader) for the Commission on Accreditation for Law **Enforcement Agencies (CALEA). Chief Newlan is the** current Chair for the Region 10 Committee, on the board for the Human Services Council, and the current President for the Southwest Florida Police Chief's Association and a member of several organizations: FPCA, IACP, FBINAA, SWFPCA, and the **South Rotary.**

Strategic Outline

- **C.2.e** -Complete a Public Safety Facility Master Plan.
- **D.3** Establish and Maintain Proactive Partnerships with the Community, Local Organizations, and External Government Agencies.
- **E.1.a** (1) Increase Proactive and Targeted Traffic Enforcement and Education Opportunities to Ensure the Safe Movement of Traffic Throughout the City.
- **E.1.a** (2) Continue to Reduce the Number of Severe Injuries and Fatalities related to Traffic Crashes.
- **E.1.C** Implement and Improve upon a Program for Direct Citizen to Chief Communication.
- **E.2.a** Establish and Maintain an Excellent Level of Service Based on Industry Standards.

OFFICE OF THE CHIEF

City Departments, including the Police, collaborate with the City Managers Office to develop a strategic outline for the year. This provides a direction and focus for the Department Heads to direct their resources. These are the sections of the City's Strategic Plan that apply directly to the Police Department, and guide our decision making, actions, and use of resources.



The Office of the Chief is ultimately responsible for the management and coordination of all other functions within the Department. This includes shaping strategy and defining vision. The Chief of Police reports to the City Manager, and is responsible to the residents of Cape Coral.

Along with the Chief of Police and senior administrative staff, this office houses the Public Affairs Unit, Grants Section, and Planning & Research Unit.

GRANTS SECTION

Grant funding is used to supplement the Department's general fund budget. Typically, you will find public safety grants are focused on jurisdictions that have a high crime rate; high poverty and unemployment rates; as well as, have a lack of trust within their community. This proves challenging when the City of Cape Coral is one of the safest cities in Florida. Despite this challenge, the Department acquired \$491,580 in 2018 grants through foundations, local, state and federal funding.

Some important numbers:

\$491,580 = Grant funds acquired for the year, to include:

Range safety equipment
New Marine Unit position
Continued VA Unit funding
Traffic education and enforcement
Covert equipment for ISB
Mobile Command Vehicle retrofit
DRE program funding

82 = Community "Face to Face" events attended by the Chief and/ or Deputy Chiefs

OFFICE OF THE CHIEF

PUBLIC AFFAIRS

The Public Affairs Office plays a critical community relations role; acting as a centralized conduit of information between the Public, the Media, the and other Department, private, public, and governmental agencies. The Office welcomed Master Sergeant Allan Kolak this year as the new lead Lieutenant Dana Coston was PAO. tasked with helping to stand up the new Community Services Bureau and has taken on that challenge alongside the other new Bureau members.

Other news this year includes the adoption of the Ring Neighbors program as a new tool for working with the Community to fight crime.











Some important numbers:

across social media platforms

596 = Media releases and alerts



1,357,544 = Followers, views, hits and likes

14 = Social media platforms used regularly













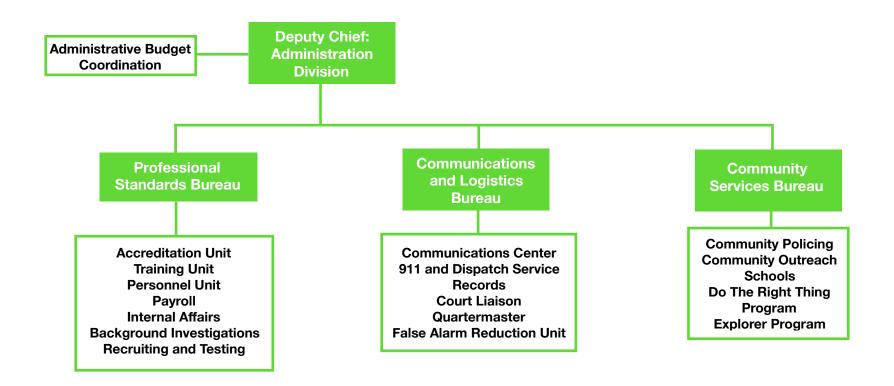






ADMINISTRATIVE BRANCH

Organization of the Administrative Branch showing the units, roles and responsibilities; not the number of personnel.





ANTHONY SIZEMORE

DEPUTY CHIEF: ADMINISTRATION







Deputy Chief Anthony Sizemore is currently the Deputy Chief of the Administration Division; which includes the Professional Standards, Community Services and **Communications/Logistics Bureaus.** He has over 20 years of law enforcement experience and has been with the Cape Coral Police Department since 1998. During his career, he has Commanded the Patrol, Investigative Services and Professional Standards Bureaus as well as the Public Affairs Office. Deputy Chief Sizemore is a graduate of Hodges University with a bachelor's degree in Business Management. He is a graduate of the International Association of Chiefs of Police-"Leadership in Police Organizations" program and Police Executive Research Forum- "Senior Management Institute for Police". He is a member of the Southwest Florida Police Chiefs Association, International Association of Chiefs of Police (IACP) and the Police **Executive Research Forum (PERF). Deputy** Chief Sizemore also serves as the Executive Director of the Police Athletic League (PAL).



TAZKOMA BURGOYNE

COMMANDER,
COMMUNICATIONS & LOGISTICS
BUREAU





Commander Tazkoma Burgoyne has been with the Cape Coral Police Department since January of 2001. She is currently the Communication and **Logistical Support Bureau Commander. Tazkoma** started out as a Telecommunicator; promoted to the position of Telecommunicator II, then in 2007 promoted again to Communications Shift Supervisor. In 2014, she was promoted to Communications Manager, where she oversaw daily Communications Center operation. Tazkoma was promoted in 2018 to the rank of Commander and now oversees the entire **Communications and Logistical Support Bureau**, which includes the Communications Center, Records Division, Court Liaison Office, and Quartermaster's Office. Tazkoma has her Florida State DOH Certificate and has been the Terminal Agency Coordinator for FCIC/NCIC and Point of Contact for the DAVID system. She has her Associate in Applied Science degree in Public Safety Communications along with her **APCO Police and Fire Communications Instructor** certifications. She is also a member of the Cape **Coral Rotary Club and on the Board of Directors.**

cape Coral ce Department nmunications

Some important numbers:

204,486 = Non-emergency calls

72,800 = Emergency calls

230,481 = Incidents handled

27,922 = Average number of calls per Dispatcher

81.9% = Percentage of all 911 calls answered within 10 seconds

87.8% = Percentage of emergency calls dispatched under 2 minutes

6,553 = False Alarms processed *

1,831 = False Alarm Violations*

\$85,075.00 = Net Collections*

*False Alarm data by calendar year



COMMUNICATIONS & LOGISTICAL SUPPORT BUREAU

This Bureau is responsible for Police and Fire radio communications and Computer Aided Dispatch (CAD) services through the Communications Center, which also processes all emergency and non-emergency calls for service; the Records Section, the Quartermaster Section, the Court Liaison, and False Alarm Reduction Unit. In short, the Department could not function without the support of this critical Bureau, which is staffed 24 hours a day, 365 days a year by civilian staff members. The Communications Center is CALEA Public Safety Communications Center Accredited, in addition to the Department as a whole holding CALEA Accreditation as Law Enforcement Agency. At the time of this report, we are one of a very small number to be dual certified.

