

Once your account is set up click on the set alert button

The dashboard displays water consumption data for February 2022. The bar chart shows consumption in gallons for various days, with a peak on the 7th. The legend identifies five locations: 121 N FOURTH ST (1638), 121 N FOURTH ST (2075), 121 S SECOND ST, 203 S VALLEY ST, and 710 ANNIE ST.

The 'Cards' section lists three accounts with their respective details:

Period	Consumption (Gallons)	Account ID	Class Code	Meter ID
Jan 25-31	104	001471	GOVERNMENT	1638
Feb 1-7	221	000864	RESIDENTIAL	2449
Jan 26-Feb 1	0	001471	GOVERNMENT	2075

Additional account details include Account Name, Service Address, and Service Agreement start dates. A yellow banner indicates an exception: 'Exceptions: Meter Empty Pipe'.

On the next screen that says “Set expected flow type for this meter”, select intermittent flow

The screenshot shows a web application interface for meter configuration. A modal window titled "Alert Configuration for 121 N FOURTH ST" is open, displaying the "Set expected flow type for this meter" screen. Two bar charts are shown: "Continuous Flow" and "Intermittent Flow". The "Intermittent Flow" chart is selected. Below the charts is a navigation bar with tabs for "TYPE", "LIMITS", "ALERTS", and "SUMMARY". The "TYPE" tab is active. The background shows a dashboard with various meter details and a warning message: "Exceptions: Meter Empty Pipe".

TYPE	LIMITS	ALERTS	SUMMARY
TYPE	LIMITS	ALERTS	SUMMARY

Exceptions: Meter Empty Pipe

Account ID	Class Code	Meter ID
001471	GOVERNMENT	2075

On the next screen that says “Send an alert when”, set it to read the hourly flow exceeds 1 gallons/hr for 24 consecutive hours.

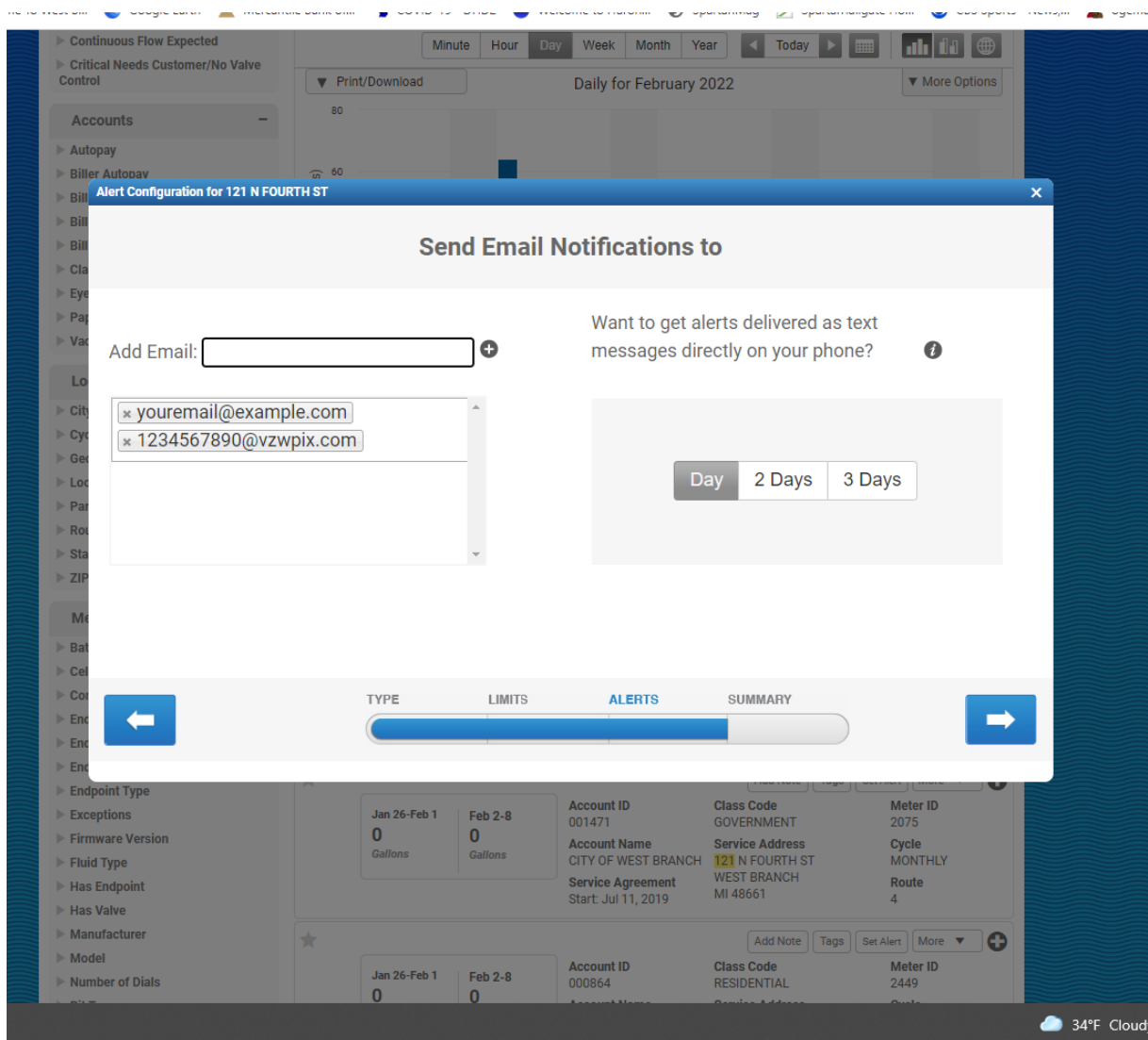
The screenshot displays a web application interface for configuring alerts. A modal window titled "Alert Configuration for 121 N FOURTH ST" is open, showing the "Send an alert when" configuration screen. The configuration text reads: "hourly flow exceeds  Gallons/hr for 24 consecutive hours." The background shows a bar chart of consumption (Gallons) and a sidebar with account details.

