

Welcome to EyeOnWater!

You now have online access to your hourly water usage information. As part of our ongoing efforts to improve service to our customers, we can now offer you direct and secure access to your water usage data. The EyeONWater Suite of available tools includes a secure online website to review and analyze your usage patterns. There is also an app for the iPhone and Android phones-eyeonwater. Apps for other smart phones will be coming shortly.

Now you can view your water use in few easy steps:

1. Visit <https://eyeonwater.com> on your computer using a supported web browser.
2. Click on the **Create Account** link.
3. Enter your service area zip code: **48661**
4. Enter your billing account number: **123456**. *(It is a six digit number you can get from your bill. If you need help with this please call City Hall)*
5. Enter your email address.
6. Create and confirm a password.
7. You will get a confirmation email from BEACON. You must verify your email address by clicking on this link. Once you do, you can sign in using your email and password.

We look forward to getting your feedback.

**Please Note: Currently a customer can use the process above if it is a one email/user to one account ID relationship. The account can have several locations and meters.**

**If you want to set up a single customer email to view several accounts it can be set up by the City.**

- First set up your logon to view 1 account and establish your logon.
- Next contact the City with your additional accounts that you would like to view so they can add them to your account for you.

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Phone App Instructions :

1. Go to the App Store on your Android or iPhone and search for "eye on water".
2. Download the free App to your iPhone or Android Phone.
3. Open the App.
4. Tap on the Register button.
5. Tap on "Enter your account information Manually".
6. Enter your Zip Code.: **48661**
7. Select your water provider. **City of West Branch**
8. Enter your Account ID. **123456**. *(It is a six digit number you can get from your bill. If you need help with this please call City Hall)*
9. Tap on the Next button.
10. Enter a valid e-mail address.
11. Create and confirm a password.
12. Verify that you have read the Terms of Service.
13. Tap on the Next button.
14. An email will be sent to the address you provided.
15. Click or tap on the link in the email to verify it is valid.
16. You can now sign in to your account.