Records Section completed a multi-year project this year when they finished converting all remaining microfiche records to digital.



MICHAEL CATANIA

CAPTAIN, COMMUNITY SERVICES BUREAU





Captain Michael Catania has over 25 years of law enforcement experience. During his career, he has been assigned to the Patrol, Investigative Services, Special Operations, and **Professional Standards Bureaus. Captain Catania** is currently the Bureau Commander overseeing the newly created Community Services Bureau. The Community Services Bureau encompasses the School Resource Officer Program, Police Explorer Program, District Resource Coordinators, Community Outreach, and the Police Volunteer Unit. He is a graduate of Hodges University with a bachelor's degree in Criminal Justice as well as a graduate of the Florida Leadership Academy.

From the beginning of the school year in August, through December 31, 2018 the School Resource Officers have handled more than 8,995 calls for service including:

2,945 = Student mentoring actions

360 = Classroom presentations

1 = Basketball camp

148 = Selective traffic enforcements

27 = Traffic crashes

85 = Welfare checks

35 = Medical / Overdose incidents

37 = Secure juvenile checks

6 = Runaways

38 = Narcotics violations

145 = Underage tobacco violations

559 = Case reports

58 = Arrests

COMMUNITY SERVICES BUREAU

The Community Services Bureau was created in June of this year focus resources towards our goals for improved police and community relations, and to meet the need for safe schools in our community. After a series of tragedies in schools, both nationally and here in Florida, the Florida Legislature passed new laws governing the relationship between law enforcement and the school system. Because of this, the Cape Coral Police Department was faced with revamping our School Resource Officer program. It from 3 dedicated School Resource Officers assigned to City Charter Schools, to a full unit consisting of 25 full time School Resource Officers and 2 dedicated School Sergeants, practically overnight. This created a significant strain on every unit and function within the Department, and many personnel found themselves re-assigned to meet staffing needs. The new School Resource Officers have truly stepped up to the challenge and integrated themselves into their schools; and the Department as a whole has done a commendable job adapting to the new organization.

DO THE RIGHT THI

Some important numbers:

110 = Community events administered by this office.

3 = Scholarships Awarded

752 = Community Policing Complaints

4 = Security Survey Reports

10 = Informational Reports

42 = District Resource Initiatives

COMMUNITY SERVICES BUREAU

COMMUNITY OUTREACH

This office administers ongoing outreach activities such as the "Do the Right Thing" program, coordinates with community stakeholders such as the media and schools to identify needs and develop programs and activities, and find potential funding to support these activities. Additionally, this office provides support to other areas of the Department engaging community programs.

Some of the events and programs this year included: Do the Right Thing, Read Across America, Water Safety Day, Shop with a Cop, Holiday Heroes Food Drive, Fill the Boat, Citizens Police Academy, Drug House Odyssey, Coffee with a Cop, Pizza with Police, CCPD Open House, Touch a Truck, and the Cape Cops 5K.

While not specifically managed by CCPD and the Community Services Bureau, the Cape Coral Police Athletic League and Blue Line Bears are additional programs that are part of our community outreach strategy.





Blue Line Bears is a nonprofit organization with the goal of helping the children of fallen Law Enforcement officers cope with the devastating loss of a parent.

https://bluelinebears.org/

Blue Line Bears is a non-profit organization created by the 14 year-old daughter of a Cape Coral Police Sergeant, whose goal is to help the children of fallen officers through the difficult loss of their parent. Children of law enforcement officers grow up realizing that their parent's life is at risk every day they go to work. Adding to the fact that there is much public ridicule of law enforcement officers, and their deaths in the line of duty are sudden, shocking and violent. With all of this in mind, Blue Line Bears will provide a lasting keepsake to help keep the officer's memory alive, but will also help their child to see that there are caring individuals who respect and appreciate men and women in uniform. For younger children, some who my be too young to remember the parent who died in the line of duty, a bear from Blue Line Bears will provide a tangible reminder that their loved one will always be with them.

Blue Line Bears makes contact with the department of the fallen officer and requests a uniform shirt for each bear. The agency mails the shirts to the Cape Coral Police Department, which are then transferred to Blue Line Bears where they will be cut, sewn and stuffed into a teddy bear. Additionally, a personalized badge with the officer's last name and badge number is sewn onto the bear's stomach while the officer's Department patch is stitched onto the bear's back. If the officer had stripes for rank or service, those will adorn the bear as well. Finally, each bear is given a medal representing St. Michael and blessed by a priest before being presented to the family.





Building healthy lifestyles and positive relationships between Police Officers and the youth of Cape Coral by connecting kids to programs and opportunities that exist in the community.

https://www.capecops.com/pal/

The Cape Coral Police Athletic League was originally formed in 1994 and restarted in 2016 as a 501 (c) 3 organization to support the youth in our community. We strive to foster positive interaction between cops and kids by identifying those children in our community who have a desire to participate in already existing youth activities; and get them into those programs.

This is accomplished by pointing them (or their parents) in that direction as a crime intervention tool. The second way we connect kids to programs is by "scholarship." PAL raises money through our endowment fund and will pay tuition, sign up fees, etc., for deserving kids who want to participate but may not have the means to do so. These are the children we are most concerned for, as they have the biggest opportunity to get lost in the system and go down the wrong path.

This type of intervention and investment in our city's youth can have a positive impact in their lives and create lifelong bonds between them and police officers.



CHRISTOPHER ELLIS

CAPTAIN, PROFESSIONAL STANDARDS BUREAU





Captain Chris Ellis is currently the Professional Standards Bureau Commander, overseeing the Training Unit, Accreditation Unit, Personnel Unit, Internal Affairs, and Payroll. In his 22 years with the Cape Coral Police Department, he has served as a Patrol Officer, Field Training Officer, and Detective assigned to the State Attorney's Economic Crimes Unit. supervised Patrol and the Special Investigations Unit as a Sergeant and has served as a Patrol Watch Commander and Investigative Services Bureau Lieutenant. Prior to being assigned as the Professional Standards Bureau Commander, he was a Patrol Captain. Captain Ellis holds a Bachelor's degree in Criminology from Florida State University and is a graduate of the Florida **Department of Law Enforcements Executive Future Studies Program.** He is also the Chairman of the City of Cape Coral Municipal Police Officers' Pension Trust Fund Board of Trustees.

PROFESSIONAL STANDARDS BUREAU

This Bureau handles recruitment, hiring and testing, training, internal affairs, accreditation and payroll for the Department. Every employee, including both Civilian and Officer is processed by the Personnel Unit. All training, both internal and external is administered by the Training Unit. Every policy, procedure and document in use by the Department is validated and administered by this Bureau. Every proof, review, assessment and inspection relating to accreditation is managed by the Accreditation Office.

Since the adoption of the Body Worn Camera (BWC) as standard equipment for our uniformed officers, we have seen the number of complaints against officers decrease. By the beginning of 2018, the number of external complaints was the lowest we have taken during the last decade. The BWC has also been identified as a useful training tool; providing video of various situations to review, evaluate, and identify best practices and areas for improvement.

