

## CITY OF CAPE CORAL, FLORIDA CONSOLIDATED ANNUAL PERFORMANCE AND EVALUATION REPORT (CAPER) PUBLIC COMMENT VERSION 1.0

#### PUBLIC COMMENT VERSION 1.0 NO APPENDICES

#### **COMMUNITY DEVELOPMENT BLOCK GRANT PROGRAM (CDBG)**

# COVERING PROGRAM YEAR 2019 YEAR 5 B-19-MC-12-0027 OCTOBER 1, 2019 - SEPTEMBER 30, 2020

**DATE:** *March 26, 2021* 

**PREPARED FOR:** The United States Department of Housing and Urban Development

Florida State Office

Community Planning and Development Division

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#### **CR-05 - Goals and Outcomes**

#### Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

The following highlights the City's accomplishments during Program Year 2019. Community Development Block Grant (CDBG) funds were leveraged with other state and federal funds to provide assistance to low income households. One hundred percent of funds were expended on low income households.

- 16 substandard owner-occupied units were rehabilitated
- 29 income qualified households were connected to City utilities
- Gap assistance was provided to 12 low income households to purchase homes
- 18,612 low/moderate income Cape Coral households were provided services through eight(8) different programs.
- Thirty one (31) income qualified residents attended training to open new businesses.
- One segment of sidewalk was completed in a low income neighborhood

Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee's program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected  - Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected - Program Year	Actual – Program Year	Percent Complete
Acquisition/Rehabilitation of Single Family Homes	Affordable Housing	CDBG: \$ / Neighborhood Stabilization Program 1 and 3: \$ / State Housing Initiative Partnership Program (SHIP): \$	Homeowner Housing Added	Household Housing Unit	40	0	0.00%			
Acquisition/Rehabilitation of Single Family Homes	Affordable Housing	CDBG: \$ / Neighborhood Stabilization Program 1 and 3: \$ / State Housing Initiative Partnership Program (SHIP): \$	Direct Financial Assistance to Homebuyers	Households Assisted	8	12	150.00%	12	12	100.00%

Economic Development	Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	10	31	310.00%			
Economic Development	Non-Housing Community Development	CDBG: \$	Other	Other		0		15	31	206.67%
Infrastructure Improvement	Public Facilities	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	1000	1000	100.00%	1000	1000	100.00%
Infrastructure Improvement	Public Facilities	CDBG: \$	Other	Other	1	1	100.00%			
Program Administration	Administration	CDBG: \$	Other	Other	1	1	100.00%			
Public Services	Homeless Non-Homeless Special Needs Non-Housing Community Development	CDBG: \$ / City of Cape Coral GF: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	10000	18612	186.12%	2000	18612	930.60%

Rehabilitation of Existing Owner Occupied Units	Affordable Housing	CDBG: \$ / State Housing Initiative Partnership Program (SHIP): \$	Homeowner Housing Rehabilitated	Household Housing Unit	60	45	75.00%	14	45	321.43%
Rental/Security Deposit	Affordable Housing Homeless	CDBG: \$	Public service activities for Low/Moderate Income Housing Benefit	Households Assisted	20	0	0.00%			

Table 1 - Accomplishments - Program Year & Strategic Plan to Date

Assess how the jurisdiction's use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.

During the program year, the activities addressed underserved public service needs by assisting over 18,000 low income households. Assistance included, paratransit, job training, handicapped services, utility assistance, and services for victims of domestic violence. Additionally, housing activities focused on the rehabilitation of existing owner-occupied housing and housing assistance. Forty-five units of owner-occupied housing were rehabilitated throught the owner occupied rehabilitation and utility connection programs; twelve households were provided gap assistance. All activities funded were identified as high priority. The number of households assisted was less in 2019 due to the COVID-19 pandemic and many social service entities scaling back programing.

#### CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted). 91.520(a)

	CDBG
White	12,312
Black or African American	1,951
Asian	62
American Indian or American Native	9
Native Hawaiian or Other Pacific Islander	19
Total	14,353
Hispanic	6,751
Not Hispanic	7,602

Table 2 – Table of assistance to racial and ethnic populations by source of funds

#### **Narrative**

The majority of persons assisted were identified as white. This is 66% of those assisted. This percentage is slightly more than the overall white population in Cape Coral which currently stands at 73%. 36% of the populations served were Hispanic. This percentage is higher than that of the City as a whole which currently has a Hispanic population of 20% and is an increase over last year where 24% of clients identified as hispanic. It should be noted that the total number of clients was 18,669 with clients that reported as mixed race/other not included in the table above.

#### CR-15 - Resources and Investments 91.520(a)

#### Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	public - federal	1,009,644	1,009,644
Other	public - federal	250,000	227,952
Other	public - state	250,000	227,952

Table 3 - Resources Made Available

#### **Narrative**

According to the City's Department of Financial Services total expenditure for the year was \$1,237,595.99. To date, \$558,643.52 has been drawn from the LOCCS system comprising the first three quarters of 2019. It is anticipated that the rest of the funding will be drawn by May 2021. There was a lag due in reimbursement requests due to a change to a new financial system. The PR 26 report does not reflect approved draws that were entered into IDIS in 2021. Adjustments were made to the appropriate lines to reflect draws that were not shown.

#### Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
City of Cape Coral	82	82	Jursidiction
Low Mod Exception Area Qualifed			
Block Group	18	18	Block Group

Table 4 – Identify the geographic distribution and location of investments

#### Narrative

All activities served residents throughout the City of Cape Coral. As indicated, the City does not have any areas that meet thresholds for low income and minority concentrations. Housing activities were located on scattered sites throughout the City. Public facility/infrastructure project (sidewalks on NE 4th St) is located in low income block groups (103.02 Census Tract ) that meet the City's threshold percentages. Total expenses for PY were \$1,237,595.99. Only the first through third quarter were drawn at the time of submission due to City's transition to a new financial system which caused delays.

#### Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

The major financial resources in Cape Coral are the State Housing Initiatives Partnership (SHIP) grant and the CDBG Entitlement Program. The Community Development Block Grant program received \$1,063,955 in Program Year 2019. The SHIP Program went unfunded by the State in the last budget. Finally, the City received \$7,065,484 in Neighborhood Stabilization Program funding in 2009 and \$3,048,214 in the third round of the Neighborhood Stabilization Program in 2011 which had funding remaining and continues to generate program income. These funds were used to leverage CDBG funds over the program year. In April of 2019, the City adopted Resolution 74-19 identifying ten (10) City owned vacant parcels appropriate for development of affordable housing.

#### CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be		
provided affordable housing units	0	0
Number of Non-Homeless households to be		
provided affordable housing units	16	57
Number of Special-Needs households to be		
provided affordable housing units	0	0
Total	16	57

Table 5 - Number of Households

	One-Year Goal	Actual
Number of households supported through		
Rental Assistance	0	0
Number of households supported through		
The Production of New Units	0	0
Number of households supported through		
Rehab of Existing Units	8	45
Number of households supported through		
Acquisition of Existing Units	8	4
Total	16	49

Table 6 - Number of Households Supported

#### Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

This year a total of 57 households were assisted under the City's CDBG affordable housing programs. Four homes were rehabilitated and sold to low income families. Eight households were provided gap assistance to purchase homes. 45 households were assisted with owner occupied rehabilitation. These numbers were high in this program due to a new sub-program - Utility Connection. This program was extremely successful in part due to the pandemic. This program assisted low income homeowners to connect to centralized utilities.

#### Discuss how these outcomes will impact future annual action plans.

Funding will be increased for owner-occupied rehabilitation. Due to the local market we expect to see a decrease in ownership programs. Price increase and a high demand in the market will make it more difficult for low income person to purchase homes.

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

Number of Households Served	CDBG Actual	HOME Actual
Extremely Low-income	8	0
Low-income	11	0
Moderate-income	38	0
Total	57	0

Table 7 – Number of Households Served

#### **Narrative Information**

Eight ELI households, nine low income and 28 moderate income households were assisted in the Owner Occupied Program.

Two low income and 10 moderate income households were assisted with purchase rehabilitation and gap financing.

#### CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)

Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:

#### Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

The City continued to support the efforts of the Lee County Continuum of Care (CoC) to simplify and broaden outreach and assessment efforts for homeless persons in Lee County. Much of the outreach to homeless persons is conducted at community events such as the Point in Time Count and the Stand Down/Service Day. There are also specific special events held for the homeless, including an annual candlelight vigil in memory of the homeless who have died in that past year, which is held annually in December. Additionally, outreach is conducted by the many caseworkers at community agencies, the Lee County Homeless Coalition, schools, and other entities that encounter the homeless during other service delivery or during their regular course of business. Needs are assessed during these points of contact, and referrals are made as appropriate.

Additional resources were provided at the County level as a result of the COVID-19 pandemic. In addition the City of Cape Coral created a Homeless Stakeholder Group to evaluate the homeless situation within Cape Coral and potential actions to assist in alleviating homelessness locally. This group is still meeting and development strategies. To date, the group has addressed a potential homeless resource center and the creation of a Homeless Outreach Team (HOT) team within our local Police Department.

#### Addressing the emergency shelter and transitional housing needs of homeless persons

While the City is not a direct recipient of Emergency Solution Grant funds, the City continues to partner with the Lee County Continuum of Care (CoC) to support emergency and transitional housing needs of homeless persons in the County. The CoC's goals of providing homeless housing and services primarily through entitlement funding will help to meet needs for emergency housing at the Bob Janes Triage Center and Low Demand Shelter. As funding is available, Lee County may issue a Request for Proposals for the development of these projects or programs and funding then be used by other community partners. Other than the funds available through this process, emergency shelter and transitional housing needs may be addressed through grant funding opportunities, such as the competitive Continuum of Care process, or through other state or local funding streams.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections

#### programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs

The Florida Statutes set out state discharge guidelines and notes that the intent of the Legislature is to ensure that persons leaving care and custody are not discharged into homelessness. The Florida State Department of Corrections requires contracted halfway houses in order to secure full employment for clients and to discharge clients into transitional or permanent housing residence. (The Federal Bureau of Prisons *Halfway House Program* has the same requirements.)

#### **Local Policy**

The Lee County Homeless Continuum of Care has Memoranda of Understanding on Discharge Planning with the Lee County Sheriff, The Lee Memorial Health System, Saluscare, and the Children's Network of Southwest Florida, LLC.

Several programs and outreach services work to keep persons at, or nearing, the point of discharge from the local jail and sheriff's stockade from becoming homeless and entering the homeless Continuum. Persons discharged from prison have access to the Lee County Department of Human Services Family Self Sufficiency Program, which provides first month or eviction rental assistance. The hospitals of the Lee Memorial Health System and Southwest Regional Health System conduct discharge planning with patients. Policies of the systems direct that patients are not discharged to the streets. Lee County Foster Care Programs are operated under the state-contracted Children's Network of Southwest Florida, LLC. Discharge assistance is provided through the Independent Living Program in which funding for education and associated rent and basic assistance to youth discharged from the system.

While the City is not a direct recipient of Emergency Solution Grant funds, the City will continue to partner with the Lee County CoC to support efforts made to implement the existing local coordinated discharge policies for individuals or families who are being discharged from a publicly funded institution.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

The City of Cape Coral continues to support programs and resources to allow formerly homeless and atrisk-of homelessness residents to access to affordable permanent housing. The City's local resources include the federal CDBG and the state SHIP funds.

