

VICTIM SERVICES

California Department of Corrections and Rehabilitation
Office of Victim and Survivor Rights and Services

(OVSRS)
1-877-256-6877
www.cdcr.ca.gov/victim_services

California Department of Corrections and Rehabilitation
Board of Parole Hearings (BPH)

1-800-328-3500
www.cdcr.ca.gov/boph

Office of the Attorney General
Office of Victims' Services

1-877-433-9069
www.ag.ca.gov/victimservices

California Secretary of State
Safe at Home Program

1-877-322-5227
www.CaSafeAtHome.org

California Victim Compensation Program (CalVCP)

1-800-777-9229
www.victimcompensation.ca.gov

McGeorge School of Law
Victims of Crime Resource Center

1-800-842-8467
www.1800victims.org

RAINN - National Sexual Assault Hotline
1-800-656-HOPE (1-800-656-4673)

National Organization of
Parents of Murdered Children

1-888-818-POMC (1-888-818-7662)

National Mothers Against Drunk Driving
1-877-MADD-HELP (1-877-623-3435)

National Organization for Victim Assistance

1-800-TRY-NOVA (1-800-879-6682)

National Center for Victims of Crime
1-202-467-8700

California Victim Notification Service

Offenders in the custody of the California Department of Corrections and Rehabilitation (CDCR) and most California county jails are included in the VINE service.

To find the custody status of a CDCR offender, call 1-877-411-5588 or visit www.vinelink.com.

If you have previously registered for notifications about an offender in a county jail, and that offender is transferred to CDCR and you are the victim, next of kin or witness of the crime, you will be notified and will need to re-register with VINE to continue receiving notifications.



Scan this QR code with your mobile phone or device to download the VINEmobile™ app.

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VICTIM INFORMATION & NOTIFICATION EVERYDAY



VICTIMS HAVE THE RIGHT TO KNOW

California Victim Notification Service

Access to Information & Notification for
Offender Custody Status

1-877-411-5588

TOLL-FREE

TTY 1-866-847-1298

www.vinelink.com

A service provided by the

California State Sheriffs' Association and
the California Department of Corrections
and Rehabilitation

CALIFORNIA VICTIM NOTIFICATION SERVICE

VINE is an automated service that lets you track the custody status of offenders in jail or prison. By calling the toll-free number (1-877-411-5588) or visiting www.vinelink.com, you can find out the custody status of an offender. You can also register to be notified by phone and email if the custody status of an offender changes.



Information

Call 1-877-411-5588 or visit www.vinelink.com and follow the instructions to access custody information.

Registration

If the offender is in the custody of a California county jail, you can register to receive notifications. If the offender is in the custody of CDCR and you are a victim, witness or next of kin, you can request to receive notifications.

If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call was received. Make sure your PIN is easy to remember. Email registrations do not require a PIN.

Notification

You will be notified about the following events:

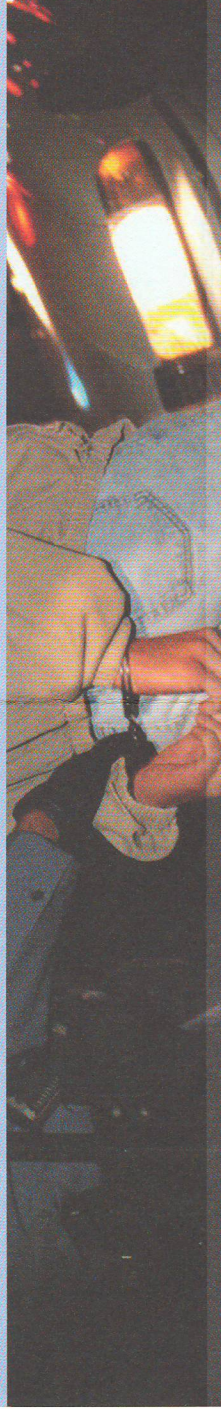
- Advanced and Final Release
- Parole Hearing
- Death
- Escape
- Transfer (for county offenders only)

When VINE calls, listen to the message, then enter your PIN followed by the pound (#) key when asked. Entering the PIN lets VINE know that you received the call and will stop the service from calling you again.



www.vinelink.com

Scan this QR code with your mobile phone or device to visit the VINElink website.



Do not rely solely on VINE for your safety. If you feel that you may be at risk, take precautions as if the offender has already been released.

1-877-411-5588

TTY 1-866-847-1298

Write down the following information, tear off this panel, and keep in a safe place:

Offender name

Offender number

Your four-digit PIN

- If you feel you are in danger, call 911 immediately.
- Since VINE calls automatically when an offender's custody status changes, you may get a call from VINE in the middle of the night.
- If you do not answer a notification call, VINE will leave a message. If there is no answer, VINE will continue calling back until you enter your PIN or up to 72 hours for CDCR and 24 hours for CA county jails have passed.
- Do not register a phone number that rings to a switchboard.
- VINE is confidential. The offender will not know you are registered with VINE.
- You can register multiple phone numbers and email addresses for notifications.
- If you forget your PIN, call the toll-free number and press zero. You will be transferred to an operator who can help you reset your PIN or cancel notification.
- Operators are available 24 hours a day, seven days a week to assist you.