TYPE	LIMITS	ALERTS	SUMMARY
	Active		

Account ID: 001471  
Class Code: GOVERNMENT  
Account Name: CITY OF WEST BRANCH  
Service Address: 121 N FOURTH ST, WEST BRANCH, MI 48661  
Meter ID: 2075  
Cycle: MONTHLY  
Route: 4

Exceptions: Meter Empty Pipe

On the next screen that says “send email notifications to”, type the email address you would like the notifications sent to in the add email box and then click on the plus sign to the right of the box. The address entered will drop down into the box below showing that address is added. You can also receive notifications by text delivered to your phone. In the add email address you would add your seven-digit phone number, then the @ key, and then the cell phone directory as noted by hitting the / (information) button next to “Want to get alerts delivered as text messages directly to your phone. Make sure the notification frequency level is set to day.



The last page is the “preview alert” page and should look the same as below. Hit the save button and you are done

The screenshot displays a web application interface for configuring alerts. The top navigation bar includes several browser tabs and a search bar. The main content area is divided into a sidebar on the left and a main panel on the right. The sidebar contains a list of accounts, with '121 N FOURTH ST' selected. The main panel shows a chart of water usage (Gallons) over time, with a 'Daily for February 2022' view. A modal window titled 'Alert Configuration for 121 N FOURTH ST' is open, showing the 'Preview alert' settings. The 'Alert Settings' section includes: Type of flow (Intermittent), Flow Threshold (Maximum 1 Gallons /hr), Reminder Frequency (Every day), Alert Status (Active), and Test Alert (Inactive). The 'Notifications' section shows a preview of the alert message: 'Leak start alert In the past 24 hours, a leak of XXX /hr has been detected.' The bottom section of the interface displays account information, including Account Name (CITY OF WEST BRANCH), Service Address (121 N FOURTH ST, WEST BRANCH, MI 48661), Cycle (MONTHLY), Route (4), Account ID (000864), and Meter ID (2449). A 'Save' button is visible in the bottom right corner of the modal.

If you have any questions, please call City Hall at 989-345-0500 to get assistance.