Local agencies also provide prevention, outreach, assessment and supportive services for homeless persons and for residents at-risk of homelessness. Public and private agencies and programs in Lee

County provide services including: Mortgage Assistance, Rental Assistance, Utilities Assistance, Foreclosure Prevention, Counseling/Advocacy, and Legal Assistance. Outreach and Assessment for homeless residents is done through Legal Assistance, Street Outreach, Mobile Clinic, and Law Enforcement. Supportive Services for homeless residents include: Counseling/Advocacy, Case Management, Life Skills, Alcohol & Drug Abuse, Mental Health Counseling, Healthcare, HIV/AIDS, Education, Employment, Child Care, and Transportation.

Other than the funds available through this process, permanent housing needs may be addressed through other resources identified elsewhere in this plan, and through other grant funding opportunities, such as the competitive Continuum of Care process, or through other state or local funding streams.

#### CR-30 - Public Housing 91.220(h); 91.320(j)

#### Actions taken to address the needs of public housing

The City of Cape Coral does not anticipate utilizing Community Development Block Grant funds to address the needs to public housing. Public housing needs in Cape Coral are addressed by the Lee County Housing Authority and the Housing Authority of the City of Fort Myers.

#### Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

The Housing Authority of the City of Fort Myers offers an array of family self-sufficiency (FSS) and supportive service programs for clients receiving subsidized housing assistance. The family-self-sufficiency program is aimed at families who have a desire to achieve economic independence and self-reliance of government assistance programs. Clients living in public housing or who participate on the housing choice voucher program, qualify for the FSS program. While participating in the FSS program, participants work closely with the FSS Coordinator for a period up to five years. With the guidance of the FSS Coordinator, families identify and set goals that promote self-sufficiency. Self-sufficiency activities include but not limited to: obtaining and maintaining suitable employment, participating in employment related services such as resume writing, seek suitable employment, and attend life skills courses. FSS participants also attend financial literacy classes where they learn and become familiar with key objectives such as establishing credit, budgeting, savings, and loans.

Through the Senior Service Coordinator (SSC), HACFM provides case management and outreach services for elderly and individuals with disabilities who are age 55 or older. The SSC works closely with local non-profits, community and faith-based organizations, & health providers (e.g. Family Health Centers, HOPE Healthcare, Mederi-Care, Senior Friendship Centers, etc.) to provide in-home healthcare, preventative care, and chronic disease management services, all to assist and aid families desiring to live independently in their homes. The SSC provides assistance with coordinating medical appointments, assisting with Medicaid/Medicare eligibility applications, Food stamp applications & recertification, transportation assistance, monthly shopping trips, and social service activities on and off-site.

As a HUD certified counseling agency, HACFM also offers a wide array of housing counseling services for HACFM clients but also clients in the entire Lee County area. Services include pre-purchase counseling, post-purchase counseling, monthly home buyers' education, foreclosure prevention & loss mitigation. The benefit to clients is that all housing counseling services are offered free of charge to all clients in need.

Additionally, the City will continue to advise the public housing authorities of the availability of the City's affordable housing programs and provide referrals as necessary.

#### Actions taken to provide assistance to troubled PHAs

There are no troubled PHA's within Lee County.

#### CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

Affordable housing is a growing concern at the federal, state and local levels. According to the Shimberg Center for Affordable Housing, housing affordability has become an important public policy issue, as home ownership is viewed as being an important goal for both individual and social reasons. Housing prices, household incomes, and mortgage rates are the primary determinants of the housing affordability.

In the case of new construction, the significant barriers in creating affordable housing are reductions in federal and state housing funds, land costs, impact fees, zoning, and compliance with new hurricane standards building codes. An additional significant barrier is the poor credit record of many low and moderate income households.

In the case of existing housing rehabilitation, the cost of upgrading to new building codes is a barrier. Health Department regulations restrict expansion of existing septic systems, and the Federal Emergency Management Agency (FEMA) restricts rehabilitations to existing structures located within 100-year Floodplain.

#### ACTIONS TO REDUCE BARRIERS TO AFFORDABLE HOUSING

The City has adopted the Local Housing Incentive Plan (LHIP) as required to receive the State of Florida's Affordable Housing Program funding (State Housing Initiatives Partnership (SHIP) Program). This plan led to the following actions to reduce barriers:

- Expedited Permitting affordable housing projects are assigned priority status and reviewed in an expedited manner
- On-going review of policies and procedures
- Triennial Review of Public Land

The City appointed an Affordable Housing Advisory Committee to review incentives for affordable housing. As a result, recommendations were made to allow deviations to parking and road width requirements for affordable housing. Additionally, the Committee recommended creating an impact fee deferral program for affordable units.

The City of Cape Coral utilized CDBG and SHIP funds to provide counseling and financial assistance to first time income eligible homebuyers to purchase either existing or newly constructed homes.

The City utilized CDBG and SHIP funds to provide financial assistance to income eligible city residents to rehabilitate owner-occupied dwellings.

#### Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

The major obstacle to meeting all of the identified needs is the lack of funding resources. Significant funding cuts in previous years and minimal funding increases does not account for the overall budgetary restrictions the City has seen in its CDBG program. Typically, applicant request amounts are much higher than the entitlement amount which further escalates the budgetary constraints in meeting the undeserved needs. However, the City will continue to partner, when feasible, with other nonprofit organizations to leverage the City's CDBG allocation.

#### Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

The City's homebuyer assistance program and single-family owner-occupied rehabilitation program that rehabilitate homes constructed prior to 1978 provided a complete visual assessment of all painted surfaces to identify deteriorated paint, and will be provided paint stabilization of deteriorated painted surfaces, and a clearance examination, as required. Lead-based paint hazards information were provided to all homebuyers assisted by these programs. The City follows its Lead-Based Paint Hazards Policy in the administration of the City's Housing program to reduce and eradicate lead-based housing units in the City.

#### Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

The City of Cape Coral's goal is to reduce the number of poverty level families through economic development, affordable housing, and service programs coordinated by various entities throughout the City of Cape Coral, the City of Fort Myers, and Lee County. Recognizing the need to overcome poverty is one component of a complex set of issues. Beyond implementing economic development, affordable housing, and service coordinating programs, families in poverty must be provided the opportunity to overcome personal and socioeconomic barriers to gain control of their lives.

According to the 2000 Census, 1,623 families in Cape Coral had a 1999 income below the poverty level. This number represented 5.3% of families that resided in Cape Coral at that time. In comparison, 10.7% of families (approximately 4,381) had incomes below the federal poverty level in 2013. The poverty level families have drastically increased in the last ten years. This number is higher for families with children under 18 (16.8%) and female headed households with children under 5 years of age (39%).

In order to help individuals rise above the poverty level and become self-sufficient, the City of Cape Coral in conjunction with Lee County and the State of Florida, including private, non-profit agencies and organizations have designed and implemented various programs.

The City of Cape Coral has established an Economic Development Office. This office promotes and

assists businesses in locating and expanding operations and facilities in the City. Additionally, partnerships with non-profits providing job-training/microenterprise assistance provide economic opportunities for low income individuals.

The affordable housing programs provided by the Cape Coral Housing Development Corporation, Habitat for Humanity of Lee and Hendry Counties, and the Section 8 rental programs administered by the Lee County Housing Authority and the Housing Authority of the City of Fort Myers enable lower income families to reduce their overall housing costs. These programs enable families to utilize a larger part of their income for other necessities. The programs often allow people to live closer to their place of employment, which in turn may reduce their travel costs.

Public services agencies continued to provide a variety of support services to this population including but not limited to, paratransportation, utility assistance, medical assistance, and food assistance.

#### Actions taken to develop institutional structure. 91.220(k); 91.320(j)

The City utilizes its network of public sector and non-profit organizations to implement the consolidated plan. Over the next five years, the City expects to overcome gaps in the institutional structure and delivery system by:

- Training and capacity building for non-profit organizations;
- Collaborating with the Lee County Department of Human Services and Lee County Homeless
   Coalition regarding availability of homeless services/shelter in Cape Coral;
- Monitoring to identify program inefficiencies, improve program performance, and ensure compliance with applicable regulations;
- Encouraging collaboration among agencies to eliminate duplicative services and better serve residents, especially low- and moderate-income households and special needs populations; and
- Reviewing internal policies, procedures and staffing of the CDBG program for efficiency and effectiveness.

Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)

See above.

Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)

The City of Cape Coral implements a regional Analysis of Impediments to Fair Housing Choice with Lee County and the City of Fort Myers.

#### CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

Staff desk monitored agencies through monthly user reports and invoicing. On site monitoring was placed on hold because of the COVID-19 pandemic. The desk monitoring was expanded to require the housing development agency submitting invoicing to provide client data files for city review prior to payment. Additionally, the City's programs are monitored for compliance by HUD, the Florida Housing Finance Corporation on a triennial basis and annually by the City auditors in accordance with generally accepted accounting standards and single audit requirements. The City of Cape Coral maintains a monitoring policy that sets forth the policy and procedures for monitoring subrecipient agencies. Beginning in PY 2018, the City has implemented a risk assessment that will be included in all subrecipient agreements. On site monitoring will resume in late spring/early summer 2021.

#### Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.

In accordance with our Citizen's Participation Plan The availability of the CAPER for the Program Year was advertised in the Fort Myers News Press on March 16, 2021. The report was made available for review at the Planning Division located at 1015 Cultural Park Blvd. Cape Coral, Florida 33990. The thirty (30) day public comment period ends April 16, 2021. Any comments received after submission will be provided to your office.

#### CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

This year was a challenging year for the administration of the program and the implementation of the program at the ground level. It was an unprecedented time for both government and local non-profits which resulted in slower expenditure of funds and changing objectives as a result of the pandemic. This

report does not include CDBG-CV information because the City's Action Plan is still in a submitted status and cannot pull the goals/objectives in from IDIS while in this status.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No

[BEDI grantees] Describe accomplishments and program outcomes during the last year.

#### CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

This year was a challenging year for the administration of the program and the implementation of the program at the ground level. It was an unprecedented time for both government and local non-profits which resulted in slower expenditure of funds and changing objectives as a result of the pandemic. This report does not include CDBG-CV information because the City's Action Plan is still in a submitted status and cannot pull the goals/objectives in from IDIS while in this status.

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No

[BEDI grantees] Describe accomplishments and program outcomes during the last year.