Some important numbers:

26,494.75 = Total number of training hours

58 = Use of Force incidents

16% = Percent decrease in Use of Force incidents from prior year

18 = Total number of Internal Affairs (IA) Inquiries

33% = Percent decrease in IA Inquiries from prior year

12 = Sustained IA Inquiries

9 = Sworn Personnel

2 = Civilian Personnel

CAPECOPS.COM

Some important numbers:

1,110 = Applicants processed for Sworn Officer positions

21 = Applicants hired for Sworn Officer positions

312 = Applicants processed for Civilian Communications Center positions

8 = Applicants hired for Civilian Communications Center positions

1,398 = Applicants processed for other Civilian positions

11 = Applicants hired for other Civilian positions

LOVE WHAT YOU

PROFESSIONAL STANDARDS BUREAU

PERSONNEL & RECRUITMENT

The Cape Coral Police Department faced an enormous personnel challenge this year following the creation of the Community Services Bureau and the need to hire an additional 23 sworn positions to cover the refreshed School Resource Officer program. In any other year, recruitment has to recover for typical retirements and turn-over needs; and plans for roughly 12% of the sworn workforce and as much as 25% of the civilian workforce. Applicants to a Police Department face a time consuming and rigorous process that includes several tests, background investigations, evaluations and sometimes inquiries of a personal nature. Only a small portion of the total number of applicants can be hired, and it is not uncommon for applicants to withdraw along the way, for To meet the increased many reasons. demand this year, our Recruiters tried several innovative approaches. This year we added targeted Facebook ads, and increased social media recruitment efforts, purchased billboard spaces, placed ads in numerous professional and cultural publications, we even handmade stickers for Department vehicles.

Demographics for Sworn Personnel in 2018

Sworn Gender Identification	
MALE	83.8%
FEMALE	16.2%
OTHER	0.0%

	Service Population		Available Workforce/ Not broken down by gender		Current Male		Current Female		Prior Assessment Male		Prior Assessment Female		Total current for both genders
	#	%	#	%	#	%	#	%	#	%	#	%	%
Caucasian	137,930	73.9%	70,518	37.8%	179	76.2%	34	14.5%	169	78.6%	28	13.0%	90.7%
African- American	6,532	3.5%	3,144	1.7%	3	1.3%	0	0.0%	3	1.4%	0	0.0%	1.3%
Hispanic	36,584	19.6%	15,568	8.3%	12	5.1%	4	1.7%	12	5.6%	2	0.9%	6.8%
Other	5,598	3.0%	2,862	3.0%	3	1.3%	0	0.0%	1	0.0%	0	0.0%	1.3%
Total	186,644	100 0%	92 092	40 30%	197	83.8%	38	16.2%	185	86.0%	30	13.9%	n/a









https://www.calea.org/

http://www.flaccreditation.org/

https://www.anab.org/

One of the Cape Coral Police Department's ongoing efforts is to establish and maintain an excellent level of service based on industry standards. We include this idea in our strategic outline, and at every level in the Department. Accreditation is a means for us to meet this goal because it brings outside inspectors and accreditors into our organization to inspect, test, and hold us to the high industry standards set by the accrediting bodies. Accreditation is also an ongoing process, driving policy and procedure decisions that keep participating agencies, like CCPD, operating at a standard of service the community can be proud of.

During 2018 we held and maintained the following:

Commission on Accreditation for Law Enforcement (CALEA) for Law Enforcement; Accredited continuously since November 18, 1989; including Meritorious, with Excellence and Gold Standard, and we are considered a Flagship Agency.

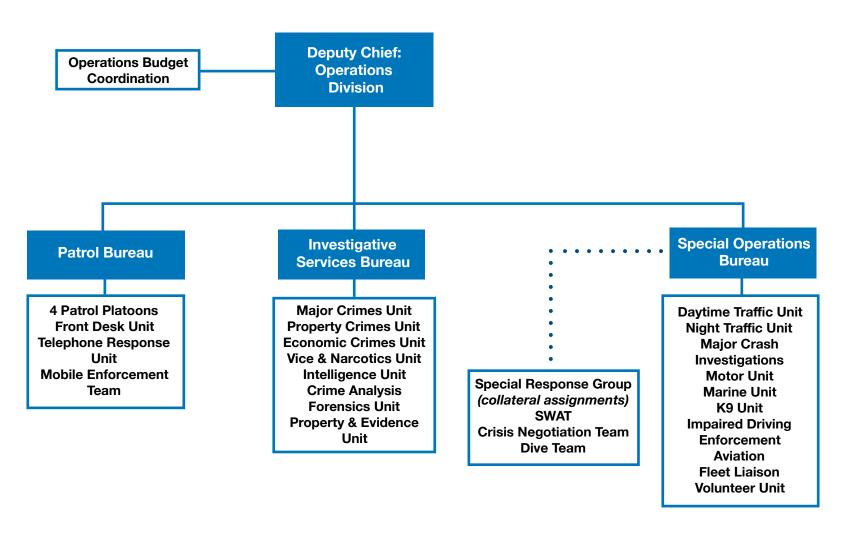
CALEA Public Safety Communications; Accredited since July 26, 2014.

Commission for Florida Law Enforcement Accreditation (CFA); certified since October 06, 2004.

ANSI/ National Accreditation Board ISO/ IEC 17020 Accreditation for Forensics; issued February 19, 2018.

OPERATIONS BRANCH

Organization of the Operations Branch showing the units, roles and responsibilities; not the number of personnel.





LISA BARNES

DEPUTY CHIEF: OPERATIONS









Deputy Chief Lisa Barnes has been with the Cape Coral Police Department since 1991. Prior to her selection as Deputy Chief, she was the Investigative Services Bureau Commander overseeing Property Crimes, Major Crimes Unit (Persons), Street Crimes Unit, Vice, Intelligence, and Narcotics Unit (VIN), Special Investigations **Unit, Crime Analysis Unit, and Forensics. She has** also been assigned to the Professional Standards Bureau, Special Operations Bureau, and Patrol Bureau. She holds a Bachelor's in Professional Administration as well as a Master's Degree in **Public Administration, both from Barry University.** She attended the 269th session of the FBI National Academy, but was forced to delay graduation due to Hurricane Irma. She returned to the National Academy for her graduation in December of 2017. She is also on the Executive Board for the Coalition for a Drug Free SWFL, as well as the Executive Board for Blue Line Bears. She is also an active member of the IACP, FPCA, PERF, FBINA and, SWFPCA.



