



Dear Customers and Assistance Program Coordinators:

The Anadarko Public Works Authority has worked very hard during this pandemic to serve as a resource to our customers. The number of our customers needing individual assistance has grown and has become more time consuming than we can possibly handle to provide immediate assistance in granting information from requests.

In order to provide better assistance to our customers, we are requesting customers who need copies of previous utility bills prior to the current billing cycle to access the Customer Portal. The Customer Portal provides the customer the opportunity to review their consumption history as well as their financial transaction on the account. Customers have the ability to access all of their previous utility bills on this portal and can have them printed out for their use. Customers can set up their accounts by logging into the system through the City of Anadarko webpage at www.cityofanadarko.org. Please begin the process by clicking on the Pay your bill tab.

Please watch the video that provides a step by step set-up progress at: -

https://drive.google.com/file/d/1u_K5RFvwU9phoJqzlhKFUjjS0xs9ZAm3/view?usp=sharing

Any customer, who does not have computer or internet access, can request copies of their bill in writing at the Utility Billing Office. Please be advised it can take up to seven business days for the request to be met. Customers must request the information. No third party request will be accepted. Customers will have to pick up their request once it is completed. Utility billing will not fax or e-mail copies to a third party.