#### **Attachment**

#### **PR 26**



PART I: SUMMARY OF CDBG RESOURCES	
01 LINEXPENDED CDBG FUNDS AT END OF PREVIOUS PROGRAM YEAR	1.264,074.27
02 ENTITLEMENT GRANT	1,009,644.00
03 SURPLUS URBAN RENEWAL	0.00
04 SECTION 108 GUARANTEED LOAN FUNDS	0.00
05 CURRENT YEAR PROGRAM INCOME	93,187.00
05a CURRENT YEAR SECTION 1.08 PROGRAM INCOME (FOR SI TYPE)	0.00
06 FUNDS RETURNED TO THE LINE-OF-CREDIT	0.00
06a FUNDS RETURNED TO THE LOCAL CDBG ACCOUNT	0.00
07 ADJUSTMENT TO COMPUTE TOTAL AVAILABLE	0.00
08 TOTAL AVAILABLE (SUM, LINES 01-07)	2,366,905.27
PART II: SUMMARY OF CDBG EXPENDITURES	
09 DISBURSEMENTS OTHER THAN SECTION 108 REPAYMENTS AND PLANNING/ADMINISTRATION	0.00
10 ADJUSTMENT TO COMPUTE TOTAL AMOUNT SUBJECT TO LOW/MOD BENEFIT	917,613.32
11 AMOUNT SUBJECT TO LOW/MOD BENEFIT (LINE 09 + LINE 10)	917,613.32
12 DISBURSED IN IDIS FOR PLANNING/ADMINISTRATION	0.00
13 DISBURSED IN IDIS FOR SECTION 108 REPAYMENTS	0.00
14 ADJUSTMENT TO COMPUTE TOTAL EXPENDITURES	0.00
15 TOTAL EXPENDITURES (SUM, LINES 11-14)	917,613.32
16 UNEXPENDED BALANCE (LINE 08 - LINE 15)	1,449,291.95
PART III: LOWMOD BENEFIT THIS REPORTING PERIOD	
17 EXPENDED FOR LOW/MOD HOUSING IN SPECIAL AREAS	0.00
18 EXPENDED FOR LOW/MOD MULTI-UNIT HOUSING	0.00
19 DISBURSED FOR OTHER LOW/MOD ACTIVITIES	0.00
20 ADJUSTMENT TO COMPUTE TOTAL LOW/MOD CREDIT	0.00
21 TOTAL LOW/MOD CREDIT (SUM, LINES 17-20)	0.00
22 PERCENT LOW/MOD CREDIT (LINE 21/LINE 11)	0.00%
LOW/MOD BENEFIT FOR MULTI-YEAR CERTIFICATIONS	Pol. 2012 Pol. Pol.
23 PROGRAM YEARS(PY) COVERED IN CERTIFICATION	PY: 2019 PY: PY:
24 CUMULATIVE NET EXPENDITURES SUBJECT TO LOW/MOD BENEFIT CALCULATION	0.00
25 CUMULATIVE EXPENDITURES BENEFITING LOW/MOD PERSONS	0.00
26 PERCENT BENEFIT TO LOW/MOD PERSONS (LINE 25/LINE 24)	0.00%
PART IV: PUBLIC SERVICE (PS) CAP CALCULATIONS 27 DISBURSED IN IDIS FOR PUBLIC SERVICES	0.00
27 DISDURSED IN IDIS FOR POBLIC SERVICES 28 PS UNLIQUIDATED OBLIGATIONS AT END OF CURRENT PROGRAM YEAR	145,017.85
29 PS UNLIQUIDATED OBLIGATIONS AT END OF PREVIOUS PROGRAM YEAR	0.00
29 P3 ORLEGODATED OBJECTIONS OF PREVIOUS PROGRAM TEXA. 30 ADJUSTMENT TO COMPUTE TOTAL PS OBJECTIONS.	0.00
31 TOTAL PS OBLIGATIONS (LINE 27 + LINE 28 - LINE 39)	145,017.85
32 ENTITEMENT GRANT	1,009,644.00
32 PRIOR YEAR PROGRAM INCOME	495,741.93
34 ADJUSTMENT TO COMPUTE TOTAL SUBJECT TO PS CAP	0.00
35 TOTAL SUBJECT TO PS CAP (SUM, LINES 23-24)	1,505,385.93
36 PERCENT FUNDS OBLIGATED FOR PS ACTIVITIES (LINE 31/LINE 35)	9.63%
on i miserial i outsing president per i puri e constituires feuter persuar poli	5.0070



PA	ART V: PLANNING AND ADMINISTRATION (PA) CAP	
37	7 DISBURSED IN IDIS FOR PLANNING/ADMINISTRATION	0.00
38	8 PA UNLIQUIDATED OBLIGATIONS AT END OF CURRENT PROGRAM YEAR	91,575.83
39	9 PA UNLIQUIDATED OBLIGATIONS AT END OF PREVIOUS PROGRAM YEAR	0.00
40	0 ADJUSTMENT TO COMPUTE TOTAL PA OBLIGATIONS	0.00
41	1 TOTAL PA OBLIGATIONS (LINE 37 + LINE 38 - LINE 39 + LINE 40)	91,575.83
42	2 ENTITLEMENT GRANT	1,009,644.00
43	3 CURRENT YEAR PROGRAM INCOME	93,187.00
44	4 ADJUSTMENT TO COMPUTE TOTAL SUBJECT TO PA CAP	0.00
45	5 TOTAL SUBJECT TO PA CAP (SUM, LINES 42-44)	1,102,831.00
46	6 PERCENT FUNDS OBLIGATED FOR PA ACTIVITIES (LINE 41/LINE 45)	8.30%



### Office of Community Planning and Development DATE: U.S. Department of Housing and Urban Development TIME: Integrated Disbursement and Information System PAGE: PR26 - CD86 Financial Summary Report Program Year 2019

CAPE CORAL , FL.

LINE 17 DETAIL: ACTIVITIES TO CONSIDER IN DETERMINING THE AMOUNT TO ENTER ON LINE 17

LINE 18 DETAIL: ACTIVITIES TO CONSIDER IN DETERMINING THE AMOUNT TO ENTER ON LINE 18 Report returned no data.

Report returned no data.

LINE 19 DETAIL: ACTIVITIES INCLUDED IN THE COMPUTATION OF LINE 19
Report returned no data.

LINE 27 DETAIL: ACTIVITIES INCLUDED IN THE COMPUTATION OF LINE 27
Report returned no data.

LINE 37 DETAIL: ACTIVITIES INCLUDED IN THE COMPUTATION OF LINE 37
Report returned no data.