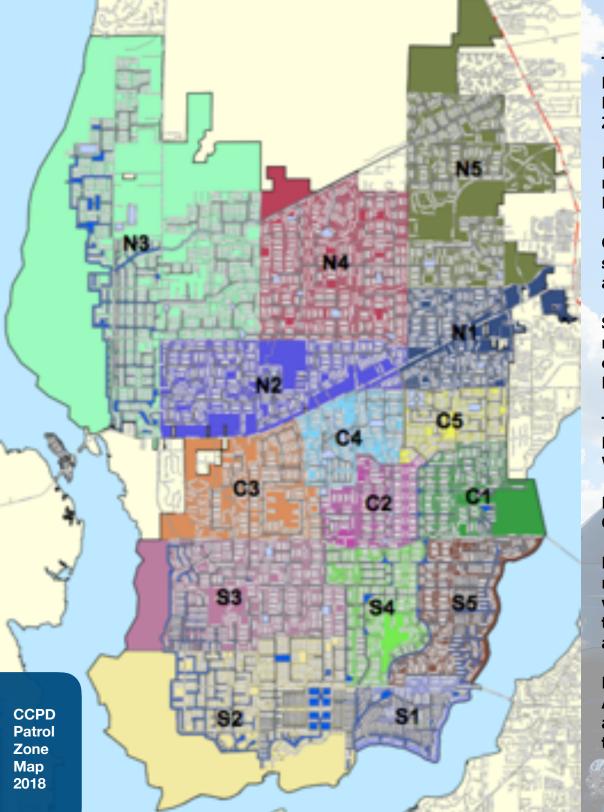
PHIL VAN LANDSCHOOT

CAPTAIN,
PATROL BUREAU





Captain Phil Van Landschoot is currently assigned as the Patrol Bureau Commander. Captain Van Landschoot has over twenty years of law enforcement experience with a variety of law enforcement assignments and leadership roles, each with increasing authority and responsibility. Captain Van Landschoot has been a Lieutenant as a **Patrol Bureau Watch Commander, Property Crimes** Unit Detective Sergeant, Motor/Traffic Unit Sergeant, Patrol Sergeant, Polygraph Examiner, Personnel and Training Sergeant, Training Coordinator and Field Training Officer (FTO) over the course of his career. Captain Van Landschoot holds a Master of Science in Law Enforcement and **Public Safety Leadership from the University of San** Diego, a Bachelor of Science in Education, Training and Development from Southern Illinois University, is a Class 26 graduate of the Florida Criminal Justice Executive Institute, Florida Leadership Academy and a long-standing member of the International Association of Chiefs of Police (IACP).



The City of Cape Coral is divided into three Patrol Districts; North, Central and South. Each District is divided again into five Patrol Zones.

North District is slightly larger than 63 square miles; comparative to Coral Gables or Palm Beach Gardens.

Central District is slightly larger then 19 square miles; larger than North Miami Beach, and comparable to Titusville, or Apopka.

South District is slightly larger than 36 square miles, larger than our neighbor, Ft Myers, and comparable to Largo, Boca Raton, and Plantation.

There are four Patrol Platoons. The on-duty Platoon "has the Watch," and is managed by a Watch Commander, at the rank of Lieutenant.

Each District has an assigned squad of Officers, and is supervised by a Sergeant.

Each Patrol Zone has one assigned Officer, at a minimum. When a squad is fully staffed there will also be Officers designated as Cover Cars, that float within the District to respond and assist where most needed at any given time.

During daytime hours there is also a dedicated Administrative Lieutenant, and Desk Officers assigned to respond to walk-in complaints at the front desk of Police HQ.

PATROL BUREAU

The Patrol Bureau is the backbone of the Cape Coral Police Department. This Bureau is the largest operational component, comprised of the first responders who most citizens come into contact with on a daily basis. officers are involved in almost every aspect of every incident, activity and investigation within the community. They carry the responsibility of being the "face" of the department and first line of service to our community. Patrol Bureau officers are on duty protecting persons and property 24 hours per day, 365 days per year.

Some important numbers:

122,011 = Citizen calls for service

79,957 = Self-initiated incidents

3,413 = Front Desk and Telephone response calls for service

152 = Ride-alongs

2,158 = Priority 1 calls for service

5:38 = Citywide Average response time to Priority 1 calls for service

5:37 = South District Average

5:25 = Central District Average

5:45 = North District Average



MICHAEL TORREGROSSA

CAPTAIN, SPECIAL OPERATIONS BUREAU







Captain Michael Torregrossa commands the Special Operations Bureau, which handles the Traffic Unit, Major Crash Investigators, Impaired Driving Enforcement, K9 Unit, Marine Unit, **Aviation, the uniformed Police Volunteer Unit, the** Fleet Liaison, and Special Response Group. Prior to this assignment he was one of two Captains who oversaw the Patrol Bureau, overseeing the South District and District Resource Coordinators (DRCs). He has been with the department since 1989 and is a graduate of Cypress Lake High He holds a Bachelor's degree in School. Criminology from Florida State University, and a Master's degree in Public Administration from Central Michigan University. In addition, he is a graduate of the Southern Police Institute's Command Development Course, has attended the Senior Management Institute for Police and is an adjunct professor at Florida Gulf Coast University.

SPECIAL OPERATIONS BUREAU

This Bureau is one of the most diverse Bureaus at the Cape Coral Police Department, with responsibility for specialized and targeted enforcement activities, and special events within the City. Special Operations is comprised of the following units: Aggressive Driving Enforcement, Aviation, Impaired Driving Enforcement, K9, Marine Enforcement, Major Crash Investigations, and the Motorcycle Unit. The Police Volunteers are also managed within the Bureau. The Department Special Response Group (SRG), which includes Special Weapons and Tactics (SWAT), and the Crisis Negotiation Team, falls under this Bureau also; even though many of the officers who serve as SRG members are assigned full time to other duties in the Department.

Some important numbers:

11,716 = Traffic Citations issued by the Department

17,162 = Traffic Warnings issued by the Department

340 = DUI Arrests

5,043 = Traffic crashes

43 = Major Crash Investigations

8 = Traffic Fatalities

Some important numbers:

3,637 = Hours committed to selective traffic enforcement

166 = Targeted Traffic Initiatives

High Visibility Pedestrian/ Bike Safety Grant

252 = Educational contacts

24 = Targeted operations

99 = Warnings

8 = Citations

SPECIAL OPERATIONS BUREAU

TARGETED TRAFFIC INITIATIVES

The Cape Coral Police Department is responsible for the safe movement of traffic throughout the Cape Coral has over 1,700 hundred City. centerline miles of roadways, and covers a large geographic area, around 121 square miles. There just aren't enough officers to cover every road, intersection, of traffic signal, all day, every day. Instead, we have adopted a targeted traffic enforcement model. This lets us put our officers where they are needed the most, based on the information we have available to us. For instance, if we receive a high number of speeding complaints along a specific stretch of roadway, we will focus our efforts there until the issue subsides. Instead of just trying to increase the number of traffic enforcement actions related to speed across the city, we focus on where the problem is. We also review other information, such as the number of traffic crashes, and where they are happening. When we find that a specific intersection or location is involved, we will target that area for traffic enforcement.

Targeted initiatives also include more general problems. Bicycle and pedestrian safety was identified as an issue so the Department took action. We began increasing educational and enforcement activities and sought out additional funding to assist. With monies provided by a high visibility pedestrian and bike safety grant we trained our officers and increased our own bike patrols to try to reduce injuries and crashes involving pedestrians and bicycles.

