



City of West Branch

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HIGH WATER BILLS:

If you feel that your water bill is higher than usual, here are a few suggestions to detect a possible leak inside your home.

Pick a time when you know that there will not be any water usage in the home (afternoon, overnight or on a weekend when you will be away). Take a reading from the meter before you leave. This is the meter inside your home – not the meter on the outside. Take another reading immediately upon returning. If the meter has any usage (numbers have changed), you have a leak.

Your toilet is the first to consider for the leak. In 24 hours a toilet can leak up to 2,500 gallons of water. There are times when you can hear your toilet running; however, the worst leaks are when you cannot hear it. Here are two ways to detect a leak.

To check for a leak caused by a ballcock that needs adjusting:

Remove the tank top. Sprinkle powder on top of the water and look to see if the powder drifts to the overflow tube. If it does, your ballcock needs to be adjusted.

To check for a leak caused by a faulty tank/bowl seal or a flapper seal:

Pour a dark liquid (i.e., Kool aid, iced tea, food coloring) into the tank. Wait a few minutes. If you can see the water seeping into the bowl this indicates that your seal needs to be serviced. Seals can get sand or dirt under them, which can cause water loss through a faulty seal.

Check for dripping faucets and, or tubs. Outside faucets should be checked to make sure they are not running. Finally, read your meter on a weekly basis to track your own water usage. If you need help in understanding the numbers on the meter call the city office and we can help you.

“City with a Smile”