#### **Public Notice**

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Delivery Method

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Number of Affidavits Needed

1

Gustomer Email mbabic@capecoral net

Customer Name Milica Babic

Customer Phone Number

(239) 574-3596

Customer Address P.O. Box 150027 Cape Coral, FL 33915

Account Number (If Known) 181581 AdPoint# 5772

Name Milica Babic Street

P.O. Bax 150027

City

Cape Coral

State FL

ZIP Code 33915

Your Name Ben Dailey

Email Acdress bdailey@localiq.com



CITY OF CAPE CORAL COMM DEV PO BOX 150027 CAPE CORAL, 11, 33915 ATON MILICA BABIC

#### STATE OF WISCONSIN COUNTY OF BROWN!

Before the undersigned aetherity personally gypes red and legal clerk, who on eath says that no or alters a logal was form of the News-Press, a daily developed published v. Fett Myers is Lee County. Then day that the analised popy of advertisement, being a logal Ad in the matter of

#### PUBLIC NOTICE.

In the Twenrieth Judicial Circuit Court was published in said nowen published in the issues of

#### 3/16/2021

Affiant further says that the said Nows-Press is a power of ecrois sit official in delay in Tee. Charlons, Collier, Glaces and Handry Court ices and published at the Mydrolym sould be County Handla, and that the sold newspaper has therefore both confinously published in said Lee County, Florida each day and has been entered as potentials matter of the post office in Foot Mydrs, in said Lee County, Florida can a period of one year next paceable, the first publication of the attributed copy of advertisationing and affair, further says thin his constitution any discount, related corner as one or radioal tan the purpose of securing this advertisation for publication in the sold moseporate.

Swarm to and Subscribed before meiths 16th day of March, 2021,

Logal Clerk-

Netero Hithlia State of Wisconson Source of Brown

Му сопшизающегрися

Publication Close \$119.00 An Not GC106099 8 Cestomer Not 181581 POP: PUBLIC NOTICE NANCY HEYAMAN Notary Public State of Wisconsin

# CITY OF CAPE CORAL, FLORIDA NOTICE OF AVAILABILITY

# US DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT 2019-2020 PROGRAM YEAR CONSOLIDATED ANNUAL PERFORMANCE AND EVALUATION REPORT CAPER

Development Block Grant (CDBG) Program. The document can be viewed at the Department of Community Development, Planning Division located at 1015 Cultural Park thirty (30) days. All comments will be forwarded to the Department of Housing and Urban prepared by the City of Cape Coral Planning Division for the U.S. Department of Housing and Urban Development, is available for citizen review and comment. This document Boulevard, Cape Coral, FL 33990. Public comments regarding the report will be taken for The 2019-2020 Program Year Consolidated Annual Performance and Evaluation Report, provides a comprehensive review of the administration of the City's Community Development for further review.

The document can also be found at www.capecoral.net.

For further information regarding the 2019-2020 Program Year Annual Consolidated Annual Performance and Evaluation Report or the CDBG Program, please contact:

City of Cape Coral

Department of Community Development

Hanning Division Thomas, AICP, Housi

Amy Yearsley Thomas, AICP, Housing Coordinator

Phone: (239)573-3182

E-mail: Ayearsle@capecoral.net

P-300605818 C1

#### **Citizen Participation Plan**



#### Citizen Participation Plan

US Department of Housing and Urban Development Entitlement Programs

Resolution 109-2020

Department of Community Development Planning Division PO Box 150027 Cape Coral, FL 33915-0027

#### **REVISION PAGE**

#### 2020

- Remove references to Assessment of Fair Housing (AFH) and replace with Analysis of Impediments to Fair Housing Choice per HUD suspension of AFH requirements;
- · Include virtual hearings as an allowed method for citizen participation;
- Update the types of declared disasters or emergency events to include terrorism and infectious diseases, such as the recent coronavirus 19 (COVID-19) pandemic, that may necessitate expedited substantial amendments;
- Provide details on possible actions, including reprogramming of funding and types of possible activities that may be undertaken in response to the COVID-19 pandemic;
- Includes provisions relative to Consolidated Plan and Annual Action Plan citizen
  participation for Community Development Block Grant waivers made available
  under the Coronavirus Aid, Relief, and Economic Security (CARES) Act; and
- Make minor edits that do not change current citizen participation policies.

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#### City of Cape Coral Citizen Participation Plan

#### PURPOSE/SCOPE:

To meet HUD requirements for the Consolidated Plan for HUD entitlement programs and the Analysis of Impediments to Fair Housing Choice, which require a written Citizen Participation Plan that sets forth City of Cape Coral's policies and procedures for a meaningful and transparent resident participation process.

#### SCOPE OF CITIZEN PARTICIPATION:

The City of Cape Coral's citizen participation process is implemented in accordance with 24 CFR 91.105 which describes the standards for local government's Citizen Participation Plans. The City has determined the best practices that allow for meaningful input from low and moderate income residents who are the primary clients for HUD programs. All interested parties will be afforded adequate opportunity to review and comment on the development and implementation of the Citizen Participation Plan, Consolidated Plan, Annual Action Plan, Analysis of Impediments to Fair Housing Choice and Consolidated Annual Performance and Evaluation Report (CAPER), and any substantial amendments to these documents. The City will make the development of the above items public. Residents will be provided with reasonable and timely access to public meetings and hearings.

#### CITIZEN ADVISORY BOARD:

The City of Cape Coral created the Citizen Advisory Board in the spirit of the CDBG regulations, to provide increased accountability to the public, as well as encouragement for active participation. The Citizen Advisory Board is established in Ordinance 71-1988, as amended.

The Citizen Advisory Board is a five (5) member body that contributes and facilitates public participation by helping with the identification of housing and community development needs; the establishment of priorities relating to those needs; proposed activities and projects to address urgent issues; and, suggestions for the amount of funding to be allocated to those activities.

Participation in the Citizen Advisory Board will be representative of the many facets of our community including the elderly, handicapped, religious organizations, low and moderate-income families and minority members of our community.

All Citizen Advisory Board meetings shall be open to the public, advertised as described above and provisions will be provided for citizen comments.

All meetings will be held in central locations that are easily accessible and will be held at a time convenient to the general public.

During times of a national declared disaster or pandemic such as COVID19, in person public hearings will not be required. Virtual public hearings would be acceptable.

The Citizen Advisory Board shall designate a Chair and Vice-Chair, who in cooperation with City staff, will establish an agenda, lead discussions, schedule meetings and promote citizen input. City staff will provide the Citizen Advisory Board updates regarding the implementation of the program, monthly performance updates and relevant information

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prior to meeting dates.