SPECIAL OPERATIONS BUREAU

SPECIAL RESPONSE GROUP (SRG)

The SRG is administered by the Special Operations Bureau, but its members are officers that have volunteered for a collateral duty. They are Patrol Officers, Detectives, K9 and Traffic Officers first. They dedicate their time, experience and efforts, in addition to their regular assignment. Members are required to pass a rigorous selection process, and to maintain a high level of readiness once selected.

The SRG includes Officers trained as SWAT members, Crisis Negotiators, Tactical K9 Teams, Tactical Vehicle Operators, Divers and Medics. When a situation requiring an advanced response arises, members are activated and formed into a Special Response Team (SRT) tailored to the incident.

Some important numbers:

12 = Total SWAT call-outs

63 = Public demos and events

240 = Hours of training per team member

3 = SWAT competitions attended

The Police Volunteer Unit (PVU) falls under the umbrella of the Special Operations Bureau and is comprised of community members that want to help others and give something back to the City of Cape Coral. They attend classroom and on the job training to become full members of the PVU, and have ongoing requirements to remain active members. They work in many areas and fill many rolls within the Department, including on Road Patrol, Marine Patrol, and Administration. Volunteers assist with community outreach programs, staff the Information Desks at the Police Station and at City Hall, assist Officers with traffic control, work at special events, and much more. For more information:

www.capecops.com/police-volunteer-unit/

PVU members participated in over 13,927 service calls during calendar year 2018. Some highlights include:

2,935 = Vacation house checks

1,361 = The number of times a volunteer assisted at a traffic crash

791 = Disabled vehicles assisted by volunteers

2,476 = Fingerprints conducted

1,806 = DNA kits distributed

1,341 = Kiddy Prints completed

59,484.35 volunteer hours logged for an approximate payroll savings of \$1,468,668.60

(using \$24.69 as the 2018 hourly rate, as indicated by www.independentsector.org)



DARREN MCKENNA

CAPTAIN. INVESTIGATIVE SERVICES BUREAU







Captain Darren McKenna is the Investigative Services Bureau Commander, overseeing Major Crimes, Property Crimes, Economic Crimes, Crime Analysis, various regional task force assignments, and the Forensics and Evidence Sections. over 25 years in Law Enforcement, Captain McKenna has a breadth of experience. served as a Patrol Officer, Detective assigned to the CLEAN and DEA Task Forces, and a SWAT **Operator.** He has supervised Patrol, Street Crimes Unit, Property Crimes Unit, and the Vice, **Intelligence and Narcotics (VIN) Unit as a Sergeant** and served as a Watch Commander, Assistant SWAT Team Commander, and Field Training Administrator as a Lieutenant; and the Professional Standards Bureau Commander. Captain McKenna holds his Bachelor of Arts in Criminal Justice from the University of Central Florida and a Master of Science in Public Administration from Central Michigan University and is a graduate of the Florida Leadership Academy and the International Association of Chiefs of Police (IACP) Leadership in Police Organizations (LPO) class. He is also a current member of both the IACP and the South West Florida Police Chiefs Association (SWFPCA).

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The Investigative Services Bureau (ISB) is responsible for long-term, in depth, undercover and technical investigations of criminal activity occurring within our city. ISB is comprised of the following units: Major Crimes, Property Crimes, Vice-

INVESTIGATIVE SERVICES

BUREAU

Narcotics, Economic Crimes, Crime Analysis, Intelligence, Evidence and Forensics.

The CCPD Forensics Unit completed and passed their ISO 17020 accreditation through the ANSI-ASQ National Accreditation Board this year, validating their ability to provide the highest level of service possible. CCPD is now one of a very small number of agencies that carry multiple active accreditations, including CALEA for Law Enforcement, CALEA for Communications, CFA, and now ISO 17020 for Forensics.

Some important numbers:

3,217 = Cases Assigned to ISB Detectives

134 = Average caseload per Detective

53.52% = Average (asynchronous) clearance rate for ISB cases

1721.8 = Average UCR index rate

2,342 = Latent fingerprints obtained

568 = Prints of comparison value

229 = Prints matched to a known subject

1,524 = Crime scenes processed



Some important numbers:

4,149 = Victims Assistance cases

213 = After hours call-outs

15 = Active Project Lifesaver participants

INVESTIGATIVE SERVICES BUREAU

VICTIM'S ASSISTANCE

Victim's Assistance Advocates fill a difficult role that includes assisting victims of crime, coordinating with witnesses, coordinating social services, providing crisis intervention services, and managing special projects like Project Lifesaver. This small unit is partially grant funded and comprised of dedicated civilian employees who are on call 24 hours a day, 7 days a week to help. Advocates host several special and supportive events throughout the year, including candle light vigils. The National Crime Victim's Rights Week is especially important and this year they fostered the community support and additional grant funding needed to host their largest gathering ever in support of victims. There were events all week including dove and butterfly releases, numerous supportive talks, activities, and vigils.

During 2018, Patricia Lucas, long time VA unit **Christine Seymour** Coordinator, retired. promoted from an advocate position and has taken over as the new VA unit Coordinator. The unit also welcomed Brandi Tucker, who promoted from a position with the Communications Bureau into the unit as our newest advocate.

STATISTICAL DATA

UCR crime data has certain limitations, and while accurate, may not tell the whole story. Think of it as a summary report.

For that reason, a new modern system is being implemented nationwide. The National Incident Based Reporting System, NIBRS, is currently replacing the UCR across the country. Both UCR and NIBRS normalize crime data across jurisdiction and allow for accurate comparisons. The most notable difference between the two is that NIBRS will report detailed information about each incident, including multiple crimes if they occur. This will allow for a more accurate review of crime statistics across the country.

Florida will adopt the NIBRS reporting system within the next couple of years, and the Cape Coral Police Department is looking forward to the change. For more information please visit:

FDLE

http://www.fdle.state.fl.us/FSAC/FSAC-Home.aspx

OR

FBI

https://www.fbi.gov/services/cjis/ucr/nibrs

The following pages include statistical crime data for reference. Cape Coral Police Department still reports using the Uniform Crime Reporting (UCR) method which was adopted in 1929 as a way to standardize crime data across the United States. Because the States may have different laws, or label and treat the same actions as different types of crimes, it was becoming increasingly difficult to compare data between jurisdictions. UCR was developed as a method to collect and accurately compare data. While the Federal Bureau of Investigations (FBI) has the ultimate responsibility for the program, each State collects and reports the data to the FBI. Here, the Florida Department of Law Enforcement collects and validates the data before sharing it with the FBI. The process is time consuming and for that reason official UCR reports may appear to be a year behind.

Uniform Crime Reporting (UCR) is a national level program managed by the Federal Bureau of Investigations that normalizes crime data across the nation. Not every type of incident, or even type of crime, falls under the umbrella of UCR, but it is useful for developing a picture of the crime in a particular jurisdiction. A UCR Index number is generated by comparing the population in a jurisdiction to the UCR crimes that occurred. The higher a number, the higher the crime per capita. The FL036 data encompasses all agencies in the Lee County area.

The reporting process is time-consuming and is broken down into semiannual cycles. The first half of 2018 has been validated and is available, and is provided below. The second half was not yet available at the time of this report.

