




MEMORANDUM

TO: Frank Nunes, Police Chief 

FROM: Alex Hong, Professional Standards Sergeant

DATE: January 20, 2023 60718

SUBJECT: 2022 Annual Complaint Summary

The Buena Park Police Department is committed to ensuring our personnel provides exceptional and professional service to all community members. We are committed to promoting public trust and maintaining the highest standards. Therefore, we thoroughly investigate every citizen's complaint to identify and address potential policy violations or misconduct. In addition, all supervisors and managers receive internal affairs training to perform comprehensive and impartial investigations on accused personnel.

Complaints can be initiated externally by a citizen or internally by a departmental employee. Additionally, all complaints can be received in person, electronically, or anonymously. We review all information and evidence to determine the validity of the complaint and continue with an investigation. If we discover misconduct or improper job performance against any police employee has occurred, we address the issue with appropriate disciplinary action and counseling/additional training. Once concluded, all investigations are preserved and stored in the professional standards office in accordance with state law.

In 2022, the Buena Park Police Department initiated 11 administrative investigations and investigated two citizen complaints. The low number of citizen complaints likely stems from various tactical and de-escalation training taught in recent years.