The Citizen Advisory Board shall formulate recommendations regarding the allocation of funding, including program income and forward such recommendations to the City Council for formal adoption.

#### ENCOURAGING PUBLIC PARTICIPATION:

Residents, businesses, developers, local and regional institutions, philanthropic organizations, non-profit organizations, community-based and faith based organizations and other interested parties will be encouraged to participate in the development and implementation of the Citizen Participation Plan, Consolidated Plan, Annual Action Plan, Analysis of Impediments to Fair Housing Choice, and CAPER and any substantial amendments to these documents. Cape Coral will take reasonable action to ensure meaningful participation among all residents, especially low and moderate income, minority and non-English speaking persons, as well as persons with disabilities. Participation of residents of public and assisted housing, including any resident advisory boards, resident councils, and resident management corporations will be encouraged through cooperation with public housing agencies. The City will provide information regarding the Analysis of Impediments to Fair Housing Choice to public housing agencies to ensure that the public housing agencies can make such information available at required public hearing(s).

#### NOTICES, REQUESTS FOR INFORMATION, AND ACCESS TO RECORDS:

The City of Cape Coral will provide reasonable access to public meetings. The City will post timely notice of such meetings on the calendar of official city meetings. In addition, The City will publish public notices of all official public hearings in a newspaper of general circulation and on the City website approximately 14 days before the scheduled hearing. Notices will be sent to organizations serving multi-cultural persons who are homeless, disabled, youth, elderly, affected HIVIAIDS and their families, low- income advocates and other special needs organizations and individuals upon request. Printed and media notices will indicate the date, time, location, and topics to be discussed. Upon request, the City will supply written documents converted into alternative non-written formats. During times of a national declared disaster or pandemic such as COVID19, in person public hearings will not be required. Virtual public hearings would be acceptable.

All entitlement grant records and program information relating to the Analysis of Impediments to Fair Housing Choice, Consolidated Plan, and Annual Action Plans during the preceding 5 years will be available for review by residents, public agencies, and other interested parties, during normal business hours at the Department of Community Development. All Requests for Information by residents will be subject to applicable federal, state, and local laws regarding personal privacy and obligations of confidentiality. Printed copies and electronic copies of the Consolidated Plan, Annual Action Plan, Analysis of Impediments to Fair Housing Choice, and the CAPER will be available at the Department of Community Development upon request.

#### DEVELOPMENT OF THE CONSOLIDATED PLAN/ANNUAL ACTION PLAN/ANALYSIS OF IMPEDIMENTS TO FAIR HOUSING CHOICE

The City will hold two public hearings per year to obtain resident's views and to respond to proposals and questions at two different stages of the program year. The first will address housing and community development needs, development of proposed activities, proposed strategies and actions for affirmatively furthering fair housing and review of

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program performance. The second public hearing will be held to review the proposed Consolidated Plan, Annual Action Plan, and/or Analysis of Impediments to Fair Housing Choice. Hearings will be held at times and locations convenient to Plan Beneficiaries. During times of a national declared disaster or pandemic such as COVID19, in person public hearings will not be required. Virtual public hearings would be acceptable.

The City will notify the public by publishing advertisements in one or more local newspapers of general circulation and posting public notices regarding the development of the Consolidated Plan, Annual Action Plan, and Analysis of Impediments to Fair Housing Choice and the holding of the two public hearings. The advertisements and posted notices will describe the amount of assistance City expects to receive in grant funds and program income, the range of activities anticipated, the estimated amount benefiting low and moderate-income persons.

The City will publish a Notification of Availability for the proposed Consolidated Plan, Annual Action Plan, and Analysis of Impediments to Fair Housing Choice so affected residents will have sufficient opportunities to review and provide comment. The Notification of Availability will include summary of the proposed plan, assessment, or amendment will be published in one or more local newspapers of general circulation along with the locations of the complete plan. The Consolidated Plan, Annual Action Plan, and Analysis of Impediments to Fair Housing Choice will be made available at the Department of Community Development and on the City of Cape Coral website, which is accessible through any internet connection, including those at public libraries. The City will provide a reasonable number of free copies to those requesting it (one per resident or one per agency/business). The City will give all interested residents a 30-day public review period. The City consider any comments or views received in writing or orally, at public hearings, in preparing the final Consolidated Plan, Annual Action Plan, and Analysis of Impediments to Fair Housing Choice. During times of a national disaster or pandemic such as COVID19, the comment period shall be no less than 5 days. A summary of accepted comments or views, and a summary of any comments or views not accepted and the reasons therefore, shall be attached to the final Consolidated Plan, Annual Action Plan, and Analysis of Impediments to Fair Housing Choice.

Any HUD-provided data and other supplemental information that the City plans to incorporate in the development of the Analysis of Impediments to Fair Housing Choice, Consolidated Plan, or Annual Action Plans will be made available to the public, resident, public agencies, and other interested parties at the start of the public participation process (or as soon as feasible after). HUD-provided data may be made available by cross-referencing data on HUD's website.

#### AMENDMENTS:

The City shall amend its approved Annual Action Plan whenever one of the following decisions is made:

- To make a change in its allocation priorities or a change in the method of distribution of funds;
- To carry out an eligible activity using funds from any project covered by the approved Consolidated Plan not previously described in the Annual Action Plan;
- 3. To change the purpose, scope, location, or beneficiaries of an activity.

Notice of the amendments will be posted on the City website, which is accessible through any internet connection, including those at public libraries. The amendments will be signed

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by the City official representative authorized to take such action, and the City shall notify HUD that the amendment has been made.