COUNTY AND MUN	COUNTY AND MUNICIPAL OFFENSE DATA											
		Total	% Index							Motor		
January - June 2018		Crime	Change		Aggravated Vehicle Clearance Ra						Clearance Rate/	
Semi-Annual Report	Year	Index	2017/2018	Murder	Rape	Robbery	Assault ⁽¹⁾	Burglary	Larceny	Theft	100 Offenses	
FL036 (Lee County)	2018	6,689	-4.2	20	152	263	688	902	4,085	579	26.4	
CAPE CORAL	2018	1,492	-7.1	0	6	28	89	202	1,084	83	27.7	

^{*} www.fdle.state.fl.us/FSAC/UCR-Reports.aspx

Туре	Offense	North	Central	South	Other	Totals
iolent						
1	Murder					
_	Criminal Homicide	2	0	1		3
	Manslaughter	0	0	0		0
	Sex Offences					
_	Forcible Rape	8	2	7		17
	Attempted Rape	0	0	0		0
	Forcible Sodomy	0	0	0		0
	Forcible Fondling	0	0	0		0
I	Robbery					
_	Highway	7	7	5		19
	Commercial, Other	2	2	3		7
	Gas/Service Station	1	2	1		4
	Convenience	0	0	1	1	2
	Residence	5	3	4	1	13
	Bank	0	1	2		3
	Miscellaneous	1	1	1		3
	Assault					
_	Aggravated	73	44	68	4	189
	Aggravated Stalking	2	2	3		7
	Simple (Misdemeanor)	413	436	555	24	1428

This data on Violent Crimes is from the report provided by CCPD to the Florida Department of Law Enforcement and will be used to finalize the 2018 UCR.

This table is for the full 2018 UCR reporting year, and provides information by Patrol District, and the totals for the City.

				Dis	strict		
Type	Offense	District	North	Central	South	Other	Totals
Von-violen	t						
	Burglary						
	Forcible Entry		45	35	47		127
	Unlawful Entry		72	47	115	2	236
	Attempted		15	16	17		48
	Residence		110	80	161	1	352
	Night		43	31	<i>6</i> 2		<i>13</i> 6
	Day		<i>5</i> 8	<i>3</i> 7	82	2	179
	Unknown		9	12	16		<i>3</i> 7
	Non-residence		22	18	18	1	59
	Night		13	9	14	1	<i>3</i> 7
	Day		5	4	3		12
	Unknown		4	<i>5</i>	1		10
	Larceny						
	Pocket Picking		0	0	0		0
	Purse Snatching		0	1	0		1
	Shoplifting		170	158	61	1	390
	From Motor Vehicle		263	214	313	2	792
	Motor Veh Parts		27	22	15	1	65
	Bicycles		14	17	23		54
	From Building		50	59	91	1	201
	From Coin Operated Device		0	0	1		1
	All Other		226	170	204	6	606
	\$200 & Over		319	258	306	8	891
	\$50 - \$200		168	131	110	2	411
	Under \$50		263	252	292	1	808
	Motor Veh Theft						
	Auto		29	33	38		100
	Truck & Bus		36	14	19		69
	Motorcycle		2	2	1		5
	Other		1	1	2		4

This data on Violent Crimes is from the report provided by CCPD to the Florida Department of Law Enforcement and will be used to finalize the 2018 UCR.

This table is for the full 2018 UCR reporting year, and provides information by Patrol District, and the totals for the City.

Breakdown of 2018 Arr	Total			
Male	2,154	Female	795	2,949
Adult	2,604	Juvenile	345	2,949

Arrests	2017	2018	Change
Murder	4	2	-50.0%
Rape	6	3	-50.0%
Robbery	15	22	46.7%
Aggravated Assault	75	67	-10.7%
Burglary	90	63	-30.0%
Larceny	377	403	6.9%
Motor Vehice Theft	45	49	8.9%
Part II Crimes	2,118	2,340	10.5%
Total Arrests	2,730	2,949	8.0%

Cicion Hocororda Hoporty	2011	2010	OI IOI IGO
Stolen Property	\$4,987,431.00	\$5,403,438.00	8.3%
Recovered Property	\$ 1,863,345.00	\$2,389,160.00	28.2%
		•	
Vehicle Recoveries	2017	2018	Change
Stolen Local/ Recovered Local	151	170	12.6%
Stolen Local/ Recovered Elsewhere	3	0	-100.0%
Stolen Elsewhere/Recovered Local	20	23	15.0%

2017

2018

Stolen/Recovered Property

Law Enforcemen Officers Killed or Assaulted (LEOKA)	2018
Officers Killed	0
Officers Assaulted	32
	1

This additional data is from the report provided by CCPD to the Florida Department of Law Enforcement and will be used to finalize the 2018 UCR.

This table is for the full 2018 UCR reporting year, and provides additional statistical information relevant to the UCR collection process.

Justifiable Homicide	2018
By Officer	0
By Citizen	0

This table provides complete 2017 UCR data for Violent crimes. For comparative purposes, the Florida cities with the most similar population estimates were included.

A UCR crime rate is included for each category. This rate is generated by comparing the population in a jurisdiction to the UCR crimes that were reported to law enforcement. The higher a number, the higher the crime per capita.

Florida Crime Statistics

Offenses Known to Law Enforcement

Rate: Number of Crimes per 100,000 Inhabitants

	Violent crime		Murde nonneş mansla	gligent	Ra (revised d	pe efinition) ¹	Rob	bery	Aggrava	ated assault	Number	
Statewide	Number of offenses known	Rate	Number of offenses known	Rate	Number of offenses known	Rate	Number of offenses known	Rate	Number of offenses known	Rate	of agencies	Estimated population
2016	88,700	429.4	1,111	5.4	7,598	36.8	20,175	97.7	59,816	289.6	320	20,656,589
2017	85,625	408.0	1,057	5.0	7,940	37.8	18,597	88.6	58,031	276.5	320	20,984,400
(National)												
GROUP II (100,000 to 249,999)	158,515	476.3	2,137	6.4	15,152	45.5	45,781	137.6	95,590	287.2	223	33,279,937
Tallahassee	1,503	781.0	17	8.8	190	98.7	348	180.8	948	492.6	1	192,445
Port St. Lucie	186	98.6	2	1.1	13	6.9	31	16.4	140	74.2	1	188,652
Cape Coral	235	127.5	3	1.6	16	8.7	41	22.2	175	94.9	1	184,346
Fort Lauderdale	1,072	592.4	15	8.3	81	44.8	429	237.1	547	302.3	1	180,972
Pembroke Pines	321	187.8	1	0.6	27	15.8	85	49.7	208	121.7	1	170,923
Hollywood	445	289.2	8	5.2	27	17.5	176	114.4	234	152.1	1	153,893

This table provides complete 2017 UCR data for Non-Violent crimes. For comparative purposes, the Florida cities with the most similar population estimates were included.

A UCR crime rate is included for each category. This rate is generated by comparing the population in a jurisdiction to the UCR crimes that were reported to law enforcement. The higher a number, the higher the crime per capita.

