

Town of Brighton

Water and Sewer Service

P.O Box 277

Brighton, TN 38011

901-476-8661

New Customer Agreement Form - Ordinance 20200908

Date: _____ Account #: _____
(Office Use Only)

Name: _____

Service Address: _____

City: _____ State: _____ Zip Code: _____

Billing Address: _____

City: _____ State: _____ Zip Code: _____

Phone Number: _____ Social Security Number: _____

Driver's License State and Number _____

E-mail Address: _____

Date Service Required: _____

Activation Fees (All Fees are Non-Refundable):

___ 24 Hr Water (\$25) ___ Rent (\$250) ___ Own (\$150) ___ Business (\$150) ___ Yard Meter (\$50)

Line Taps:

___ Water (City) *\$500 ___ Water (County)*\$750 ___ Sewer (City Only) *\$600 ___ Yard Meter *\$200

***A \$50 Meter Cost (New Install) will be added in addition to the tap fee.**

Taps on Grandview Sewer Line are subject to an additional \$500 Charge.

Total Fees: _____ Payment Type: _____ Check #: _____

Applicant's Signature: _____ Date: _____

Town of Brighton's Employee Signature: _____

Customer Agreement

1. The customer agrees to abide by all the Town of Brighton's Ordinances and Policies, now in force or as may hereafter be adopted.
2. It is understood and agreed that every condition of this contract is of the essence of the contract, and if breached, the Town may cut off one or all of its services to the service address and may not be reconnected except by the order of the Town, after payment of all rates and charges have been made by the Customer.
3. The Customer agrees to keep the property at the service address accessible and free from impediments to Town access, maintenance, and meter reading. Upon notification from the Town, the Customer agrees to remove any impediments to Town access. If such impediments are not removed within such reasonable time as requested by the Town, services will be disconnected. Services shall be reinstated after any impediments are removed and all bills, reconnection fees, and other such fees are paid by the Customer.
4. The Town shall have the rights to restrict, control, or discontinue service at any time during emergencies and repairs. The Town shall not be liable for failure to furnish service for any reason beyond its control or for any loss, injury, or damage to person, plumbing, or property resulting from such service curtailment or discontinuance.
5. Utility Bills are mailed on or before the 1st of each month, and are due without penalty until the 10th of each month. Penalty is added to payments after the 10th. Cut off for non-payment will occur on or after the 20th of each month.
6. There will be a \$30 delinquency fee for customers that appear on the cut-off list once the list has gone out. All fees must be paid before service can be restored.
7. Only the Town of Brighton Public Works Department may reconnect or remove locks on water meters. There will be a fee of \$40 otherwise and legal action may be taken. Any damage to Town property will be the responsibility of the account holder.
8. No reconnection of services will be scheduled after normal business hours.
9. The customer agrees to pay the minimum charge after the water meter is connected even if water is not in use.
10. After termination of water services, the customer agrees to pay all outstanding charges and costs under the Town of Brighton's Ordinances and Policies including unpaid fees, charges, and interest on all such obligations at the maximum legal limit. The customers are responsible for all legal costs in the event the Town should have to employ an Attorney or other outside party to collect outstanding amounts. A Disconnection Form must be completed in order to terminate services. The customer also agrees to pay any unpaid balance at the time the disconnection form is completed.
11. Charges for returned payment will be \$30. Return checks shall not be paid by check and must be paid by money order, cashier's check or cash.
12. The Town will make only one (1) sewer adjustment per 12 months for leaks and/or pools.
13. The customer agrees not to introduce grease or any other detrimental substance to the Town's Sewer System. The Town will cover the cost of the first septic tank pumping. However if the Town has to pump your tank more than once within 5 years due to a violation of the Town's sewer use ordinance, you will be liable for the charges incurred for having the tank pumped for the second and subsequent times. If the tank is inspected and not shown to be in violation but needing to be

pumped, then the Town will also pay for this septic tank pumping as well. If this is a rental property, the pumping charges will/shall be the property owner's responsibility.

- THE TOWN DOES NOT INSTALL SEPTIC TANKS NOR ASSUME RESPONSIBILITY FOR ANY IMPROPER INSTALLATION OF SEPTIC TANKS. *

14. Customer can receive one (1) reread per 12 months at no cost. Each additional reread will incur a \$20 fee. However if at any time the meter is found to be misread by the Town, then no fee will incur.

15. Any customer that has paid a nonrefundable water activation fee and moves to another location within the Town limits within 90 days can transfer that fee to the new property. If you are going from renting to buying a property within those 90 days, no refund will be given. If you are going from buying to renting within those 90 days, an additional \$100.00 nonrefundable water activation fee will be required. Outside of the 90 day period, a new water activation fee will be required.

Customer Signature

Date