#### SUBSTANTIAL AMENDMENTS:

A substantial amendment to the Consolidated Plan, Annual Action Plan, and Analysis of Impediments to Fair Housing Choice is defined as follows:

- Reallocation of funding that involves a change in eligible activity and/or change in subrecipient.
- 2. A material change occurs. A material change is a change in circumstances within Cape Coral that affects the information on which the Analysis of Impediments to Fair Housing Choice is based to the extent that the analysis, the fair housing contributing factors, or the priorities and goals of the Analysis of Impediments to Fair Housing Choice no longer reflect actual circumstances. Examples include Presidentially declared disasters, under title IV of the Robert T. Stafford Disaster Relief and Emergency Assistance Act (42 U.S.C. 5121 et seq.), that are of such a nature as to significantly impact the steps a program participant may need to take to affirmatively further fair housing; significant demographic changes; new significant contributing factors in the participant's jurisdiction; and civil rights findings, determinations, settlements (including Voluntary Compliance Agreements), or court orders; or
- 3. Upon HUD's written notification specifying a material change that requires the revision. Substantial amendments are subject to the resident participation process. Citizens may comment on Substantial Amendments during the 30-day public comment period or at the Public Hearing. During times of a national disaster or pandemic such as COVID19, the comment period shall be no less than 5 days. Notice of the amendments will be posted on the City of Cape Coral website, which is accessible through any internet connection, including those at public libraries. Comments or views received will be considered in preparing the substantial amendment. A summary of the comments or views and the City's responses will be included with the final substantial amendment to the Consolidated Plan, Annual Action Plan, and Analysis of Impediments to Fair Housing Choice. After completion of the public comment period, the substantial amendment will be signed by the official representative authorized to take such action. They shall then notify HUD that the amendment has been made.

#### Disaster/Emergency events that may require expedited substantial amendments:

It may be necessary to expedite substantial amendments to the Consolidated Plan in the event of a declared disaster or emergency. There are three types of disasters/emergency events that may necessitate an expedited substantial amendment including (1) Man-Made-disasters, (2) Natural disasters, and (3) Terrorism. Man-made disasters can include chemical spills, mass rioting, power outages, dam failure, plant explosions, etc. Natural disasters can include earthquakes, tsunamis, hurricanes, tornadoes, wildfires, flooding and public health issues such as wide-spread disease such as the recent coronavirus disease 2019 (COVID-19). Terrorism events include bomb threats, biochemical attacks like the spread of anthrax, or cyber-attacks like hacking, phishing, and virus distribution, etc. These expedited substantial amendments may include funding new activities and or reprogramming of funds including cancelling activities to meet needs resulting from a declared disaster or emergency. Therefore, the City of Cape Coral may utilize CDBG funds to meet these needs with a 5-day public comment period instead of a 30-day public comment

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period which is otherwise required for substantial amendments. For CDBG funding under FY 2019-2020, FY 2020-2021 and the Coronavirus Aid Relief and Economic Security ACT or CARES Act, the City of Cape Coral may provide 5-day notices for public comments as allowed under the HUD waiver.

#### CHANGES TO CITIZENS PARTICIPATION PLAN:

This Citizen Participation Plan can be changed only after the public has been notified of the intent to modify it, and only after the public has had a reasonable chance to review and comment on proposed substantive changes or during the regular consolidated planning process which provides for proper public noticing.

#### CAPER:

The City of Cape Coral will provide residents with reasonable notice and an opportunity to comment on the CAPER. The City will give residents a 30 day public review period. Comments will be received at the Department of Community Development. The City will consider any comments or views received in writing or orally, in preparing the CAPER. A summary of these comments or views shall be attached to the CAPER.

#### TECHNICAL ASSISTANCE:

Groups representative of low and moderate income residents may request technical assistance to comment on the Consolidated Plan, Annual Action Plan, Analysis of Impediments to Fair Housing Choice, and the CAPER, or to develop funding proposals to strengthen community-based development organizations within the objectives of the Consolidated Plan. The City will supply reasonable assistance in the form of staff presentations, informational handouts, research of a specific issue, or other short-term efforts. This staff assistance does not include the provision of funds to the requestor groups.

#### PROVISION FOR NON-ENGLISH SPEAKING RESIDENTS AND PERSONS WITH SPECIAL NEEDS:

Upon public request, and subject to the availability of non-English general circulation newspapers, public notices will be published 14 calendar days prior to a public hearing in local newspaper(s) read by non-English speaking populations. If the Department of Community Development has determined that a significant number of non-English speaking residents are expected at a public hearing or meeting, an interpreter and/or other appropriate provisions will be made. Persons needing this assistance will be asked to submit a request for these services to the City Clerk's Office and/or Department of Community Development at least five (5) working days in advance of the meeting/hearing

#### REASONABLE ACCOMMODATIONS FOR PERSONS WITH DISABILITIES:

The City of Cape Coral will make reasonable accommodations for persons with disabilities. All public meetings and hearings will be held in locations accessible to all persons with disabilities. Upon request a sign language interpreter and/or other appropriate provisions will be made. In accordance with the Americans with Disabilities Act and Section of 286.26, Florida Statutes, persons with disabilities needing special accommodation to participate in hearings should contact the Office of the City Clerk at least forty-eight (48) hours prior to the meeting. If hearing impaired, telephone the Florida Relay Service Numbers, 1-800-955-8771 (TDD) or 1-800-955-8770 (v) for assistance.

#### ANTI-DISPLACEMENT:

In cases where the actions of the City of Cape Coral's use of federal CDBG grant dollars

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results in the displacement of residents, the City will implement its anti-displacement relocation plan and make all plans available for public comment. Such plans resulting in displacement of city residents shall include a plan for compensation of persons actually displaced as a result of the use of these funds, specifying the type and amount of compensation. The City of Cape Coral has established Ordinance 41-1989 to provide for the protection of displaced low and moderate-income household.

#### COMPLAINTS:

Written complaints from the public will receive a meaningful review and a written reply within fifteen (15) working days from receipt of the complaint.

City staff will be available during regular business hours, to assist persons in addressing concerns. All complaints shall be logged and addressed by Department of Community Development staff.

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