Florida Crime Statistics

Offenses Known to Law Enforcement

Rate: Number of Crimes per 100,000 Inhabitants

	Propert	y crime	Burg	lary	Larcen	y-theft	Motor vel	nicle theft	Number	2017
Statewide	Number of offenses known	Rate	Number of offenses known	Rate	Number of offenses known	Rate	Number of offenses known	Rate	of agencies	estimated population
2016	553,812	2,681.0	100,325	485.7	410,352	1,986.5	43,135	208.8	320	20,656,589
2017	527,220	2,512.4	88,853	423.4	395,493	1,884.5	42,914	204.5	320	20,984,400
(National)										
GROUP II (100,000 to 249,999)	1,028,358	3,090.0	175,848	528.4	733,964	2,205.4	118,546	356.2	223	33,279,937
Tallahassee	9,428	4,899.1	1,519	789.3	7,165	3,723.1	744	386.6	1	192,445
Port St. Lucie	2,126	1,126.9	309	163.8	1,730	917.0	87	46.1	1	188,652
Cape Coral	2,888	1,566.6	570	309.2	2,148	1,165.2	170	92.2	1	184,346
Fort Lauderdale	10,006	5,529.0	1,657	915.6	7,424	4,102.3	925	511.1	1	180,972
Pembroke Pines	3,725	2,179.3	361	211.2	3,054	1,786.8	310	181.4	1	170,923
Hollywood	4,661	3,028.7	722	469.2	3,434	2,231.4	505	328.2	1	153,893

This table provides complete 2017 UCR data for Violent crime clearance rates. 2018 data is offered for reference but these numbers have not yet been published by FDLE. These rates are for those incidents cleared by arrest only, and does not include those cases cleared by other means. Additionally these rates are calculated based on the number of reported incidents within the year, and does not account for those longterm cases that may have been reported in a previous year, but closed with an arrest during this year.

Clearance Data						
Percent of Violent Offenses Cleared	by Arrest					
2017						
Population group		Violent crime	Murder and nonnegligent manslaughter	Rape revised definition ¹	Robbery	Aggravated assault
TOTAL ALL AGENCIES:	Offenses known	1,177,632	15,657	121,084	293,160	747,731
	Percent cleared by arrest	45.6	61.6	34.5	29.7	53.3
TOTAL CITIES	Offenses known	942,624	12,288	90,329	257,523	582,484
TOTAL CITIES	Percent cleared by arrest	43.6	60.3	33.0	29.1	51.4
(National)						
GROUP II (100,000 to 249,999)	Offenses known	152,832	2,162	15,091	42,443	93,136
GROOF II (100,000 to 249,999)	Percent cleared by arrest	42.3	58.8	31.9	28.5	49.8
Cape Coral - 2017	Offenses known	238	6	17	41	176
Cape Corat - 2017	Percent cleared by arrest	50.5%	66.7%	52.9%	26.8%	55.1%
Cape Coral - 2018 (unofficial)	Offenses known	267	3	17	51	196
Cape Coral - 2018 (unofficial)	Percent cleared by arrest	37.1%	100.0%	23.5%	27.5%	40.3%

This table provides complete 2017 UCR data for Violent crime clearance rates. 2018 data is offered for reference but these numbers have not yet been published by FDLE. These rates are for those incidents cleared by arrest only, and does not include those cases cleared by other means. Additionally these rates are calculated based on the number of reported incidents within the year, and does not account for those longterm cases that may have been reported in a previous year, but closed with an arrest during this year.

Clearance Data						
Percent of Offenses Cleared by Arres	t					
2017						
Population group		Property crime	Burglary	Larceny- theft	Motor vehicle theft	Arson ³
TOTAL ALL AGENCIES:	Offenses known	7,319,177	1,393,570	5,211,566	714,041	42,131
	Percent cleared by arrest	18.3	13.1	20.4	13.3	20.8
TOTAL CITIES	Offenses known	5,818,143	1,025,177	4,213,156	579,810	31,622
TOTAL CITIES	Percent cleared by arrest	18.2	12.4	20.5	12.2	20.1
(National)						
GPOUR II (100 000 to 240 000)	Offenses known	1,029,742	185,432	726,965	117,345	4,968
GROUP II (100,000 to 249,999)	Percent cleared by arrest	16.6	11.6	18.7	11.8	20.2
Cape Coral - 2017	Offenses known	2,872	568	2,138	166	2
Cape Corat - 2017	Percent cleared by arrest	14.2%	10.0%	14.6%	22.9%	0.0%
Cape Coral - 2018 (unofficial)	Offenses known	2,699	411	2,110	178	2
cape corat - 2010 (unomicial)	Percent cleared by arrest	16.3%	14.1%	16.4%	20.2%	50.0%



BUDGET

The Fiscal Year for the City of Cape Coral begins on October 01, and ends on September 30 every year. The Actual for FY18 includes all amendments and is the final budget number for the year. The Adopted for FY19 is the number approved by the City and sets the target for the coming year.

FY18 FY19

Personnel: 31,993,614 Personnel: 33,875,028

Operating: 4,341,448 *Operating:* 5,302,367

Capital Outlay: 1,848,819 Capital Outlay: 1,002,469

Debt Service: - Debt Service: -

Other: 165,500 Other: -

Total \$ 38,349,381 \$ 40,179,864

Actual Adopted

BUDGET

Planned Capital Expenses for 2018

Actual

Police K-9 (\$10,000): Purchased

Replacement Marine Patrol Purchased

Vessel (\$60,000.00):

Mobile Command Vehicle Under contract and rolled into 2019; \$176,250 Refurbishment (\$258,400): provided from grants, reducing our total cost.

Replacement Police Purchased Vehicles(\$843,523):

New, additional, Police Vehicles Purchased

Mobile Radios: (\$55,000): Purchased; final cost \$57,679.

Building Maintenance and Completed; final cost \$81,600.

Repairs (\$80,000):

(\$123,000):

Sworn Personnel







Rank	Authorized	Pay Range
Chief of Police	1	\$100,003.92 - \$166,608.00
Deputy Chief	2	\$94,078.40 - \$150,529.61
Captain	5	\$86,299.20 - \$138,091.20
Lieutenant	9	\$91,166.41 - \$109,200.00
Sergeant	26	\$74,131.20 - \$94,432.00
Officer/ Detective (lateral assignment)	217	\$48,006.40 - \$75,504.00
Officer Trainee	Per Vacancy	\$40,934.40

Civilian Personnel

Full Time
FY18



Total Authorized

FY18

07

Contract (Part Time)

FY18

Rank/ Title	Authorized	Pay Range
Commander, Communications and Logistics Bureau	1	\$74,672.00 - \$119,516.80
Division Supervisors	2	\$54,683.20 - \$85,571.20
Unit Supervisors	2	\$52,083.20 - \$81,494.40
Grants Coordinator	1	\$49,608.00 - \$77,604.80
Telecommunicator Supervisor	4	\$49,608.00 - \$77,604.80
Communications Training Coordinator	1	\$44,990.40 - \$71,988.80
Senior Administrative Specialist	1	\$44,990.40 - \$71,988.80
Accounts Coordinator	4	\$42,848.00 - \$67,038.40
Victim's Assistance Advocate	2	\$42,848.00 - \$67,038.40
Forensics Specialist	2	\$42,848.00 - \$67,038.40
Forensics Technician	3	\$40,809.60 - \$63,856.60
Community Outreach Coordinator	1	\$40,809.60 - \$63,856.60
Lead Telecommunicator	4	\$40,809.60 \$63,856.60
Crime Analyst	3	\$40,809.60 \$63,856.60
Quartermaster	2	\$38,854.40 \$60,819.20
Public Service Aide	4	\$38,854.40 \$60,819.20
Administrative Assistant	1	\$37,003.20 \$57,907.20
Telecommunicator	27	\$37,003.20 \$57,907.20
911 Operator	10	\$35,256.00 \$55,161.60
Senior Customer Service Rep	1	\$35,256.00 \$55,161.60
Evidence Technician	4	\$33,571.20 - \$52,540.80
Customer Service Representative	13	\$33,571.20 - \$52,540.80
Contracts	7	\$13.00 (hr) - \$44.00 (hr)

AWARDS

Meritorious Service Awards (3):

- Ashley Christoffel, 911 Operator
- Sergeant Kurt Fundermark; Officer Adam Masino; Officer Ryan Oliver; Detective Maris Lebid; Detective Jason Hicks; Christine Seymour, Victim Assistance Coordinator; and Lieutenant Dana Coston
- Officer Cristen Ward

Lifesaving Awards (8):

- Officer Gerald Buonocore
- Officer Brian Dennis
- Officer Carolina Sewry
- Officers Ryan Tronchet & Jazmin Correa
- Officers Frank Scarlato & Amanda Tobler
- Officer Patrick Rosales
- Detective Joseph Cieslinski, and Officers Frank Scarlato, & Yordan Perez
- Officer Heath Roody

Chief Special Recognition Awards (2):

- Officer Jonathan Duffy
- Sergeant Carlos Mena

Medal of Honor: Detective Michael Toleman

Departmental employees and community members are recognized for their actions throughout the year. Anyone within the Department may recommend someone for an award, and if approved, these awards are presented at quarterly and annual ceremonies. On occasion, members of our Department have also been recognized by other organizations, and we are proud to share this with you here.

2018 Employee of the Year: KerryAnn Bell, Customer Service Representative

2018 Volunteer of the Year: David Woodward

Community Partner Awards (3):

- Mitch Williamson, ScreenPrint Plus
- Marybeth Goldman, Endless Weekend Apparel
- James Gravedoni, Frank & Sons Moving Co.

Five Years:

- Carla Adams, Senior Customer Service Representative
- Officer Mark Amato
- Officer Jeffrey Barkley
- Officer Michael Cintron
- Officer John DiGiovanni
- Officer Jonathan Duffy
- Gabrielle Fernandez, Lead Telecommunicator
- Officer Andrew Gallo
- Detective Thomas Kortright
- Officer Charles Mills
- Robin Rogers, Evidence Technician
- Officer Daniel Rush
- Officer Nicole Sasso
- Andrea Taylor, Lead Telecommunicator
- Officer Amanda Tobler
- Brandi Tucker, Victim Assistance Advocate
- Officer Jason Venski
- Linda Warbreck, Volunteer
- Udo Werner, Volunteer

Ten Years:

- Officer Carl Cannady
- Officer John Kane
- Sherry Kluczynski, Telecommunicator
- Sergeant Juan Munoz-Hoys
- Officer Mathew Lemos
- Morgan Owens, Communications Shift Supervisor
- Samantha Wallen, 911 Operator
- Joe Brearman, Volunteer
- Jerry Mudd, Volunteer

AWARDS

The following personnel were recognized for their service milestones.

Fifteen Years:

- Detective Tracy Coons
- Officer Walter Herman
- Officer Christopher Lucas
- Officer Sandy Negron
- Officer Edward Schilff

Twenty Years:

- Sergeant Brian Hite
- Sergeant James Lear
- Officer Robert Reese
- Deputy Chief Anthony Sizemore
- Captain Phillip Van Landschoot

Twenty-Five Years:

- Officer Mike Anderson
- Captain Darren McKenna
- Detective Kevin Taylor

Volunteer Recognition of Hours Award

Patrol:

- Doreen Robertson, 1,357 Hours
- Thomas LaPointe ,1,354 Hours
- Bill Lantz, 1,274 Hours

Administrative:

- Lars Giers, 478 Hours
- Pat Koelber, 454 Hours

Special Events:

Bernard Jagodzinski. 85 Hours

Medal of Valor Recipients

2015 - Paul Cicchini

- Miguel Fleming

2009 - Christopher Abbey

- Ryan Tronchet
- James Cannon

2006 - Josh Silko

1996 - Bart Connelly

1995 - Howard Post

Purple Heart Recipients

2011 - David Wagoner

Medal of Honor Recipients

- 2018 Michael Toleman
- 2015 Justin Hearn
 - Matthew Mills
- 2013 Matthew Mills
 - Andrew Miller
- 2011 David Wagoner
- 2009 Jason Rosas
 - Phil Mullen
 - Jeff Livingston
 - Josh Morgan
 - Jamie Grey
 - James Carson
 - Joseph Cieslinski

- 2007 Todd Kerns
 - John "Mike" Anderson
 - Carlos Mena
- 2000 Bennet Walker
 - William Columbia
 - Brett Hurt
 - Keith Munzert
- 1995 William Columbia
- 1994 John Fouchia
 - Todd Salmon

PERSONNEL ACTIONS

Promotions:

Sworn Personnel:

- James Carson Sergeant
- Mike Catania Captain
- Donald Donakowski Lieutenant
- Mark Morreal Lieutenant
- Juan Munoz-Hoys Sergeant
- · William Rosario Sergeant
- Anthony Sizemore Deputy Chief
- Phillip Van Landschoot Captain

Civilian Personnel:

- Deirdra Aliperti Crime Analyst
- Tazkoma Burgoyne Commander
- Marquilla James -Communications Supervisor
- Daniel Marr Lead Telecommunicator
- Christy Periam Police Officer Trainee
- Christine Seymour Victim Assistance Coordinator
- Sjanna Subick Shift Supervisor
- Andrea Taylor Lead Telecommunicator
- Brandi Tucker Victim Assistance Advocate

Retirements:

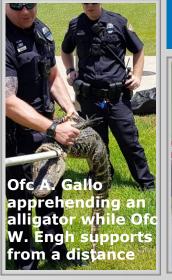
Civilian Personnel:

- Kristie Van Houten, Commander
- Mary Schwartz, Public Service Aide
- Robert Huber, Public Service Aide
- Joanie Levesque, Crime Analyst
- Patricia Lucas, Victim
 Assistance Coordinator

Sworn Personnel:

- Officer Keith Nabozny
- Detective Michael McIlhargey
- Police K9 Oz
- Officer Ingrida Romero
- Captain Kurt Graf
- Detective Christy Ellis

Cpl J. Kuhn & Ofc J. Zalenski on bike patrol



YEAR IN REVIEW















Starting line at the 2018 annual Cape Cops 5k event

Ofc. C. Cannady leading an educational tour

YEAR IN REVIEW





Volunteer D. Robertson assisting with traffic control





YEAR IN REVIEW









Officer Jason Matyas & K9 partner Suka steal the show at a demonstration

